UMME HANI

SUPPORT ENGINEER

OBJECTIVE

To be a part of the leading company that indulges my professional growth and to use my analytical thinking to the best of my ability combined with preservation, so as to contribute to organization's growth and goal, as well as to attain my professional growth.

EDUCATION

ST.JOSEPH'S COLLEGE

BCA (Bachelors of Computer Applications)

2020 | Karnataka, India

VIDYAVARDHAKA PRE-UNIVERSITY

EBCA (Economics, Business studies, accountancy,Computer Applications

2017 | Karnataka, India

SKILLS

TECHNICAL SKILLS

Domains
Web hosting
Weebly
Wordpress
Basic c/c++
Knowledge on Shared, VPS and Dedicated servers

SOFT SKILLS

Capable of handling multiple tasks and meeting deadlines
Strong communication and interpersonal skills
Quick learner with a passion for technology
Problem-Solving and Analytical Thinking
Team player with the ability to work independently

CONTACT DETAILS

✉ sheikhummehani7249@gmail.com
☎ +91-6361220523
📍 Mysore, Karnataka, India

EXPERIENCE

RESOLUTE MEDICALMANAGEMENT

Accounts Receivable Executive

2020 – 2021 | Karnataka, India

- Accounts Receivable Executive with 1 year of experience handling payments from US insurance organizations.
- Worked with medical emergency departments supporting provider facilities (Surepoint Emergency Physicians).

GLOW TOUCH TECHNOLOGIES (NEW FOLD)

Technical Support Engineer

2022 – 2024 | Karnataka, India

- Worked as a Support Engineer in Glow touch Technologies with qualified professional experience of almost 2 years
- Building an ideal customer satisfactory relationship for facile business development
- Troubleshooting webiste errors, resolving issues consrning SSH, FTP, emails, advanced hosting,Wordpress sites, backups, databases, domain managemnt, DNS, SSL, Cpanel, WHM and php versions

SCRIBE EMR

Health Care representative

2024 – 2025 | Karnataka, India

- Worked as a health care representative
- Built a smooth communication experience
- Providing facile support on interactions with the process
- Handled inbound floe of international calls

PORTFOLIO

Visually compelling portfolio with the use of HTML5 and CSS, focusing on seamless navigation and visual appeal.

Link: https://abdullahshaikh12.github.io/Portfolio_/