Smoke test:	Unacceptable
Acceptance test:	Below Medium
Found issues:	16

Top severity issues

ID	Severity
QATC-847873	• Critical
QATC-847907	• Major
QATC-847902	• Major
QATC-847689	• Major
QATC-847868	• Average

Testing environment

Operating system:	Android-13
Device:	Redmi Note 11

Recommendations

- Fix the problems that application works reversly (QATC-847873);

QA team

Company:	a1qa
QA manager:	Dalia Dzhaafar
QA engineers:	Abdulla Al Bayzed

Additional information

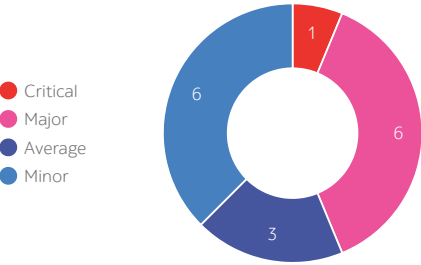|	
Testing dates:	03.06.2024 - 06.06.2024
Time spent:	20 hours

Project Get Personal Voicemail
Product version: 1.0

General quality analysis

The overall quality of the application can be estimated as **Below Midium**. The total number of defects is 16. Functional defects prevail, 1 of them have the Critical severity and 6 defects gain the Major severity. The majority of defects is opened for modules "Greeting" and "3 dots". A detailed quality analysis is presented below.
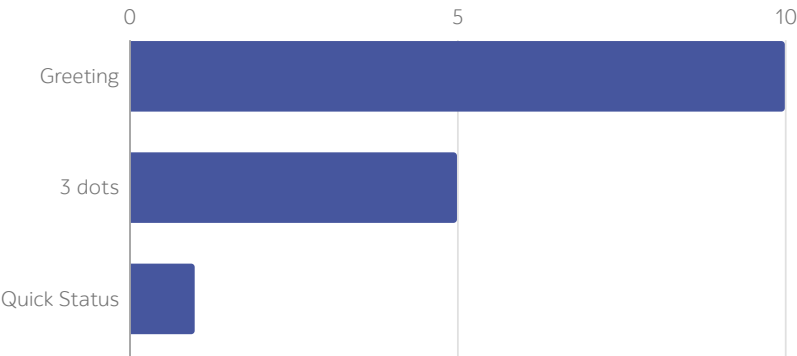
Detailed quality analysis

The total number of defects by severity

- Critical
- Major
- Average
- Minor

The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost **6.25%** of issues have **Critical** severity. **Major (37.5%)** defects prevail. **Average (18.75%)** defects prevail. **Minor (37.5%)**.

The total number of defects by components

The chart represents defects quantity on separate modules. The majority of issues actual in **"Greetings" module (10)**, in **"3 dots" module (5)**, and in **"Quick Status" module (1)**.

Quality of separate modules

Module	Quality	Comments
Greetings	• Below Medium	The quality of this section can be estimated as below medium. Only 10 defects were found here. The issue (QATC-847873) concerns Fun: Voicemail greeting does play in app user device when recipient call the app user. Another notable defect (QATC-847689) is that Recording starts from the beginning when click the resume button.
Quick Status	• Medium	The quality of module is estimated as Medium. In this section 1 defects were found. The most important problems are the following: Status is not deleted when click on delete status (QATC-847907).
3 dots	• Medium	In this section 5 defects were discovered during the testing, 2 of them have priority Major. The most important defects are that Purchase option is not opened when click on it (QATC-847902) and also The value of time before greeting cannot be changed, it's always 5 when open it (QATC-848036).