ABEDELRAHMAN SHOLI

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☆ SUMMARY

Experienced **Senior QA Professional** with **10 years** in software testing, automation, and leadership across **aviation, healthcare, telecom, and electronics** industries. Passionate about **enhancing software quality, mentoring teams**, and **implementing automation strategies**. Adept at **Selenium, and CI/CD** to drive **efficiency, reduce defects, and optimize performance**. Seeking to oversee and elevate quality assurance initiatives as a **Software Quality Assurance Manager** in a dynamic, quality-focused organization.

◆ CORE SKILLS

- ✅ **Quality Assurance & Test Strategy**
- ✅ **Defect Management & Stakeholder Collaboration**
- ✅ **Team Leadership & Coaching**
- ✅ **Automation Tools:** Java, Selenium WebDriver, Jenkins, RestAssured, Cucumber, TestNG, JUnit
- ✅ **Performance Testing:** JMeter
- ✅ **CI/CD & Agile/Scrum Methodologies**
- ✅ **Advanced Automation & OOP**
- ✅ Software Development & Testing Lifecycle (**SDLC/STLC**)

💼 PROFESSIONAL EXPERIENCE

Senior QA Engineer

📍 **Emirates Group, Dubai, UAE** | 📅 *Jan 2024 – Present*

- Spearheaded **testing initiatives** for a high-volume **flight reservation system**, ensuring a seamless UX.
- Oversaw testing **strategies for high-volume systems**, aligning QA efforts with organizational goals.
- Built **UI/API automation frameworks** (Selenium, TestNG & Restassured), **significantly streamlining test execution and improving efficiency.**

- Introduced **Allure reporting** to create comprehensive test execution reports, enhancing visibility into automation outcomes and enabling **data-driven defect trend analysis for stakeholders.**
- Developed **real-time QA dashboards** by integrating data from **QMetry and Jira, empowering stakeholders with actionable insights** into test execution progress and quality metrics.
- Integrated **CI/CD pipelines** (Jenkins, SauceLabs), **markedly enhancing deployment speed and process reliability.**
- Collaborated with developers and product managers to refine requirements and **delivered actionable test reports to stakeholders.**
- Mentored **multiple QA teams across 6 groups**, enhancing overall team efficiency and fostering a culture of quality and collaboration.
- Played a key role in **microservices-based architectures**, enhancing system flexibility.

Senior QA Engineer

📍 **IQVIA, Remote (Oman Project)** | 📅 *Sep 2021 – Jan 2024*

- Led **QA team of 6** in delivering **8 healthcare products**, cutting defect leakage by **25%**.
- Designed **automation scripts** (Selenium, RestAssured, TestNG) with **90% test coverage**.
- Implemented **JMeter performance tests**, reducing response times by **30%**.
- Defined **QA tracking metrics**, driving continuous process improvement.
- Delivered **data-driven test reports**, aiding scalable healthcare solutions.
- Tracked and resolved defects in collaboration with development teams, ensuring timely delivery of robust solutions.

QA Engineer

📍 **ProGineer Technologies, UAE** | 📅 *Nov 2019 – Sep 2021*

- Developed **test plans & cases**, ensuring thorough functional & non-functional coverage.
- Built **Java-based automation tools**, cutting deployment time by **50%**.
- Conducted **functional, regression, & integration testing**, collaborating with cross-functional teams.

Systems Integration Engineer

📍 **Ooredoo Group, UAE** | 📅 *May 2015 – Nov 2019*

- Conducted **API, end-to-end, & regression testing** in **SOA Suite** environments.
- Automated daily reporting, improving accuracy & reducing manual efforts by **40%**.
- Boosted **reconciliation process efficiency** through automation.

🎓 EDUCATION & CERTIFICATIONS

🎖️ CEH Certification
📍 **Arab German Academy, UAE** | *May 2015 – May 2016*

- Ethical hacking, vulnerability assessment, & risk management for enhanced QA security.

🎓 BSc Telecommunication Engineering
📍 **An-Najah National University, Palestine** | *Sep 2010 – May 2015*

- Specialized in **telecommunications systems, signal processing, & engineering**.

🌍 LANGUAGES

👤 **English** – Proficient
👤 **Arabic** – Native