1. User (Patient) will register.
2. The user will get a credit of USD 100 for registration and can claim against the treatment once they travel for the treatment.
3. The user will select the relevant hospital/ doctor as per the ratings, location, treatment and cost of the treatment.
4. The user can select multiple hospitals for enquiry (upto 3 hospitals) and click on enquire/ get a quote/ get a free consultation.
5. Once the user clicks on “enquire/ get a quote/ get a free consultation” a pop-up box should appear wherein they can write what problem they are having and also upload medical files and click on send Now / enquire now
6. Once the files are uploaded the clicked on send now/enquire now, the enquiry is sent to selected hospital/doctor for doctor’s feedback
7. The hospital admin will get a revert from the doctor and create a quote for the entire treatment which includes (Cost of Treatment, Total duration of stay in hospital, total duration of stay outside hospital)
8. The proposal is sent to the user (patient), once the user checks the proposal, the user can accept or decline the proposal, our sales team will follow-up on the proposal and make changes if required or even make the user have a consultation with the doctor over the phone
9. If the proposal is accepted, the user is asked for his details for Visa letter, the details would (Name as per passport, Passport details of the patient, passport details of the family member who will travel with the patient)
10. Once the visa letter details are sent, the same detail is sent to the selected hospital for issue of visa letter for the patient, the hospital can upload the visa letter, once the visa letter is uploaded by the hospital, our admin team will review the details (just to make sure that there are no mistakes in the letter), the letter is sent to the user with check list for getting the visa
11. Once the User (patient) gets the visa, the user sends us the visa and tickets for his travel and same is communicated to the hospital.
12. The day of the user’s arrival, our team would go to the airport for pick up and take the user to the hospital.
13. Once the user is taken to the hospital, the user meets the doctor and consultation begins, user is admitted to the hospital
14. Our team will follow-up daily with the user and check on them to see if everything is fine
15. After the treatment, the is sent back to his home country