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Q3 2024 Earnings Presentation



### Strong business growth and enhanced operational efficiency

**Growth** in Net Profit Before Tax attributable to a **13% Y-o-Y** surge in **net interest income** and **21% Y-o-Y**increased in **non-interest income** 

9%
Net Profit Before Tax Growth

Solid organic expansion through 9M in 2024, with a **12%** year-to-date **growth in lending**, meeting clients' financing needs across **various sectors** 

12%
Loans & Advances Growth

Increased **Pre-Tax Net Profit** of **AED 6.5Bn** in the first nine months of 2024, a result of increased operational activities

AED 6.5 Billion

Net Profit Before Tax

Year to Date increase of **7%** in customer deposits and accounts with **66% CASA** 

**Customer Deposits Growth** 

7%

Principal drivers of this **increase** are **strong business growth** with healthy margins, the benign **interest rate environment** and relatively **low risk costs** 

17%
Operating Profit Growth

Enhanced **efficiency** results in an Annualized Returnon- Assets of **3.1%**  3.1%
Return on Assets

Cost-Income ratio of 27.9% highlights the bank's **strong overall performance** and **operational efficiency** 

27.9%
Cost to Income Ratio

Non-Performing Loans to Gross Loans ratio of **1.5%** and remains one of the **lowest in the market** 

1.5%
NPL Gross Loans Ratio

Mashreq's **Return on Equity** reached **25.8%** for 9M 2024, as managements commitment to deliver **optimal** value to shareholders

25.8% Return on Equity **Strong capital position** with Capital Adequacy Ratio of 19.8%, surpassing **regional benchmarks** and highlighting ability to **absorb** market shocks

19.8%
Capital Adequacy Ratio



O1 Performance I	Highlights
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O2 Financial Results Overview

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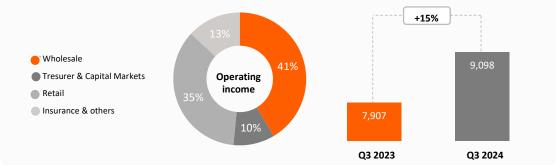
Q3 2024 Earnings Presentation



### Strong underlying performance drives 9% increase in 9M 2024 Net Profit Before Tax

#### **Key Highlights** Net Profit before Tax of AED 6.5 bln in the first 9 months of 2024, attributable toa 13% yearon-year surge in net interest income, as well as a 21% year-on-year increase in non-interest income. Principles drivers of this increase are strong business growth with healthy margins, the benign interest rate environment and relative low risk costs 6,557 6.484 5,944 5,833 5,841 5,603 Net Profit Before Tax Net Profit After Tax 9M 2023 9M 2024 **Growth in customer base** 17% YTD **ROE\*** ROA\* 25.8% 3.1% 9M 2024

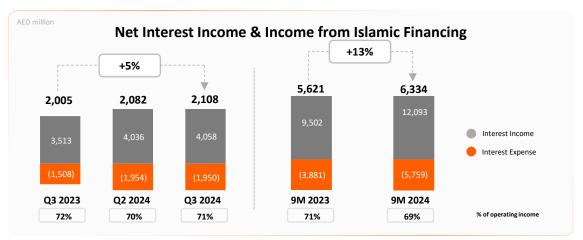
Income Statement (AED million)	9M 2024	9M 2023	Y-o-Y (%)
Net Interest Income & Income from Islamic Financing	6,334	5,621	13
Non- Interest Income	2,765	2,286	21
Total Operating Income	9,099	7,907	15
Operating Expenses	(2,541)	(2,304)	10
Operating Profit	6,557	5,603	17
Impairment Allowance	(73)	341	NM
Net Profit Before Tax	6,484	5,944	9
Tax Expense	(644)	(111)	482
Net Profit After Tax	5,841	5,833	0
Non-Controlling Interest	(67)	(65)	2
Profit attributable to Owners of the Parent	5,774	5,768	0
13%		+15%	9,098

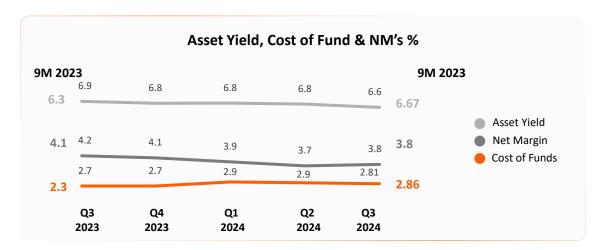


\* Annualized



### **Net Interest Income Increased by 13% YoY**





1) Annualized; Net Margin represents Net Interest Margin & Margin for Islamic products;

#### **Key Highlights**

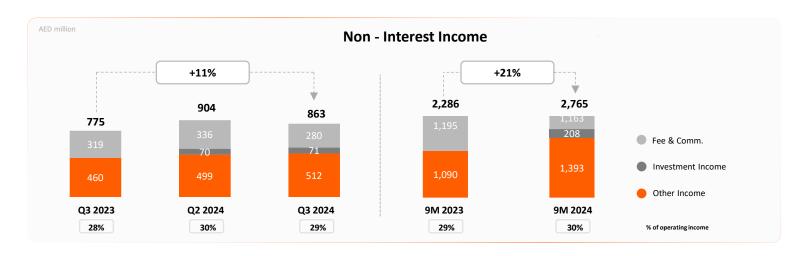
- Increased operational activities drives revenue growth with net Interest Income increasing by 13% year-on-year
- Sizable balance sheet expansion and sustained healthy client margins in a favorable interest environment

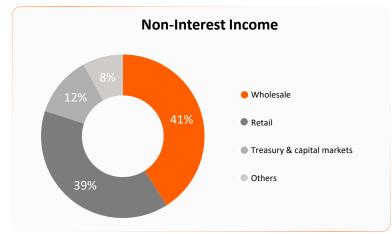
+5% Net Interest Income
Q3 2023 vs Q3 2024

**+13% Net Interest Income** 9M 2023 vs 9M 2024



### **Strong Growth of Non Interest Income by 21%**





#### **Key Highlights**

- Non-interest Income surged by 21% compared to 9M 2023, now comprising 30% of the total operating income
- This significant contribution reflects the success in **diversifying revenue streams** through enhanced **fee-based services** and other non-interest generating activities

Non-interest income +21%

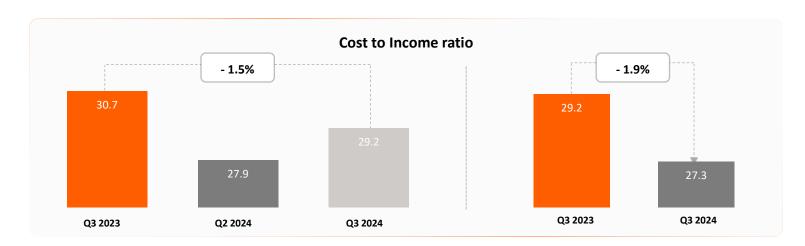
9M 2024 vs 9M 2024

Non-interest income +11%
Q3 2024 vs Q3 2024

	% to Total Income (Q3 2024)	% to Total Income (9M 2024)
Other Income	59%	50%
Fees & Commissions	32%	42%
Investment Income	8%	7.5%
Total	29%	29%



## Operational Efficiency Yields a 190bps Improvement in 9M 2024 Cost to Income ratio



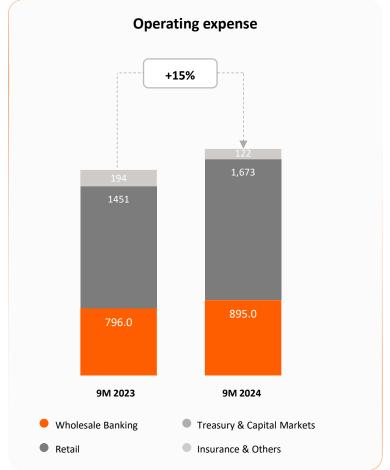
#### **Key Highlights**

- Lower Cost-Income ratio at 27.9% compared to Q3 2023, highlights the bank's strong overall performance and operational efficiency
- The banks' continued focus on **cost efficiency** through **digitalization and innovation**, couple with ongoing investments in business growth, enhancing clients experience and strengthening of the overall operational resilience

**Cost to Income ratio -1.9%** 9M 2024 vs 9M 2024

Cost to Income Ratio -1.5%

9M 2024 vs 9M 2024

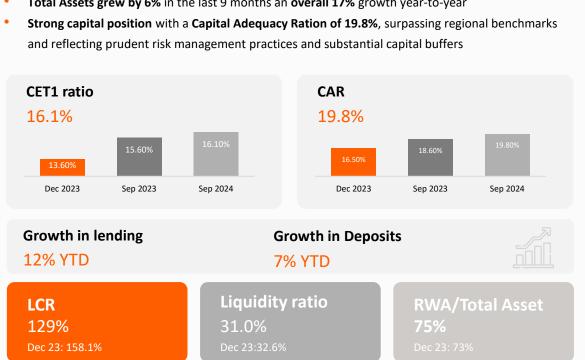




## **Balance Sheet Expansion with Total Assets Growing 17% YoY**

#### **Key Highlights**

- Organic expansion carried through the third quarter highlighted by a 12% year-to-date growth in lending and a 7% uplift in customer deposits
- Total Assets grew by 6% in the last 9 months an overall 17% growth year-to-year



Balance sheet (AED million)	Sep 2024	Sep 2023	Δ ΥΟΥ %	Dec 2023	ΔYTD %
Total assets	245,411	218,342	17	239,981	6
Loans & Advances*	168,130	143,133	17	149,483	12
Customer Deposits	156,063	132,684	17	146,232	7
Shareholder's Funds **	34,272	26,983	27	30,333	13

<sup>\*</sup> Loans and Advances includes loans to customers and banks

<sup>\*\*</sup> Equity Attributable to owners of parent including noteholders of the Group



### A Well-Diversified Loan Portfolio with a Net Loans Growth of 16% YoY

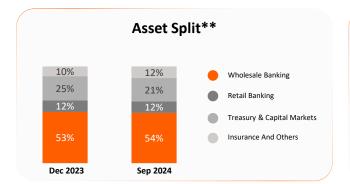
#### **Key Highlights**

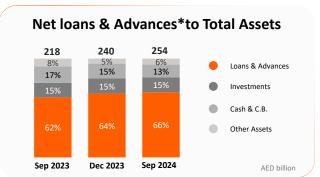
- Net Loans and Advances to customers realized a 6% increase compared to Dec 2023
- Wholesale Banking accounts for 54% of totals assets and Retail Banking accounts for 12% of total assets

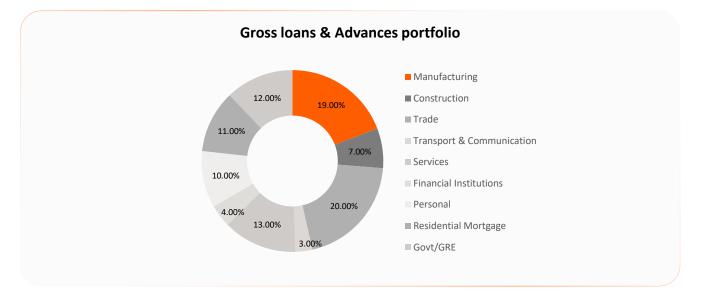
ED billion		% increase	
ategory	9M 2024	(Dec 2023 vs. Sep 2024)	
Wholesale Banking	137.4	8.6%	
Retail Banking	32	11%	
Treasury and Capital Markets	54	-9.2%	
Insurance & Others	31	23.5%	

**AED 254 Billion**Total Assets 9M 2024

+ 6% YTD
Total Assets 9M 2024





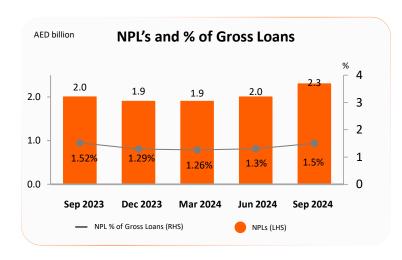


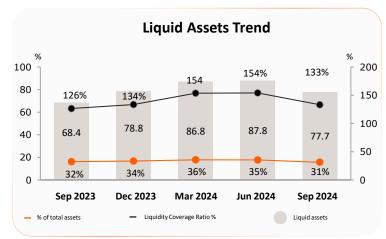
<sup>\*</sup>Includes Islamic Financing

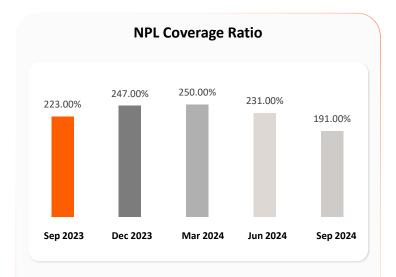
<sup>\*\*</sup>Wholesale banking includes International banking segment



## **Lowest Non-performing Loans to Gross Loans Ratio in the Market at 1.5%**







#### **Key Highlights**

- NPLs stand at AED 2.3 Billion with a NPL ratio is of 1.5%, unchanged from Dec 2023 and remains one of the lowest in the market
- NPL Coverage ratio in September 2024 stands healthy at 191% (223% in December 2023)
- Liquid assets to total assets as of September 2024 was at 31%

**NPL of 1.5%**Q3 2024

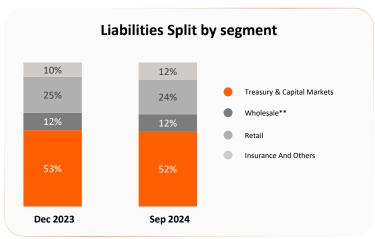
NPL Coverage 191%

Q3 2024



## **Strong & Diversified Liquidity Profile**



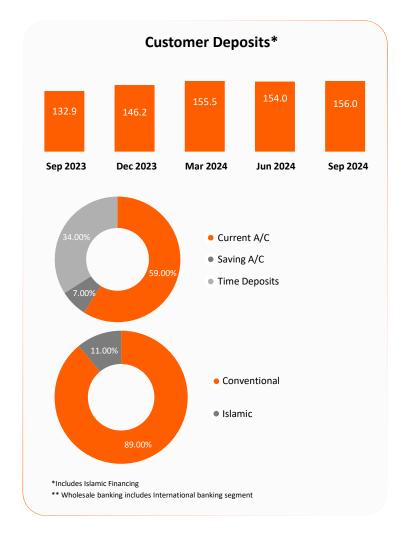


#### **Key Highlights**

- Customer deposits grew to AED 156 Billion in Q3 2024, with a good blend between current and savings
- Conventional deposits continues to account for the majority of deposits vs Islamic

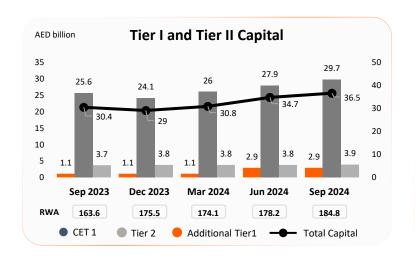
**+17% Customer Deposits**Q3 2023 vs Q3 2024

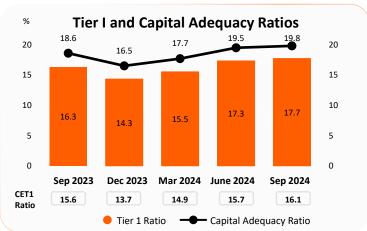
**+7% Customer Deposits** 9M 2024

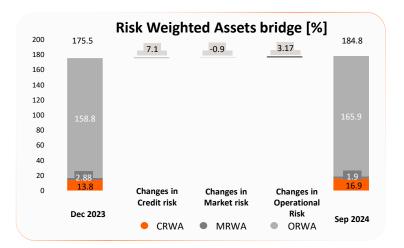




### **Robust Capital Position above Regulatory Requirements**







#### **Key Highlights**

- Capitalization levels have further strengthened compared to Dec 2023, with a Capital Adequacy Ratio of 19.8%
- Tier 1 Capital Ratio increased to 17.7% and the CET1 Ratio rose to 16.1%, comfortably above the regulatory requirement of 13.0%
- These robust ratios ensure our readiness to meet regulatory requirements and absorb potential market shocks

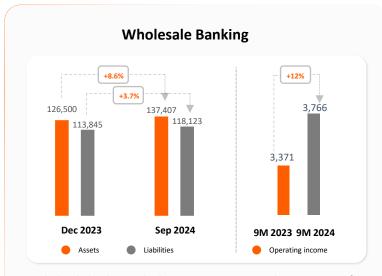
**Capital Adequacy 19.8%** 

9M 2024

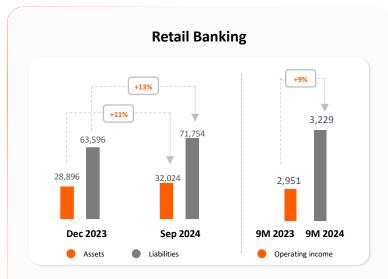
RWA of AED 184.8 Billion 9M 2024



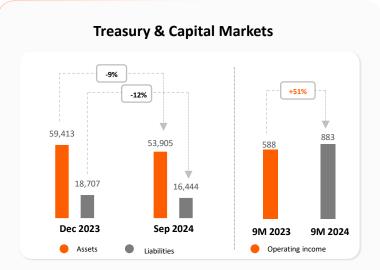
## **Business Segment Overview**



- Wholesale banking is the biggest segment in Mashreq in terms of assets (54% of assets), liabilities (54% of total liabilities) and Operating Income (41% of total income) as of September 2024
- Assets increased by 8.6% and are at AED 137 billion. CIBG assets grew
  across segments with key performances coming from the public sector
  in terms of asset growth, Energy sector in terms of cross sell and FI
  returns and Services and Manufacturing segment in terms of securing
  key mandates in the Healthcare sector
- Operating income increased by 12% Y-o-Y. The increase was supported by an impressive performance of the investment banking team especially in the education sector clocking in high fee incomes



- Retail banking is a key contributor to the operating income at 35% in Q3 2024
- Retail operating income increased by 9% mainly from business banking and the digital banking segment NEO
- Retail banking assets increased by 11% and stands at AED 32 billion
- Liabilities have increased by 13% and are AED 72 billion as of September 2024 (33% of total liabilities)



- Treasury & Capital Markets accounts for 21% of assets and 6% of liabilities as of September 2024
- Assets decreased by 9% year to date and stood at AED 54 billion.
- TCM Operating income contributed 10% of the total operating income in 9M 2024
- Y-o-Y operating income increased by 51% to AED 883 million.
   This is from a one-off gain in investment and enhanced customer flow business thus increasing FX revenues significantly



<b>U1</b> Performance Highlights	01	Performance	Highlights
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02 Financial Results Overview

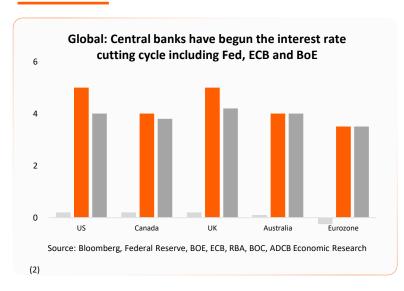
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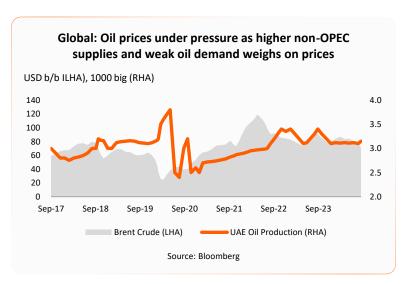
Q3 2024 Earnings Presentation

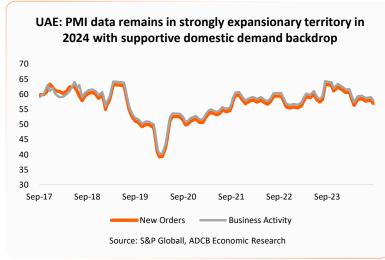


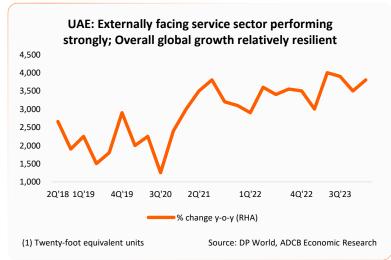
### **Robust UAE Macroeconomic Background**

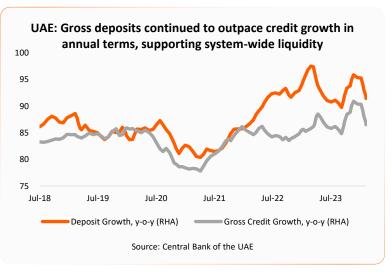














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Q3 2024 Earnings Presentation Classification: Public



### 9M 2024 Financials – Consolidated Income statement

AED Million	Income statement	2024	2024	Variance (% change)
		9M	9M	9M 2024 vs 9M 2023
				(Y-o-Y)
Net Interest Income & I	Income from Islamic Financing	6,334	5,621	13
Fee and commission		1,164	1,195	(3)
Investment Income		208	0.5	
Insurance, FX & Other I	ncome	1,393	1,090	28
Non-Interest Income		2,765	2,286	21
<b>Total Operating Incom</b>	e	9,099	7,907	15
Operating Expenses		(2,541)	(2,304)	10
Operating Profit		6,557	5,603	17
Impairment Allowance		(73)	341	NM
Profit before tax		6,484	5,944	9
Tax Expense		(644)	(111)	482
Profit for Period		5,841	5,833	0
Non-Controlling Interes	st	(67)	(65)	2
Profit attributable to C	Owners of the Parent	5,774	5,768	0



### 9M 2024 Financials – Consolidated Income statement

AED Million	Income statement	2024	2024	2023	Variance (	% change)
		3Q	2Q	3Q	3Q 2024 vs 2Q 2024	3Q 2024 vs 3Q 2023
		3Q	2Q	<b>3</b> Q	(Q-o-Q)	(Y-o-Y)
Net Interest Inco	ome & Income from Islamic Financing	2,108	2,082	2,005	1	5
Fee and commis	sion	280	336	319	(17)	(12)
Investment Inco	me	71	70	(3)	2	NM
Insurance,FX & C	Other Income	512	499	460	3	11
Non Interest Inco	ome	863	904	775	(5)	11
<b>Total Operating</b>	Income	2,971	2,986	2,780	(1)	7
Operating Expen	nses	(868)	(834)	(853)	4	2
Operating Profit		2,103	2,152	1,927	(2)	9
Impairment Allo	wance	(118)	83	395	NM	NM
Profit before tax	•	1,985	2,234	2,322	(11)	(15)
Tax Expense		(197)	(223)	(48)	(12)	307
Profit for Period		1,788	2,011	2,274	(11)	(21)
Non-Controlling	Non-Controlling Interest		(16)	(22)	5	(23)
Profit attributab	ole to Owners of the Parent	1,771	1,995	2,252	(11)	(21)



### 9M 2024 Financials – Consolidated Balance sheet

AED Million	Assets	30 Sep 2024	31 Dec 2023	YTD (%)
Cash and balances	with central banks	33,484	41,760	(20%)
Loans and advance	s to banks	49,596	39,127	27%
Financial assets me	easured at fair value	28,575	26,032	10%
Securities measure	d at amortised cost	9,305	9,952	(6%)
Loans and advance	s to customers	98,561	93,603	5%
Islamic financing a	nd investment products	19,974	16,752	19%
Acceptances		3,955	3,537	12%
Reinsurance contra	act assets	3,532	2,757	28%
Investment in asso	ciate	36	36	0%
Investment proper	ties	246	502	(51%)
Property and equip	oment	1,348	1,382	(2%)
Intangible assets		379	361	5%
Other assets		5,420	4,180	30%
Total Assets		254,411	239,981	6%

AED Million	Liabilities	30 Sep 2024	31 Dec 2023	YTD (%)
Deposits and balances due to banks		37,132	37,335	(1%)
Repurchase agreements with banks		1,609	1,063	51%
Customers' deposits		137,727	132,610	4%
Islamic customers' deposits		18,336	13,622	35%
Acceptances		3,955	3,537	12%
Medium-term loans		2,723	5,159	(47%)
Subordinated debt		1,831	1,831	0%
Insurance and Investment contract liabilities		6,258	5,335	17%
Other liabilities		9,537	8,171	17%
Total Liabilities		219,109	208,663	5%
Total Equity			31,318	13%
Total Liabilities and Equity		254,411	239,981	6%



# Thank You!

