

## Vitech Upgrade

Predicted Size: Medium Rock

Use Case: Moderately complex projects improving systems or processes across several teams.

These often involve integrations, data cleanup, or upgrading internal tools.

Examples: System integrations, data migration, Member Portal updates, new reporting,

Windows 10 upgrade.

System integrations, data migration, Member Portal updates, new reporting, Windows 10 upgrade.

Title	Department	Duration	Resources	Comments
Gather Requirements	Information Technology	7	2	Need to map out and gather requirements
Business Process SOPs	Operations	3	2	Create SOPs
New Membership Workflow	Operations	3	2	Map out new membership workflows
Rebuild Reports	Informatics	7	2	Need to rebuild reports
Test	Claims	3	1	Tes
Manage Project	PMO	1	2	Manage Project

Total Duration (Months): 7

Total Resources: 11

Capability: Maintain (Keep lights on)

Methodology: Agile

Pillar: Organizational & Staff

Email: N/A