

## **Direct Pay & Self Pay**

This is a project to modernize the Direct Pay and Self Pay project nope

Predicted Size: Big Rock

Use Case: Summary: Strategic, high-visibility efforts involving cross-functional coordination.

Focused on larger benefit or system changes, vendor transitions, and plan network

updates.

Examples: Plan changes, vendor swaps, platform replacements, compliance

implementations.

Title	Department	Duration	Resources	Comments
Changes to Contract	Legal	10	1	Need to amend
2	Healthcare Delivery	7	2	comments

Total Duration (Months): 10

Total Resources: 3

Capability: Maintain (Keep lights on)

Methodology: Agile

Pillar: Organizational & Staff

Email: N/A