

MGSC-690 Multivariate Statistics

Predictive Modeling and Clustering Insights for Success on Shark Tank



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1 Introduction

Navigating the realm of innovative business ideas is a daunting task, with the elusive nature of ground-breaking concepts. This challenge is vividly illustrated on the popular platform, Shark Tank, where aspiring entrepreneurs present their ventures to a panel of investors, known as Sharks. The dynamic involves negotiating a deal, often involving relinquishing a percentage of their business in exchange for financial backing and the invaluable mentorship, connections, and expertise of the Sharks. The high-stakes nature of these negotiations compels the Sharks to meticulously scrutinize business profits, records, and performance, aiming to validate the purported valuation of the business. Recognizing the intricacies involved in this venture underscores the potential value of a predictive model capable of accurately forecasting whether a business can secure a deal. Moreover, the insights gleaned from previous pitches can empower entrepreneurs, offering them a strategic advantage in positioning themselves for success while optimizing their use of time and resources. This project aims to develop a classification model to predict business success on the platform, while also conducting exploratory data analysis and clustering to extract actionable insights from past pitches, thereby providing a valuable resource for aspiring entrepreneurs.

2 Data Description and Pre-Processing

2.1 Data Description

With the project's foundation set, the methodology involves leveraging a dataset comprising data from 495 business pitches across six seasons of the show. Each of the 495 rows corresponds to a pitch, and the dataset consists of 19 columns, each representing a characteristic or feature of the respective pitch. Included features encompass a binary variable indicating whether the entrepreneur secured a deal, the business description, pitch episode and season, business category, entrepreneur names and locations, proposed business valuation, stake offered, amount requested, sharks present (identified as shark 1, 2, 3, 4, and 5), pitch title, and a binary variable indicating the presence of multiple entrepreneurs.

All the features in the dataset except business valuation, stake offered, and amount requested are categorical, which significantly influences the type of exploratory data analysis that can be conducted. The summary statistics for the aforementioned numerical features are provided in Appendix A.1. Each of these variables underwent thorough exploration during the exploratory data analysis (EDA) phase after the data was pre-processed.

2.2 Data Pre-Processing and Feature Engineering

All features underwent meticulous examination to identify inconsistencies and potential issues. First, a check for null values was conducted, and none was identified in the dataset. Subsequently, certain columns were deemed irrelevant for this project's scope and were excluded. These columns include company website, business description, entrepreneur names (considered as mere identifiers), entrepreneur locations, pitch episodes, seasons, and titles. While leveraging project descriptions through natural language processing could be explored, it falls beyond this project's current scope. Moreover, the limited dataset size limits the applicability of such technique.

Further, the locations feature was dropped due to an abundance of unique values, hindering its ability to capture meaningful variations in the data. A similar challenge was identified in the business category feature; however, given its crucial role in business assessment, strategic steps were taken to address the issue while preserving its utility.

After ensuring data consistency, the observations in the business category column were strategically regrouped. Initially consisting of 60 unique categories, the business categories were systematically combined to form seven broader groups, namely beverages, apparel and accessories, health and wellness, services, home products, baby products, and others. This restructuring was carried out with the aim of retaining all pertinent information and variation captured by the feature while simplifying the categorization for enhanced analysis and utility for predictive modeling.

3 Exploratory Data Analysis (EDA)

After the data pre-processing steps were undertaken to prime the data for advanced analysis and modeling, both univariate and bivariate analyses were conducted. The extensive prevalence of categorical features in the dataset constrained the scope of EDA. Nevertheless, univariate analysis was performed on two of the numerical features, business valuation and stake offered. In parallel, bivariate analysis was conducted to understand how these numerical features vary across different business categories. Amount requested was omitted from the analysis as it essentially duplicates information captured by stake offered. Since stake offered is represented as a percentage of business valuation, the amount offered column is the absolute amount offered, which lacks standardization for comparative analysis across businesses with varying valuations. Further, clustering was employed on the same two numerical features to unveil additional insights into diverse groups or types of businesses that have historically appeared on the show. This multi-faceted approach aims to extract valuable patterns and relationships within the dataset, contributing to a comprehensive understanding of the factors influencing business success on the show.

3.1 Business Valuation

3.1.1 Univariate Analysis: Business Valuation

The summary statistics for business valuation, detailed in Appendix A.2, reveal that the average valuation for businesses featured on the show across six seasons exceeds \$2.1 million. However, a significantly lower median valuation of \$1 million suggests the presence of outliers in the dataset, indicating that a few projects exhibit exceptionally high valuations, as depicted in the boxplot in Appendix A.3. Other notable insights include a minimum valuation of \$40,000 and a maximum of \$30 million, emphasizing the existence of atypical business valuations. This observation aligns with reality, where certain businesses or categories may be associated with higher-than-average valuations. Bivariate analysis was conducted to delve deeper into understanding the factors influencing these valuations.

3.1.2 Bivariate Analysis: Business Valuation and Business Category

The electronics category stands out with the highest valuations, as evidenced by the summary statistics table in Appendix A.4. These projects exhibit the highest average valuation by a significant margin, reflecting the presence of atypical valuations in this category. The electronics businesses also boast the highest median valuation, a reflection of the high costs, profits, and revenues associated with this sector. Additionally, all business categories contain outliers, as shown in Appendix A.5. Interestingly, most outliers are concentrated in the other businesses category; however, the magnitude of the discrepancy between median and maximum valuations is notably greater in the electronics category.

3.2 Stake Offered by Entrepreneurs

3.2.1 Univariate Analysis: Stake Offered by Entrepreneurs

The average stake offered by businesses was 17.54%, closely followed by a median value of 15.00%, as illustrated in Appendix A.6. This suggests that the majority of entrepreneurs tend to offer values around these figures, with minimal anomalies based on the data under review. Interestingly, one entrepreneur was willing to relinquish 100% of their business, yet they did not secure a deal. The decision to relinquish the entirety of their business might indicate a strategic move to expand their network capitalizing on the sharks' influence even if it means letting go of everything. However, this move might have been perceived as a red flag to the sharks, deterring them from making a deal. Few other notable outliers were observed, as depicted in Appendix A.7. For instance, the minimum stake offered was 3%, which is emphatically atypical; similarly, this entrepreneur did not land a successful deal.

3.2.2 Bivariate Analysis: Stake Offered by Entrepreneurs and Business Category

After gaining insights into the distribution of stake offered and its typical values across all businesses, understanding how it varies across different business categories is imperative. With an average value of 19.09%, novelties seem to offer the highest stake percentage. However, the median value of 15.00% suggests otherwise, as shown in Appendix A.8. The business category that offered the highest median percentage of stakes is a tie between health and wellness and apparel and accessories. The lowest median stake offered is observed in baby products. As mentioned earlier, there aren't many outliers relating to stake offered by businesses. This is evident in Appendix A.9, where all categories showcase similar stake percentages, with some categories even completely devoid of outliers.

3.3 Clustering: Business Valuation and Stake Offered by Entrepreneurs

The relationship between business valuation and stake offered was assessed to identify patterns. The curiosity was to see if higher-valued businesses tend to offer higher or lower stakes and vice versa. However, after reviewing the scatter plot of the relationship, as shown in the clusters in Appendix A.10, no discernible pattern was observed in their relationship. In that vein, k-means clustering was employed to cluster these two data points, aiming to create segments of the different kinds of businesses that have graced the show and conduct more in-depth analysis into these groups to uncover valuable insights.

To determine the optimal number of clusters, a value that marks the end of a drastic reduction in within-cluster variation and a drastic increase in between-cluster variation, as normally observed with an increasing number of clusters, was chosen. This value was found to be five. In other words, by creating five clusters, businesses in each cluster are very similar, and businesses in a cluster are very different from the ones in other clusters. The resulting clusters are shown in Appendix A.10.

3.3.1 Cluster Analysis

After creating the five clusters, each project in the dataset was labeled with its respective cluster. Appendix A.11 provides an overview of the distribution of projects across different clusters. Cluster 1 appears to be formed by all the aforementioned outliers with only eight businesses with exceedingly high valuations, while Cluster 4 is the most populated with 313 observations. To glean further insights from these clusters, their centroids (average values of features) were assessed, as depicted in Appendix A.12, showcasing the centroids of each cluster. Cluster 4, the most popular, has an average valuation of approximately \$579,000, which is the lowest and tends to offer the highest stake, averaging 20.87%. Cluster 1, with the highest average valuation of \$23.1 million, tends to offer a low percentage of their business (8.75%), second only to Cluster 3. Businesses in Cluster 3, with an average valuation of about

\$5.5 million, tend to offer 8.37% stake. Cluster 2 has the second-highest average valuation (\$11.3 million) and offers a moderate 11% stake. Cluster 5, with an average valuation of about \$2.1 million, offers a moderate average stake of 13.22%.

3.3.2 Business Category Distribution by Clusters

In Appendix A.13, the table highlights the key business categories within each cluster. Notably, Cluster 1 is predominantly characterized by the electronics and mobile apps business categories, while Cluster 3 is marked by a prevalence of specialty food. Clusters 4 and 5, particularly the former being the most popular, also exhibit a significant dominance of specialty food. In Cluster 2, consumer goods take the lead, along with six other distinct business categories.

It's essential to recognize that this analysis was conducted before aggregating business categories into broader groups, allowing a more granular understanding. As anticipated, the electronics and mobile apps category prominently dominates Cluster 1, the cluster with the highest average valuation. This aligns with the observed atypical valuations of businesses in these categories, as illustrated in the scatter plot in Appendix A.10. Notably, businesses in the electronics and mobile apps category stand out with the most extreme valuations in the dataset, and they are the ones that make up cluster 1.

4 Model Selection and Methodology

4.1 Overview

The objective of developing the predictive model is to forecast whether a business will secure a deal. The dataset's limitations in terms of both observations and features underscore the necessity for a classification algorithm capable of capturing complex patterns. In that vein, two powerful algorithms, Random Forest and Gradient Boosted Trees, were selected. These algorithms are capable of discerning complex patterns. Additionally, they are robust to outliers, which are notably present in the dataset. Models were developed using the algorithms, and the resulting models were then compared to determine the superior one. Several critical steps were taken to enhance the final model's performance. These steps include addressing class imbalance (if present), conducting hyperparameter tuning, and implementing cross-validation to ensure the model's generalization.

4.2 Class Distribution

The class distribution between businesses that secured a deal and those that did not is even, as depicted in the count plot in Appendix A.14. This balance makes it easy for the model to perform well in classifying both classes accurately, eliminating the need to address class imbalance. Further, accuracy will be an acceptable metric to evaluate the model's performance given the balance between the negative and positive classes.

4.3 Hyperparameter Tuning

Initially, a Random Forest model was built, but the performance was unsatisfactory with a predictive accuracy on unseen data of 51%. Considering Gradient Boosted Trees' ability to generalize better than Random Forest, Gradient Boosting was employed. A grid of hyperparameters, including the maximum depth of each tree (interaction.depth), number of trees (n.trees), learning rate (shrinkage), and minimum samples required in a node to stop splitting (n.minobsinnode), was explored and tuned. The optimal hyperparameter combination was found to be 100 trees, shrinkage of 0.1, n.minobsinnode of 10, and

interaction.depth of 2. These low numbers are likely due to the limited observations in the dataset. Therefore, the best model was complex enough but not overly complex, ensuring model parsimony. Additionally, the relatively low learning rate enhances model generalization.

To evaluate the model's generalization, a Leave-One-Out Cross-Validation (LOOCV) was employed during the grid search to maximize accuracy. Due to the limited number of observations in the dataset, this cross-validation method was considered most appropriate. It ensured that each observation had the opportunity to participate in the training process, offering a reliable assessment of the model's performance. After obtaining the optimal set of hyperparameters, the final model was utilized to make predictions on the entire dataset.

5 Model Results

5.1 Model Performance Evaluation

The performance of the final model is not satisfactory, which is expected given the limited number of features and observations. The LOOCV test result indicates an out-of-sample accuracy of 52% for the best model, as shown in Appendix A.15. When the model was applied to the entire dataset as the test set, the accuracy slightly improved to 67%, as depicted in the confusion matrix in Appendix A.16. This suggests that there is room for improvement in the generalization of the model. As mentioned earlier, given the dataset's class balance, accuracy suffices as an evaluation metric, representing the ratio of total predictions to correct predictions.

5.2 Features Used in the Final Model and Their Importance

The dataset leveraged in this project contained non-feature columns, some of which were dropped. It is imperative to identify columns with potential predictive power and use only those in developing the model. Tree-based ensemble algorithms are adept at handling high-dimensional datasets because features with higher predictive power will be used in most of the trees, and the ones with low predictive power will be used less, leading to a feature importance value assigned to each feature based on how much they contribute to the ensemble. The set of features employed in the final predictive model are illustrated in Appendix A.17.

Notably, both stake offered and amount requested were included as features. This decision was made based on the robustness of tree-based models to collinearity, and it was observed that the model's performance improved with the inclusion of both features. Tree-based models, such as the random forest and gradient boosted trees utilized in this analysis, are known for their resilience to issues related to multicollinearity. Including both stake offered and amount requested allows the model to capture nuanced patterns and interactions between these variables, contributing to the overall predictive capability.

The relative importance of features, as depicted in Appendix A.17, demonstrates the significance of valuation, amount requested, and stake offered in determining the success of a business pitch. Additionally, the business category plays a role, albeit to a lesser extent. Contrary to common belief, the presence of particular sharks is not as crucial as the aforementioned factors, with most of the sharks carrying zero relative influence. This inherent feature selection strategy in tree-based ensemble models not only provides actionable insights but also enhances the model's ability to make accurate predictions on new data.

6 Conclusions and Recommendations

In navigating the complex landscape of innovative business ideas, this project set out to develop a predictive model for business success on Shark Tank. The analysis of 495 business pitches across six seasons of the show unearthed valuable insights into the factors influencing entrepreneurs' ability to secure deals. While the predictive model's performance indicates room for improvement, the drawn insights significantly contribute to our understanding of the dynamics at play.

A critical finding highlights the paramount role of fair business valuation in securing a deal. The Sharks' decisions appear to be markedly influenced by the perceived value of a business, emphasizing the need for entrepreneurs to meticulously substantiate their claims. Additionally, entrepreneurs must ensure that their businesses are fairly valued from the outset. Surprisingly, the presence of specific Sharks exhibited minimal impact compared to the influential trio of business valuation, amount requested, and stake offered.

Additionally, the cluster analysis revealed intriguing patterns, categorizing businesses into distinct clusters with varying average valuations and stake offerings. According to the analysis, the most prevalent group comprises the least valued businesses, suggesting a preference for ventures with lower financial risk. Despite the model's limitations, these clusters offer entrepreneurs nuanced perspectives for strategic positioning.

Furthermore, distinct clusters, representing specific groups of businesses, reveal varying average stake offerings among entrepreneurs. Despite this diversity, a common thread emerges – entrepreneurs, irrespective of their cluster affiliation, tend to offer around 15%. This observation, coupled with the nuanced differences within specific clusters, suggests that entrepreneurs can strategically leverage this insight. By determining the cluster to which their business belongs, entrepreneurs can align their strategies with the prevalent norms within that identified group. It's crucial for entrepreneurs to recognize the cluster dynamics, as, on average, businesses adhere to the 15% norm; however, certain clusters exhibit substantially different norms. For instance, businesses in Cluster 3 tend to offer around 8.37%, and the ones in Cluster 4 tend to offer around 20.87%. These values are substantially different from the overall average. This discrepancy underpins the need for entrepreneurs to discern the unique characteristics of their respective business groupings and adapt their business models accordingly.

The aforementioned insights and recommendations are invaluable; however, it is essential to acknowledge the project's limitations. The dataset's constraints in terms of both features and observations necessitate caution in drawing overarching conclusions. Insights gleaned from this project are heavily dependent on the dataset used, which may not fully reflect the complexity of reality and account for intangibles. Recommendations for future analyses include integrating additional data encompassing business profit, performance, cost, revenue, and more for a comprehensive and robust assessment. This broader dataset will provide a more nuanced and accurate understanding of the factors influencing business success on platforms like Shark Tank.

In essence, while the predictive model's current accuracy suggests refinement opportunities, the insights gleaned form a robust foundation for subsequent analyses. Entrepreneurs are advised to focus on justifying their business valuations, as this emerges as a linchpin in the Sharks' decision-making process. As the Shark Tank journey continues for aspiring entrepreneurs, the lessons learned from this endeavor provide invaluable roadmap for navigating the complex realm of innovative business ventures.

A Appendix

A.1 Summary Table

Table 1: Summary Statistics of Numerical Features

Statistic	N	Mean	St. Dev.	Min	Max
Amount Requested(\$)	495	258,490.90	461,599.90	10,000	5,000,000
Stake Offered	495	17.54	10.06	3	100
Business Valuation	495	$2,\!165,\!615.00$	3,761,971.00	40,000	30,000,000

Click here to go back to Data Description and Pre-Processing

A.2 Summary Statistics of Business Valuation

Table 2: Summary Statistics of Business Valuation

Statistic	Min	1st Qu.	Median	Mean	3rd Qu.	Max
Valuation (\$)	40,000	440,000	1,000,000	2,165,615	2,000,000	30,000,000

Click here to go back to Univariate Analysis: Business Valuation

A.3 Boxplot of Business Valuation

Boxplot of Business Valuation

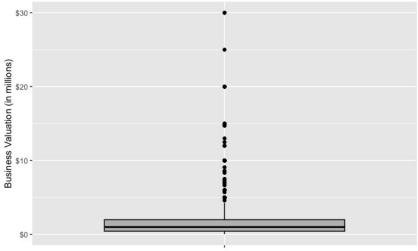


Figure 1: Boxplot of Business Valuation Click here to go back to Univariate Analysis: Business Valuation

A.4 Summary Statistics of Business Valuation Grouped by Category

Table 3: Summary Statistics of Business Valuation Grouped by Category

Category	Mean (\$)	SD (\$)	Median (\$)	Min (\$)	Max (\$)
Apparel and Accessories	1,693,485.00	2,342,475.00	657,327.50	85,714.00	12,000,000.00
Baby Products	1,307,844.00	1,926,066.00	$625,\!000.00$	106,061.00	10,000,000.00
Beverages	3,179,911.00	6,112,350.00	900,000.00	$133,\!333.00$	25,000,000.00
Electronics	6,064,727.00	9,303,031.00	$1,\!257,\!576.00$	100,000.00	30,000,000.00
Health and Wellness	1,838,767.00	3,253,221.00	$666,\!667.00$	100,000.00	20,000,000.00
Home Products	1,409,975.00	1,467,734.00	1,000,000.00	100,000.00	7,500,000.00
Novelties	1,586,883.00	$2,\!165,\!487.00$	800,000.00	50,000.00	10,000,000.00
Other	2,356,332.00	3,705,287.00	1,000,000.00	49,020.00	20,000,000.00
Services	2,737,432.00	4,924,174.00	1,000,000.00	40,000.00	30,000,000.00

Click here to go back to Bivariate Analysis: Business Valuation and Business Category

A.5 Boxplots of Business Valuation Grouped by Category

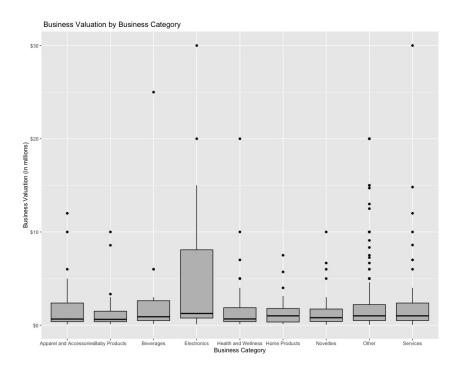


Figure 2: Boxplots of Business Valuation Grouped by Category Click here to go back to Bivariate Analysis: Business Valuation and Business Category

A.6 Summary Statistics of Stake Offered by Entrepreneurs

Table 4: Summary Statistics of Stake Offered by Entrepreneurs

Statistic	Min	1st Qu.	Median	Mean	3rd Qu.	Max
Stake Offered (%)	3.00	10.00	15.00	17.54	20.00	100.00

Click here to go back to Univariate Analysis: Stake Offered

A.7 Boxplot of Stake Offered by Entrepreneurs

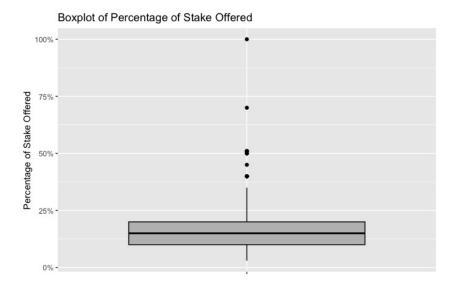


Figure 3: Boxplot of Stake Offered by Entrepreneurs Click here to go back to Univariate Analysis: Stake Offered

A.8 Summary Statistics of Staked Offered Grouped by Business Category

Table 5: Summary Statistics of Stake Offered Grouped by Business Category

Category	Mean	${f SD}$	\mathbf{Median}	\mathbf{Min}	Max
Apparel and Accessories	18.76	9.85	20.0	4	51
Baby Products	17.04	7.32	15.0	5	33
Beverages	16.25	10.41	10.0	5	35
Electronics	18.86	12.13	17.5	5	50
Health and Wellness	17.90	10.29	20.0	5	70
Home Products	17.13	9.67	15.0	5	50
Novelties	19.09	16.51	15.0	5	100
Other	17.69	9.61	15.0	3	51
Services	15.19	7.61	14.5	3	40

Click here to go back to Bivariate Analysis: Stake Offerings and Business Category

A.9 Boxplots of Stake Offerings Grouped by Business Category

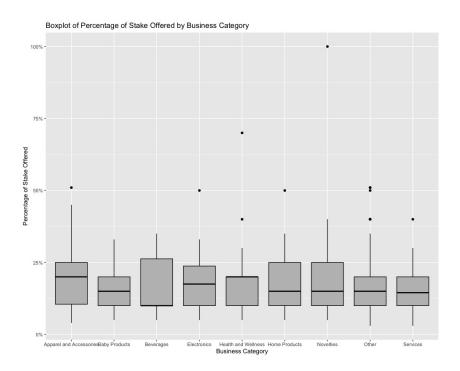


Figure 4: Boxplots of Stake Offerings Grouped by Business Category Click here to go back to Bivariate Analysis: Stake Offerings and Business Category

A.10 Clustering Based on Business Valuation and Stake Offered

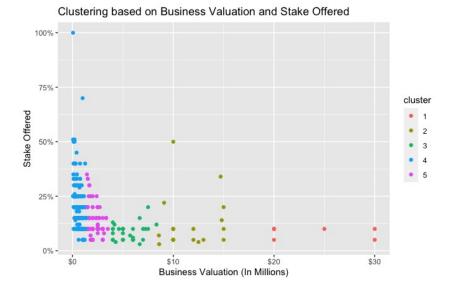


Figure 5: Clustering Based on Business Valuation and Stake Offerings Click here to go back to Clustering: Business Valuation and Stake Offered by Entrepreneurs Click here to go back to Business Category Distribution by Clusters

A.11 Count of Observations in Each Cluster

Table 6: Count of Observations in Each Cluster

$\mathbf{Cluster}$	Count	
1	8	
2	23	
3	35	
4	313	
5	116	

Click here to go back to Cluster Analysis

A.12 Cluster Characteristics

Table 7: Cluster Characteristics

Cluster	Average Stake (%)	Average Valuation (\$)
1	8.75	23,125,000.00
2	11.04	11,316,653.70
3	8.37	5,505,238.10
4	20.87	578,998.80
5	13.22	2,179,191.90

Click here to go back to Cluster Analysis

A.13 Most Frequent Business Category in Each Cluster

Table 8: Most Frequent Business Category in Each Cluster

Cluster	Category	Count
1	Electronics alongside Mobile Apps	2
2	Consumer Services alongside 6 other categories	2
3	Specialty Food	43
4	Specialty Food	11
5	Specialty Food	6

Click here to go back to Business Category Distribution by Clusters

A.14 Class Distribution

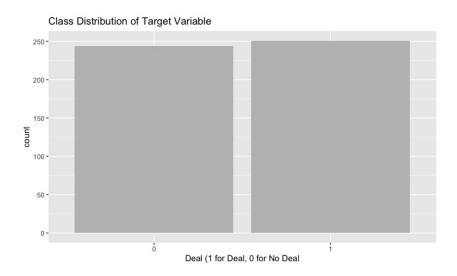


Figure 6: Class Distribution Click here to go back to Class Distribution

A.15 LOOCV Test Result

Table 9: Random Forest Model Evaluation interaction.depth Accuracy Kappa n.trees 50 0.5192 0.0378 2 50 0.4869-0.02663 50 0.51720.0345100 1 0.50100.00112 0.0506100 0.5253100 3 0.51310.0266150 1 0.50300.0054150 2 0.50910.01783 150 0.4909-0.0187

Click here to go back to Model Performance Evaluation

A.16 Confusion Matrix of Final Predictions

Confusion Matrix Prediction: 0 165 79 80 171 Prediction: 1

Figure 7: Confusion Matrix: Green indicates correct predictions. Accuracy = correct predictions divided by total predictions. Accuracy = (165+171)/(165+79+80+171) = 67% Click here to go back to Model Performance Evaluation

A.17 Relative Importance of Features used in the Final Model

Table 10: Variable Importance

Variable	Relative Importance
Business valuation	29.65%
Amount requested	25.44%
Stake offered	13.14%
Category: Services	4.96%
Category: Others	4.84%
Category: Home Products	4.68%
Category: Health and Wellness	2.76%
Shark1: Lori Greiner	2.68%
Presence of multiple entrepreneurs	2.63%
Category: Baby Products	2.51%
Shark5: Kevin Harrington	1.78%
Shark5: Mark Cuban	1.44%
Shark2: Robert Herjavec	1.23%
Category: Novelties	0.95%
Shark3: Kevin O'Leary	0.82%
Shark3: Robert Herjavec	0.48%
Shark2: Kevin O'Leary	0.00%
Shark2: Steve Tisch	0.00%
Shark4: Jeff Foxworthy	0.00%
Shark4: Kevin O'Leary	0.00%
Shark4: Mark Cuban	0.00%
Shark5: John Paul DeJoria	0.00%
Shark5: Nick Woodman	0.00%
Category: Beverages	0.00%
Category: Electronics	0.00%
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Click here to go back to Features Used in the Final Model and Their Importance