

# ABRAHAM MUNOZ

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## EDUCATION

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**University of Illinois at Chicago, Chicago, IL**  
Mathematical Computer Science, 2018-2022

## EXPERIENCE

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**UPS | Assistant Supervisor | Hodgkins, IL**

05/2021— 01/2022

- Worked over 25hrs/week while being a full-time student and was quickly promoted to Assistant Supervisor.
- Assembled multiple trailers after their arrival and placed team members accordingly based on their work pace and their respective trailers package flow.
- Kept storage areas organized and secure to fully protect company assets.
- Disassembled and closed multiple trailers safely and efficiently, according to their scheduled departure time.
- Managed package flow of over 430,000 packages for 12-15 trailers and managed a 6–8-member team.
- Displayed strong communication and time management skills with team members.

**Chipotle | Cashier | Chicago, IL**

07/2017– 08/2019

- Mentored new team members on POS system operation, customer service strategies, and shift duties.
- Processed POS transactions, including checks, cash and credit purchases or refunds of over \$14,000 daily.
- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Performed all checkout procedures quickly and accurately each time, while also providing friendly service and knowledgeable assistance.
- Displayed strong communication with team members and time management skills.

## PROJECTS

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**Resume Project | Web Developing**

05/2021

- Developed an online resume using HTML, CSS, and JS.
- Mobile phone compatibility with theme change, and resume download.
- [https://abe0819.github.io/online-resume\\_mobile-compatible\\_project/](https://abe0819.github.io/online-resume_mobile-compatible_project/)

**Mock Service Website | Web Developing**

02/2021

- Improved the appearance of an outdated webpage from a local auto repair shop using HTML, CSS, and JS.

**Calculator | C++**

10/2020

- Created a very basic calculator only using C++ in Microsoft Visual C++ IDE.

**Snake Game | Python**

08/2019

- Developed a very primitive snake game to play from the terminal.

## SKILLS

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*Languages:* Spanish (Fluent/Bilingual)

*Software:* HTML, CSS, JavaScript, NodeJS, ExpressJS, NoSQL, MySQL, MongoDB, VueJS, React\*, Python, C++, MATLAB, Git

*\*Currently learning/ Beginner proficiency*