

Muhammad Abdullah Adil

A dynamic and detailed oriented individual, focused on maximizing output efficiency on time and with accuracy.

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Experience

General Warehouse Associate Dec 2024 – Mar 2025

Metro Logistics, Mississauga

- Accurately picked, packed, and shipped orders, ensuring on-time deliveries
- Conducted regular cycle counts and maintained inventory records
- Worked closely with team members to optimize warehouse layout and streamline operations, increasing overall efficiency.
- Performed quality checks on shipments and logging.

General Technician and Associate May 2024 – Nov 2024

A-1 Wireless Inc, Mississauga

- Use computer software to diagnose faults in mobile phones for repairing.
- Carefully manage database and ensure correct logging of all mobile phones.
- Provide B2B Customer Support and client satisfaction through helpline

Customer Service Representative Jan 2024 – May 2024

Reliance Home Comfort, Brampton

- Provide responses to customer inquiries across online channels and facilitate smooth order processing and address customer concerns swiftly to ensure a positive online experience.
- Resolve customer issues with efficiency and professionalism, striving for optimal satisfaction.

Computer Coordinator Sep 2019 – Sep 2022

Army Public School, Rooh-e-Rawan, Pakistan

- Look after and provide Hardware and Software Management.
- Regulate Network Administration and data Management.
- Manage Security Policies, user and technical Support.

Education

Algoma University, Brampton

Sep 2023 – Aug 2025

CGPA: 4.0

Bachelor's Degree in Computer Science

IELTS: 8 Bands

Skills

Technical Skills:

- Diagnosing and Repairing
- Network Management
- Quality Assurance and Testing
- Database Management
- Microsoft Office
- Remote Support
- Hardware Management
- Technical Writing
- IT Support

Soft Skills:

- Problem Solving
- Customer Service
- Organizational Skills
- Multitasking
- Adaptability
- Teamwork
- Sales and Marketing

References and Achievements

- Student Success Scholarship
- Algoma University High Achievement Award
- High Achievers Laptop Program

References available upon request.