C. An invoice
D. The store's product catalog
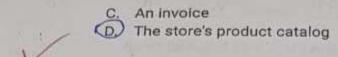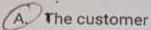
Let us consider the order-to-cash process of a company called CoolIT that sells air conditioning systems. Which of the following is likely to be modeled as a pool?

A. The customer
B. A subcontractor of CoolIT
C. A salesperson at CoolIT
D. A clerk at the accounts payable department of CoolIT
E. The accounts receivable department of CoolIT

A data object is most frequently used for which of the following

A. Data objects can be associated with activities, sequence flow and message flow
B. This input and output of a process
C. A data object is regarded as a flow object and connects data elements among activities

What can connect between two different pools in a diagram?

A. A message flow
B. A swim lane
C. An event
D. A sequence flow

Question: Which BPMN symbol is used to represent the flow of messages between two participants in a process?

A. Message Event
B. Message Flow
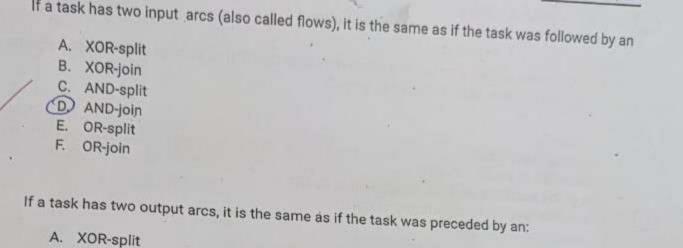C. Data Object
D. Intermediate Event

Which BPMN event represents a point in time in the process that triggers or interrupts the normal flow?

A. Start Event
B. Intermediate Event
C. End Event
D. Exclusive Gateway

If a task has two input arcs (also called flows), it is the same as if the task was followed by an

A. XOR-split
B. XOR-join
C. AND-split
D. AND-join
E. OR-split
F. OR-join

If a task has two output arcs, it is the same as if the task was preceded by an:

A. XOR-split
B. XOR-join
C. AND-split
D. AND-join
E. OR-split
F. OR-join

Which type of gateway moves each token it receives in one of its input arcs to m out of n output arcs?

A. XOR-split
B. XOR-join
C. AND-split
D. AND-join
E. OR-split
F. OR-join

It is represented by a circle and is something that "happens" during the course of a business process.

A. Group
B. Event
C. Gateway
D. Activity

An IT hardware store provides a Web front-end allowing its customers to purchase IT equipment online (e.g. tablets, laptops, accessories, printers). In the context of the order-to-cash process of this company, which of the following is likely to be modeled as a data store?

A. The shopping cart of a customer purchasing via the Web front-end
B. The history of a customer's past purchases