# **Event Management:**

#### As a Resident

**I want to** register, view, and provide feedback on community events, including parties, picnics, gatherings, etc.

**So that** I can be engaged with my community events, connected with my neighbors, informed by upcoming events, and participate in the events that I find interesting.

#### **Success Criteria:**

- 1. The resident can register for the new event, providing necessary information.
- 2. The resident can view the past and upcoming event details including attendee list.
- 3. The resident receives notifications and reminders about upcoming events.
- 4. Residents can provide feedback about the events.

### **Failure Criteria:**

- 1. Residents face failure issues when they are trying to register for events, such as incomplete registration, missing confirmations, etc.
- 2. The resident missed the notification of the event because the event calendar is not properly linked with the system.
- 3. Residents cannot view the details of the event information, including the attendee list, because the information's outdated or not properly updated.
- 4. Residents cannot notify the upcoming events, for the system does not properly integrate with the notify system.

# As a Secretary,

**I want to** create and update events, including setting dates, times, and locations, arranging a community meeting and voting system, and sending notifications to residents, the manager, and the security officer.

**So that** I can successfully arrange the event and hosting the meeting, control the event registration process, and ensure an enjoyable environment for my community.

### **Success Criteria:**

- 1. The secretary can create an event, including setting dates, times, and locations.
- 2. The secretary can be able to send the notification to the residents for promoting the upcoming events.
- 3. The secretary can handle the event registration process and, after successful registrations, send the messages to the residents.
- 4. The secretary can view and edit the event details, including the attendee list.

### **Failure Criteria:**

- 1. The secretary is unable to create a new event due to system errors or missing information.
- 2. The secretary can fail to send notification to the resident because the notification system is not properly integrated with the system.
- 3. The secretary cannot view the event details properly; the system is not allowed real-time updating.

# As a Manager,

**I want to** manage community events, including the residents' preferences, and join the community meeting and voting system.

**So that** I can smoothly manage the community events, engage with my residents, and create a friendly environment for my community.

#### **Success Criteria:**

- 1. The manager can manage and edit events, including being aware of resident preferences.
- 2. The manager can track and view the number of attendees on the list of events.
- 3. The manager can view the feedback of the event, including comments to improve for future events.

#### Failure Criteria:

- 1. The manager is unable to edit and manage a new event due to system errors or missing information.
- 2. The manager can fail to track the attendees on the list because the system is not allowed real-time updating.

# As a Security Manager

I want to view and manage event details, including attendee lists and security requirements.

**So that** I can ensure the safety and security of residents and guests during community events.

### **Success Criteria:**

- 1. The security manager views all information of the details, including date, time, location, and attendee list, for security purposes.
- 2. The security manager can monitor and respond to security incidents.

### Failure criteria:

- 1. The security manager can be unable to view the event details due to system errors or missing information.
- 2. The security manager cannot monitor the security incidents because the response process is incomplete.