

# Medallion Class App

MedallionClass app is for cruise ship's customers

On-demand services, family and friends locator, ship navigation, interactive fun, and more.

The app has multiple sections according to user's journey states

Pre Cruise (Before embarkation on ship)

On Cruise (During journey on ship)

Off Cruise (After Disembarkation or if off ship on some venues during journey )

## Main Sections of Apps

- Ocean Ready
  1. Personal Info & Details (All user's documents and details required before embarkation)
  2. Health Status (User's health status before onboarding)
  3. Choose your Medallion wearable (Set of Wearables required before embarkation on ship )
  4. User Preferences (User's preferences, allergies , precautions or any other requirements required by user)
  5. Safety Essentials (All steps required to ensure the safety essentials like choosing muster stations , watching safety videos)
  6. Mpay Portfolio
  7. My Profile (Language Selection , Link Booking , Support , Customising profile details)
  
- Ocean Now
  1. Order Food and Drinks (Retail Service)
  2. Dine My Way (Specialised Reservations section for Dinning)
  3. CrewCall Chat (Custom chat support with crew on deck)
  4. View/Download My Photos
  
- Ocean Compass
  1. Explore the Ship (Detailed Ship Decks Maps which can be explored through app)
  2. Locate Shipmates (Locate all shipmates exact location on all ship decks through app)
  3. Manage Shipmates
  4. Shipmates Chat (Custom chat support with shipmates)
  5. Ship Heading
  6. Register Child for Shipmates

- Journey View
  1. Journey View Activities Timeline (List of all available events throughout the journey on ship mapped on a timeline related to ship areas and journey times)
  2. Shore Excursion Booking
  3. Travel Companions
  4. Journey Account
  5. Shoreside Transactions
  6. Future Cruise Planning
  7. View Port Guides

- Play Ocean
  1. Ocean themed Custom avatar Profiler
  2. Different 3D mini games with redeemable points

- MNET (Stands for Medallion Net provided on ship for users to be able to connect to internet)

Note: This is just a bird eye view of project there are a lot of more details which are not mentioned like payments, Accessibility , Event management e.t.c