

TOPIC: Social Media Marketing Basics (SWOT ANALYSIS).

WEEK # 01:

COURSE INSTRUCTOR: ABDULLAH MAHMOOD COURSE NAME: SOCIAL MEDIA MARKETING

SWOT Analysis is a strategic planning tool used to identify and evaluate the **Strengths**, **Weaknesses**, **Opportunities**, and **Threats** of a business, project, or individual. It helps businesses understand their position in the market and guides them in decision-making and strategy development.

1. Components of SWOT Analysis

Strengths (Internal)

These are the internal factors that give a business a competitive edge.

Examples:

- Unique brand identity.
- Strong customer base.
- Financial stability.
- Skilled workforce.

Weaknesses (Internal)

These are internal factors that hinder business performance. Examples:

- Limited resources.
- Weak online presence.
- Lack of innovation.
- Poor customer service.

Opportunities (External)

These are external factors that a business can leverage for growth. Examples:

- Emerging markets.
- Increasing demand for a product or service.
- Technological advancements.
- Changes in customer preferences.



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Threats (External)

These are external challenges that could negatively impact a business. Examples:

- Increased competition.
- Economic downturns.
- Regulatory changes.
- Negative publicity.



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SWOT Analysis of KFC

KFC (Kentucky Fried Chicken) is a globally recognized fast-food chain specializing in fried chicken. The SWOT analysis of KFC provides insight into the brand's strengths, weaknesses, opportunities, and threats.

Category	Details
Strengths	 Strong Brand Recognition: KFC is a globally established brand with a loyal customer base. Unique Recipe: KFC's secret blend of 11 herbs and spices sets it apart. Global Presence: Operates in over 150 countries, ensuring widespread accessibility. Variety in Menu: Offers a diverse menu catering to different cultural preferences.
Weaknesses	 - Health Concerns: High-calorie content and fried food options lead to criticism, especially in health-conscious markets. - Dependency on Chicken: Limited focus on other protein options restricts customer choice - Franchise Management Issues: Inconsistent quality and service across franchises.
Opportunities	 Increasing Demand for Healthy Options: Opportunity to introduce low-calorie or plant-based menu items. Emerging Markets: Expanding in developing countries where fast food is gaining popularity. Technological Advancements: Leveraging apps and online delivery to boost sales. Collaborations: Partnering with delivery services like Uber Eats or Grubhub to expand reach.
Threats	 Intense Competition: Competitors like McDonald's, Burger King, and local brands pose a challenge. Economic Fluctuations: Economic downturns affect consumer spending on fast food. Health Awareness Trends: A growing shift toward healthier eating habits threatens demand for fried food. Cultural Sensitivities: Missteps in cultural adaptation can lead to public backlash in international markets.



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