

Abdul Marouf

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Skills

- **Attention to Detail** Meticulously ensures accuracy in code and project work, minimizing errors and improving overall code quality.
- **Java & C++ Programming** Developed efficient, maintainable code using object-oriented principles in Java and C++ for real-world projects.
- **Problem Solving** Analyzing challenges and finding effective, innovative solutions to improve processes and outcomes.
- **Critical Thinking** Analyzing information logically to make sound decisions in complex situations.
- **Adaptability** Quickly adjusting to new circumstances and challenges while maintaining focus.
- **Leadership** Guiding and motivating teams to achieve both personal and organizational goals.
- **Perseverance** Demonstrating determination and persistence in solving complex problems and completing challenging projects.
- **Proficiency in Technical Support** Strong ability to research and troubleshoot technical issues across various platforms to assist users effectively.
- **Familiarity with Office 365 & Collaboration Tools** Adept at learning, navigating, and utilizing Microsoft Office 365 applications and collaborative tools to support team productivity.

Education

Advanced Diploma in Computer Programming and Analysis

Sep 2023 - Present

Fanshawe College.

- **Software Development** Applied knowledge of Java and C++ to design and implement algorithms.
- **SQL & Web Design** Experienced in SQL database management and web design.
- Collaborated on team projects to build efficient, maintainable code
- GPA: 3.95

Experience

Merchandiser | PepsiCo

Jan 2024 - Present

- **Product Display & Stock** Managed inventory and designed appealing displays to maximize sales opportunities.
- **Sales Support** Analyzed sales trends and contributed to promotions to achieve sales targets.
- **Team Collaboration** Worked with retail teams to enhance product placement and ensure alignment with branding.
- **Skills Earned** Developed strong self-management and time management skills through balancing multiple tasks efficiently.

Team Lead | Dollarama

Apr 2022 – Dec 2023

- **Team Management** Supervised and guided staff to ensure efficient store operations and customer service.
- Enhanced customer satisfaction through prompt issue resolution and effective store operations.
- Streamlined inventory management processes to ensure optimal stock levels and display setup.