

- Fixed Cost: sum of all the costs independent of quantity
- Variable Costs: sum of all the costs that directly depend on the quantity of product
- Total Cost = FC + VC

Marginal Cost

MC= change in total cost/change in quantity

 $= \Delta TC/\Delta Q$

OR

MC= increase in total variable cost/ increase in production

 $\Delta VC/\Delta Q$

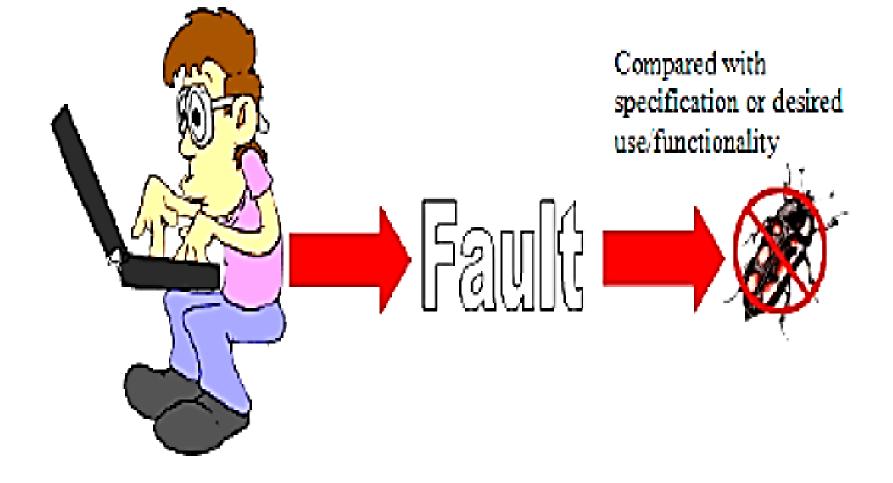
- AFC = Average fixed cost (fixed cost per item)
- AVC= Average variable cost (variable cost per item)
- AC= average cost of each item or cost per item
- △Q= change in quantity
- AVC= change in variable cost
- \(\Delta \text{TC} = \text{change in total cost} \)

| Quan tity | Fixed cost | Variable cost | Total cost | AFC | AVC | AC | ΔQ | ΔVC | ΔTC | MC |
|--------------|------------|---------------|---------------|-----|-----|-----|----|-----|-----|----|
| 1 | 100 | 20 | 120 | 100 | 20 | 120 | - | - | - | - |
| 2 | 100 | 40 | 140 | 50 | 20 | 70 | 1 | 20 | 20 | 20 |
| 5 | 100 | 100 | 200 | 20 | 20 | 40 | 3 | 60 | 60 | 20 |
| 10 | 100 | 200 | 300 | 10 | 20 | 30 | 5 | 100 | 100 | 20 |
| 20 | 100 | 400 | 500 | 5 | 20 | 25 | 10 | 200 | 200 | 20 |

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In terms of Software Engineering, there are few other costs as well, that must be considered





A programmer makes a mistake.

The mistake manifests itself as a fault [or defect] in the program.

A failure is observed if the fault [or defect] is made visible. Other faults remain latent in the code until they are observed (if ever).

The Cost of Quality

"Cost of quality is the expense of noncomformance – the cost of doing things wrong."

Crosby, P. 1979, Quality is Free, McGraw-Hill, Toronto

- Understand quality costs enables you to
 - Understand hidden costs
 - Reduce and eliminate unnecessary cost
- Prevent problems from happening
- COQ= Failure cost + appraisal cost + prevention cost

The Cost of Quality

- Failure cost:
 diagnosing failure, repair, going back to operation
- Appraisal cost:
 - Cost of evaluating the product for quality, finding faults causing failures
 - -Design and code reviews
 - -testing

The Cost of Quality

Prevention Cost:

Cost associated to finding causes of defects and actions taken to prevent them in future

- -Causual analysis, process improvement
- -Pair programming, test driven development



One way of calculating cost for software is by

- Finding per hour rate
 - Per hour rate including profit
 - Per hour rate with cost only and profit is added lately with each project
 - CoQ can be added for each project differently depending on the expenses for their quality

