(11:00:06 PM)	**(HireRight) said :**	Thank you for contacting HireRight Customer Service.
(11:00:07 PM)	**(HireRight) said :**	You can find helpful tips and assistance by using our Applicant Help Hub.
(11:00:09 PM)	**(HireRight) said :**	I can open a separate browser tab for the Applicant Help Hub for you if you would like? Please type yes or no.
(11:00:18 PM)	**(Abdul+Rasheed) said :**	No
(11:00:20 PM)	**(HireRight) said :**	You can always visit our Applicant Help Hub later by going to support.hireright.com
(11:00:22 PM)	**(HireRight) said :**	Thank you for holding. Your chat will be directed to the next available representative.
(11:01:23 PM)	**(HireRight) said :**	Thank you for holding. Your estimated wait time is 1 minute. Your chat will be directed to the next available representative.

Blair has joined the conversation

(11:02:58 PM)	**(Blair) said :**	Hello Abdul+Rasheed. Thank you for contacting HireRight! My name is Blair, and I will be more than happy to help you. I just need a little information to get started. May I have your email address?
(11:03:25 PM)	**(Abdul+Rasheed) said :**	Hey, my email address is 106120004@nitt.edu
(11:03:51 PM)	**(Blair) said :**	Thank you for that information. Let me pull up your record.
(11:04:35 PM)	**(Blair) said :**	Thank you for waiting. For the security of the account. Kindly provide your date of birth and the name of the company you were applying to?
(11:05:15 PM)	**(Abdul+Rasheed) said :**	Date of Birth : 12/05/2002
(11:05:41 PM)	**(Abdul+Rasheed) said :**	Company: Google LLC
(11:05:43 PM)	**(Blair) said :**	Wonderful! How can I assist you today?
(11:06:36 PM)	**(Abdul+Rasheed) said :**	For the background process, I was required to upload few documents. Two of them being 'Bachelors Degree from National Institute of Technology (NIT)' and ' Education Documentation from National Institute of Technology (NIT)'
(11:06:59 PM)	**(Abdul+Rasheed) said :**	I accidentally uploaded my passport documents instead of the required documents
(11:07:40 PM)	**(Abdul+Rasheed) said :**	Can you please delete it, so that I can upload the correct documents?

(11:07:46 PM)	**(Blair) said :**	I'll be happy to assist you with this. I just need 2-3 minutes to review this information. Would it be possible to put this chat on hold?
(11:08:00 PM)	**(Abdul+Rasheed) said :**	Okay Sure
(11:08:06 PM)	**(Blair) said :**	Thank you. Please hold.
(11:11:13 PM)	**(Blair) said :**	Thank you for patiently waiting, Abdul. We understand how important this is for you and for providing this clarification of accidentally uploading the wrong information. Please be advised that we are unable to edit or delete the information you have provided in your applicant center. Just in case you provide the wrong information we would highly suggest informing your recruiter that the information you have provided was incorrect.
(11:12:38 PM)	**(Abdul+Rasheed) said :**	I uploaded the documents few minutes ago, is it not possible to remove it now?
(11:12:59 PM)	**(Blair) said :**	Once you upload it it will never be deleted.
(11:13:09 PM)	**(Abdul+Rasheed) said :**	Okay
(11:13:21 PM)	**(Abdul+Rasheed) said :**	Thanks for the help
(11:13:24 PM)	**(Blair) said :**	Have I answered all of your questions at this time?
(11:13:30 PM)	**(Abdul+Rasheed) said :**	Yes
(11:13:33 PM)	**(Blair) said :**	Your welcome.
(11:13:55 PM)	**(Blair) said :**	Thank you for chatting with HireRight! Upon the completion of this chat, you will be presented with an option to download OR receive an email with a copy of your chat transcript. If you are not automatically presented this screen, please click the white "X" to the right of the Live Chat window and then press End Chat.
		This is your Customer Service case number to reference our live chat today: **11930691**.
		Should you need to contact us again, please reference this case number. If corresponding by e-mail, please enter the case number in the subject line with the following format **case number**
		Have a great day!
(11:14:00 PM)	**(HireRight) said :**	Chat session ended