

## **Event Management:**

### **As a Resident**

**I want to** register, view, and provide feedback on community events, including parties, picnics, gatherings, etc.

**So that** I can be engaged with my community events, connected with my neighbors, informed by upcoming events, and participate in the events that I find interesting.

### **Success Criteria:**

1. The resident can register for the new event, providing necessary information.
2. The resident can view the past and upcoming event details including attendee list.
3. The resident receives notifications and reminders about upcoming events.
4. Residents can provide feedback about the events.

### **Failure Criteria:**

1. Residents face failure issues when they are trying to register for events, such as incomplete registration, missing confirmations, etc.
2. The resident missed the notification of the event because the event calendar is not properly linked with the system.
3. Residents cannot view the details of the event information, including the attendee list, because the information's outdated or not properly updated.
4. Residents cannot notify the upcoming events, for the system does not properly integrate with the notify system.

**As a Secretary,**

**I want to** create and update events, including setting dates, times, and locations, and sending notifications to residents, the manager, and the security officer.

**So that** I can successfully arrange the event, control the event registration process, and ensure an enjoyable environment for my community.

**Success Criteria:**

1. The secretary can create an event, including setting dates, times, and locations.
2. The secretary can be able to send the notification to the residents for promoting the upcoming events.
3. The secretary can handle the event registration process and, after successful registrations, send the messages to the residents.
4. The secretary can view and edit the event details, including the attendee list.

**Failure Criteria:**

1. The secretary is unable to create a new event due to system errors or missing information.
2. The secretary can fail to send notification to the resident because the notification system is not properly integrated with the system.
3. The secretary cannot view the event details properly; the system is not allowed real-time updating.

**As a Manager,**

**I want to** manage community events, including the residents' preferences.

**So that** I can smoothly manage the community events, engage with my residents, and create a friendly environment for my community.

**Success Criteria:**

1. The manager can manage and edit events, including being aware of resident preferences.
2. The manager can track and view the number of attendees on the list of events.
3. The manager can view the feedback of the event, including comments to improve for future events.

**Failure Criteria:**

1. The manager is unable to edit and manage a new event due to system errors or missing information.
2. The manager can fail to track the attendees on the list because the system is not allowed real-time updating.

## **As a Security Manager**

**I want to** view and manage event details, including attendee lists and security requirements.

**So that** I can ensure the safety and security of residents and guests during community events.

### **Success Criteria:**

1. The security manager views all information of the details, including date, time, location, and attendee list, for security purposes.
2. The security manager can monitor and respond to security incidents.

### **Failure criteria:**

1. The security manager can be unable to view the event details due to system errors or missing information.
2. The security manager cannot monitor the security incidents because the response process is incomplete.