

## **General Account Questions**

### **What are the different types of accounts available at your bank?**

Eastern Bank Limited (EBL) in Bangladesh offers a wide variety of account types to cater to different customer needs. The main categories include savings accounts such as EBL Super Savings, EBL Campus (designed for students), EBL Power Savings (a women-centric account), and EBL Executive Savings Account. For current accounts, EBL provides options like the EBL Current Account, EBL Proprietorship Current Account (for business owners), and EBL Partnership Current Account (for partnerships). EBL also offers term deposit accounts, including the EBL Fixed Deposit Receipt (FDR) and EBL Monthly Income Deposit (MID). Foreign currency accounts include the EBL FCY Savings Account, Resident Foreign Currency Deposit (RFCD), and Non-resident Foreign Currency Deposit (NFCD). For employees, EBL offers the EBL Payroll Plus Account, a salary account. Additionally, there are specialized accounts such as the EBL Women's Savings Account, EBL Minor Savings Account, and EBL NRB Account for non-resident Bangladeshis.

### **Can I open an account online, or do I need to visit a branch?**

Yes, Eastern Bank Limited (EBL) allows you to open certain accounts online through their digital banking platform. You can visit the EBL website or use their mobile banking app to initiate the account opening process, upload required documents, and submit your application electronically. However, for some types of accounts or specific verification processes, you might still need to visit a branch to complete the procedure, such as providing hard copies of documents or signing forms in person. It's a good idea to check with the bank or your nearest branch to confirm which accounts can be fully opened online and whether any in-person verification steps are necessary.

### **What documents are required to open an savings account?**

Eligibility

Minimum Age: 18 years

Citizen of Bangladesh

Required Documents for Account Opening:

Completed and Signed Account Opening Form

Recent Passport Size Photo of Applicant

Copy of Birth Certification (with attested photo ID)/ Valid Passport/ National ID

Nominee's Photo ID and Recent Passport Size Photo (attested by Applicant)

Copy of Recent Utility Bill-Gas/Electricity/WASA/Telephone

Copy of TIN (Optional)

Income Proof Document (If required)

During Account Opening, Branch may request for any other appropriate document(s).

### **How can I check my account balance?**

To check your account balance at Eastern Bank Limited (EBL), there are several convenient options available. You can use EBL's Internet Banking by logging into your account on their

official website and viewing your balance there. If you prefer mobile access, you can download and use the EBL Skybanking App, which allows you to check your balance, view transactions, and manage your account from your smartphone. Another option is SMS Banking, where you can send a specific code to EBL's designated number to receive your balance via text message (this service requires prior registration). Additionally, you can check your balance by visiting any EBL ATM or a branch and using your debit card. For those who prefer direct communication, calling EBL's customer service hotline can also provide you with account balance information. Each of these methods offers quick and secure access to your account details.

### **What is the minimum balance required for a savings account?**

The minimum balance required for a savings account at Eastern Bank Limited (EBL) can vary depending on the specific type of savings account you choose. Generally, for most savings accounts, the minimum balance is typically around BDT 500 to BDT 1,000. However, some specialized accounts may have different requirements. It's best to check directly with EBL or visit their website for the most accurate and up-to-date information regarding the minimum balance for the specific savings account you are interested in.

### **How do I change my account type from savings to any other type?**

To change your account type from a savings account to another type at Eastern Bank Limited (EBL), you'll typically need to visit your nearest EBL branch. Start by informing the bank staff that you wish to change your account type; they will guide you through the process. You may need to fill out a form and provide certain documents, such as your National ID or other identification, along with any additional documents relevant to the new account type. Make sure to check the minimum balance requirements for the new account type to ensure you comply. It's also important to review any new terms, fees, or benefits associated with the new account. Once everything is verified and any necessary documents are submitted, the bank will assist you in completing the account type change. It's advisable to check with EBL beforehand for any specific requirements or procedures that may apply to your situation.

### **How can I close my account?**

To close your account at Eastern Bank Limited (EBL), follow these steps: First, visit your nearest EBL branch where your account is held. Speak to a bank official and inform them of your intention to close the account. You will likely need to fill out an account closure form. Before closing, ensure that you withdraw any remaining balance in the account, as you may need to zero out the balance. If there are any pending transactions, it's a good idea to wait until they are cleared. You might also be asked to provide your National ID or other identification for verification. Once the form is completed and your account is settled, the bank will process your request and provide you with a confirmation of the account closure. It's advisable to check with EBL for any specific requirements or potential fees associated with closing your account.

### **Can I open a joint account? what is the procedure?**

Yes, you can open a joint account at Eastern Bank Limited (EBL). The procedure generally involves several steps: First, ensure that all intended joint account holders meet eligibility requirements, including age and identification. Next, visit the nearest EBL branch with all

account holders present. Each account holder must bring valid identification, such as a National ID or passport, along with two passport-size photographs. At the branch, all account holders will need to complete a joint account opening form provided by the bank. An initial deposit is typically required to open the account, so make sure all account holders agree on their contributions. Additionally, you will need to choose the type of joint account (e.g., savings, current) you wish to open and review its features and requirements. If you wish to appoint a nominee, be prepared to provide their details and photographs. After submitting the application and required documents, the bank will process your request, and once approved, the joint account will be activated. It's advisable to check with EBL for any specific requirements or additional procedures that may apply to opening a joint account.

### **How do I add someone as an authorized user to my account?**

To add someone as an authorized user to your account at Eastern Bank Limited (EBL), you typically need to follow these steps: First, visit your nearest EBL branch with your identification documents, such as your National ID or passport. Speak to a bank official and express your intention to add an authorized user to your account. You will likely need to fill out a specific form for this purpose. The person you wish to add will also need to provide their identification documents, including a valid ID and possibly some personal information. Review any terms and conditions related to adding an authorized user, as they may have specific rights regarding account access and transactions. Once you have completed the required paperwork and submitted any necessary documents, the bank will process your request. After approval, the authorized user will be able to access the account as specified. It's advisable to confirm with EBL for any specific requirements or procedures that may apply to your situation.

### **What are the benefits of a savings account vs. a Payroll account?**

Savings accounts and payroll accounts serve different purposes and offer distinct benefits. Savings accounts typically earn interest on the balance, helping your savings grow over time. They provide easy accessibility to funds through ATMs, bank branches, or online banking, and offer flexibility, allowing you to deposit and withdraw money as needed, making them suitable for emergency funds or general savings. Additionally, savings accounts do not require direct deposits, allowing funding through various methods, including cash deposits and transfers. On the other hand, payroll accounts are specifically designed for receiving salary payments directly from employers, providing a convenient way to manage your income. Many banks waive account maintenance fees for payroll accounts as long as a certain salary threshold is met. Having a designated payroll account helps with budgeting by separating your salary from other savings and expenses. Furthermore, payroll accounts often allow for immediate access to funds upon deposit, making it easier to manage day-to-day expenses. Overall, a savings account is ideal for building savings over time, while a payroll account is focused on efficiently receiving and managing salary payments.

### **Can I open a student account? What are the requirements?**

Yes, you can open a student account at Eastern Bank Limited (EBL). The requirements for opening a student account typically include being a student, usually within the age range of 18 to 25 years. You will need to provide valid identification, such as a National ID card or passport,

along with a student ID card or a letter from your educational institution confirming your status as a student. Additionally, you will need to submit two recent passport-size photographs and a document showing your current residential address, such as a utility bill or rental agreement. Some accounts may require a nominal initial deposit, though this amount can vary. After gathering the necessary documents, visit your nearest EBL branch to fill out the application form for the student account. Bank officials will guide you through the process, and once your application is processed, your student account will be activated. It's advisable to check with EBL for any specific requirements or benefits associated with the student account.

### **How do I update my personal information (address, phone number, etc.)?**

To update your personal information, such as your address or phone number, at Eastern Bank Limited (EBL), you typically need to follow these steps: First, visit your nearest EBL branch with valid identification, such as your National ID card or passport, to verify your identity. Inform the bank staff that you wish to update your personal information. You may be required to fill out a specific form for updating details. Provide the new information you wish to update, such as your current address and phone number, and ensure that all documents supporting the change, like utility bills for address verification, are ready if required. Once you submit the updated information and any necessary documentation, the bank will process your request. It's advisable to check with EBL for any specific requirements or procedures that may apply, as some updates might also be possible through their online banking platform or mobile app.

### **How do I check my account statement online?**

To check your account statement online at Eastern Bank Limited (EBL), you can follow these steps: First, log in to your EBL Internet Banking account using your username and password on the official EBL website. Once logged in, navigate to the "Accounts" section or the relevant tab that allows you to view your account details. Look for an option labeled "Account Statement" or "Transaction History." You may be able to select a specific date range for the statement you wish to view. After choosing the desired options, the account statement will be displayed on your screen, and you may also have the option to download it as a PDF or print it for your records.

### **Can I get a hard copy of my account statement mailed to me?**

es, you can typically request a hard copy of your account statement to be mailed to you from Eastern Bank Limited (EBL). To do this, you would generally need to visit your nearest EBL branch.

### **How do I transfer money between my own accounts?**

To transfer money between your own accounts at Eastern Bank Limited (EBL), you can follow these steps: If you're using EBL's Internet Banking, log in to your account using your username and password. Once logged in, navigate to the "Funds Transfer" section or a similar option that allows you to transfer funds. Select the accounts you want to transfer money between, enter the amount you wish to transfer, and confirm any required details. Review the transfer information, and once everything is correct, confirm the transaction. If you're using the EBL Skybanking App, the process is similar; just access the transfer feature and follow the prompts to complete the

transfer. You can also transfer money between accounts by visiting a branch and filling out a funds transfer form, or by using an EBL ATM if that feature is available. Ensure you have sufficient balance in the account you're transferring from, and check for any transfer limits or fees that may apply.

### **How do I add a beneficiary to my account?**

To add a beneficiary to your account at Eastern Bank Limited (EBL), you typically need to follow these steps: First, visit your nearest EBL branch with valid identification, such as your National ID card or passport. Inform the bank staff that you wish to add a beneficiary to your account. You will likely need to fill out a specific form for this purpose, providing details about the beneficiary, such as their name, relationship to you, and identification information. The beneficiary may also need to provide their identification documents. Review any terms and conditions associated with adding a beneficiary, as they may affect account access and transaction permissions. Once you submit the completed form and any necessary documentation, the bank will process your request. It's advisable to check with EBL for any specific requirements or procedures that may apply in your situation.

### **How do I request a checkbook for my account?**

A checkbook is automatically issued after opening a new account.

### **Is there a fee for maintaining my account?**

Yes, there may be a fee for maintaining your account at Eastern Bank Limited (EBL), depending on the type of account you have. Many savings accounts might not have a maintenance fee if you maintain a minimum balance, while certain current accounts or specialized accounts could have monthly or annual fees.

### **Can I open multiple savings accounts?**

Yes, you can open multiple savings accounts at Eastern Bank Limited (EBL). There is generally no limit to the number of savings accounts you can hold, allowing you to manage your finances more effectively, such as separating funds for different savings goals. However, each account will require the necessary documentation and may be subject to individual minimum balance requirements. It's a good idea to check with EBL for any specific policies or procedures related to opening multiple accounts and any potential fees that may apply.

### **How can I monitor transactions on my account in real time?**

To monitor transactions on your account in real time at Eastern Bank Limited (EBL), you can utilize several methods. First, log in to your EBL Internet Banking account on their official website, where you can navigate to the "Accounts" section to view recent transactions and account activity. Alternatively, you can download the EBL Skybanking App and log in to access transactions, account balances, and other account-related activities in real time. Additionally, consider registering for SMS alerts, which will notify you of transactions and important account activities as they occur. If you've opted in for email notifications, you may also receive alerts regarding transactions or changes to your account. Lastly, whenever you perform a transaction

at an EBL ATM, you can print a receipt that provides details of the transaction. Using these methods will help you keep track of your account transactions effectively.

### **How do I set up email or SMS alerts for my account?**

It is automatically set up with your account after opening.

### **What happens if my account balance falls below the required minimum?**

If your account balance falls below the required minimum at Eastern Bank Limited (EBL), you may incur a maintenance fee, which is typically deducted from your account. Additionally, a lower balance might limit your access to certain account features or benefits.

### **Can I add a nickname to my accounts for easy identification?**

Yes, you can add a nickname to your accounts at EBL Bank of Bangladesh for easier identification. To do this, visit your nearest EBL branch and speak with a bank representative. Bring a valid photo ID (such as a passport or national ID card) and provide the details of the account you wish to rename. Request to add a nickname for your account, and the representative will assist you in completing the necessary form or documentation. This feature can help you easily differentiate between multiple accounts, especially if you have similar types of accounts. Once the nickname is added, it will be reflected in your account statements and online banking interface, making it more convenient for you to manage your accounts.

### **How do I freeze my account if I suspect fraudulent activity?**

If you suspect fraudulent activity on your account at EBL Bank of Bangladesh, you should immediately freeze your account to prevent any unauthorized transactions. You can do this by contacting the bank's customer service hotline directly, where you can report your concerns and request an account freeze. Alternatively, you can visit the nearest EBL branch in person with a valid photo ID and explain the situation to a bank representative. Be prepared to provide details regarding the suspicious activity you've noticed. The bank will then take the necessary steps to freeze your account, safeguarding your funds while they investigate the matter. Additionally, it's advisable to monitor your account statements closely and report any further suspicious transactions to the bank promptly. Once the investigation is complete, the bank will guide you on how to restore access to your account if everything is in order.

### **Can I open an account in a foreign currency?**

Yes, you can open an account in a foreign currency at EBL Bank of Bangladesh. To do so, visit your nearest EBL branch with a valid photo ID (such as a passport or national ID card), proof of address, and any other required documents. Inform the bank representative that you wish to open a foreign currency account and specify the currency you prefer, such as USD, EUR, or GBP. You will need to complete the foreign currency account opening form and provide the initial deposit amount as specified by the bank. The bank may also require additional documentation depending on the type of foreign currency account and the regulations in place. Once the account is opened, you will be able to manage your foreign currency funds and perform transactions according to the bank's policies. It's advisable to check with the bank for any specific requirements or fees associated with foreign currency accounts.

**How do I transfer my account from one branch to another?**

To transfer your account from one branch to another at EBL Bank of Bangladesh, visit either the current branch where your account is held or the branch to which you wish to transfer your account. Bring a valid photo ID (such as a passport or national ID card) and any relevant account details. Request the account transfer form and fill it out with the necessary information, including your current account details and the details of the new branch. Submit the completed form to the bank representative. The bank will process your request, which may take a few days. During this period, ensure you follow up with both branches to confirm the transfer's completion. Once the transfer is complete, your account will be fully managed by the new branch, and you can continue using it without any disruptions.

**Can I manage multiple accounts under a single online banking login?**

Yes, you can manage multiple accounts under a single online banking login at EBL Bank of Bangladesh. To do this, you need to ensure that all your accounts are linked to your primary online banking profile. When setting up your online banking, provide the necessary details for each account you want to manage. If you already have online banking set up, you can visit your nearest EBL branch with a valid photo ID and request to link additional accounts to your existing online banking profile. The bank representative will guide you through the process, which may involve filling out a form and verifying your account ownership. Once the accounts are linked, you will be able to view and manage all your accounts from a single online banking login, enabling you to perform transactions, check balances, and access other banking services conveniently.

**How can I close a joint account if one account holder is unavailable?**

To close a joint account at EBL Bank of Bangladesh if one account holder is unavailable, you need to visit your nearest EBL branch with a valid photo ID and any documentation related to the account. Inform the bank representative about the situation and request the closure of the joint account. The bank may require a written consent or authorization from the unavailable account holder, which can sometimes be provided through a power of attorney or a notarized letter. If the unavailable account holder is unreachable, the bank may need additional documentation or legal proof to proceed with the account closure. It's advisable to check with the bank for specific requirements and procedures, as they may vary based on the account terms and conditions.

**Can I open an account for my child? What are the requirements?**

Yes, you can open an account for your child at EBL Bank of Bangladesh. The requirements typically include the child's birth certificate or a valid identification document to prove the child's age and identity. The parent or guardian will also need to provide their own valid photo ID (such as a passport or national ID card), proof of address, and possibly a recent photograph. Additionally, you will need to complete the account opening form and provide the initial deposit amount as specified by the bank. Both the child and the parent or guardian may need to be present at the branch to complete the account opening process. It is advisable to check with your nearest EBL branch for any specific requirements or additional documentation needed, as they may vary.

**How do I receive a confirmation of my recent account transactions?**

To receive a confirmation of your recent account transactions at EBL Bank of Bangladesh, you can utilize several methods. You can register for the bank's SMS alert service to receive real-time notifications for each transaction. Alternatively, you can access your transaction history through EBL's internet banking or mobile banking app by logging into your account and navigating to the transaction history section. If you prefer a physical statement, visit your nearest EBL branch with a valid photo ID and request a printed statement of your recent transactions. Additionally, you can request the bank to send periodic account statements to your registered email address. Ensure your contact information is up to date with the bank to receive timely notifications and statements.

**What should I do if my account is overdrawn?**

If your account at EBL Bank of Bangladesh is overdrawn, you should promptly deposit sufficient funds to cover the negative balance and any associated fees. Visit your nearest EBL branch or use online banking to transfer funds into the overdrawn account. Contact the bank's customer service to inform them of the situation and seek guidance on any specific steps you need to follow. It is also advisable to review your account statements to understand the cause of the overdraft and to avoid similar issues in the future. If necessary, you can discuss setting up overdraft protection with the bank to prevent future occurrences. Be aware that continued overdrafts may result in additional fees and could negatively impact your credit rating, so it's important to address the situation as quickly as possible.

**What are the charges for using an ATM outside the bank's network?**

For EBL Bank of Bangladesh, using an ATM outside the bank's network typically incurs additional charges. These charges can vary depending on the type of transaction (such as cash withdrawals, balance inquiries, or fund transfers). Generally, a fee is applied per transaction, which can range from a fixed amount to a percentage of the transaction value. To get the exact details of the charges, you should check the bank's schedule of fees and charges available on their official website or contact their customer service. Additionally, the ATM operator may impose its own fees, which will be disclosed at the time of the transaction. It's advisable to review these charges beforehand to avoid unexpected fees and to consider using EBL ATMs or ATMs within the bank's network to minimize costs.

**Can I get a certified letter from the bank verifying my account balance?**

Yes, you can obtain a certified letter from EBL Bank of Bangladesh verifying your account balance. To do so, visit your nearest EBL branch with a valid photo ID (such as a passport or national ID card) and your account details. Request a certified account balance letter from the bank representative. You may need to fill out a request form and specify the details you want included in the letter. There might be a processing fee for this service, so it's advisable to inquire about any applicable charges. Once your request is processed, the bank will provide you with a certified letter stating your account balance, which will be signed and stamped by an authorized bank official to ensure its authenticity. This letter can then be used for various purposes, such as visa applications, financial transactions, or other official requirements.



**How do I retrieve my account number if I forget it?**

If you forget your account number at EBL Bank of Bangladesh, visit your nearest EBL branch with a valid photo ID (such as a passport or national ID card) for identity verification. Inform the bank representative that you have forgotten your account number and request assistance in retrieving it. You may need to provide additional information, such as your name, date of birth, and any other details associated with the account, to help the bank locate your information. The bank representative will verify your identity and, upon successful verification, will provide you with your account number. If you have registered for internet banking or SMS alerts, you can also check your account details through these services. For future reference, it's advisable to securely store your account number to avoid similar issues.

**How do I reinstate a dormant or inactive account?**

To reinstate a dormant or inactive account at EBL Bank of Bangladesh, you need to visit your nearest EBL branch in person. Bring a valid photo ID (such as a passport or national ID card) and any other documents that may have been associated with the account, such as the passbook or checkbook. Complete the "Reactivation of Dormant Account" form provided by the bank. You may also need to provide a reason for the inactivity and update any outdated information, such as your contact details. Once the form is filled out and submitted, the bank will verify your identity and the account details. After successful verification, the bank will reactivate your account, and you will be able to access and use it as before. There might be a fee associated with this service, so it's advisable to check with the bank for any applicable charges.

**What is the process for setting up account notifications for deposits and withdrawals?**

To set up account notifications for deposits and withdrawals at EBL Bank of Bangladesh, you need to register for the bank's SMS alert service or internet banking. Visit your nearest EBL branch with a valid photo ID (such as a passport or national ID card) and your account details. Request to activate SMS alerts or internet banking, and fill out the necessary forms provided by the bank. For SMS alerts, you will need to provide your mobile number and consent for receiving notifications. For internet banking, you may need to complete additional security procedures, such as setting up a username, password, and security questions. Once the service is activated, you will start receiving real-time notifications via SMS or email for any deposits or withdrawals made in your account. Make sure to update your contact information with the bank if there are any changes to ensure you continue receiving notifications.

**What types of cards does EBL offer?**

Eastern Bank Limited (EBL) offers a variety of cards to cater to different customer needs, including debit cards, which are linked directly to your EBL bank account, allowing you to make purchases and withdraw cash from ATMs. They also provide various credit cards with different benefits, such as reward points, cash back, and installment facilities, which may vary by tier based on spending limits and features. Additionally, EBL offers prepaid cards that can be loaded with a specific amount of money, making them useful for budgeting or for those who prefer not to use a credit card. For international use, EBL provides foreign currency cards that allow transactions in foreign currencies while traveling. Furthermore, EBL issues EMV chip-enabled cards for enhanced security during transactions. For the most accurate and updated information

on the types of cards EBL offers and their specific features, it's best to check directly with EBL or visit their official website.

### **About Credit Cards**

#### **1. EBL Visa Classic Credit Card**

Special offer:

Zero Renewal Fee

Free First Card Cheque book

Up to 45 Days Interest Free Period

Great Discounts

#### **2. EBL Visa Gold Credit Card**

Special offer

Zero Renewal Fee

Free First Card Cheque book

Up to 45 Days Interest Free Period

#### **3. EBL Visa Platinum Credit Card**

Special offer

Maximum Credit Limit

Zero Renewal Fee

Complimentary Access to SKYLounge

Priority Pass Airport Lounge Program

#### **4. EBL Visa Women Platinum Credit Card**

Special offer

Designed especially for women

Simple revolving loan facility.

Onetime fee lifetime free under 24 transactions.

Global Currency usage privileges along with local currency.

#### **5. Visa Signature Lite Credit Card**

Special offer

Zero Renewal Fee

Complimentary Access to SKYLounge

Complimentary Access to Global Airport Lounge

Meet & Greet Service

#### **6. Visa Signature Acci-shield Credit Card**

Special offer

Accidental Death Insurance of BDT 1 Crore

Risk Assurance Program

Complimentary Access to SKYLounge

Complimentary Access to Global Airport Lounge

7. Mastercard Titanium Credit Card

Special offer

Zero Renewal Fee

Complimentary Access to SKYLOUNGE

Up to 45 Days Interest Free Period

Free First Card Cheque Book

8. Mastercard World Credit Card

Special offer

Zero Renewal Fee

Complimentary Access to SKYLOUNGE

Up to 45 days interest free period\*

Free First Card Cheque book

9. EBL Diners Club International

Special offer

Discover a world of opportunity with Diners Club International Credit Card. Diners club credit card is here, loaded with a host of benefits and our global commitment of service excellence.

10. UnionPay Contactless Platinum

Special offer

Zero Renewal Fee

Complimentary Access to SKYLOUNGE

Up to 45 Days Interest Free Period\*

Free First Card Cheque Book

11. EBL Vroom Diners Club

Special offer

Lifetime Free Credit Card

Fuel Card

EBL ZIP

5% Cash back at Grocery Stores

12. Visa Corporate Platinum Credit Card

Special offer

Simple revolving loan facility

Priority Pass is given (on demand) subject to updated Schedule of Charges

Free access of POS Transaction to any VISA merchant outlet within the country & abroad

13. EBL Visa Air Force Platinum

Special offer

Simple revolving loan facility

Onetime fee lifetime free on performing 24-transactions in a year

Global Currency usage privileges along with local currency  
Up to 45-days maximum interest free period

14. EBL Visa Army Platinum Credit  
Special offer  
Zero Issuance Fee\*  
Renewal Fee Waiver  
Complimentary Access to SKYLounge  
Priority Pass Airport Lounge Program

15. EBL Visa Navy Platinum Credit  
Special offer  
Simple revolving loan facility  
Onetime fee lifetime free with 24 transactions per year  
Global Currency usage privileges along with local currency  
Up to 45 Days maximum interest free period

16. Meena Bazar Co-Branded Visa  
Special offer  
Annual and renewal fee waiver  
Complimentary Access to SKYLounge  
Priority Pass Airport Lounge Program

17. EBL Shwapno Co-Branded  
Special offer  
Zero issuance fee  
Annual and renewal fee waiver  
Complimentary Access to SKYLounge  
Up to 45 Days Interest Free Period

18. EBL Basis Co-Branded Credit  
Special offer  
Zero issuance fee\*  
Annual and renewal fee waiver  
Complimentary Access to SKYLounge  
Up to 45 days interest free period\*

19. EBL Wander Woman Co-Brand  
Special offer  
Discounted Issuance Fee  
7% and 5% discount offers for domestic and international trips  
Up to 20% off on hotel bookings made within Bangladesh on Wander Woman

## 20. EBL SHARETRIP MASTERCARD

### Special offer

15% Discount on Base Fare of all Local Airlines purchased from ShareTrip

Exclusive 5% discount on Air Arabia

BDT 5,000 worth Holiday Voucher with the welcome pack for specific destinations

## 21. EBL VROOM FUEL CARD

### Special offer

The card will be accepted at more than 100 Fuel stations

No need for cash to purchase fuel

Can be issued as Supplementary Card for spouse/relative/driver

Set spending limit on supplementary card

## 22. VISA WOMEN SIGNATURE

### Special offer

10% discount on clothing and boutique items from Tayef Sarees & Boutiques

1 Free Pilates Session and 1 Free Spinning Sessions from Yasmin Karachiwala's Body Image Dhaka

12% discount on Total Bill at Farzi Café

## 23. EBL LAVENDER VISA CO-BRAND CREDIT CARD

### Special offer

1st Year Issuance Fee Waived

Annual and Renewal Fee waiver upon 24 transactions per year

Complimentary Access to SKYLounge

Up to 45 days interest free period

## 24. EBL-Daraz Visa Co-brand Credit

### Special offer

Monthly Up to BDT 500 (2% cashback on all Daraz transactions with a maximum cap of 500 BDT per month )

1000 BDT on total spend of 250,000 BDT from Daraz (The cycle for the yearly bonus of 1,000 Taka will be calculated based on 12 months from the card activation month)

## 25. VISA INFINITE CREDIT CARD

### Special offer

BDT 12,000 Voucher for flight booking from GoZayaan.com

5,000 Bonus SKYCOINS on card activation and first transaction

10% Cashback on any retail purchase transactions. Maximum cashback of BDT 500 per month.

## **About Debit Cards**

### **1. EBL Classic Debit Card**

Special offer

Cashless Payments

Fast and convenient

E-Commerce Payments

Transaction Alert

### **2. EBL Global Debit Card**

Special offer

Totally Secured

Accepted Globally

Free access to POS Transaction to any VISA merchant outlet worldwide.

### **3. EBL Signature Debit Card**

Special offer

Great Discounts

EMV Chip Secured Card

Transaction Alert

### **4. EBL Visa Business Debit Card**

Special offer

Fast and Easy

Accepted Country-wide

24-Hour ATM Access

Safe and Secure

### **5. EBL Mastercard Titanium Debit**

Special offer

Cashless Payments

Fast and convenient

E-Commerce Payments

Great Discounts

### **6. EBL Mastercard World Debit**

Special offer

Dual Currency enabled EMV Chip secured Card

Transaction Alert

Great Discounts

### **7. EBL Visa Platinum Debit Card**

Special offer

Cashless Payments

Fast and convenient

Dual Currency  
E-Commerce Payments

8. EBL UnionPay Classic Debit

Special offer  
Cashless Payment  
Fast and Convenient  
Dual Currency  
E-commerce payments

9. EBL Visa Women's Platinum

Special offer  
Designed especially for women  
Dual Currency Card  
Worldwide immediate Cash Advance Facility  
Advantage Discount @ Restaurants, Shops, Fashion outlets

10. EBL Super Saver Signature Debit

Special offer  
Complimentary Access to SKYLounge  
Great Discounts  
EMV Chip Secured Contactless Card  
Zero Issuance & Annual Fee  
Zero Transaction Alert Fee

**About Prepaid Cards**

1. EBL Mastercard Aqua Prepaid Card

Special offer  
Dual Currency EMV Prepaid Card  
Discount facilities at over hundreds of partnered merchants  
Faster access to funds globally 24x7  
International and local shopping

2. EBL Visa Lifestyle Prepaid Card

Dual Currency EMV Prepaid Card  
Discount facilities at over hundreds of partnered merchants  
Faster access to funds globally 24x7  
International and local shopping

3. EBL Payroll Card

Special offer  
Efficient Salary Disbursement

## Benefits to the Employees

Zero balanced prepaid card without maintaining any bank account

Ensure transfer to card within one hour

### 4. EBL Diners Club International

Special offer

1% Cashback for International purchase transactions

No annual fee till card expires

EMV chip secured dual currency prepaid card

Transaction alert facility with every transaction

### 5. EBL UnionPay Dragon Prepaid Card

Special offer

Dual Currency EMV Prepaid Card

Discount facilities at over hundreds of partnered merchants

Faster access to funds globally 24x7

International and local shopping

### 6. EBL Mastercard Basis Co-Branded Prepaid Card

Special offer

Dual Currency EMV Prepaid Card

Facility of using additional international quota for meeting bona fide business expenses as allowed by BASIS

E-commerce facility for vendor payment

### 7. EBL MASTERCARD AQUA

Special offer

Exclusively for Bangladeshi Women

Reduced issuance fee

Dual Currency EMV Prepaid Card

Discount facilities at hundreds of partnered merchants

### 8. EBL Wander Woman Co-Brand

Special offer

Discounted Issuance Fee

Dual Currency EMV Prepaid Card

Discount facilities at over hundreds of partnered merchants

### 9. EBL-Daraz Visa Co-brand Prepaid Card

Special offer

Dual Currency EMV Secured Prepaid Card

Contactless Prepaid Card

No PIN is required for purchase transaction up to BDT 5,000.

International and local shopping



10. EBL NOVOAIR Co-Brand Pre-paid MasterCard

Special offer

Dual Currency EMV Prepaid Card

Faster access to funds globally 24x7 at large MasterCard ATM network

Absolutely free Cash withdrawal from any EBL ATM

Access to shops & restaurants throughout the globe

11. EBL Mastercard Medical Prepaid Card

Special offer

Dedicated Medical Quota endorsement facility

Dual Currency EMV chip secured prepaid card

Contactless payment facility