

# **FAST School of Computing**

## SE3002 - Software Quality Engineering

#### **FALL 2024**

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#### **Course Information**

Program: BS (SE)
Credit Hours: 3
Type: Core

**Pre-requisite:** SE1001 Introduction to Software Engineering

Course Website: Google Classroom

Class Meeting Days: Wednesday and Friday

Class Meeting Time: 0830 – 0950 (BSE-5A); 1000 – 1120 (BSE-5B)

Class Venue: F/NB-311

### **Course Objectives**

This course provides a comprehensive coverage of different aspects of software quality assurance (SQA). Apart from the conventional discussion on SQA activities during the project life-cycle (e.g. reviews, testing, etc.), it includes a discussion about pre-project components (e.g. contract review), infrastructure components (e.g. configuration management), and management components (e.g. quality metrics).

**Course Learning Outcomes (CLOs)** 

| CLO#  | CLO description   | BT Cognitive Level | PLO<br># |
|-------|---|--------------------|----------|
| CLO 1 | Explain different views of quality  | 2 (Understanding)  | PLO 1    |
| CLO 2 | <b>Describe</b> the fundamentals of measurement theory  | 2 (Understanding)  | PLO 1    |
| CLO 3 | <b>Understand</b> the use of software quality related metrics in Software Quality Engineering | 2 (Understanding)  | PLO 2    |
| CLO 4 | Use quality management tools  | 3 (Applying)       | PLO 5    |

**Relevant Program Learning Outcomes (PLOs)** 

| PLO#  | PLO Name                             | PLO Description  |
|-------|--------------------------------------|--|
| PLO 1 | Software<br>Engineering<br>Knowledge | To apply knowledge of mathematics, science, engineering fundamentals and an engineering specialization to the solution of complex Software Engineering problems.   |
| PLO 2 | Problem Analysis                     | Identify, formulate, research literature, and analyze complex computational problems, reaching substantiated conclusions using first principles of mathematics, natural sciences, computing, and Software Engineering. |
| PLO 5 | Modern Tool Usage                    | Create, select, and apply appropriate techniques, resources and modern Computer-Aided Software Engineering (CASE) tools, including prediction and modelling for complex computing problems.                            |

### **Reference Material**

- 1. Software Quality Assurance: From Theory to Implementation, Daniel Galin, 1st Edition,

  Pearson Education, 2004.
- 2. Software Quality Engineering: Testing, Quality Assurance, and Quantifiable Improvement, Jeff Tian, 1<sup>st</sup> Edition, Wiley-IEEE Computer Society Press, 2005.
- 3. Software Engineering: A Practitioner's Approach, Roger S. Pressman, 6<sup>th</sup> Edition, McGraw-Hill, 2005.
- 4. Software Metrics: A Rigorous & Practical Approach, Norman E. Fenton and Shari Lawrence Pfleeger, 2<sup>nd</sup> Edition, PWS Publishing Company, 1997.

## **Course Grading (Tentative)**

| • | Assignments    | 10% |
|---|----------------|-----|
| • | Quizzes:       | 10% |
| • | Project:       | 10% |
| • | Midterm Exams: | 30% |
| • | Final Exam:    | 40% |

Absolute grading scheme will be used for this course.

## **Tentative Course Schedule**

| S# | Торіс   | Week(s) | <sup>1</sup> Readings                  |
|----|---|---------|--|
| 1  | INTRODUCTION AND OVERVIEW  Definitions of Software, Quality, and Engineering    | 1       | [1] Chapter 1                          |
|    | History of SE   |         |  |
|    | Role of Software  |         |  |
|    | Importance of Software Quality  |         |  |
| 2  | BASIC SOFTWARE QUALITY<br>CONCEPTS  | 2       | [1] Chapter 2<br>[3] Chapter 26 (26.1) |
|    | Software Quality  |         |  |
|    | Software Quality Problems & Causes  |         |  |
|    | Software Quality Assurance  |         |  |
|    | Software Quality Control  |         |  |
| 3  | SOFTWARE QUALITY FACTORS  | 2, 3    | [1] Chapter 3                          |
|    | McCall's Factor Model - Operation Factors, Revision Factors, Transition Factors |         |  |
|    | Alternative Factor Models   |         |  |
| 4  | COMPONENTS OF SQA SYSTEM  | 3       | [1] Chapter 4                          |
|    | SQA Architecture  |         |  |
|    | Pre-project Components  |         |  |
|    | Life-cycle Components   |         |  |
|    | Infrastructure Components   |         |  |
|    | Management Components   |         |  |
|    | Standards-related Components  |         |  |
|    | Human Components  |         |  |
|    | Considerations Affecting Use of SQA<br>System Components                        |         |  |
| 5  | INTEGRATION OF SQA ACTIVITIES   | 4, 5    | [1] Chapter 7                          |
|    | Software Processes  |         | [3] Chapters 3 & 4                     |
|    | Factors Affecting Intensity of SQA Activities                                   |         |  |

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 $<sup>^{1}\</sup>mbox{Numbers}$  in square brackets correspond to books numbered in the "Reference Material" section.

|    | Verification, Validation, and Qualification   |          |                                 |
|----|---|----------|---------------------------------|
|    | Software Defect Removal<br>Effectiveness and Cost Model   |          |                                 |
| 6  | PRE-PROJECT COMPONENTS  | 5        | [1] Chapter 5                   |
|    | Contract Review   |          |                                 |
|    | MIDTERM EXAM 1  | 6        |                                 |
| 7  | REVIEWS   | 6        | [1] Chapter 8                   |
|    | Formal Technical Reviews  |          | [2] Chapter 14                  |
|    | Peer Reviews – Inspections and<br>Walkthroughs  |          | [3] Chapter 26 (26.4)           |
|    | Expert Opinions   |          |                                 |
| 8A | SOFTWARE TESTING – BASIC<br>CONCEPTS & STRATEGIES   | 7        | [1] Chapter 9<br>[3] Chapter 13 |
|    | Definition and Objectives   |          |                                 |
|    | Unit Testing  |          |                                 |
|    | Integration Testing – Big Bang,<br>Incremental (Bottom-up, Top-down)  |          |                                 |
|    | Validation Testing  |          |                                 |
|    | System Testing  |          |                                 |
|    | Regression Testing  |          |                                 |
|    | Smoke Testing   |          |                                 |
|    | Alpha and Beta Testing  |          |                                 |
|    | UAT   |          |                                 |
| 8B | SOFTWARE TESTING – TEST<br>CLASSIFICATIONS  | 8        | [1] Chapter 9                   |
|    | W. R. T. Testing Concept – BB, WB   |          |                                 |
|    | W. R. T. Quality Factors – Operation<br>(Correctness, Reliability, Efficiency,<br>Integrity, Usability), Revision<br>(Maintainability, Flexibility, Testability),<br>Transition (Portability, Reusability,<br>Interoperability) |          |                                 |
| 8C | SOFTWARE TESTING –<br>TECHNIQUES  | 8, 9, 10 | [1] Chapter 9<br>[3] Chapter 14 |
|    | White Box – Code Coverage (Line,<br>Branch, Path) Basis Path Testing<br>(Control Flow Graph, Cyclomatic<br>Complexity), Loop Testing, Condition<br>Testing, Qualification Testing   |          | [o] Gridpiol 14                 |

|    | Black Box – ECP, BVA                                       |        |                                  |
|----|--|--------|----------------------------------|
|    | Advantages and Disadvantages                               |        |                                  |
| 8D | SOFTWARE TESTING –<br>IMPLEMENTATION                       | 11, 12 | [1] Chapter 10<br>[3] Chapter 13 |
|    | Testing Process  |        | [5] 5.1.5[15.15]                 |
|    | Test Case Design   |        |                                  |
|    | Automated Testing  |        |                                  |
|    | Debugging  |        |                                  |
|    | MIDTERM EXAM 2   | 12     |                                  |
| 8E | SOFTWARE TESTING – OO<br>SOFTWARE                          | 12     | [3] Chapters 13 & 14             |
|    | Strategies   |        |                                  |
|    | Techniques   |        |                                  |
|    |  |        |                                  |
| 9  | SOFTWARE CONFIGURATION                                     | 13     | [1] Chapter 18                   |
|    | MANAGEMENT   |        | [3] Chapter 27                   |
|    | Terminology  |        |                                  |
|    | SCM Tasks  |        |                                  |
|    | Change Control   |        |                                  |
|    | Release Management   |        |                                  |
| 10 | MEASUREMENT THEORY   | 13     | [4] Chapters 1 and 2             |
|    | Importance of Measurement                                  |        |                                  |
|    | Measurement Scales   |        |                                  |
| 11 | SOFTWARE QUALITY METRICS                                   | 14     | [1] Chapter 21                   |
|    | Size Metrics   |        |                                  |
|    | Process Metrics  |        |                                  |
|    | Product Metrics  |        |                                  |
|    | Implementation   |        |                                  |
|    | Limitations  |        |                                  |
|    | PROJECT PRESENTATIONS                                      | 15, 16 |                                  |
|    | ADVANCED TOPICS (Were NOT Covered Due to Time Constraints) |        |                                  |
|    | Statistical SQA (Six Sigma)                                |        |                                  |
|    | Formal Approaches to SQA                                   |        |                                  |
|    | Test Driven Development                                    |        |                                  |

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#### **Course Policies**

- 1. Announcements related to different aspects of this course (e.g. lectures, quizzes, exams, etc.) may be posted on Google Classroom. Students are expected to view the Google Classroom Stream regularly.
- 2. All students are expected to attend all lectures from beginning to end. Partial or full absence from a lecture without a valid reason may hamper chances for securing good grades. University's attendance requirements must be met in order to appear in the final exam.
- 3. Exams will be closed-book and closed-notes. Syllabus for the final exam will be comprehensive.
- 4. Students are encouraged to take full advantage of instructor's office hours. Any doubts regarding concepts covered in class or any questions regarding quizzes, projects, etc. may be clarified during office hours. In case a student is not able to make it during office hours, he/she may schedule an appointment with the instructor for another time slot.
- 5. Quizzes may be announced or unannounced. A quiz will usually be about 5 15 minutes long and it may be given anytime during the lecture. Students missing a quiz will NOT be given a make-up quiz.
- 6. Students are encouraged to finish the assigned readings BEFORE the lecture. This is likely to improve lecture comprehension and class participation.
- 7. Students can contest their grades on quizzes, assignments, and project ONLY within a week of the release of grades. Exams will be available for review according to university policies.
- 8. Students are expected to demonstrate the highest degree of moral and ethical conduct. Any student caught cheating, copying, plagiarizing, or using any other unfair means will be strictly dealt-with in accordance with university policies.