KADRE TIEMTORE

347-982-3932 | akatiemtore@gmail.com | Golden, CO | kadretiemtore.com

SKILLS

Python, SQL, JavaScript, Linux, HTML5, CSS3, AWS, Azure, Google Cloud, API integration

Fluent in French

EXPERIENCE

QUALITY ENGINEER   March 2022 – Present
Qualitest, Supporting Google

Highlights:
- Build, debug, and analyze data test sets
- Founding member of the Charity Committee, which engages employees with programs and events that help improve the local community

Responsibilities:
- Perform regular manual feature and regression testing, including complex linguistic testing to localize software applications
- Collaborate with engineers, subject matter experts, and analysts across different product teams to certify that a system meets functional and non-functional requirements
- Perform code reviews with several data models and provide feedback to engineering teams in order to improve metrics
- Identify opportunities for automating test activities including test design, execution, and reporting.
- Utilize a wide range of systems, processes, and technologies to capture, document, and analyze requirements, ultimately solving problems from end-to-end

MANAGER   October 2019 – July 2021
Aux Merveilleux de Fred, NYC

Highlights:
- Managed a team of 6-8 pastry chefs, baristas, and counter staff at a high-volume French bakery during the height of the 2020 pandemic
- Identified and implemented a new POS system with online ordering that helped acquire new customers, increased average order size, and improved operational efficiencies

Responsibilities:
- Conducted interviews, hired, and onboarded new employees, ensuring every team member is supported so they can deliver high quality work
- Developed management plans for people, inventory, and promotions that both optimized revenue and employee retention
- Handled complicated customer service issues and employee conflicts effectively and professionally

FOH SUPERVISOR   September 2018 – October 2019
Ichiran

Highlights:
- Managed a team of 10-15 servers, runners, cashiers, and hosts at the US flagship location of an international boutique chain
- Promoted to Supervisor after 6 months as a server

Responsibilities:
- Supported staff, problem-solved, and handled sensitive customer complaints in order to ensure smooth operations in both Front of House and Back of House
- Created and implemented a plan for the day at the beginning of each shift, balancing employee concerns and business goals
- Trained and onboarding new employees to assure all customers receive the standard, high quality Ichiran experience.

EDUCATION & CERTIFICATIONS

26-week Cybersecurity Intensive
Fullstack Academy

Bachelors in General Law
Université de Ouagadougou