

PROFESSIONAL SUMMARY

Machine Learning Engineer with 3+ years of experience designing and deploying production-grade AI systems across healthcare and real-time applications. Architected and shipped an LLM-powered clinical support assistant serving approximately 1,000 sessions per week (12,000+ conversations per month, 60,000 LLM calls monthly), automating 30% of coaching workload while maintaining high clinical accuracy and safety standards. Strong expertise in AI agent systems, Retrieval-Augmented Generation (RAG), groundedness evaluation, real-time voice agents (STT/TTS), async backend architecture (FastAPI), and scalable deployment on Google Cloud Platform (Cloud Run). Focused on reliability, safety guardrails, and translating research into production-ready systems.

EXPERIENCE

- Machine Learning Engineer

Mar 2024 – Present

mDoc

Remote

  - Architected and deployed a production LLM-powered health assistant serving approximately **1,000 sessions per week** (12,000+ conversations per month, 60,000 LLM calls monthly), automating **30% of coaching workload**.
  - Designed end-to-end AI system architecture using **FastAPI microservices**, async processing, **Pub/Sub messaging**, MongoDB, and deployment on **Google Cloud Run**.
  - Built AI agent workflows using **LangChain**, implementing tool-calling, structured outputs, conversation memory, and vector-based **RAG pipelines**.
  - Implemented caching strategies for dynamic prompting rules to reduce inference latency and token consumption.
  - Integrated **real-time voice capabilities** using STT/TTS pipelines and GPT real-time APIs, including audio preprocessing and streaming responses.
  - Engineered a production risk-detection module achieving **94% clinical accuracy**, with monitored false-positive and false-negative rates and automated escalation workflows.
  - Implemented **groundedness scoring** and clinical accuracy evaluation pipelines to measure response quality and reduce hallucination risk.
  - Designed safety guardrails including prompt injection detection, non-health query classification, fallback routing, and human-in-the-loop escalation.
  - Built monitoring and evaluation dashboards tracking clinical accuracy, conversational quality metrics, token usage, and system reliability.
  - Evaluated multiple LLM providers prior to production selection; documented real-world performance trade-offs in published technical writing.
- Machine Learning Engineer

May 2023 – Dec 2024

Zedzag

On-site

  - Led a team of four engineers delivering AI-enabled features for a production smart home management platform.
  - Designed system architecture for real-time computer vision pipelines integrating high-throughput inference into mobile applications.
  - Owned full ML lifecycle including data preparation, model training, optimization, deployment, and API integration.
  - Integrated backend systems using Firebase and cloud services to enable scalable automation and device orchestration.
  - Containerized AI services and supported structured deployment workflows.
  - Partnered with product and engineering stakeholders to prioritize features and deliver production-ready AI capabilities on schedule.

TECHNICAL SKILLS

**AI & LLM Systems:** Large Language Models (LLMs), AI Agents, LangChain, Prompt Engineering, Tool Calling, Retrieval-Augmented Generation (RAG), Embeddings, Vector Search, Groundedness Scoring, Guardrails, Human-in-the-Loop Systems

**Voice & Real-Time AI:** Speech-to-Text (STT), Text-to-Speech (TTS), GPT Real-Time APIs, Audio Preprocessing, Streaming Responses

**Backend & Architecture:** Python, FastAPI, Async Processing, REST APIs, Microservices, Pub/Sub Messaging, MongoDB, Containerization (Docker)

**Cloud & DevOps:** Google Cloud Platform (Cloud Run), AWS (Foundational), Monitoring, Logging

**ML Frameworks:** PyTorch, TensorFlow, Scikit-learn, YOLO, OpenCV

SELECTED PROJECTS

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•AI-Powered Museum Guide (Statue Vision)

*GitHub*

- Built an object recognition system integrating computer vision with backend APIs for real-time inference.
- Designed a Flask-based service layer to serve AI predictions and contextual information dynamically.
- Integrated mobile and backend systems to enable seamless AI-assisted user experiences.
- Tech: Python, OpenCV, Flask, Firebase, Flutter.

•Abnormal Behavior Analysis for Poultry Farms

- Developed a real-time AI monitoring system achieving **99.7% precision** using YOLOv8 and sequence models (BI-LSTM, GRU).
- Designed modular ML pipelines for scalable training, evaluation, and deployment.
- Demonstrated high-accuracy anomaly detection in high-volume video streams.

•BuckTracker – AI Currency Tracking System

*GitHub*

- Developed OCR and CNN-based system achieving **92% accuracy** in multi-currency serial number recognition.
- Integrated computer vision pipelines into structured tracking workflows for production-style environments.

•HomeIoT – Smart Home Automation Platform

- Led development of a Flutter-based IoT platform integrating authentication, cloud storage, and real-time device control.
- Implemented structured backend communication using Firebase and MQTT-based messaging.
- Enabled automation workflows through API-based device interaction.

PROFESSIONAL ACTIVITIES & SERVICE

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•Presenter – Global Digital Health Forum (Google Nairobi)

- Delivered a technical presentation titled “**Insights and Learnings from Implementation of Digital Health and AI in Global Health**” at a Google-hosted GDHF session in Nairobi, Kenya.
- Presented real-world AI deployment insights, system architecture considerations, and performance trade-offs to a technical and global health audience.

•Peer Reviewer – IEEE & Springer JournalsWeb of Science | ORCID

PUBLICATIONS & TECHNICAL WRITING

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- From Benchmarks to the Real World: Why Healthcare AI Needs Real-World DataDoc Blog
- The Use of Pose Estimation for Abnormal Behavior Analysis in Poultry FarmsDOI
- BuckTracker: System For Multi Banknotes TrackingDOI
- Abnormal Behavior Analysis for Surveillance in Poultry Farms using Deep LearningIEEE Xplore
- Chicken Behavior Analysis for Surveillance in Poultry FarmsPaper (PDF)

ACHIEVEMENTS

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|---|-------------------------|----------|
| •First Place – 6th UGRF Special Edition           | Nile University, Egypt  | Aug 2024 |
| •Finalist – Innov8 Hackathon                      | Bahrain                 | 2023     |
| •Best Paper Award – IMSA International Conference | IMSA                    | 2023     |
| •Finalist – Benha Hackathon                       | Benha University, Egypt | 2022     |

EDUCATION

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|--------------------------------------|-------------------------|-----------|
| •Bachelor degree of Computer Science | University of Greenwich | 2019–2023 |
|                                      |                         | CGPA: 3.6 |