

Abdullah Tayran

Health Informatics Specialist

✉ Abdullahtayran180@gmail.com ☎ +966501805435 🌐 Abdullah Tayran

PROFILE

A motivated professional with a passion for optimizing workplaces and achieving team goals through collaboration. Interested in leveraging technology in healthcare, particularly in HIS implementations. Seeking opportunities to enhance skills and elevate healthcare systems to highest level of care.

EDUCATION

Health Informatics

Jazan University

Jan 2023

Jazan, Saudi Arabia

PROFESSIONAL EXPERIENCE

Project specialist

Balsam United Company

Aug 2023 – present

- Assist external clients with the implementation of the OASIS Solution.
- Evaluate client needs and develop configurations to support business processes.
- Conduct testing and troubleshoot final system setups to ensure optimal operation.
- Provided comprehensive training to clients, enhancing their understanding and efficient use of the OASIS Solution.
- Documented all project phases, including conceptualization, execution, and follow-up, ensuring a detailed project lifecycle.
- Analyzed project outcomes and prepared detailed reports to suggest further system improvements and upgrades.

HIS End User Support

Magnetar - IQVIA

Mar 2023 – Apr 2023

- Managed a rapid deployment schedule with extensive end-user training within the first month, ensuring a smooth transition during the Go Live stage.
- Demonstrated proficiency in HIS systems, resulting in a significant reduction in support tickets related to user errors.
- Established a feedback loop with users to consistently enhance the support experience and product usability.

HEALTH INFORMATICS – INTERNSHIP

Southern PHC in Abo Arish

Dec 2022 – Feb 2023

- Managed the reception desk during the internship, efficiently handling inquiries daily and providing exceptional customer service.
- Analyzed healthcare processes as an intern and proposed technology solutions to enhance data accuracy and processing time.

HEALTH INFORMATICS – INTERNSHIP

Abo Arish General Hospital

May 2022 – Dec 2022

- Worked on Medica Cloud Care System (HIS).
- Worked on Picture Archiving and Communication System.
- Supported in streamlining health insurance processes.
- Assisted in managing medical records meticulously.
- Contributed to the establishment of virtual clinics during.

HEALTH INFORMATICS – INTERNSHIP

Cloud Solutions Company

Feb 2022 – May 2022

- Successfully implemented the Hospital Information Systems (VIDA+) project, improving efficiency and accuracy in patient data entry.
- Provided advanced support for VIDA+ system queries, ensuring seamless workflow continuity for hospital personnel.

SKILLS

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| <ul style="list-style-type: none">• Advanced Knowledge in Analytical And Critical Thinking Data Visualizations.• Presentation Skills• Advanced Knowledge in SQL. | <ul style="list-style-type: none">• Expertise in Training End Users.• Advanced at Teamwork.• Advanced Knowledge in Microsoft Power BI and Excel | <ul style="list-style-type: none">• Problem Solving• Ability to Troubleshoot Issues in Healthcare Systems.• Customer Support |
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CERTIFICATES

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| <ul style="list-style-type: none">• SCFHS Health Administration and Community Health as Health Informatics Specialist ID: 22472703.• Introduction to Data Analytics-IBM ↗ | <ul style="list-style-type: none">• COOP Training Certificate From Cloud Solutions Company ↗• Technical Support Fundamentals-Google ↗ | <ul style="list-style-type: none">• Healthcare IT Support Specialization-John Hopkins University ↗• Microsoft Power BI Data Analyst Professional Certificate ↗ |
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LANGUAGES

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| <ul style="list-style-type: none">• Arabic (Native) | <ul style="list-style-type: none">• English (Fluent) |
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