

## **Profile**

An ambitious and driven MSc.E Computer Science and Engineering student with a recently completed bachelor's degree in computer engineering. With strong coding skills and excellent communication abilities, including leadership competencies, I am always eager to learn, grow, and adapt to the latest technologies to further my personal development. I enjoy challenges and have an impressive ability to quickly solve problems. I work both independently and in collaboration with others, making me a valuable member of a team, and now seeking opportunities in IT, technology, and programming where I can utilize my skills and continue to grow and develop.

# Education

### MSc.E, Computer Science and Engineering, Lund University, Lund

AUGUST 2022 - PRESENT

I have completed a prestigious education with a focus on data technology, successfully earning a Bachelor's degree from the University of Halmstad. I am currently pursuing a Master's degree in Engineering from Lund University, a leading institution in this field. This education provides me with a solid foundation in technology and its applications, and I am eager to utilize my skills and knowledge in a career within the industry.

### Computer Science and Engineering, Högskolan i Halmstad, Halmstad

JANUARY 2019 – JUNE 2022

I have already obtained my bachelor's degree, done various projects, and completed the most required courses in the education itself.

## Courses

Introduction to programming in Python, Borås University

# **Employment History**

#### IT Servicedesk Agent, Academicwork, Malmö

SEPTEMBER 2022 — PRESENT

As a service desk agent at TietoEVRY, I work as a competent consultant to provide world-class service to our customers. With a strong focus on customer satisfaction, I carefully work to resolve any technical issues and questions that arise, and ensure that our customers always have access to the help they need. As a first-line agent in the IT support industry, I am dedicated to providing the best possible service, and I work hard to achieve this every day.

## Team leader, Storesupport, Halmstad

MAY 2021 — AUGUST 2022

As a team leader responsible for managing and coordinating approximately 75 employees, I was responsible for planning, scheduling and resolving issues within the team.

#### **Details**

Sweden

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DRIVING LICENSE

B, Truckkort A

## Skills

Java

Python

С

C#

.NET framework

Raspberry Pi

MySQL

JavaScript

Git

Github

Agile

Inner Source

нтмі

Matlab & Simulink

Microsoft Office

**Customer Service** 

Adaptability

**Problem Solving** 

Communication

Ability to work under stress

Teamwork

Leadership

Easy learner

**Decision Making** 

## **Hobbies**

Swimming, Strength training, Reading

#### Links

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- Collaborated fully with team members to achieve the best possible level of productivity.
- Worked well both independently and in a team.
- Demonstrated excellent self-discipline and ability to handle situations independently.
- Demonstrated excellent planning skills.
- Demonstrated excellent technical skills.
- Communicated consistently, clearly, and effectively.
- Used several languages in work.

#### Warehouse worker, Storesupport, Halmstad

FEBRUARY 2019 - MAY 2021

Worked as a forklift driver and picker at Martin and Servera's warehouse in Halmstad.

### Store employee, Söndrum Stormarknad Ab, Halmstad

FEBRUARY 2021 - MAY 2022

Pick and pack customers' orders and be out in the store.

## Home care staff, Region Gotland, Västra Visby hemtjänst, Visby

JUNE 2020 — AUGUST 2020

#### Staff Consultant, Lernia, Halmstad

MARCH 2020 - MAY 2021

## Kitchen and restaurant assistant, McDonald's, Visby

JUNE 2018 - DECEMBER 2018

# References

References available upon request

# Languages

Swedish

English

Arabic