

# **2024 ENGAGE!**

# Chicago, IL; June 10 - 11, 2024; Draft Agenda

# **Confirmed speakers**

- Prudence Pitter, Global Head of HR; Automotive & Manufacturing, Amazon Web Services
- Robert Perkins, Senior Vice President, Chief Global Diversity, Equity and Inclusion Officer, Mondelez International
- Alexandria Uribe, Senior Director, Total Talent Management, WM
- Derrick Barton, Chief Executive Officer, Center for Talent Solutions and Founder, Incredible LIFE Network
- Antonio Johnson, Vice President of People Engagement, Cantex
- Sherida McMullan, Vice President of Diversity, Inclusion & Belonging, Gitlab
- Victor Simmons, Vice President, Head of HR and Head of Diversity, Equity & Inclusion, Ace Hotels
- Sunil Asija, Director of Human Resources, Oakland County
- Brady Pyle, Vice President of Human Resources, Space Center Houston
- Trent Cotton, Vice President, Talent & Culture, HatchWorks
- Ismet Mamnoon, Global Culture Coach, deliverect
- Nickoria Johnson, Global Chief Diversity Officer, Credera
- Millette Granville, Vice President, Diversity, Equity & Inclusion, 2U
- Asheli Mann-Lofthouse, Organizational Anthropologist; Senior. Manager, Global Diversity, Equity, Inclusion & Belonging, Kraft Heinz Company
- Menzel Smith Jones, Diversity, Equity and Inclusion Specialist, Brookhaven National Laboratory
- Eva Stoudemire, Director of Inclusion, Diversity, Equity and Accessibility (IDEA), ChildFund

# Main Conference Day One – June 10, 2024

#### 8.00am

**Registration and Breakfast** 

### 9.00am

#### **Chairman's Welcome**

Derrick Barton, Chief Executive Officer, Center for Talent Solutions and Founder, Incredible LIFE Network

#### 9.30am

# Opening Keynote Presentation: Prioritizing Employee Wellbeing: How Leaders Prioritizing Their Wellbeing Improves Organizational Effectiveness

Hear relatable scenarios, and challenges that leaders face, while learning ways to effectively make a shift in mindset from leadership survival to the importance of being a role model for thriving in the workplace. Learn ways to navigate the inevitable changes that occur in the workplace, build resilience, and focus on emotional intelligence and psychological safety.

- Learn to adapt while focusing on continuous learning The best leaders balance change and continue to evolve
- Keep Inclusion and two-way communication strong Emotional intelligence and psychological safety go hand in hand and strengthen the organization's culture
- Balance work and life Be a role model in and out of the workplace

Prudence Pitter, Global Head of HR; Automotive & Manufacturing, Amazon Web Services

### 10:00am

Unleashing the Power of AI for Employee Engagement: Transforming Work, Inspiring People In today's competitive landscape, organizations are constantly seeking innovative ways to boost employee satisfaction, motivation, and productivity. Enter Artificial Intelligence (AI), a gamechanger with the potential to revolutionize the way we engage and empower our workforce. This session will delve into the top ways that AI can be used to drive employee engagement:

- Leveraging AI algorithms to create personalized learning and development programs
- Targeted AI-drive strategies that boost employee engagement by fostering a sense of ownership and progress.
- Analyzing AI-driven performance data to provide real-time feedback and identify areas for improvement

- The power of AI-powered automation to handle tedious tasks and enable individuals to focus on more creative and strategic work
- Using AI to identify high-performing individuals and teams to provide personalized recognition and rewards
- Harnessing AI-powered platforms to facilitate seamless communication and collaboration across teams and locations

Presentation reserved for industry partner

#### 10:30am Break

#### 11:00am

# Keynote Presentation: The Future of DE&I: Emerging Trends and Innovations

This session will explore emerging trends and innovations in the DE&I landscape. It will discuss how these advancements are shaping the future of workplace inclusion and equity, and how organizations can prepare for and leverage these trends to further their DE&I goals.

- The growth in data-driven DE&I to identify and drive areas for improvement
- Towards decentralized DE&I ownership: managing the shift from top-down strategies to empowering employees at all levels to champion DE&I initiatives.
- Embracing the rise of neurodiversity to accommodate and leverage the unique strengths and talents of individuals with conditions like autism and dyslexia
- Supporting the growth in the gig economy: how to access and integrate diverse talent pools beyond traditional full-time employment models, promoting wider inclusion and flexibility
- Opportunities in Virtual Reality and Inclusive Training to develop empathy, understand unconscious bias, and practice inclusive behaviors

Robert Perkins, Senior Vice President, Chief Global Diversity, Equity and Inclusion Officer, Mondelez International

#### 11:30am

# Panel Discussion: Key Strategies to Build a More Human-Centric Workplace Culture

The responsibility of companies in building an empathetic work culture is key to performance and retention in the current environment. What is your organization doing to help your employees survive, stabilize and thrive? This session will look at the current gaps and what organizations can do to cultivate a human-centric company culture

- The current drivers of attrition; where do we need to focus?
- Towards greater employee flexibility: where are we and where do we want to be?
- How to build leadership skills to drive empathy and support
- The growing importance of health and wellness
- Managing the transition from the traditional employee experience to whole life experience

Prudence Pitter, Global Head of HR; Automotive & Manufacturing, Amazon Web Services Nickoria Johnson, Global Chief Diversity Officer, Credera Sunil Asija, Director of Human Resources, Oakland County

## 12:00pm

Presentation reserved for industry partner

12:30pm Lunch	
Track A:	Track B:
Diversity & Inclusion	Employee Engagement
1.30pm	1.30pm
Interactive Round Table Discussions – Diversity	Interactive Round Table Discussions –
& Inclusion	Employee Engagement
This interactive session is your opportunity to	This interactive session is your opportunity to
discuss the most current topics with your peers	discuss the most current topics with your peers
in small groups.	in small groups.

## 2:30pm - Break

#### 3:00pm

# Building An Inclusive Culture For Organizational Performance

Businesses across all industries are currently faced with overcoming challenges to performance that include leadership and management styles, communication approaches, work environments, and relationships amongst diverse employee groups. While there have been discussions regarding recommendations and solutions to address these challenges, questions remain as to what strategies can provide organizations sustained success while addressing the challenges collectively. Inclusive leadership and culture can serve as the guide to greater organizational performance and lead to competitive advantage over time. This session will focus on practice methods of inclusive leadership, considerations for a continuous improvement approach to inclusive culture, alignment of organizational performance, and how everyone contributes to accountability.

- Understanding the core competencies of inclusive leadership
- Learning elements associated with an inclusive culture and ongoing improvement

# 3.00pm

# Adopting a Continuous Learning Approach to Microlearning, Upskilling, and Growth Mindset

With busy schedules, diminishing budgets and ever-changing knowledge landscapes, it can be difficult to find the time and resources to stay ahead of the curve. This presentation explores

powerful approach that addresses these challenges – microlearning, upskilling, and fostering a

growth mindset.

- The increasing popularity of microlearning: how bite-sized learning modules designed for accessibility and adaptability can enable individuals to learn and grow at their own pace
- Designing personalized learning paths that are aligned with individual career aspirations and goals, ensuring targeted development and skills acquisition
- Building a corporate culture that fosters a growth mindset: building capacity to support experimentation, "learning from mistakes", whilst celebrating successes
- Equipping employees with the latest skills and knowledge to learn new technologies, acquire cutting-edge expertise, and remain competitive

- Identifying strengths and weaknesses related to inclusive culture and organizational performance
- The importance of contributions and accountability from all stakeholders

Antonio Johnson, Vice President of People Engagement, Cantex

# 3.30pm

**HatchWorks** 

**Presentation reserved for industry partner** 

**Employee Resource Groups (ERGs): Unlocking** 

Trent Cotton, VP Talent & Culture,

## 3:30pm

**Presentation reserved for industry partner** 

# 4:00pm

# How to Build a DE&I Strategy and Promote Authenticity in the Workplace

This presentation will share with you how to build a DEI strategy from the ground up and how to provide a workplace environment where everyone can bring their whole selves to work. The presenter will share his real-life experiences and his best practices for success all while under the backdrop of the now infamous murder of George Flyod and so many others resulting in thousands of protests across the country. During this presentation, you will learn.

- Towards leadership engagement: where are you and where do you need to be?
- What should be included in a thorough company assessment?
- Building and implementing a sustainable two-to-three- year strategy

Victor Simmons, Vice President, Head of HR and Head of Diversity, Equity & Inclusion, Ace Hotel

# 4.00pm

the power of ERGs to Support your Business Strategies and Retain your Top Talent Description: The role Employee Resource Groups (ERGs) are playing in the workplace is changing as new generations enter the labor force with very clear expectations for their work environment and leadership experience. ERGs used to be a "nice-to-have" but have quickly become a differentiator for companies who are serious about evolving their DE&I culture and focusing on retaining top talent. These groups have the potential to be game changers when it comes to achieving your business goals while caring for your company's greatest asset: your people.

Alexandria Uribe, Senior Director, Total Talent Management, WE

## 4:30pm

Closing Panel Discussion: Building a Fairer Future: Key DE&I Strategies to Drive Engagement Embracing Diversity, Equity, and Inclusion (DE&I) is no longer optional for organizations in 2024. It's a critical business imperative that drives innovation, enhances employee engagement, and fosters a more competitive advantage. But simply acknowledging the importance of DE&I isn't enough. We need concrete action and measurable progress towards building truly inclusive workplaces.

This discussion will explore key strategies for organizations to advance DE&I in the coming year, focusing on:

- Beyond hiring: moving beyond recruitment efforts to create a workplace where individuals from diverse backgrounds feel valued, heard, and empowered to thrive
- Leveraging data to identify and address systemic biases within policies, practices, and procedures
- Investing in leadership development to champion DE&I initiatives and create an inclusive leadership pipeline.
- Embracing diversity in thought and perspective to drive innovation and problem-solving
- Building employee resource groups (ERGs) to serve as catalysts for change, providing support and resources for their respective communities
- Promoting accountability and transparency: establishing clear DE&I goals, measuring progress regularly, and holding individuals and leaders accountable for achieving them

Alexandria Uribe, Senior Director, Total Talent Management, WE Antonio Johnson, Vice President of People Engagement, Cantex Millette Granville, Vice President, Diversity, Equity & Inclusion, 2U

## 5.00pm

# **Chairman's Summary**

Derrick Barton, Chief Executive Officer, Center for Talent Solutions and Founder, Incredible LIFE Network

#### 5.15pm

**Networking Drinks Reception** 

## Main Conference Day Two - June 11, 2024

## 8.00am

**Registration and Breakfast** 

#### 8.45am

#### Chairman's Welcome

Derrick Barton, Chief Executive Officer, Center for Talent Solutions and Founder, Incredible LIFE Network

## 9:00am

Opening Keynote Presentation: Igniting Organizational Success: Investigating Strategies for Culture Measurement, Front-Line Leadership and Employer Branding

- Measuring and building your company culture
- Front-line leadership as a foundation of as a foundation of culture and employee engagement
- An overview of the 70/20/10 Leadership Development Strategy
- How to enhance "word of mouth" about your organization to prospective applicants

Brady Pyle, Vice President of Human Resources, Space Center Houston

#### 9:30am

**Cultivating a Thriving Culture: Building a Roadmap for Success** 

Workplace cultures have undergone a monumental transformation over the past four years and it seems that there is no end in sight. With continued debate on workplace versus employee priorities, there is a continued need to revisit cultural norms and ensure they remain aligned with the evolving needs of our workforce and the ever-changing business environment.

- Empowering purpose and meaning: which values resonate with employees, allowing them to connect their individual work to a larger impact?
- Prioritizing psychological safety and well-being: prioritizing mental health and providing resources for stress management and work-life balance
- An overview of trust and transparency what matters?
- Foster a diverse and inclusive environment where everyone feels valued, respected, and empowered to contribute their unique perspectives and talents
- Continuously invest in your workforce's growth and development

Sunil Asija, Director of Human Resources, Oakland County

#### 10.00am

Presentation reserved for industry partner

Tradition

10:30am Break	
Track A:	Track B:
Diversity & Inclusion	Employee Engagement/ Wellness
11:00am	11.00am
Navigating the Paradoxes of Impact and Intent	Psychological Safety and Mental Health:
in DEI	Building a Thriving Workplace Culture
The challenges that we face as we strive to	In today's fast-paced and demanding work
create cultures of belonging in organizations	environment, employee well-being is
today are made significantly more complex by	paramount. Creating a psychologically safe
the polarities that need to be managed as we	space where individuals feel comfortable
attempt to foster inclusion. These polarities are	expressing themselves, voicing concerns, and
at the heart of every conversation we have on	making mistakes is crucial for fostering mental
the topic of DEI as we struggle to make	health and overall organizational success. This
impossible choices between:	presentation will explore the intricate link
	between psychological safety and mental
<ul> <li>I matter and All lives matter</li> </ul>	health in the workplace, highlighting the
<ul> <li>Intent and Impact</li> </ul>	importance of proactive measures to cultivate a
<ul> <li>Care for self and Care for others</li> </ul>	supportive and thriving culture. Join us as we
<ul> <li>Engagement and Enforcement</li> </ul>	navigate the path towards building a workplace
<ul> <li>Equity and Equality</li> </ul>	that prioritizes both mental health and overall
<ul> <li>Celebrating Differences and Celebrating</li> </ul>	employee well-being.
what's the same	<ul> <li>Defining psychological safety and its</li> </ul>
<ul> <li>Exploring Multiple</li> </ul>	impact on individual and team
Perspectives <b>and</b> Taking a Stand	performance
Keeping Harmony and Questioning	The Mental Health

Connection: exploring the direct link

- Justice and Mercy
- Dominant Culture and Marginalized Culture

In this session attendees will:

- Understand what polarities are and how they create dilemmas
- Unpack the polarities of Intent and Impact
- Discuss ways in which we might effectively manage the polarities of Intent and Impact in our organizations today
- Share a tool for mapping and navigating polarities

Ismet Mamnoon, Global Culture Coach, deliverect

- between psychological safety and improved mental health
- Strategies to build a culture of trust through open communication and collaboration
- Empowering vulnerability: bridging the gap between theory and reality
- Investing in wellbeing: an overview of key resources such as mental health resources, flexible work arrangements, and employee recognition programs

Menzel Smith Jones, Diversity, Equity and Inclusion Specialist, Brookhaven National Laboratory

#### 11.30am

# Interactive Round Table Discussions – Diversity & Inclusion

This interactive session is your opportunity to discuss the most current topics with your peers in small groups.

#### 11.30am

# Interactive Round Table Discussions – Wellness

This interactive session is your opportunity to discuss the most current topics with your peers in small groups.

# 12:30pm Lunch

# 1:30pm

# The Power of Storytelling: Using Narratives to Drive Empathy and Understanding for DE&I

This session will highlight the power of storytelling in fostering empathy and understanding for diverse perspectives. It will showcase examples of effective storytelling techniques and how they can be used to create a more inclusive and equitable workplace culture.

 Sharing personal stories: encouraging employees to share their own narratives about their experiences, backgrounds, and perspectives can foster a deeper understanding of individual differences

## 1.30pm

# Keys to Modern Leadership to Drive Engagement

Join Nickoria Johnson to explore how we can show up as the best leader possible in this new modern workplace. Leading in this multigenerational, fast paced and agile world is a very different context than when many of us started our leadership journey. Go on a journey to compare and contrast old-school versus new-school leadership styles and learn more about the expectations and needs of this modern workforce. From leading diverse teams to flexing your communication style to creating more empathy... this session is for all leaders, whether you are new to leadership or more

- and create a space for connection and empathy
- Showcasing stories from individuals and communities representing various backgrounds and identities to challenge stereotypes and broaden perspectives
- Leveraging creative storytelling techniques to boost connectivity
- Building enterprise-wide bridges through shared narratives
- Providing employees with the opportunity to participate in structured storytelling workshops to drive a more open and inclusive communication environment

Asheli Mann-Lofthouse, Organizational Anthropologist; Senior. Manager, Global Diversity, Equity, Inclusion & Belonging, Kraft Heinz Company seasoned in your walk. Our goal is common... we all want to build towards a more inclusive and more engaged workforce. We want to make sure that we are creating the most high-performing teams possible. The change starts with us so let's do something new!

- Understand the power of inclusive leadership and why its important
- Explore how to lead diverse teams (age, gender, multi-cultural, global)
- Learn what you can do to flex your leadership style and become a more inclusive leader

Nickoria Johnson, Global Chief Diversity Officer, Credera

# 2:00pm

## How to A.D.A.P.T. to DEI Headwinds

Action - Be Intentional in every Action you or your organization takes (tie it to the company strategy)

**D**o Good - Provide meaningful ways to contribute to society

Accountable - We have the Responsibility to commit and Answerable for the outcome Policies - Build scalable ways to govern your work, actionable processes which inform your programs.

Transparent - Our Internal efforts align with our efforts externally

## Also:

- DEI in Tech Accountability and how our leaders align to DEI hindered our ability to go after policies.
- SCOTUS and the impact (DIB report launched)
- Performance, Branding Socially in Tech
   Sherida McMullan, Vice President of Diversity,
   Inclusion & Belonging, Gitlab

# 2.00pm

# **Cultivating an Inclusive Global Workforce**

Many companies and organizations with a global footprint seek executive leaders to engage within their regions on DEI with high level report outs. I have learned motivational ways to engage a global workforce having all staff, bottom up and top to bottom, across cultures, beliefs, levels in understanding of DEI, and traditions journey toward inclusive organizational goals. Very few resources are available on engaging a global workforce in this manner while growing engagement.

Eva Stoudemire, Director of Inclusion,
Diversity, Equity and Accessibility (IDEA),
ChildFund International

## 2.30pm

# **Afternoon Coffee and Networking**

# 3.00pm

#### **Self-Preservation over Perseverance**

Over the last few years people have had to stop and take note of who they are, what's most important to them and how do they refocus some of their energy on themselves. The global wars and the pandemic have been brutal on many of us and we have lost loved ones and friends at a much faster pace. We all have to slow down to speed up and put ourselves back on our to do list. Self-preservation is the first law of nature. This interactive session will focus on how you can invest in your own personal well-being while investing in your mental health in an effort to be the best version of yourself. This session will focus on:

- Prioritizing productivity over vitality
- Suffering in silence, the danger of doing nothing
- Investing in your physical and mental help
- Being the best version of yourself
   How to listen to your body and prioritize your health and well-being
- The cost of doing nothing
- Resources to support physical and mental well-being

Millette Granville, Vice President, Diversity, Equity & Inclusion, 2U

# 3.30pm

# **Closing Remarks and End of Conference**

Derrick Barton, Chief Executive Officer, Center for Talent Solutions and Founder, Incredible LIFE Network