

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
Federal (FCC)	8:00 AM to 9:00 PM	<ol style="list-style-type: none"> 1. Calls not for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services. 2. Calls with a person's prior express invitation or permission. 3. Calls to any person with whom the caller has an established business relationship. 4. Calls made by or on behalf of a tax-exempt nonprofit organization. 5. Business-to-business calls. <p>47 C.F.R. § 64.1200(f)(14)</p>	None	<p>47 C.F.R. § 64.1200(c)(1)</p> <p>47 C.F.R. § 64.1200(f)(14)</p>
Federal (FTC)	8:00 AM to 9:00 PM	<ol style="list-style-type: none"> 1. Calls initiated by a customer or donor that are not the result of any solicitation. 2. Calls initiated by a customer or donor in response to an advertisement. 3. Calls initiated by a customer in response to a direct mail solicitation that clearly discloses all material information, but not solicitations regarding prize promotions. 4. Business-to-business calls, except the sale of non-durable office or cleaning supplies. 5. Calls made by banks, federal credit unions, and federal savings and loans. 6. Calls made by common carriers, e.g. long-distance telephone companies and airlines. 7. Calls made by nonprofit organizations. 8. Calls made by companies engaged in the business of insurance that are regulated by state law. <p>16 C.F.R. § 310.6(b)</p>	None	<p>TSR - 16 C.F.R. § 310.6(b)</p> <p>TSR - 16 C.F.R. § 310.4(c)</p>
Alabama	8:00 AM to 8:00 PM (Monday through Saturday). Calls prohibited on Sunday and on holidays.	<p>Curfew only applies to telephone utilities, including local exchange companies, resellers, interexchange carriers, customer-owned coin-operated telephone service providers, and all providers of telecommunications service operating within the State under the jurisdiction of the Public Service Commission.</p> <p>Al. Pub. Serv. Comm'n Rule T-1</p>	<p><u>State Holidays 2020:</u> New Year's Day (January 1), Martin Luther King, Jr.'s birthday / Robert E. Lee's birthday (January 20), George Washington's birthday / Thomas Jefferson's birthday (February 17), Mardi Gras (February 25 Baldwin and Mobile Counties only), Confederate Memorial Day (April 27), Memorial Day (May 25), Jefferson Davis' birthday (June 1),</p>	<p>Al. Pub. Serv. Comm'n Rule T-17(B)(2)</p> <p>Al. Pub. Serv. Comm'n Rule T-1</p> <p>AL - 2020 State Holiday Restrictions</p>

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			Independence Day (observed) (July 3), Independence Day (July 4), Labor Day (September 7), Columbus Day / Fraternal Day / American Indian Heritage Day (October 12), Veterans Day (November 11), Thanksgiving Day (November 26), Christmas Day (December 25). Ala. Code § 1-3-8(a)	
Alaska	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Arizona	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Arkansas	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
California	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Colorado	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Connecticut	9:00 AM to 9:00 PM	1. A call made pursuant to the prior express written consent of the consumer who is called or sent a text or media message. 2. A call primarily in connection with an existing debt or contract, payment or performance of which has not been completed at the time of the telephonic sales call. 3. A call to an existing customer, unless such customer has expressed to the telephone solicitor the wish to no longer receive telephonic sales calls. 4. Business-to-business calls. Conn. Gen. Stat. § 42-288a(a)(11)	None	Conn. Gen. Stat. § 42-288a(c) Conn. Gen. Stat. § 42-288a(a)(11)
Delaware	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
District of Columbia	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Florida	8:00 AM to 9:00 PM	None	None	Fla. Stat. Ann. § 501.616(6)
Georgia	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Hawaii	8:00 AM to 9:00 PM	1. A person who initiates calls to a residence for the sole purpose of polling or soliciting the expression of ideas, opinions, or votes, or a	None	Haw. Rev. Stat. Ann. § 481P-3(8) Haw. Rev. Stat. Ann. § 481P-5

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		<p>person soliciting solely for a political or religious cause or purpose.</p> <p>2. A securities broker-dealer, salesperson, investment advisor, or investment advisor representative.</p> <p>3. Financial institutions.</p> <p>4. A person or organization licensed or authorized insurance agent.</p> <p>5. An accredited college or university.</p> <p>6. A person who publishes a catalog of at least fifteen pages, four times a year, with a circulation of at least one hundred thousand.</p> <p>7. A political subdivision.</p> <p>8. The sale of goods or services by telecommunications or landline or wireless video service providers.</p> <p>9. Licensed real estate brokers.</p> <p>10. Registered travel agencies.</p> <p>11. Business-to-business calls.</p> <p>Haw. Rev. Stat. Ann. § 481P-5</p>		
Idaho	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Illinois	<p>8:00 AM to 9:00 PM</p> <hr/> <p>9:00 AM to 9:00 PM (Monday through Saturday) 12:00 PM to 9:00 PM (Sunday)</p>	<p>1. Calls made by registered dealers, registered investment advisers, or registered salespersons.</p> <p>2. Calls by registered broker-dealers, registered representatives, or salespersons of a broker-dealer.</p> <p>3. Calls by licensed insurance companies and their agents in relation to existing customers or policyholders, or employees of licensed agents.</p> <p>815 Ill. Comp. Stat. 413/20(a), 413/23(a)</p> <hr/> <p>None</p>	<p>None</p> <hr/> <p>Only applies to persons who make or cause to be made unsolicited telephone calls with the intent to offer to sell securities.</p>	<p>815 Ill. Comp. Stat. 413/20(a)</p> <p>815 Ill. Comp. Stat. 413/23(a)</p> <p>815 Ill. Comp. Stat. Ann. 413/15(a)</p> <p>815 Ill. Comp. Stat. Ann. 5/8b</p>
Indiana	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	<p>Ind. Code Ann. § 24-4.7-2-5</p> <p>Ind. Code Ann. § 24-4.7-2-7.3</p>
Iowa	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a

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Kansas	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Kentucky	10:00 AM to 9:00 PM	<p>1. A call made in response to an express request by the person called, unless the request is made during a prior telephone solicitation.</p> <p>2. A call made to the debtor or a party to the contract in connection with the payment or performance of an existing debt or contract, the payment or performance of which has not been completed.</p> <p>3. A call made to any person with whom the telemarketer or merchant has a prior or existing business relationship, including but not limited to the solicitation of contracts for the maintenance or repair of items previously purchased from the person making the solicitation, or on whose behalf the solicitation is made.</p> <p>4. Business-to-business calls.</p> <p>Ky. Rev. Stat. Ann. § 367.46951(2)</p>	None	<p>Ky. Rev. Stat. Ann. § 367.46951(2)</p> <p>Ky. Rev. Stat. Ann. § 367.46955(16)</p>
Louisiana	<p>8:00 AM to 8:00 PM (Monday through Saturday). Calls prohibited on Sunday and state holidays.*</p> <hr/> <p>Calls prohibited during state of emergency.</p> <p>La. Pub. Serv. Comm'n Gen. Order R-27021 § III(G)</p> <hr/> <p>*Federal holidays include and are observed on the following days in 2020: New Year's Day (January 1), Martin Luther King, Jr.'s Birthday (January 20), Washington's Birthday (February 17), Memorial Day (May 25), Independence Day (observed) (July 3), Independence Day (July 4), Labor Day (September 7), Columbus Day (October 12), Veterans Day (November 11), Thanksgiving Day</p>	<p>1. Calls made at the request of the subscriber.</p> <p>2. Calls made for the collection of a lawful debt.</p> <p>3. Calls made for payment for, service of, or warranty coverage for previously ordered or purchased goods or services or additional goods or services for existing customers or to remind the customer of a previously made appointment.</p> <p>4. Calls made when a live operator introduces the message provided the call is immediately terminated if called party is not interested.</p> <p>5. Calls by or on behalf of a charitable or nonprofit organization to a subscriber who has donated or has expressed an interest in donating.</p> <p>6. Calls made with a preexisting business relationship.</p> <p>7. Calls made for the sole purpose of urging support for or opposition to a political candidate or ballot issue provided that the callers identify themselves; or calls made for the sole purpose of conducting political polls or soliciting the expression of opinions, ideas or votes; or calls made by any</p>	<p><u>State Holidays 2020:</u> New Year's Day (January 1), Martin Luther King, Jr.'s birthday (January 20), Mardi Gras (February 25), Good Friday (April 10), Memorial Day (May 25), Independence Day (observed) (July 3), Independence Day (July 4), Labor Day (September 7), Election Day (November 3), Veterans Day (November 11), Thanksgiving Day (November 26), Acadian Day (November 27) Christmas Holiday (December 24), Christmas Day (December 25), New Year's Eve (December 31).</p> <p>See http://www.lpsc.louisiana.gov/DNCHolidays.aspx</p>	<p>La. Rev. Stat. Ann. § 45:811(2)</p> <p>La. Rev. Stat. Ann. § 45:811(3)</p> <p>La. Rev. Stat. Ann. § 45:816</p> <p>LPSC Gen. Order R-29617 §(V)(A)(2)</p> <p>LPSC Gen. Order R-29617 §(II)(I)(1)-(8)</p> <p>LA - 2020 Holiday Restrictions</p> <p>LPSC Gen. Order R-27021 § III(G)</p>

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	<p>(November 26), and Christmas Day (December 25).</p> <p>See http://www.lpsc.louisiana.gov/DNCHolidays.aspx</p>	<p>newspaper or periodical in the state, which is qualified to be the official journal of the state or any parish, municipality, school board, or other political subdivision.</p> <p>8. Calls made to notify or inform the public of an emergency.</p> <p>9. Calls made for conducting marketing research, public opinion polling, or similar activities that do not involve telephonic solicitation or selling or obtaining information that will or may be used for telephonic solicitation or selling.</p> <p>10. When the call is the result of a referral of the person called to the telephonic solicitor, or it is placed to an individual who is personally known to the telephonic solicitor, and the call is placed without completing or attempting to complete a sale, said sale to be completed only after a face-to face meeting.</p> <p>11. Calls for follow-up or periodic wellness care when the call is made to the client or patient by medical professionals.</p> <p>L.a. Rev. Stat. Ann. § 45:816; La. Pub. Serv. Comm'n. Gen. Order R-29617 § (II)(I)(1)-(8)</p> <hr/> <p>1. Calls made at the request of the subscriber.</p> <p>2. Calls made for the collection of a lawful debt.</p> <p>3. Calls made for payment for, service of, or warranty coverage for previously ordered or purchased goods or services or additional goods or services for existing customers or to remind the customer of a previously made appointment.</p> <p>4. Calls made when a live operator introduces the message provided the call is immediately terminated if called party is not interested.</p> <p>5. Calls made by or on behalf of a charitable or nonprofit organization to a subscriber who has donated or has expressed an interest in donating.</p> <p>6. Calls made to any person with whom the caller has an established business relationship.</p> <p>7. Calls made for the sole purpose of urging support for or opposition</p>		

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		<p>to a political candidate or ballot issue provided that the callers identify themselves; or calls made for the sole purpose of conducting political polls or soliciting the expression of opinions, ideas or votes; or calls made by any newspaper or periodical in the state, which is qualified to be the official journal of the state or any parish, municipality, school board, or other political subdivision.</p> <p>8. Calls made to notify or inform the public of an emergency.</p> <p>9. Calls made for conducting marketing research, public opinion polling, or similar activities that do not involve telephonic solicitation or selling or obtaining information that will or may be used for telephonic solicitation or selling.</p> <p>10. When the call is the result of a referral of the person called to the telephonic solicitor, or it is placed to an individual who is personally known to the telephonic solicitor, and the call is placed without completing or attempting to complete a sale, said sale to be completed only after a face-to face meeting.</p> <p>11. Calls made for follow-up or periodic wellness care when the call is made to the client or patient by medical professionals.</p> <p>L.a. Rev. Stat. Ann. § 45:816; L.a. Pub. Serv. Comm'n. Gen. Order R-29617 § (II)(I)(1)-(8)</p>		
Maryland	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Massachusetts	8:00 AM to 8:00 PM	<p>1. Calls made in response to an express written or verbal request of the consumer called.</p> <p>2. Calls made primarily in connection with an existing debt or contract, payment or performance of which has not been completed.</p> <p>3. Calls made to an existing customer, with whom the caller has maintained an account or business relationship within the previous 24 months unless the customer has stated that he no longer wishes to receive calls from the telephone solicitor.</p> <p>4. Calls made in which the sale of goods or services is not completed until after a face-to-face meeting.</p>	None.	<p>Mass. Gen. Laws ch. 159C § 1</p> <p>Mass. Gen. Laws ch. 159C § 3(ii)</p>

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		<p>5. Calls by a nonprofit organization.</p> <p>6. Calls by an individual or organization for a noncommercial purpose.</p> <p>7. Calls made to a consumer in response to a visit made by the consumer to an establishment selling, leasing, or exchanging consumer goods or services at a fixed location.</p> <p>8. Business-to-business calls.</p> <p>Mass. Gen. Laws ch. 159C § 1</p>		
Michigan	9:00 AM to 9:00 PM	None	None	Mich. Comp. Laws Serv. § 750.540e(1)(f)
Minnesota	9:00 AM to 9:00 PM	<p>1. When a prior business or personal relationship exists between the person initiating the call and the subscriber.</p> <p>2. Calls made by the state of Minnesota or any of its political subdivisions for exclusively public purposes.</p> <p>3. Calls made by an entity in which no private benefit inures to an individual and is organized exclusively for religious, charitable, public cemetery, scientific, literary, artistic, or educational purposes and is located in the state and carries on activities within the state.</p> <p>4. Calls made by fraternal societies, orders, or associations in which no private benefit inures to an individual and carries on activities within the state.</p> <p>5. Calls made by the United States of America for exclusively public purposes if the contribution consists of real property located in the state.</p> <p>6. Calls made by foundations organized and operated exclusively for a purpose listed in #3 in which no private benefit inures to an individual and does not carry on activities within the state.</p> <p>7. Business-to-business calls.</p> <p>8. Calls from school districts to students, parents, or employees.</p> <p>9. Calls advising employees of work schedules.</p> <p>Minn. Stat. §§ 325E.26, 325E.27</p>	None	<p>Minn. Stat. § 325E.30</p> <p>Minn. Stat. § 325E.26</p> <p>Minn. Stat. § 325E.27</p>

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Mississippi	8:00 AM to 8:00 PM (Monday through Saturday). Calls prohibited on Sunday and legal holidays: <u>State Holidays 2020:</u> New Year's Day (January 1), Martin Luther King, Jr.'s birthday / Robert E. Lee's birthday (January 20), George Washington's birthday (February 17), Confederate Memorial Day (April 27), Memorial Day and Jefferson Davis' birthday (May 25), Independence Day (observed) (July 3), Independence Day (July 4), Labor Day (September 7), Veterans Day (November 11), Thanksgiving Day (November 26), Thanksgiving Friday (November 27), Christmas Day (December 25). See http://www.sos.ms.gov/education-publications/pages/state-holidays.aspx Miss. Code Ann. § 3-3-7.	None.	None	Ch. 28(100)(12)(c) Miss. Code Ann. § 77-3-603(a) Miss. Code Ann. § 77-3-723(1) Miss. Code Ann. § 77-3-601(c) Miss. Code Ann. § 77-3-609 MS - 2020 State Holiday Restrictions
	8:00 AM to 9:00 PM (Monday through Saturday). Calls prohibited on Sunday.	1. Isolated transactions. 2. Calls for noncommercial purposes or made for a nonprofit corporation registered as a 501(c)(3) or 501(c)(6). 3. Calls made without intent to complete the sale until a later face-to-face meeting. 4. Calls from licensed investment, security or commodities brokers when soliciting within the scope of their license. 5. Calls for the sale of newspapers or magazines. 6. Calls for the sale of memberships in book, video, or record clubs, or other similar plans. 7. Calls from supervised financial institutions. 8. Calls from licensed insurance or	None	

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		<p>real estate brokers when soliciting within the scope of their license.</p> <p>9. Calls for the sale of cable television services.</p> <p>10. Calls from persons who solicit by qualified catalogs.</p> <p>11. Calls for the sale of maintenance of goods previously purchased.</p> <p>12. Calls from telephone companies, public utilities, or licensed cellular telephone companies.</p> <p>13. Calls from publicly-traded companies.</p> <p>14. Calls for the sale of telephone answering services to be provided by the solicitor.</p> <p>15. Calls regarding transactions regulated by the Commodity Futures Trading Commission.</p> <p>16. Calls for the sale of food or produce if the solicitation does not cost the purchaser in excess of \$100.00.</p> <p>17. Calls made to consumers with an established business relationship.</p> <p>18. Calls from persons who have been operating retail business establishment for at least one year under the same name as that used in connection with telemarketing and which sell a majority of their products or services at the seller's retail establishment location.</p> <p>19. Calls from telephone marketing service companies which provide telemarketing service under contract to sellers and have been operating continuously for at least five years under the same business name and which provide 75 % of their services to organizations exempt from this registration.</p> <p>20. Calls made in express request of person called.</p> <p>21. Calls made in connection with an existing debt, contact, payment or performance which has not been completed.</p> <p>22. Business-to-business calls.</p> <p>Miss. Code Ann. §§ 77-3-609, 77-3-601(c)</p>		

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Missouri	8:00 AM to 9:00 PM	<p>1. Calls made without intent to complete the sale until a later face-to-face meeting.</p> <p>2. Calls in which a sale is completed but a contract is forwarded to the consumer.</p> <p>3. Calls initiated by a consumer that are not the result of any advertisement, are in response to an advertisement through any media which discloses the name of the seller except when a prize is offered, in response to direct mail solicitations that do not involve prize offers, or in response to a catalog mailing</p> <p>4. Calls made with a consumer's prior express invitation or permission.</p> <p>5. Calls made when there is an established business relationship.</p> <p>6. Calls by or on behalf of any entity over which either a state or federal agency has regulatory authority.</p> <p>7. Business-to-business calls except those involving the retail sale of nondurable office or cleaning supplies.</p> <p>Mo. Rev. Stat. § 407.1085</p>	None	<p>Mo. Rev. Stat. § 407.1076(5)</p> <p>Mo. Rev. Stat. § 407.1085</p>
Montana	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Nebraska	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Nevada	9:00 AM to 8:00 PM	1. Business-to-business calls.	None	<p>Nev. Rev. Stat. Ann. § 598.0918(3)</p> <p>Nev. Rev. Stat. Ann. § 228.500</p>
New Hampshire	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
New Jersey	8:00 AM to 9:00 PM	<p>1. Calls made in response to an express written request of the person called.</p> <p>2. Calls made to an existing customer, which shall include the ability to collect on accounts and follow up on contractual obligations, unless the customer has stated to the telemarketer that the customer no longer desires to receive the calls of the telemarketer.</p> <p>3. Business-to-business calls.</p>	None	<p>N.J. Rev. Stat. § 56:8-120</p> <p>N.J. Rev. Stat. § 56:8-128(c)</p>

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		N.J. Rev. Stat. § 56:8-120		
New Mexico	9:00 AM to 9:00 PM	<p>1. Calls to a residential subscriber with that subscriber's prior express invitation or permission.</p> <p>2. Calls by or on behalf of a person with whom a residential subscriber has an established business relationship.</p> <p>3. Calls made for the sole purpose of urging support for or opposition to a political candidate or ballot issue;</p> <p>4. Calls made for the sole purpose of conducting political polls or soliciting the expression of opinions, ideas or votes; or</p> <p>5. Calls by a duly licensed real estate broker.</p>	None	<p>N.M. Stat. Ann. § 57-12-22 (B)(5)</p> <p>N.M. Stat. Ann. § 57-12-22(D)(4)</p>
New York	8:00 AM to 9:00 PM	<p>1. Calls made by a telemarketer, collection agency or attorney engaged in the practice of law for the exclusive purpose of collecting a legal debt owed.</p> <p>2. Calls made in which the sale, lease or other agreement for goods or services is not completed until after a face-to-face sales presentation.</p> <p>3. Calls made by a customer that are not the result of any solicitation by such telemarketer.</p> <p>4. Business-to-business calls except calls involving the retail sale of nondurable office or cleaning supplies.</p> <p>N.Y. Gen. Bus. Law § 399-pp(10)(b)</p>	None.	<p>N.Y. Gen. Bus. Law § 399-pp(7)(d)</p> <p>N.Y. Gen. Bus. Law § 399-pp(10)(b)</p> <p>N.Y. Gen. Bus. Law § 399-z(1)(i)</p> <p>N.Y. Gen. Bus. Law § 399-z(1)(c)</p> <p>N.Y. Gen. Bus. Law § 399-z(2)</p> <p>N.Y. Gen. Bus. Law § 399-z(5-a)</p> <p>N.Y. Gen. Bus. Law § 399-z(k)</p>
	8:00 AM to 9:00 PM	<p>1. Calls made for the solicitation of sales through media other than by telephone calls.</p> <p>2. Calls made to complete a transaction to which the customer has previously consented.</p> <p>3. Business-to-business calls.</p> <p>N.Y. Gen. Bus. Law § 399-z(1)(i), (1)(c)</p>	None	
	Calls prohibited during state of emergency or disaster emergency.	<p>1. Calls made in response to an express written or verbal request by the customer.</p> <p>2. Calls made in connection with an established business relationship.</p> <p>N.Y. Gen. Bus. Law § 399-z(k)</p>		

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North Carolina	8:00 AM to 9:00 PM	1. Business-to-business calls. N.C. Gen. Stat. § 75-101(11)	None	N.C. Gen. Stat. § 75-102(f) N.C. Gen. Stat. § 75-101(11)
North Dakota	8:00 AM to 9:00 PM	1. Calls made to any subscriber with that subscriber's prior express written request, consent, invitation, or permission. 2. Calls made to any person with whom the caller has an established business relationship. 3. Calls made by or on behalf of a charitable organization that is exempt from federal income taxation under section 501 of the Internal Revenue Code, but only if the following applies: (a) The telephone call is made by a volunteer or employee of the charitable organization; and (b) The person who makes the telephone call immediately discloses the following information upon making contact with the consumer: (i) The person's true first and last name; and (ii) The name, address, and telephone number of the charitable organization. 4. Calls made by or on behalf of any person whose exclusive purpose is to poll or solicit the expression of ideas, opinions, or votes, unless the communication is made through an automatic dialing-announcing device in a manner prohibited by section 51-28-02. 5. Calls made by the individual soliciting without the intent to complete, and who does not in fact complete, the sales presentation during the call, but who will complete the sales presentation at a later face-to-face meeting between the individual solicitor or person who makes the initial call and the prospective purchaser. 6. Calls made by or on behalf of a political party, candidate, or other group with a political purpose, as defined in section 16.1-08.1-01. 7. Business-to-business calls. N.D. Cent. Code § 51-28-01(6), (8)	None	N.D. Cent. Code § 51-28-01(6) N.D. Cent. Code § 51-28-01(8) N.D. Cent. Code § 51-28-05
Ohio	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Oklahoma	The federal standard serves as the	Default to federal standard.	None	n/a

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	minimum curfew restriction.			
Oregon	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Pennsylvania	8:00 AM to 9:00 PM Calls prohibited on legal holidays. HB 318 (effective December 3, 2019). <u>State holidays 2020:</u> New Year's Day (January 1), Martin Luther King Jr. Day (3rd Monday in January 20), Presidents' Day (3rd Monday in February 17), Good Friday (usually falls in March or April 10), Memorial Day (last Monday in May 25), Flag Day (June 14), Independence Day (observed) (July 3), Independence Day (July 4), Labor Day (1st Monday in September 7), Columbus Day (2nd Monday in October 12), Election Day (1st Tuesday after the 1st Monday of November 3), Veterans Day (November 11), Thanksgiving Day (4th Thursday in November 26), Christmas Day (December 25).	Exemptions for the calling time restriction, only: 1. Calls <u>not</u> made for the sale of goods or services or the solicitation of charitable contributions. 73 Pa. Stat. § 2242 Exemptions for the legal holiday prohibition, only: 1. Calls not made for the sale of goods or services. 2. In response to an express request of the residential or wireless telephone consumer. 3. In reference to an existing debt, contract, payment or performance. 4. With whom the telemarketer has an established business relationship within the past 12 months preceding the call. 5. On behalf of an organization granted tax-exempt status under section 501(c)(3), (5) or (8) of the Internal Revenue Code of 1986 or a veterans organization chartered by the Congress of the United States and or its duly appointed foundation. 6. On behalf of a political candidate or a political party. 73 Pa. Stat. § 2242	None	73 Pa. Stat. § 2242 73 Pa. Stat. § 2245(a)(1)
Puerto Rico	9:00 AM to 9:00 PM	1. Business-to-business calls. 10 L.P.R.A. § 4033(5)	None	10 L.P.R.A. § 4033(5)
Rhode Island	9:00 AM to 6:00 PM (Monday through Friday) 10:00 AM to 5:00 PM (Saturday) Calls prohibited on Sunday and state and federal holidays*. <u>*Federal holidays include and are observed on the following days in 2020:</u> New Year's Day (January 1), Martin Luther King, Jr.'s Birthday	1. Calls made with no representation that prospective purchaser will receive a prize/gift. 2. Calls made from sellers of qualified securities. 3. Calls made from licensed real estate broker or salesperson. 4. Calls made from a person licensed pursuant to business corporations when the transaction is governed by law. 5. Calls made for the sale of a registered franchise or are exempt from registration.	<u>State Holidays 2020:</u> New Year's Day (January 1), Martin Luther King, Jr.'s birthday (January 20), George Washington's birthday (February 17), Memorial Day (May 25), Independence Day (observed) (July 3), Independence Day (July 4), Victory Day (August 10), Labor Day (September 7), Columbus Day (October 12), Veterans Day (November 11), Thanksgiving Day (November 26), Christmas Day (December 25). <i>See</i> http://www.hr.ri.gov/documents/Calendar/2020%20Calendar%20v2.pdf	R.I. Gen. Laws § 5-61-2(8)(i)(B) R.I. Gen. Laws § 5-61-2(9) R.I. Gen. Laws § 5-61-3.6(a) R.I. Gen. Laws § 6-13-5 RI - 2020 State Holiday Restrictions

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
	(January 20), Washington's Birthday (February 17), Memorial Day (May 25), Independence Day (observed) (July 3), Independence Day (July 4), Labor Day (September 7), Columbus Day (October 12), Veterans Day (November 11), Thanksgiving Day (November 26), and Christmas Day (December 25).	<p>6. Calls made for the sale of newspapers, magazines, or contractual plans, including book and record clubs.</p> <p>7. Calls made to any person with whom the caller has an established business relationship.</p> <p>8. Calls made from supervised financial institutions.</p> <p>9. Calls made for the sale of cable television services.</p> <p>10. Calls made from a person whose business is regulated by the Public Utilities Commission.</p> <p>11. Calls made from a person soliciting the sale of a farm product costing no more than \$100.00</p> <p>12. Calls made from publicly-traded companies.</p> <p>13. Calls made for isolated transactions, calls pursuant to bona fide clearance sales, calls selling perishable merchandise sold to forestall loss, imperfect or damaged goods, final liquidations, sales of goods by nonprofit organizations, sales to the state, or sales by a court-appointed fiduciary.</p> <p>14. Calls made for the sale of telephone answering services to be provided by the solicitor.</p> <p>15. Business-to-business calls.</p> <p>R.I. Gen. Laws §§ 5-61-2(8)(i)(B), (10), 5-61-3.6(a), 6-13-5</p>		
South Carolina	None	None	None	n/a
South Dakota	9:00 AM to 9:00 PM (Monday through Saturday). Calls prohibited on Sunday.	<p>1. Calls made by merchants who operate an established business that has a fixed permanent location and who display or offer consumer goods or services for sale on a continuing basis and less than twenty-five percent of total new sales are made by unsolicited consumer telephone calls.</p> <p>2. Calls to any person with whom the caller has an established business relationship.</p> <p>3. When the consumer purchases goods or services pursuant to an examination of a television, radio, or print advertisement or a sample, brochure, catalog, or other mailing material of the telemarketer that contains the name, address, and telephone number of the telemarketer, a full description of</p>	None	<p>S.D. Codified Laws § 37-30A-1(4)</p> <p>S.D. Codified Laws § 37-30A-1(5)</p> <p>S.D. Codified Laws § 37-30A-3(2)</p> <p>S.D. Codified Laws § 37-30A-8</p>

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
		<p>the goods or services being sold along with a list of all prices or fees being requested, including any handling shipping, sales tax, or delivery charges, and any limitations or restrictions that apply to the offer.</p> <p>4. Calls made by nonprofit organizations in 501(c)(3).</p> <p>5. Calls made to an express request of the person called.</p> <p>6. Calls made in connection with existing debt, contract, payment or performance of which has not been completed.</p> <p>7. Calls made by newspaper publisher or publisher's agent.</p> <p>8. Calls made for the purpose of establishing an appointment with a licensed insurance agent.</p> <p>9. Business-to-business calls.</p> <p>S.D. Codified Laws §§ 37-30A-1(4), (5), 37-30A-3(2), 37-30A-8</p>		
Tennessee	8:00 AM to 9:00 PM	<p>1. Calls made to a person with that person's prior express permission.</p> <p>2. Calls made by bona fide members or employees of nonprofit organizations, provided the call is made to request a charitable contribution to be used solely for such organization's exempt purpose.</p> <p>3. Calls made to any person with whom the caller has an established business relationship.</p> <p>4. Calls made on behalf of businesses as long as the call is made by an employee of the business, is not part of a telecommunications marketing plan, there is a reasonable belief the person called is considering making a purchase, the business does not engage in or sell telemarketing services, and the business does not make more than 3 such calls in one week.</p> <p>5. Business-to-business calls.</p> <p>Tenn. Code Ann. §§ 65-4-401(6)(B), 65-4-402</p>	None	<p>Tenn. Code Ann. § 65-4-401(6)(B)</p> <p>Tenn. Code Ann. § 65-4-402</p>
Texas	9:00 AM to 9:00 PM (Monday through Saturday). 12:00 Noon to 9:00 PM (Sunday)	<p>1. Calls made in response to the express request of a consumer.</p> <p>2. Calls made primarily in connection with an existing debt or contract for which payment or performance has not been</p>	None	<p>Tex. Bus. & Com. Code Ann. § 301.001(4)</p> <p>Tex. Bus. & Com. Code Ann. §</p>

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
		<p>completed.</p> <p>3. Calls made to any person with whom the caller has an established business relationship.</p> <p>4. Business-to-business calls.</p> <p>Tex. Bus. & Com. Code Ann. §§ 301.001(4), 301.051(a)</p>		<p>301.051(b)(2)</p> <p>Tex. Bus. & Com. Code Ann. § 301.051(a)</p>
Utah	<p>8:00 AM to 9:00 PM (Monday through Saturday). Calls prohibited on Sunday and legal holidays.</p> <p><u>State Holidays in 2020:</u> New Year's Day (January 1), Martin Luther King, Jr.'s birthday (January 20), Washington and Lincoln Day (February 17), Memorial Day (May 25), Independence Day (observed) (July 3), Independence Day (July 4), Pioneer Day (July 24), Labor Day (September 7), Columbus Day (October 12), Veterans Day (November 11), Thanksgiving Day (November 26), Christmas Day (December 25). See https://dhrm.utah.gov/wp-content/uploads/2020PP.pdf.</p> <p>Utah Code Ann. § 63G-1-301</p>	<p>1. Calls made when prior express consent has been obtained.</p> <p>2. Calls made for a charitable purpose, i.e., any benevolent, educational, philanthropic, humane, patriotic, religious, eleemosynary, social welfare or advocacy, public health, environmental, conservation, civic, or other charitable objective or for the benefit of a public safety, law enforcement, or firefighter fraternal association.</p> <p>3. Calls made for charitable solicitations, i.e., any request, directly or indirectly, for money, credit, property, financial assistance, or any other thing of value on the plea or representation that it will be used for a charitable purpose (see (2) above).</p> <p>4. Calls made by a person who holds a license or registration under the Insurance Code.</p> <p>5. Calls made by a person who holds a license or registration issued by the Division of Real Estate.</p> <p>6. Calls made by a person who holds a license or registration issued by the Nat'l Ass'n of Securities Dealers.</p> <p>7. Business-to-business calls.</p> <p>Utah Code Ann. §§ 13-25a-103(3), 13-25a-111</p>	None	<p>Utah Code Ann. § 13-25a-103(3)</p> <p>Utah Code Ann. § 13-25a-111</p> <p>UT - 2020 State Holiday Restrictions</p>
Vermont	The federal standard serves as the minimum curfew restriction.	Default to federal standard.	None	n/a
Virginia	8:00 AM to 9:00 PM	<p>1. Calls made with prior express invitation or permission as evidenced by a signed, written agreement stating that the person agrees to be contacted by or on behalf of a specific party and including the telephone number to which the call may be placed.</p> <p>2. Calls made to any person with</p>	None	<p>Va. Code Ann. § 59.1-510</p> <p>Va. Code Ann. § 59.1-511</p> <p>Va. Code Ann. § 59.1-514(D)</p>

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
		<p>whom the caller has an established business relationship.</p> <p>3. Business-to-business calls.</p> <p>Va. Code Ann. §§ 59.1-510, 59.1-511, 59.1-514(D)</p>		
Washington	8:00 AM to 9:00 PM	<p>1. Calls made for isolated transactions.</p> <p>2. Calls made by a person where less than 60 percent of the person's prior year's sales resulted from telephone solicitation.</p> <p>3. Calls made for religious, charitable, political or other noncommercial purposes.</p> <p>4. Calls made to persons who have previously purchased from the calling business.</p> <p>5. Calls made without the intent to complete the sale until a later face-to-face meeting.</p> <p>6. Calls made by sellers of securities.</p> <p>7. Calls made by licensed real estate brokers.</p> <p>8. Calls made by licensed contractors.</p> <p>9. Calls made by insurance agents and brokers.</p> <p>10. Calls made by sellers of franchises.</p> <p>11. Calls made for the sale of a newspaper, magazine, or periodical.</p> <p>12. Calls made by supervised financial institutions.</p> <p>13. Calls made for the sale of prearrangement funeral service contracts.</p> <p>14. Calls made for the sale of cable television systems.</p> <p>15. Calls made by business regulated by the utilities or transportation commission or the FCC.</p> <p>16. Calls made for the sale of agricultural products.</p> <p>17. Calls made by issuers of securities.</p> <p>18. Calls made by commodity</p>	None	<p>Wash. Rev. Code Ann. § 19.158.020(3)</p> <p>Wash. Rev. Code Ann. § 19.158.040(2)</p>

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
		<p>broker-dealers.</p> <p>19. Business-to-business calls where the purchaser intends to resell or use the property or goods.</p> <p>20. Calls made by licensed collection agencies.</p> <p>21. Calls made by licensed collection agencies.</p> <p>22. Calls made for the sale of food intended for immediate delivery.</p> <p>23. Calls made for the sale of food fish or shellfish.</p> <p>Wash. Rev. Code Ann. § 19.158.020(3)</p>		
West Virginia	8:00 AM to 9:00 PM	<p>1. Calls made by securities broker-dealer, salesperson, investment advisor, or investment advisor representative or associated person.</p> <p>2. Calls made by a person who does not make a major sales presentation and completes the sale at a later face-to-face meeting.</p> <p>3. Calls made by a person who solicits sales by periodically publishing and delivering a catalog, if the catalog meets certain specifications.</p> <p>4. Business-to-business calls.</p> <p>5. Calls made by a person who solicit contracts for the maintenance or repair of goods previously purchased.</p> <p>6. Calls made regarding transactions regulated by the Commodity Futures Trading Commission.</p> <p>7. Calls made from a supervised financial organization.</p> <p>8. Calls made by a licensed insurance broker, agent, or customer representative.</p> <p>9. Calls made for the sale of cable television systems.</p> <p>10. Calls made by a telephone company or an affiliate or agent, or calls made by a provider of a commercial mobile service as defined in the Communications Act of 1934.</p> <p>11. Calls made by a person who maintains a permanent business location under the exact name as used in telemarketing sales and</p>	None	<p>W. Va. Code Ann. § 46A-6F-601(a)(4)</p> <p>W. Va. Code Ann. §§ 46A-6F-201 et seq.</p>

Do Not Call Day and Time Restrictions

State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
		<p>which sell a majority of their products or services at the seller's retail establishment location.</p> <p>12. Calls made by an issuer of certain securities.</p> <p>13. Calls for the sale of memberships in book, video, or record clubs, or other similar plans.</p> <p>14. Calls made by a registered developer or a licensed real estate broker.</p> <p>15. Calls for the sale of electric or natural gas energy or related goods or services.</p> <p>16. Calls made for the sale of magazines or newspapers.</p> <p>17. Calls made by a telemarketer, in good standing, who has been providing telemarketing sales services continuously for at least two years under the same name and ownership and which derives fifty percent of its gross telemarketing sales revenues from contracts with persons exempted from this part.</p> <p>18. Calls made for the sale of food or produce if the solicitation does not cost the purchaser in excess of \$100.00.</p> <p>W. Va. Code Ann. §§ 46A-6F-201 et seq.</p>		
Wisconsin	8:00 AM to 9:00 PM	<p>1. Calls made with the prior consent of the consumer.</p> <p>2. Business-to-business calls for investment opportunities, business opportunities and training courses.</p> <p>3. Calls made by banks, savings banks, savings and loan associations, and credit unions.</p> <p>4. Calls made by insurance companies.</p> <p>5. Calls made by telecommunications carriers.</p> <p>6. Calls made for the sale of real estate.</p> <p>7. Calls made for pay-per-call services.</p> <p>8. Calls made for the sale of newspaper subscriptions.</p> <p>9. Business-to-business calls.</p>	None	<p>Wis. Admin. Code ATCP § 127.01(21)</p> <p>Wis. Admin. Code ATCP § 127.01(22)</p> <p>Wis. Admin. Code ATCP § 127.01(3)</p> <p>Wis. Admin. Code ATCP § 127.16(3)</p> <p>Wis. Admin. Code ATCP § 127.01(2)</p>

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State	Calling Time Restrictions (Local Time at Called Person's Location)	Exemptions	Notes	Regulatory Citations
		Wis. Admin. Code ATP § 127.01(2), (3), (21), (22)		
Wyoming	8:00 AM to 8:00 PM	<p>1. Calls made in response to an express request of the person called.</p> <p>2. Calls primarily in connection with an existing debt or contract, payment or performance of which has not been completed.</p> <p>3. Calls made to any person with whom the caller has an established business relationship.</p> <p>4. Calls made by a telephone solicitor or merchant making less than two hundred twenty-five (225) unsolicited calls per year.</p> <p>5. Business-to-business calls.</p> <p>Wyo. Stat. Ann. § 40-12-301(a)(ii), (a)(ix), (a)(xii)</p>	None	<p>Wyo. Stat. Ann. § 40-12-301(a)(xii)</p> <p>Wyo. Stat. Ann. § 40-12-302(d)</p> <p>Wyo. Stat. Ann. § 40-12-301(a)(ii)</p> <p>Wyo. Stat. Ann. § 40-12-301(a)(ix)</p>