

# REBECCA ROBLES

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Looking for opportunities to learn, grow, and work with a great team.

## EXPERIENCE

**MAY 2016 – AUGUST 2016**

**SALES INTERN, COURTESY CHEVROLET**

- Maintained relationships with long-term clients
- Pioneered relationships with potential clients
- Analyze data to understand why clients were lost

**SEPTEMBER 2016 – AUGUST 2018**

**SHIFT SUPERVISOR, STARBUCKS**

- Developed skills in baristas
- Initiated procedures for improved operations
- Amplified sales on our mobile app
- Directed team during shift
- Resolved issues with partners and customers
- Managed cash audit, and created inventory orders for store
- Ensured communication and comprehension of company updates and information

**MAY 2018 – JUNE 2018**

**MARKETING INTERN, THRIVE EVENTS**

- Showcased mastery of required marketing terms
- Presented client's product to potential customers
- Sustained relationships with retailers and customers for client

**AUGUST 2018 – PRESENT**

**BARISTA/CASHIER, PROVECHO**

- Opening and closing store duties
- Prepare all drinks - Take all orders and ensure delivery
- Come up with solutions to issues that may arise on the spot

## EDUCATION

MAY 2016

**HONORS DIPLOMA**, APOLLO HIGH SCHOOL

Honors and AP classes. Unweighted GPA: 3.61. National Honor Society. National Honor Society for Dance Arts. Danceline Captain. Competitive Cheer.

MAY 2020

**(IN PROGRESS) BA**, ARIZONA STATE UNIVERSITY (ONLINE)

Mass Communications and Media Studies, Minor in Digital Audiences.

Latest Term GPA: 3.85

69 hours completed as of the end the of Fall 2018 Semester.

## SKILLS

- Adobe Photoshop, Camera Operations
- Microsoft Office
- Team Management
- Self-Motivated
- Detail Oriented
- Conflict Resolution