

Practical Solutions • Workplace Success

Fact Sheet Series

Pre-Offer, Disability-Related **Questions: Dos and Don'ts**

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JAN'S ACCOMMODATION FACT SHEET SERIES

PRE-OFFER, DISABILITY-RELATED QUESTIONS: DOS AND DON'TS

Title I of the Americans with Disabilities Act (ADA) limits an employer's ability to ask disability-related questions or to require medical examinations at three stages of employment: pre-job offer, post-job offer, and during employment. This publication provides information regarding the limitations on disability-related questions at the pre-offer stage. This stage includes job applications and job interviews.

What is a disability-related question?

A disability-related question is a question that is likely to elicit information about a disability. On the other hand, if there are many possible answers to a question and only some of those answers would contain disability-related information, that question is not disability-related.

What questions can employers ask at the pre-offer stage?

In general, employers cannot ask disability-related questions at the pre-offer stage. This means that employers cannot directly ask whether an applicant has a particular disability. It also means that employers cannot ask questions that are closely related to disability.

Why does the ADA prohibit pre-offer disability-related questions?

In the past, some employment applications and interviewers requested information about an applicant's physical and/or mental condition. This information was often used to exclude applicants with disabilities before their ability to perform the job was even evaluated. As a result, Congress established a process within the ADA to isolate an employer's consideration of an applicant's non-medical qualifications from any consideration of the applicant's medical condition.

For additional information, visit Pre-employment Disability-Related Inquiries and Medical Exams (EEOC guidance) at http://www.eeoc.gov/policy/docs/preemp.html.

The following are some examples of permissible and impermissible pre-job offer questions under the ADA:

| questions under the ADA: | | |
|---|---|--|
| Job Performance | | |
| DO | DON'T | |
| -Are you able to perform the essential function of the job you are seeking, with or without accommodations? | -Do you have any physical or mental impairment that would keep you from performing the job you seek? -What physical or mental impairments do you have that would affect your job performance? | |
| Attendance Requirements | | |
| DO | DON'T | |
| -Can you meet our attendance requirements? -How many days were you absent from your last job? -How many Mondays or Fridays were you absent last year on leave other than approved vacation leave? | -How many days were you sick during your last job? | |
| History of Injury | | |
| DO | DON'T | |
| -How did you break your leg? | -Do you break bones easily? -Do you expect the leg to heal normally? | |
| Drug Use | | |
| DO | DON'T | |
| -Are you currently using illegal drugs? | -What medications are you currently taking? | |
| -Have you ever used illegal drugs? | -How often did you use illegal drugs in the past? -Have you ever been addicted to drugs? -Have you ever been treated for drug addiction? -Have you ever been treated for drug abuse? | |

| Alcohol Use | |
|---|---|
| DO | DON'T |
| -Do you drink alcohol? -Have you ever been arrested for driving under the influence of alcohol? | -How much alcohol do you drink? -Have you ever participated in an alcohol rehabilitation program? |
| | |

Updated 3/24/10.

