ABRAHAM MUNOZ

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EDUCATION
University of Illinois at Chicago, Chicago, IL
Mathematical Computer Science, *2018-2022*

EXPERIENCE
UPS | Package Handler | Hodgkins, IL   06/2021-- Present
- Loaded package containers onto forklifts and transported into packaging areas.
- Prepared pallets of boxes for easy transportation between customer and storage locations.
- Kept storage areas organized, clean and secure to fully protect company assets.
- Labeled packages according to instructions provided on work orders.
- Assembled, seated and loaded packages into correct trucks.

Popeyes | Cashier | Chicago, IL   10/2019– 05/2021
- Mentored new team members on POS system operation, customer service strategies, and shift duties.
- Processed POS transactions, including checks, cash and credit purchases or refunds.
- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Performed all checkout procedures quickly and accurately each time, while also providing friendly service and knowledgeable assistance.
- Displayed strong communication with team members and time management skills.

Chipotle | Cashier | Chicago, IL   07/2017– 08/2019
- Mentored new team members on POS system operation, customer service strategies, and shift duties.
- Processed POS transactions, including checks, cash and credit purchases or refunds.
- Reconciled cash drawer at start and end of each shift, accounting for errors and resolving discrepancies.
- Performed all checkout procedures quickly and accurately each time, while also providing friendly service and knowledgeable assistance.
- Displayed strong communication with team members and time management skills.

PROJECTS
Resume Project | Web Developing   06/2021
- Developed an online resume using HTML, CSS, and JS.

Mock Service Website | Web Developing   04/2021
- Improved the appearance of an outdated webpage from a local auto repair shop using HTML, CSS, and JS.

Calculator | C++   10/2020
- Created a very basic calculator only using C++ in Microsoft Visual C++ IDE.

Snake Game | Python   08/2019
- Developed a very primitive snake game to play from the terminal.

SKILLS
Software: HTML, CSS, JavaScript, React*, Python, C++, MATLAB, Node.js*, Git
currently learning/ weak proficiency

Languages: Spanish *(native)*, English *(native)*