

# DEFINE THE PROBLEM STATEMENTS

Date	28/10/2025
Team ID	NM2025TMID08189
Project Name	Calculating family expenses using service now
Maximum Marks	4

## Customer Problem Statement Template

Use this template to understand your customer's perspective and craft meaningful solutions that address their real needs.

Problem Statement (PS)	I am (Customer)	I'm trying to	but	because	Which makes me feel
PS-1	Which makes me feel	Track and categorize monthly expenses	I have to manually record and calculate everything	I have to manually record and calculate everything	I have to manually record and calculate everything
PS-2	A contributor in the family	Submit my expenses with receipts	I often forget or lose track of them	There's no easy way to log expenses on the go	Frustrated and disorganized