

12-case

From the manager's story: "During my work at the company, I was offered management of another department. I tried to understand the structure of the work, and realized that there was precisely no structure. The impression was that people come to work to work, and not to get results. Although, it is possible to achieve the same results with much less labor if everyone is responsible for their own functionality, and not everyone does everything. And the head of the department will coordinate the work of the department, and not do the work of an extra (the previous head mainly kept records of how much was sold and how much goods needed to be re-ordered)."