

# Abdulaziz Abukar

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## SUMMARY

- Motivated Software Engineer Bachelor with experience in programming.
- Skilled in OOP languages, web/app development, and database management.
- Strong problem-solving skills, dedicated to ongoing learning and innovation.
- Proficient in managing conflicts and delivering exceptional customer service, experienced in various technical settings.
- Proven conflict resolution skills, demonstrated by effectively addressing customer complaints with detailed focus and practical solutions.
- Effective in team engagement and conveying technical ideas clearly across diverse groups.

## TECHNICAL SKILLS

<b>Systems:</b>	Windows, MacOS, Linux
<b>Database:</b>	Microsoft SQL Server, PostgreSQL
<b>Languages/Frameworks:</b>	Java, JavaScript, Python, SQL, HTML, CSS, Swift,, React, Angular
<b>IDEs/Tools:</b>	Visual Studio Code, Eclipse, IntelliJ, Trello, Jira, ClickUp

## CERTIFICATIONS

- AWS Certified Cloud Practitioner | *Amazon Web Services* – [Verify Me](#)
- ITIL 4 Foundation Certificate in IT Service Management | *ITIL*

## EDUCATION

**Bachelor of Software Engineering** | *Western Governor University* | Salt Lake City, UT Graduated: 2025

## PROFESSIONAL EXPERIENCE

**Developer** | *The Halal Foodie* | Calgary, AB May 2024 - Present

- Developed an app that helps Muslims find Halal eats in the Greater Calgary Area
- **350+** monthly active users across web, IOS, and android apps

**IT Support Volunteer** | *Calgary Islamic School* | Calgary, AB Jan 2024 - May 2024

- Provided IT Support for Microsoft technologies, resolving hardware and software issues for faculty, staff, and students
- Deployed and configured systems, including Windows laptops and desktop machines, to ensure smooth operation and connectivity

**Co-Founder** | *CG Tech & Design* | Calgary, AB Jan 2023 - Dec 2023

- Developed and launched Chek, a Swift-based mobile app with **1,000+ downloads** and a **90%** retention rate in its first month
- Implemented seamless navigation, real-time updates, and responsive design, earning high user satisfaction
- Conducted rigorous testing, and debugging, reducing crash rates by **80%**
- Leveraged analytics to analyze user behavior, during iterative updates and maintaining high engagement

**Coding Instructor** | *Code Ninjas* | Calgary, AB Jun 2022 - May 2023

- Instructed 100+ students in programming languages like JavaScript and Lua, achieving a **95%** course completion rate
- Delivered interactive, gamified lessons, increasing student engagement scores by **30%**
- Created tailored learning materials, resulting in a **40%** improvement in individual coding assessments and skill development

**Web Developer** | *Lantra Tech* | Calgary, AB June 2021 - Dec 2021

- Designed and developed websites tailored for small businesses, improving their online presence and client engagement
- Utilized Jira to manage tasks and track project progress, ensuring timely delivery and alignment with client requirements

**References Available upon Request**