SOFTWARE LICENSE WARRANTY CERTIFICATE

Product Name: SecureOffice Pro Suite 2024 License Key: SOF-5RT8-92KD-PLM4-2024

Date of Purchase: 2024-04-05

Warranty Valid Until: 2027-04-05 (3-Year License Warranty)

This certificate confirms that the SecureOffice Pro Suite 2024 software is covered under the 3-year limited license warranty program provided by CyberSoft Technologies Inc.

Warranty Coverage Details:

The warranty covers the following aspects of the licensed software:

- Validity of the License Key throughout the warranty period
- Free Software Updates, Security Patches, and Bug Fixes during the license term
- Compatibility Support with major OS updates (Windows, macOS, Linux)
- Technical Assistance for installation, activation, and troubleshooting issues
- Replacement of corrupted license files (if due to software errors)

Non-Claimable Components:

The following are not covered under the software license warranty:

- Issues caused by user modification, reverse engineering, or unauthorized cracking
- Compatibility with unsupported operating systems or hardware
- Software conflicts arising from third-party applications
- Loss of data caused by misuse, viruses, or hardware failure
- Perpetual free upgrades beyond the purchased version (new versions require purchase)
- Custom feature requests or product enhancements outside the licensed package

Terms and Conditions:

- 1. Warranty is valid only for genuine license holders with proof of purchase.
- 2. License cannot be transferred, sold, or used beyond the allowed user limit.

5.					
Cybe	rSoft reserves th	e right to revok	e licenses found	to be fraudul	ent or pirated.

- 4. Warranty does not cover damages caused by cyberattacks, hacking, or user negligence.
- 5. Extended support and premium upgrade plans may be purchased separately.

Service Contact:

CyberSoft Technologies – License Support

☐ <u>support@cybersoft.com</u>

□ +1 844-321-7789

Certified by:

CyberSoft Technologies Inc. – License & Warranty Department