Second Interview with Client

What are your initial thoughts on the database created?

This database fulfills majority of what I had imagined it would, and goes beyond in some aspects too. Although the GUI could be better looking, the functionality is well done.

What would be your best part of the program?

The fact that it ties my work together nicely is very useful to me. Being able to send automated emails, upload documents, and create emergency forms. Together this allows for efficient work.

Is there sufficient evidence that the program successfully solves your problem?

Yes, there definitely seems to be. I had expected it to be a bit more aesthetic, however the simple yet wholesome functionality in all the various features shows that my problem has been solved. The basic need: adding, editing and deleting pupils and being able to manage many fields for each of them has definitely been met and is very satisfactory. Other features such as privacy and password protection, email, session management, and documentation which are perhaps not as simple but more useful have definitely helped automate and optimize my work.

What visual improvements would you recommend I implement?

I enjoyed the way to enter the time values in the database was very refined, the drop-down box allowed for a lot of ease of access and minimizes the scope for error drastically. Similar adaptations to enter the date values would be very useful. Moreover, the use of buttons which could be toggled back on and off led to some confusion due to the inability to find whether they were on and off at some points. Other than that, the UI was satisfactory, it provided all the information necessary usually quite efficiently.

What improvements would you recommend for the functionality of the program?

The program could be a bit more user friendly, not in terms of UI but in terms of helping me, the user, utilize the functions. Many major programs or applications have suggestive typing, misspell checks, autocorrect features, etc. These are typically very helpful and make inputting large amounts of data easy. There were some other tedious parts in adding a lot of data to the database, such as getting all the file paths for documents. Moreover, if the database could sync across devices it would save me time.

Do you have any suggestions for future implementation?

Well I use my phone extensively throughout the day and since it is smaller and far more portable than the laptop it is also easier to use. If somehow the database could be made into an android application it would be extremely useful. Continuing with that idea, communication through SMS using the phone numbers in the database with my pupils would be useful.

How was the program overall?

Overall, I was very pleased with the program. All basic requirements were met with ease and the program was a huge and welcome upgrade from my current system. Since it was all in tabs, it was very easy to navigate and I am very pleased.