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# End User License Agreement (EULA)
## No-D NYC Mobile Application
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\*\*Effective Date:\*\* [Date]

\*\*Last Updated:\*\* [Date]

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## ## 1. ACCEPTANCE OF TERMS

By downloading, installing, or using the No-D NYC mobile application ("App"), you agree to be bound by this End User License Agreement ("EULA"). If you do not agree to these terms, do not use the App.

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## ## 2. APP DESCRIPTION AND PURPOSE

No-D NYC is a \*\*reference and information application\*\* designed to help users locate and access various social services, emergency contacts, and community resources in New York City. The App serves as a digital directory and mapping tool.

### ### 2.1 Core Functionality

- \*\*Emergency Contact Directory\*\*: Provides quick access to emergency phone numbers (911, 988, crisis lines)
- \*\*Service Location Mapping\*\*: Displays locations of shelters, treatment centers, food services, and other community resources
- \*\*Resource Information\*\*: Links to external websites with additional information about services
- \*\*Navigation Assistance\*\*: Provides directions to service locations through third-party mapping applications

### ### 2.2 What This App Does NOT Do

- \*\*Does NOT dispatch emergency services\*\*
- \*\*Does NOT send location data to emergency responders\*\*
- \*\*Does NOT provide real-time emergency response\*\*
- \*\*Does NOT replace direct emergency service contact\*\*

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## ## 3. LOCATION SERVICES DISCLAIMER

### ### 3.1 Location Data Usage

The App requests location permissions to:

- Display your current position on the interactive map
- Center the map view on your approximate location
- Show nearby service locations relative to your position

### ### 3.2 Location Data Limitations

- \*\*No Emergency Dispatch\*\*: Your location data is NOT transmitted to emergency services

- **\*\*Local Use Only\*\*:** Location data is used solely within the App for mapping purposes
- **\*\*No Third-Party Sharing\*\*:** Location data is not shared with external services or emergency responders
- **\*\*No Real-Time Tracking\*\*:** The App does not continuously track or monitor your location

#### ### 3.3 Emergency Services Clarification

**\*\*IMPORTANT\*\*:** This App does not provide emergency dispatch services.

When you use the emergency contact buttons:

- The App initiates a standard phone call to the selected number
- You must speak directly with emergency services personnel
- You must provide your location and emergency details verbally
- Emergency services will NOT automatically receive your location from this App

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### # 4. PRIVACY AND DATA COLLECTION

#### ## 4.1 Data Collection

The App may collect:

- Device location data (for mapping purposes only)
- Device identification for app functionality

#### ## 4.2 Data Usage

- Location data is used exclusively for map display and navigation
- No personal information is transmitted to emergency services
- No location data is shared with third parties for emergency response

#### ## 4.3 Data Storage

- Location data is processed locally on your device
- No location history is stored on external servers
- Usage data is anonymized and aggregated for app improvement

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### # 5. EMERGENCY SERVICES DISCLAIMER

#### ## 5.1 No Emergency Dispatch Capability

**\*\*CRITICAL DISCLAIMER\*\*:** This App does not have the capability to:

- Automatically dispatch emergency services
- Send location data to emergency responders
- Provide real-time emergency response
- Replace direct emergency service contact

#### ## 5.2 Emergency Contact Functionality

When using emergency contact features:

- The App functions as a "speed dialer" for emergency numbers
- You must manually initiate calls and provide information verbally
- Emergency services receive information only through your direct communication
- Response times depend on standard emergency service protocols

### 5.3 User Responsibility  
Users are responsible for:

- Providing accurate location information when calling emergency services
- Clearly communicating their emergency situation
- Following emergency service operator instructions
- Understanding that this App does not guarantee emergency response

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## ## 6. SERVICE AVAILABILITY AND ACCURACY

### 6.1 Service Information

- Service locations and contact information are provided for reference only
- Information may not be current or accurate
- Users should verify service availability before visiting locations
- Service hours and availability may change without notice

### 6.2 No Guarantee of Services

- The App does not guarantee service availability
- Service providers are independent entities
- The App is not responsible for service quality or availability
- Users access services at their own risk

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## ## 7. LIMITATION OF LIABILITY

### 7.1 Emergency Situations

**\*\*IMPORTANT\*\*:** In emergency situations:

- This App is not a substitute for direct emergency service contact
- The App does not guarantee emergency response
- Users should call 911 directly for life-threatening emergencies
- The App is not liable for emergency response delays or failures

### 7.2 General Limitations

The App is provided "as is" without warranties. The developers are not liable for:

- Emergency response failures or delays
- Inaccurate service information
- Service unavailability
- Any damages resulting from App use

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## ## 8. USER ACKNOWLEDGMENTS

By using this App, you acknowledge that:

- You understand this App does not dispatch emergency services
- You understand emergency services will not receive your location automatically
- You will provide location information verbally when calling emergency services
- You understand the App's limitations in emergency situations

- You will use the App responsibly and in accordance with these terms

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#### #<sup>2</sup> 9. CONTACT INFORMATION

For questions about this EULA or the App:

- Email: help@no-d-nyc.com
- Website: no-d-nyc.com

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#### #<sup>2</sup> 10. MODIFICATIONS

This EULA may be updated periodically. Continued use of the App constitutes acceptance of any modifications.

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**\*\*By using No-D NYC, you confirm that you have read, understood, and agree to be bound by this End User License Agreement.\*\***

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\*This EULA specifically addresses Apple's App Store Review Guidelines 5.1.5 regarding location-based APIs and emergency services functionality.\*