

SMARTPHONE WARRANTY CERTIFICATE

Product Name: Galaxy XZ Pro 5G

Serial Number: SP-4739201847

Date of Purchase: 2024-09-01

Warranty Valid Until: 2026-09-01

This certificate confirms that the Galaxy XZ Pro 5G is covered under the 2-year limited warranty program provided by SmartTech Mobile Inc.

Warranty Coverage Details:

The following components are covered and eligible for warranty claims under normal usage conditions:

- Motherboard / Main Logic Board
- Internal Memory (ROM / RAM)
- Display Screen (manufacturing defects only, no physical cracks)
- Touchscreen Digitizer
- Front and Rear Cameras (excluding physical damage)
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Power and Volume Buttons

- Speaker, Microphone, and Earpiece
 - Wireless Charging Coil and Antenna
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Non-Claimable Components:

The warranty does not apply to the following components or conditions:

- Battery Pack (warranty limited to 12 months)
- Charging Cable, Adapter, and Earphones
- Scratches, Cracks, or Other Cosmetic Damage
- Liquid Damage (water, chemicals, beverages, etc.)
- Damage Caused by Unauthorized Repairs or Rooting / Jailbreaking
- Software Malfunctions from Third-Party Applications

- Loss or Theft of Device

Terms and Conditions:

1.
Warranty is void if the smartphone is opened, modified, or repaired by unauthorized personnel.
2.
Proof of purchase (invoice/receipt) must be provided when filing a claim.
3.
Replacement of defective components will be carried out using new or certified refurbished parts.
4.
Warranty does not cover damage caused by drops, impacts, fire, electrical surges, or natural disasters.
5.
Service is only available through authorized SmartTech service centers.

Service Contact:

SmartTech Mobile Care
✉ support@smarttechmobile.com
✉ +1 888-123-9876

Certified by:

SmartTech Mobile Inc. – Warranty & Support Division