

End User License Agreement (EULA)
No-D NYC Mobile Application

Effective Date: [Date]

Last Updated: [Date]

1. ACCEPTANCE OF TERMS

By downloading, installing, or using the No-D NYC mobile application ("App"), you agree to be bound by this End User License Agreement ("EULA"). If you do not agree to these terms, do not use the App.

2. APP DESCRIPTION AND PURPOSE

No-D NYC is a **reference and information application** designed to help users locate and access various social services, emergency contacts, and community resources in New York City. The App serves as a digital directory and mapping tool.

2.1 Core Functionality

- **Emergency Contact Directory**: Provides quick access to emergency phone numbers (911, 988, crisis lines)
- **Service Location Mapping**: Displays locations of shelters, treatment centers, food services, and other community resources
- **Resource Information**: Links to external websites with additional information about services
- **Navigation Assistance**: Provides directions to service locations through third-party mapping applications

2.2 What This App Does NOT Do

- **Does NOT dispatch emergency services**
- **Does NOT send location data to emergency responders**
- **Does NOT provide real-time emergency response**
- **Does NOT replace direct emergency service contact**

3. LOCATION SERVICES DISCLAIMER

3.1 Location Data Usage

The App requests location permissions to:

- Display your current position on the interactive map
- Center the map view on your approximate location
- Show nearby service locations relative to your position

3.2 Location Data Limitations

- **No Emergency Dispatch**: Your location data is NOT transmitted to emergency services

- ****Local Use Only****: Location data is used solely within the App for mapping purposes
- ****No Third-Party Sharing****: Location data is not shared with external services or emergency responders
- ****No Real-Time Tracking****: The App does not continuously track or monitor your location

3.3 Emergency Services Clarification

****IMPORTANT****: This App does not provide emergency dispatch services.

When you use the emergency contact buttons:

- The App initiates a standard phone call to the selected number
- You must speak directly with emergency services personnel
- You must provide your location and emergency details verbally
- Emergency services will NOT automatically receive your location from this App

4. PRIVACY AND DATA COLLECTION

4.1 Data Collection

The App may collect:

- Device location data (for mapping purposes only)
- Device identification for app functionality

4.2 Data Usage

- Location data is used exclusively for map display and navigation
- No personal information is transmitted to emergency services
- No location data is shared with third parties for emergency response

4.3 Data Storage

- Location data is processed locally on your device
- No location history is stored on external servers
- Usage data is anonymized and aggregated for app improvement

5. EMERGENCY SERVICES DISCLAIMER

5.1 No Emergency Dispatch Capability

****CRITICAL DISCLAIMER****: This App does not have the capability to:

- Automatically dispatch emergency services
- Send location data to emergency responders
- Provide real-time emergency response
- Replace direct emergency service contact

5.2 Emergency Contact Functionality

When using emergency contact features:

- The App functions as a "speed dialer" for emergency numbers
- You must manually initiate calls and provide information verbally
- Emergency services receive information only through your direct communication
- Response times depend on standard emergency service protocols

5.3 User Responsibility

Users are responsible for:

- Providing accurate location information when calling emergency services
- Clearly communicating their emergency situation
- Following emergency service operator instructions
- Understanding that this App does not guarantee emergency response

6. SERVICE AVAILABILITY AND ACCURACY

6.1 Service Information

- Service locations and contact information are provided for reference only
- Information may not be current or accurate
- Users should verify service availability before visiting locations
- Service hours and availability may change without notice

6.2 No Guarantee of Services

- The App does not guarantee service availability
- Service providers are independent entities
- The App is not responsible for service quality or availability
- Users access services at their own risk

7. LIMITATION OF LIABILITY

7.1 Emergency Situations

****IMPORTANT**:** In emergency situations:

- This App is not a substitute for direct emergency service contact
- The App does not guarantee emergency response
- Users should call 911 directly for life-threatening emergencies
- The App is not liable for emergency response delays or failures

7.2 General Limitations

The App is provided "as is" without warranties. The developers are not liable for:

- Emergency response failures or delays
- Inaccurate service information
- Service unavailability
- Any damages resulting from App use

8. USER ACKNOWLEDGMENTS

By using this App, you acknowledge that:

- You understand this App does not dispatch emergency services
- You understand emergency services will not receive your location automatically
- You will provide location information verbally when calling emergency services
- You understand the App's limitations in emergency situations

- You will use the App responsibly and in accordance with these terms

9. CONTACT INFORMATION

For questions about this EULA or the App:

- Email: help@no-d-nyc.com
- Website: no-d-nyc.com

10. MODIFICATIONS

This EULA may be updated periodically. Continued use of the App constitutes acceptance of any modifications.

****By using No-D NYC, you confirm that you have read, understood, and agree to be bound by this End User License Agreement.****

This EULA specifically addresses Apple's App Store Review Guidelines 5.1.5 regarding location-based APIs and emergency services functionality.