National University of Computer and Emerging Sciences, Lahore Campus



Course: Management and Organizational

Behavior

Program: MS (Software Project Management)

Duration: 3 Hours
Paper Date: 26-Jun-2020

Section: N/A

Exam: Final Exam

Course Code: MG-513 Semester: Spring 2020

Total Marks: 40
Weight 40 %
Page(s): 1
Roll. No.

Instruction/Notes:

All questions carry equal marks. Response for each question should not be longer than 1-2 pages.

You may consult the course material or the internet but not other students/people. Write your answers to the questions IN YOUR OWN WORDS. Do NOT try to use software to automatically reword text from the course material or other sources. However, you may use BRIEF quotations in quotation marks. Give proper citations and references if you use material from sources other than the course content (for example from the internet) even where you write the points in your own words.

1.

- a. Briefly describe 3-4 benefits you have experienced during your telecommuting (Work From Home) experience this year, keeping in view the course material on this topic. (4 marks)
- b. Also mention 3-4 drawbacks. (4 marks)
- c. What 2-3 recommendations would you give for improvement? (2 marks)

Note: If you did not have any/sufficient personal experience, you may add points from course material or other sources. You do not need to mention all the points from the textbook, only ones relevant to your experience. You may give a few examples/incidents and can also mention points other than those in the textbook that you may have experienced.

- 2. Referring to the various stressors, conflicts, their effects and coping strategies discussed in the course
 - a. Give a personal example of 4 different stressors or conflict, from your experience. Mention the type (stressor or conflict) and its level before giving the example. (4 marks)
 - Give 3 examples of effects that you may have experienced from stress and/or conflict. (3 marks)
 - c. Mention 3 effective coping strategies that you have used or think you can use to reduce these effects. (3 marks)
- 3. Assuming that you work in a gender diverse environment, briefly describe ten things you would do or not do, in keeping with the Islamic perspective on gender diversity. (10 marks)

4.

- a. What have you understood to be the main concepts of the Care and Growth model of leadership? (6 marks)
- b. Also briefly discuss 4 of the similarities and differences (at least one of each) between this model and the other models of leadership studied in the course. (4 marks)