



## **Quality management policy statement**

AFRO Group specializes in the, planning, build, supply, management and maintenance of Egypt, Middle-East, Africa and global telecommunications networks. We have developed and maintain a Quality Management System that conforms to the requirements of ISO 9001 so that we ensure a consistently high standard of work and continually improve the effectiveness of the quality management system.

AFRO's Business Management System (BMS) contains all procedures and associated documentation to implement and control quality. The policy is communicated through access to BMS, website, notice-boards, induction and amendments communicated to all staff. The quality management system provides the framework for setting quality objectives and continual improvement therefore ensuring customer satisfaction. The company is committed to the delivery of consistent predetermined high standards of products and services.

### **The QMS ensures:**

- All work is carried out consistently to a defined standard.
- Our customers' requirements have been fully understood and met.
- We have the skills and resources to fulfill our customers' requirements.
- Our staff are fully trained and involved in quality improvement.
- We strive to continuously improve our systems and procedures.
- All Sub-Contractors/suppliers provide services that meet our own quality assurance standards.

AFRO Group's emergency, health and safety objectives are set annually and reviewed biannually for continuing suitability as a minimum. The policy is communicated through our health and safety manuals, training programs with induction and amendments communicated to all staff. Escalations levels across our organization and whistle – blower protections.

AFRO policies, procedures and protocols are available to other parties of interests including our customers, suppliers, contractors, governments and public. Our business is dependent on the value we offer and the standards we achieve. This policy is applicable to all activities undertaken by and on behalf of the AFRO Group.

### **AFRO Group Leadership Team**