Quality Assurance Report for VoiceTotal Project

Project Name: VoiceTotal
Platform Link: https://app.voicetotal.com/
Report Prepared By: Abdulla Al Bayzed
Role: SQA Engineer
Report Date: July 26, 2025

---

1. Project Overview

VoiceTotal is a virtual number management and call forwarding service that enables users to register virtual phone numbers and set up call forwarding with ease. The system includes features such as account registration, team collaboration, call flow setup, and user profile customization.

---

2. Modules Tested

- Signup / SignIn / SignOut

- User Flow (Call Forwarding Setup)

- Team Management

- User Profile

---

3. Test Strategy

Testing Types Performed:

- Manual Functional Testing

- UI/UX Validation

- Cross-browser Testing

- Regression Testing

Browsers Used:

- Google Chrome

- Microsoft Edge

Operating System:

- Windows 11

Tools Used:

- Postman (for API checks)

- Google Chrome DevTools

- Excel (for bug tracking)

- Jira (internal use)

---

4. Summary of Issues

Issue No	Module	Type	Severity	Status	Summary
1	Profile	Bug	Major	Solved	Profile name changes affect entire system instead of user
2	Flow (Forward Number)	Bug	Major	Solved	Invalid number acceptance during flow setup

Total Issues Logged: 36
Total Issues Resolved: 28
All critical/major bugs have been verified and closed.

---

5. Key Highlights

- Comprehensive testing across all user-facing modules

- Major functional bugs were discovered and fixed before release

- All test scenarios were executed, and no blockers remain

---

6. Final Verdict

The system has been thoroughly tested and is considered **stable** for production deployment. All reported issues were fixed and validated. Core functionalities such as number provisioning, call forwarding, and profile handling are working as expected.

---

7. QA Engineer Details

Name: Abdulla Al Bayzed
Location: Mirpur, Dhaka, Bangladesh
Email: bayzed.sqa@gmail.com
Position: QA Engineer