

Muhannad Al-Thaher

Application Support - Assistant Manager

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 0599044644

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Professional Experience

2024/08 – present	<div>Application Support</div> <div>Riyadh Bank</div> <div><div><div>- Monitored and maintained batch processes, ensuring smooth and timely operations.</div><div>- Performed system health checks, handled recovery operations, and fixed table issues using queries</div><div>- Managed daily/monthly file processing and disk usage, while optimizing system performance.</div><div>- Generated reports on batch performance, system health, and disk usage for decision-making.</div></div></div>
2024/07 – 2024/11	<div>Flutter bootcamp trainee</div> <div>Tuwaiq academy</div> <div>Flutter/Dart Developer programming and building seamless user experiences through efficient code and thoughtful design using Flutter.</div> <div>Core Skills:</div> <div>Front-end Flutter developer   BloC state management   API integration   UI/UX design   Database management   Payment gateway   Plugins</div> <div>Projects:</div> <div><div><div>• Cafe Management App: A full-featured cafe app with authentication, cart system, and integrated payment gateway using Moyasar, all built with Supabase and Bloc.</div><div>• Tuwaiq Gallery: An app for managing and displaying students projects , utilizing API integration, Get and BloC for state management, and GetStorage for local data handling.</div></div></div>
2021/07 – 2024/08	<div>Assistant Manager, Data Center Operator</div> <div>Riyadh Bank</div> <div><div><div>- Monitor mainframe batches, resolved issues, and escalated failed jobs as needed.</div><div>- Participated in disaster recovery activities and handled Sarie system streams</div><div>- Produced reports on batch performance for management.</div><div>-Investiganing issues using IBM IWS (tivoli)</div></div></div>
2020/01 – 2021/07	<div>Systems Operator</div> <div>Alinma Bank</div> <div><div><div>- Managed ATMs networking issues and coordinated with teams for resolution.</div><div>- Monitored digital branch network and executed daily close-of-business processes.</div></div></div>

Education

2024/06	<div>Bachelor in Software Engineering</div> <div>Technical College of Telecom &amp; Information</div> <div>Graduation Project: Developed a mobile application using Flutter, integrated with Google Sheets and Firebase for managing student data and success rate analysis.</div>
2019/05	<div>Diploma in Programming</div> <div>Institute of Public Administration</div>

Skills

<div>Programming Languages:</div> <div>Dart   Java   SQL</div>	<div>Design:</div> <div>User Interface Design (UX/UI)   Figma   Adobe XD</div>
<div>Frameworks &amp; Tools:</div> <div>Flutter   GitHub   Informatica Power Center   IBM IWS(tivoli)   Toad</div>	<div>Reporting &amp; Analytics:</div> <div>Data Report   performance analysis   problem Escalation   Investigating Issues</div>