

## Competition Rules for The Menu

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### 1. Eligibility

#### 1.1. Competitions are open to:

- Users with an active subscription or a valid day pass.
- Individuals aged 18 years or older.

1.2. Employees, vendors, affiliates, and their immediate family members are not eligible to participate unless otherwise specified.

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### 2. Entries

#### 2.1. Automatic Entries:

Subscription tiers provide automatic entries:

- Springbok Plan: 1 entry per month.
- Leopard Plan: 5 entries per month.
- Lion Plan: 10 entries per month.

#### 2.2. Day Passes Offer Automatic Entries:

- 1-Hour Pass: 1 entry.
- 24-Hour Pass: 5 entries.
- Refer to Terms of Service for the full breakdown of access points and competition entries associated.

#### 2.3. Manual Entries:

- Users may enter competitions manually where applicable, such as completing forms or tasks specified in competition details.

#### 2.4. No Purchase Necessary:

- Where required by law, alternative methods of entry will be provided (e.g., free online form submission).
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### 3. Winner Selection

#### 1. Winners are selected through:

- Random automated draws for most competitions.

- Merit-based selection for specific competitions, as described in the event details.
2. Draws are conducted transparently, and all results are final.
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#### 4. Notification of Winners

1. Winners will be notified via:
    - **Live Feed:** If implemented, winners may be announced during a live broadcast on the platform.
    - **Direct Notification:** Winners will be contacted via their registered email or phone number within 48 hours of the draw.
  2. If a winner cannot be reached or fails to claim their prize within 14 days, The Menu reserves the right to select an alternate winner.
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#### 5. Prizes

Prizes are described in the competition details and may include:

- Cash rewards.
- Products or services from vendors.
- Vouchers or credits redeemable on the platform.

#### Terms:

- Prizes are non-transferable and cannot be exchanged for cash unless explicitly stated.
  - The Menu reserves the right to substitute prizes of equal or greater value if the advertised prize becomes unavailable.
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#### 6. Taxes and Fees

- Winners are responsible for any applicable taxes, duties, or fees associated with claiming their prizes.
  - The Menu is not liable for additional costs incurred by winners when claiming or using their prizes.
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#### 7. Disqualification

Entries may be disqualified for:

- Providing false or misleading information during entry.
- Violating these rules or The Menu's Terms of Service.

- Using fraudulent methods to obtain entries.
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## **8. Privacy**

By entering a competition, participants consent to:

- The use of their name, likeness, and entry details for promotional purposes without additional compensation, unless prohibited by law.
  - The storage and processing of personal information in accordance with our Privacy Policy.
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## **9. Limitation of Liability**

The Menu is not responsible for:

- Lost, late, or misdirected entries due to technical issues.
  - Issues related to prize delivery or use once awarded.
  - Any disputes arising from third-party vendor involvement in prizes.
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## **10. Modifications and Cancellation**

- The Menu reserves the right to modify, suspend, or cancel any competition at its sole discretion in the event of unforeseen circumstances, fraud, or technical failures without any liability.
  - Any changes will be communicated to participants in a timely manner.
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## **11. Governing Law**

- Competitions are subject to all applicable laws and regulations.
  - Any disputes arising from or relating to a competition will be governed by the laws of South Africa.
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## **12. Contact Information**

For questions about these Terms, contact us at:

- Email: [competitions@thenuportal.co.za](mailto:competitions@thenuportal.co.za)