

SMART HOME DEVICE WARRANTY CERTIFICATE

Product Name: VisionHub 65" 4K Ultra HD Smart TV

Serial Number: SHD-65UHD-72849103

Date of Purchase: 2024-08-22

Warranty Valid Until: 2026-08-22 (2-Year Limited Warranty)

This certificate confirms that the VisionHub 65" 4K Ultra HD Smart TV is covered under the 2-year limited warranty program provided by HomeConnect Electronics Ltd.

Warranty Coverage Details:

The following components and functions are covered under normal residential use:

- Main Logic Board (Motherboard)
- LED/LCD Panel (manufacturing defects; no impact/pressure damage)
- T-Con Board and Backlight System
- Power Supply Unit
- Wi-Fi/Bluetooth Modules and Ethernet Port
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IR Receiver and Control Buttons

- Built-in Speakers and Audio Amplifier
 - Remote Control (functional defects only; excludes physical damage)
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Non-Claimable Components:

The warranty does not apply to:

- Wall Mounts, Table Stands, Cables, and Accessories
- Cosmetic Damage (scratches, dents, bezel cracks)
- Dead Pixels within acceptable industry tolerance (≤ 3 sub-pixels)
- Damage from Liquid Exposure, Impact, or Pressure on Screen
- Burn-in or Image Retention due to static content
- Software modified by third parties, unofficial firmware, or rooting

- Batteries in Remote Control (consumables)
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Smart Features & Software:

- OS and App updates are provided during the warranty period when available.
 - Availability of third-party apps (e.g., streaming services) may change and is not guaranteed.
 - Network performance depends on user's internet provider and is not covered under warranty.
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Terms and Conditions:

1.
Warranty is void if the device is opened, altered, or repaired by unauthorized service centers.
2.
Claims require valid proof of purchase and the product serial number.
3.
Repairs/replacements may use new or refurbished parts of equivalent quality.

4.

Damage caused by power surges, lightning, fire, or other acts of nature is not covered; use of surge protection is recommended.

5.

Installation must follow the user manual; improper mounting or ventilation voids coverage.

6.

On-site service availability varies by region; otherwise, carry-in service applies.

Service Contact:

HomeConnect Support

✉ support@homeconnectelectronics.com

✆ +1 855-770-2211

Certified by:

HomeConnect Electronics Ltd. – Warranty Services Department