User activities
High-level tasks users can do in the digital product.

User management	Tourist			Admin		Support	Software

User tasks
Steps users go through to complete the activity above.

Register	View Sites	Book a Ticket	Rate and Review Sites	Trigger Notifications	Package Management	Booking Management	validate available tickets
Log in	View Site Location on Map	Payment Processing	Wishlist and Itinerary Planning	Site Management	Track Performance	Moderation Content	validate credit card
Update Account	View Tickets	Receive QR Code	View Articles	User Management	Manage Articles		Validate QR code

User stories
Granular, discrete interactions to complete the steps above.

Priority ↑

Release 1

Register	Basic Search			Basic Admin Tools		Moderate Reviews	Validate available tickets
Login	Booking					Photos	Validate credit card
Profile Update							

Release 2

| Google Login | Generate QR code | | | Analytics | | Advanced Booking Tool | Push notifications |
| Language Settings | Reviews | | | Reporting | | | |

Release 3

| Profile Picture | Points System | | | Automated Notification | | User Issue Support | Validate QR code |
| Notifications | | | | | | | |