Abdur Rahman Mohamad Sidhick

MBA | CMI member | Level 7 Diploma in Strategic Management and Leadership Practice
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An experienced full-stack developer, passionate about software development, and eager to transition into a Project Manager role. I have expertise in.NET development, including C#, ASP.NET, and Microsoft SQL Server. Additionally, I am well-versed in front-end technologies such as HTML, CSS, and JavaScript, as well as React.js and Node.js.
I have a proven track record of delivering successful software projects and proficiency in Agile Methodologies, Azure DevOps, Kanban, and the Software Development Life Cycle. My goal is to master strong problem-solving and analytical skills, enabling me to effectively tackle challenges and facilitate communication among cross-functional teams and clients.

Willing to relocate: Anywhere

Personal Details

Eligible to work in the UK: Yes
Industry: Software Development
Total years of experience: 3

Work Experience

Software Developer
FISco UK Ltd - Reading
April 2023 to Present

• Built SQL scripts to improve the performance of a high-traffic web server
• Improved the usability and fixed bugs on the external-facing customer website following an Agile methodology
• Effectively managed web applications through strong knowledge of application code and technology infrastructure

Customer Service Agent
INTERACTCC - Remote
June 2022 to September 2022

• Managed an average inbound call volume of 8 calls per hour, providing progress checks and assistance with HMPO application-related queries
• Guided passport applicants on various processes to obtain a British passport quickly

Programmer Analyst
Cognizant Technology Solutions - Remote
October 2020 to October 2021

• Directly communicated with clients to write specs and discuss requirements for customized software extensions
• Built SQL scripts to improve the performance of a high-traffic web server
• Analyzed interfaces including XML, web services, and SQL server for performance enhancements

Programmer Analyst Trainee

Cognizant Technology Solutions - Tamil Nadu, India
July 2019 to September 2020

• Maintained an application for efficient bill processing, general ledger, and accounting entries using C#, .Net Framework, MVC, Entity Framework, and SQL
• Improved the usability and fixed bugs on the external-facing customer website
• Maintained multi-threaded windows services that perform real-time billing processes

Education

Master's degree in Business Administration

UNIVERSITY OF WEST LONDON - London
February 2022 to July 2023

Bachelor's degree in Mechatronics Engineering

ANNA UNIVERSITY - Tamil Nadu, India
August 2015 to April 2019

Skills

- C#
- ASP.NET Core
- Microsoft Office
- T-SQL
- Visual Studio
- Azure DevOps
- HTML5
- CSS
- JavaScript
- Jira
- Microsoft SQL Server
- React

Languages

- Tamil - Fluent
- Hindi - Intermediate
- English - Expert

Links

https://github.com/Abdur-azure

https://www.linkedin.com/in/abdur-rahman-267b87149