

FAST NUCES, Islamabad

SOFTWARE ENGINEERING

TeachTrack - Faculty Evaluation & Feedback Final Report

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Section: BSCS-H

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PROJECT INTRODUCTION

Introduction

TeachTrack by **Devinity** is a smart and intuitive **Faculty Evaluation & Feedback System** designed to enhance academic excellence through structured, anonymous, and data-driven feedback. It provides students with a seamless way to evaluate faculty performance, ensures faculty receive insightful reports for professional growth, and enables administrators to manage and analyze feedback efficiently. With a secure, user-friendly interface and powerful analytics, TeachTrack fosters transparency, accountability, and continuous improvement in teaching quality.

Project Vision

The goal of this project is to create an efficient, anonymous, and structured feedback system that allows students to evaluate faculty members based on predefined criteria. This system will assist in faculty performance assessment and improvement while ensuring the integrity and fairness of the feedback process.

Key Objectives:

- Provide an easy-to-use interface for students to submit feedback.
- Enable faculty members to view their feedback reports and improve teaching methods.
- Allow administrators to analyze faculty performance using reports and analytics.

Intended Use of the System

The system is designed for three key stakeholders: students, faculty members, and administrators.

- Students will use the system to submit anonymous feedback on faculty performance.
 They need a simple, intuitive interface that allows them to provide honest evaluations without fear of bias.
- Faculty Members will use the system to view feedback reports and identify areas for improvement in their teaching methods. They require structured, data-driven insights.
- Administrators will oversee the entire process, managing users, courses, and evaluation criteria to assess faculty performance and improve institutional quality.

FUNCTIONAL REQUIREMENTS

Authentication & Authorization

- 1. The system shall allow users (Admin, Faculty, and Students) to securely log in with a username and password.
- 2. The system shall verify credentials and redirect users to their respective dashboards based on their roles.

Student Functional Requirements

- 3. The system shall allow students to submit anonymous feedback through a structured form.
- The system shall ensure student feedback cannot be traced back to individuals.
- 5. The system shall provide students with access to their profile settings and notification preferences.
- 6. The system shall allow students to view feedback-related analytics such as response statistics and course engagement summaries.

Faculty Functional Requirements

- 7. The system shall allow faculty to view individual and collective feedback on their courses.
- 8. The system shall allow faculty to filter feedback based on course, date, and type.
- 9. The system shall allow faculty to respond to feedback entries.
- 10. The system shall allow faculty to view graphical analytics such as average ratings and trends over time.
- 11. The system shall allow faculty to manage their profile settings and notification preferences.

Admin Functional Requirements

- 12. The system shall allow the admin to view a dashboard with total students, faculty, and courses.
- 13. The system shall allow the admin to manage users (add/edit/delete students and faculty).
- 14. The system shall allow the admin to manage courses (add/edit/delete course records).
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- 15. The system shall allow the admin to view platform-wide feedback analytics and reports.
- 16. The system shall allow the admin to monitor system health and user statistics from the dashboard.

Analytics & Reporting

- 17. The system show analytics and summary to admin.
- 18. The system shall allow filtered analytics per role, course, or time frame.

System Management

- 19. The system shall ensure secure data handling, storage, and anonymization of feedback.
- 20. The system shall validate all inputs and provide meaningful error messages on failure.
- 21. The system shall send notifications (email or in-app) based on user preferences.

NON-FUNCTIONAL REQUIREMENTS

1. Product Requirements

- **Performance and Usability:** The system should efficiently support up to 500 users at the same time, with feedback submissions within three seconds. It must be capable of managing more than 10,000 records without compromising speed or stability.
- **Security:** All user passwords and sensitive data must be securely encrypted. Access to system features should be controlled based on user roles. Student feedback should remain anonymous/unanonymous based on user choice to maintain confidentiality, and administrative operations must be recorded for monitoring purposes.
- Maintainability & Scalability: The application should be built with a modular design to simplify future updates and improvements. It should also allow easy expansion to additional institutions with minimal configuration changes. Well-documented APIs must be available to support third-party integration.

2. Organizational Requirements

- Compliance with Standards: Development should adhere to the organization's established practices for coding, documentation, and version control.
- **Development Process:** The project should follow the SCRUM framework, using iterative development cycles and clearly defined user stories for progress tracking.

• **User Support:** Comprehensive user guides and training resources should be provided for all roles within the system, including students, faculty, and administrators.

3. External Requirements

- Legal & Regulatory Compliance: The system must comply with data protection laws such as GDPR (General Data Protection Regulation) to ensure user data is handled responsibly.
- **System Integration:** It should be compatible with widely used third-party services such as email platforms, and notification tools.
- **Platform Compatibility:** The application must work smoothly across common web browsers and operating systems.

USER STORIES

Admin User Stories

User Story 1: View Dashboard

Story:

"As an admin, I want to view the dashboard with an overview of key statistics (total students, faculty, courses) and quick access to different sections, so that I can monitor the system's overall health and access essential administrative tools easily."

• Pre-Conditions:

- Admin is logged into the system.
- o Admin has the necessary permissions to access the dashboard.

Post-Conditions:

 The admin is presented with the dashboard containing the summary of key statistics and navigation options to other sections.

Sub-User Stories:

O US1.1 – View Total Students:

"As an admin, I want to see the total number of students on the dashboard so that I can have a quick overview of the student count."

- **Pre-Conditions:** Admin is viewing the dashboard.
- **Post-Conditions:** Total student count is displayed on the dashboard.

US1.2 – View Total Faculty:

"As an admin, I want to see the total number of faculty on the dashboard so that I can have a quick overview of the faculty count."

- Pre-Conditions: Admin is viewing the dashboard.
- Post-Conditions: Total faculty count is displayed on the dashboard.

US1.3 – View Total Courses:

"As an admin, I want to see the total number of courses on the dashboard so that I can have a quick overview of the course offerings."

- Pre-Conditions: Admin is viewing the dashboard.
- **Post-Conditions:** Total course count is displayed on the dashboard.

User Story 2: Manage Courses

• Story:

"As an admin, I want to manage courses by adding, editing, or deleting courses from the system, so that I can keep the courses list up-to-date and relevant for the students and faculty."

• Pre-Conditions:

- o Admin is logged in.
- Admin has the necessary permissions to manage courses.

Post-Conditions:

• The courses list is updated as per the admin's actions (add, edit, delete).

Sub-User Stories:

○ US2.1 – Add New Course:

"As an admin, I want to add new courses to the system so that students and faculty can access the updated course offerings."

- **Pre-Conditions:** Admin is on the manage courses page.
- Post-Conditions: A new course is successfully added to the courses list.

US2.2 – Edit Course Details:

"As an admin, I want to edit course details so that I can update course information as needed."

- **Pre-Conditions:** Admin is on the manage courses page.
- **Post-Conditions:** Course details are successfully updated.

US2.3 – Delete Course:

"As an admin, I want to delete courses from the system so that outdated or irrelevant courses can be removed."

- **Pre-Conditions:** Admin is on the manage courses page.
- **Post-Conditions:** The selected course is successfully deleted from the courses list.

User Story 3: Manage Faculty

• Story:

"As an admin, I want to manage faculty members by viewing, adding, editing, or removing faculty profiles, so that I can maintain an accurate list of faculties and ensure all faculty-related information is current."

Pre-Conditions:

- Admin is logged in.
- Admin has the necessary permissions to manage faculty.

• Post-Conditions:

o Faculty profiles are updated as per the admin's actions (add, edit, remove).

Sub-User Stories:

US3.1 – Add New Faculty:

"As an admin, I want to add new faculty members to the system so that their profiles are created and accessible."

- Pre-Conditions: Admin is on the manage faculty page.
- Post-Conditions: A new faculty profile is added successfully.

US3.2 – Edit Faculty Details:

"As an admin, I want to edit faculty details so that their profiles are kept up to date."

- **Pre-Conditions:** Admin is on the manage faculty page.
- Post-Conditions: Faculty details are updated successfully.

US3.3 – Remove Faculty:

"As an admin, I want to remove faculty members from the system so that the faculty list remains accurate and relevant."

- **Pre-Conditions:** Admin is on the manage faculty page.
- **Post-Conditions:** The selected faculty profile is removed successfully.

User Story 4: Manage Students

• Story:

"As an admin, I want to manage student records by viewing, adding, editing, or removing students, so that I can ensure the system reflects up-to-date student information and can accommodate any changes as needed."

Pre-Conditions:

- Admin is logged in.
- Admin has the necessary permissions to manage students.

• Post-Conditions:

Student records are updated as per the admin's actions (add, edit, remove).

• Sub-User Stories:

O US4.1 – Add New Student:

"As an admin, I want to add new students to the system so that they are properly enrolled and listed in the student directory."

- Pre-Conditions: Admin is on the manage students page.
- Post-Conditions: A new student record is added successfully.

US4.2 – Edit Student Details:

"As an admin, I want to edit student details so that their profiles are kept up to date."

- Pre-Conditions: Admin is on the manage students' page.
- Post-Conditions: Student details are updated successfully.

○ US4.3 – Remove Student:

"As an admin, I want to remove students from the system so that their records are no longer included in the student directory."

- Pre-Conditions: Admin is on the manage students' page.
- Post-Conditions: The selected student record is removed successfully.

User Story 5: Update Profile

Story:

"As an admin, I want to view and update my personal profile, including my name, email, and password, so that I can ensure my account information is accurate and up to date for secure system access."

• Pre-Conditions:

- o Admin is logged in.
- o Admin has the necessary permissions to update their profile.

Post-Conditions:

o Admin's profile information is updated as per their inputs.

• Sub-User Stories:

○ US5.1 – Change Admin Password:

"As an admin, I want to change my password to ensure my account remains secure."

- Pre-Conditions: Admin is logged in.
- Post-Conditions: Admin's password is successfully changed.

US5.2 – Update Profile Information:

"As an admin, I want to update my name and email to ensure my profile is accurate."

- Pre-Conditions: Admin is on the profile settings page.
- Post-Conditions: Admin's profile information is updated successfully.

Student User Stories

User Story 1: Login Authentication

• Story:

"As a student, I want to securely log in using my credentials so that I can access my personalized dashboard and services."

Pre-Conditions:

- Student has a registered account.
- Login form is accessible on the platform.

Post-Conditions:

- o Student is redirected to their dashboard upon successful login.
- o In case of failure, an appropriate error message is shown.

User Story 2: Submit Anonymous Feedback

Story:

"As a student, I want to submit feedback anonymously so that I can express my opinions without revealing my identity."

Pre-Conditions:

- Student is logged in.
- Feedback form is available for the respective course or instructor.

Post-Conditions:

- Feedback is submitted without storing personal identifiers.
- The system confirms submission.

Sub-User Stories:

US2.1 – Fill Feedback Form:

"As a student, I want to rate and comment using a structured form."

- Pre-Condition: Form is accessible.
- Post-Condition: Feedback is collected successfully.

O US2.2 – Confirm Anonymous Submission:

"As a student, I want to receive a confirmation after submitting my anonymous feedback."

- Pre-Condition: Feedback is submitted.
- Post-Condition: On-screen confirmation is shown.

User Story 3: Notification Preferences

• Story:

"As a student, I want to manage notification settings so that I can receive updates relevant to my activities and interests."

• Pre-Conditions:

- Student is logged in.
- Notification system is configured.

Post-Conditions:

Notification preferences are saved and reflected in future alerts.

User Story 4: Profile Management

• Story:

"As a student, I want to view and update my profile details such as name, email, and password so that my account remains up to date and secure."

Pre-Conditions:

- Student is logged in.
- Profile settings page is accessible.

Post-Conditions:

o Profile changes are saved and updated in the system.

Sub-User Stories:

US4.1 – Update Personal Info

"As a student, I want to edit my name or email when needed."

- Pre-Condition: Student is on the profile page.
- Post-Condition: Updated info is reflected.

User Story 5: View Analytics

Story:

"As a student, I want to view my learning analytics, such as feedback history and participation stats, so I can track my academic engagement."

Pre-Conditions:

Student is logged in.

Analytics data is available.

Post-Conditions:

- Visual analytics are displayed.
- o Student can interact with graphs or tables to explore insights.

Faculty User Stories

User Story 1: View and Filter Feedback

• Story:

"As a faculty member, I want to view and filter student feedback so that I can easily analyze relevant insights and address specific concerns."

• Pre-Conditions:

- Faculty is logged in.
- Feedback data is available for their course(s).

Post-Conditions:

 Filtered feedback list is displayed based on selected criteria (e.g., date, course, rating).

Sub-User Stories:

O US1.1 – View All Feedback:

"As a faculty member, I want to view all feedback submitted for my courses."

O US1.2 – Filter by Course or Date:

"As a faculty member, I want to filter feedback to focus on specific sessions or timeframes."

User Story 2: Respond to Student Feedback

• Story:

"As a faculty member, I want to respond to student feedback so that I can acknowledge concerns and improve communication."

Pre-Conditions:

- Faculty has access to feedback details.
- Response functionality is enabled by the system.

Post-Conditions:

Response is stored and optionally visible to relevant students or admins.

User Story 3: View Analytics

• Story:

"As a faculty member, I want to check analytics based on the feedback I received so that I can track trends and evaluate my performance."

Pre-Conditions:

- Feedback data is collected and processed.
- Faculty is logged in.

Post-Conditions:

System displays visual analytics (charts, summaries) for selected feedback.

User Story 4: Manage Notification Settings

• Story:

"As a faculty member, I want to manage my notification settings so that I receive alerts for new feedback or important system updates."

Pre-Conditions:

- Faculty is logged in.
- Notification options are available in settings.

• Post-Conditions:

- Notification preferences are updated.
- Faculty receives relevant alerts accordingly.

User Story 5: Update Profile and Preferences

• Story:

"As a faculty member, I want to update my profile and account settings so that my information is current and preferences are applied."

Pre-Conditions:

- Faculty is logged in.
- Settings page is accessible.

Post-Conditions:

Profile and settings are saved successfully.

PRODUCT BACKLOG

PRIORITIZATION CRITERIA

The product backlog is prioritized based on the following criteria:

1. Must Have (High Priority):

Critical features necessary for system functionality, such as user authentication, feedback submission, and role-based access control. These are prioritized for early development.

2. Should Have (Medium Priority):

Important features that enhance the system but are not essential for launch, like reporting tools, activity logs, and profile management.

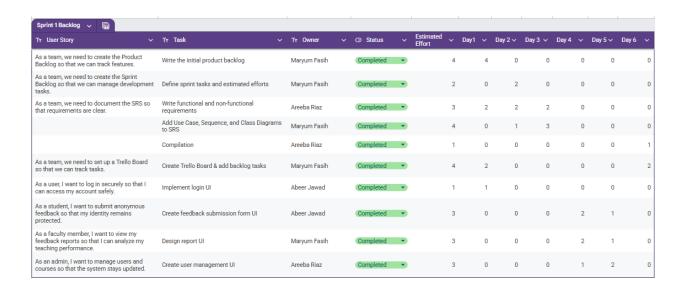
3. Could Have (Low Priority):

non-essential features that improve user experience, such as dark mode toggling or report export options. These are developed after high and medium-priority items.

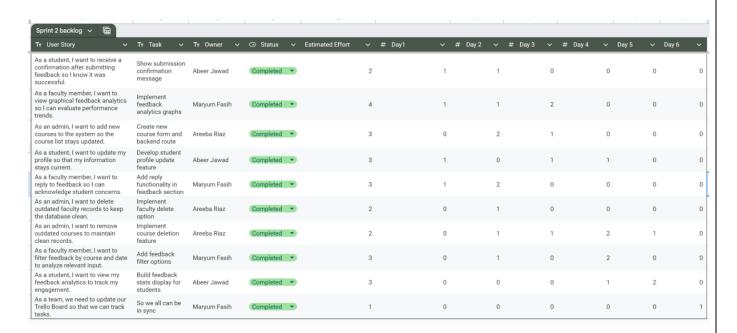
DETAILED BACKLOG ITEMS

Ty User	Tr I want to	Ty So that	Priority
User	Log in securely	I can access my account safely	High
Student	Submit anonymous feedback	I know my feedback was recorded	High
Student	Get confirmation	My identity remains protected	High
Faculty	View my feedback reports	I can analyze my teaching performance	High
Faculty	See feedback in graphical format	I can easily track trends	Medium
Admin	Manage users and courses	The system stays updated	High
Admin	Generate faculty performance reports	I can assess teaching effectiveness	High
Student	Receive reminders	I don't miss the feedback submission period	High
Faculty	Compare past feedback with current	I can see my progress over time	Medium
User	Customize dark mode and preferences	I can adjust my UI to my liking	Low
Faculty	Respond to feedback	I can address student concerns	High
Admin	Schedule evaluation periods	Feedback is collected at the right time	High
Faculty	Download or Print reports	I can maintain record	Low
Student	Get faculty list	I can select a teacher to give feedback	Medium
Faculty	Receive notifications	I can be visually alerted to feedback	Medium
Student	Provide suggestions and Ratings	I can explain in more depth	High
Faculty	Filter feedback by semester and course	I can get detailed insights on my performance	Medium
Admin	View audit logs	I can track system activity	Medium
Student	View instructor profile	I can know more about instructors	Low
Admin	Assign weightage to feedback criteria	Faculty performance is assessed fairly	Medium
Faculty	Respond to feedback	I can address student concerns	High
Student	Update my profile	My information stays accurate	Medium
Faculty	View notification history	I can look back at previous alerts	Low
Admin	Update my profile	My details stay accurate	Low
Faculty	View feedback via backend APIs	I can dynamically show feedback data on scree	High
User	Change Settings	I can personalize my dashboard	Low
User	Recover password	I can regain access if I forget it	Medium

SPRINT 1 BACKLOG



SPRINT 2 BACKLOG



SPRINT 3 BACKLOG

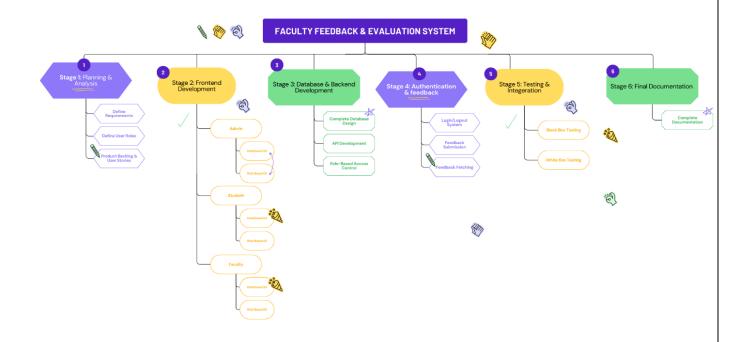
Tτ User Story ∨	Tτ Task 🗸	Tτ Owner 🗸		Estimate d Effort	∨ # Day1	∨ Day 2	∨ Day 3	∨ Day 4	✓ Day 5	∨ Day 6	~
As an admin, I want to manage student records so that outdated profiles can be removed.	Implement student deletion functionality	Areeba Riaz	Completed	•	3	1	2	0	0	0	0
As a faculty member, I want to update my profile so that my details stay current.	Add faculty profile update form and backend logic	Maryum Fasih	Completed	•	2	0	1	1	0	0	0
As a student, I want to manage my notification preferences so I only receive relevant alerts.	Add notification settings UI and logic	Abeer Jawad	Completed	•	3	1	1	1	0	0	0
As an admin, I want to view platform-wide analytics so I can assess overall system usage.	Implement admin-level analytics dashboard	Areeba Riaz	Completed	•	4	1	2	1	0	0	0
As a faculty member, I want to manage notification settings for new feedback.	Develop backend and UI for faculty notification preferences	Maryum Fasih	Completed	•	3	1	2	0	0	0	0
As a student, I want to view my feedback history for reference.	Implement feedback history section for students	Abeer Jawad	Completed	•	2	1	1	0	0	0	0
As an admin, I want to edit student records so I can correct any mistakes.	Add student profile editing functionality	Areeba Riaz	Completed	•	2	0	2	0	0	0	0
As a faculty member, I want to filter analytics by course or semester to better understand feedback patterns.	Add analytics filter for faculty	Maryum Fasih	Completed	•	3	0	1	2	0	0	0
Testing	Black Box	Areeba Riaz	Completed	•	2	0	0	0	0	2	0
	White Box	All	In progress	*	2	0	0	0	0	2	0
As a team, we need to update o	So we all can be in sync	Maryum Fasih	Completed	•	1	0	0	0	0	0	1
Documentation	Final Report	Areeba Riaz and Maryum Fasih	Completed	•	2	0	0	0	0	0	2

PROJECT PLAN

Work Breakdown Structure (WBS)

The Work Breakdown Structure (WBS) for the **Feedback Management System** divides the entire project into structured, manageable phases to streamline development, task assignment, and tracking. It begins with initial planning and expands into major development components such as frontend, backend, user-specific modules, authentication, feedback processing, reporting, testing, and deployment.

Each major area is broken down into actionable sub-tasks, ensuring clear roles, responsibility distribution, and timely completion. The WBS provides a hierarchical overview of all deliverables and dependencies, offering a practical roadmap for project coordination and execution.



Tech Stack:

• Frontend: HTML, CSS, JavaScript

Backend: Java (Spring Boot, REST APIs)

Database: MySQL

ARCHITECTURE DIAGRAM

The system architecture is designed using a three-tier model comprising the **Frontend**, **Backend**, and **Database Layer**, ensuring modularity, maintainability, and scalability.

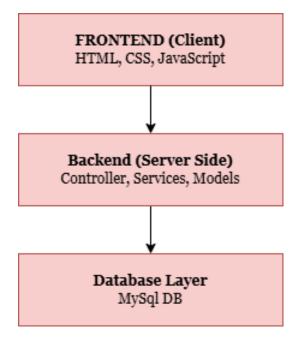
The **Frontend (Client)** is built using HTML, CSS, and JavaScript. It is responsible for presenting the user interface and handling user interactions. All user-facing features such as login, feedback forms, and dashboards are rendered and managed here.

The **Backend (Server Side)** is developed using **Spring Boot (Java)**. It acts as the core engine of the application, managing the business logic through controllers, services, and

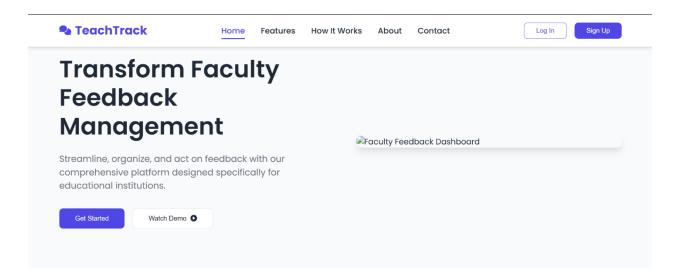
models. It processes client requests, enforces role-based access control, and communicates with the database.

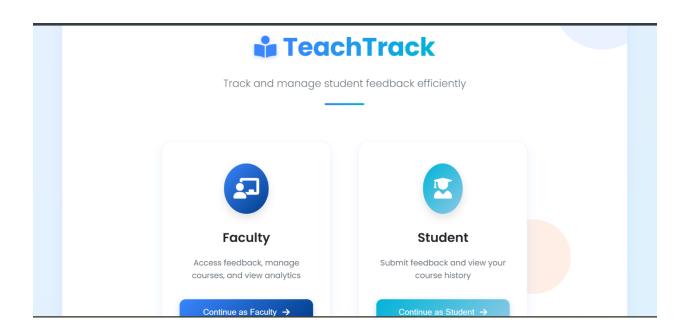
The **Database Layer** utilizes **MySQL**, which stores all persistent data including user details, feedback submissions, course records, and evaluation results. It supports relational queries and ensures data integrity across all system modules.

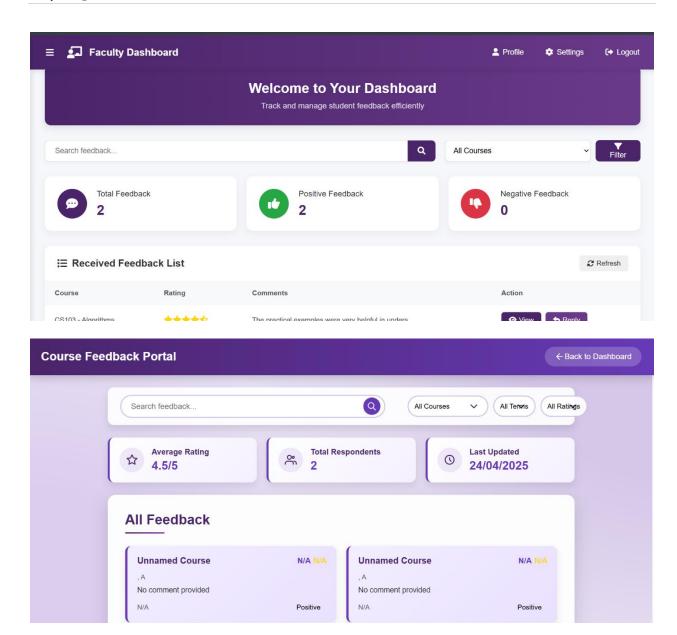
This layered architecture promotes a clear separation of concerns and enables easier testing, deployment, and future enhancements.

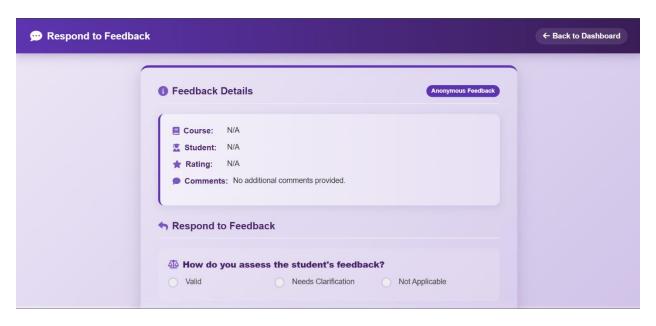


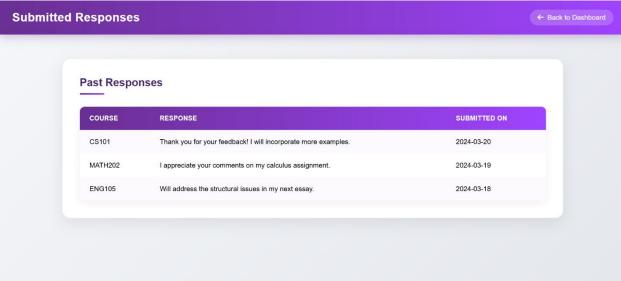
DESIGN (ALL SPRINT 3 ITEMS)

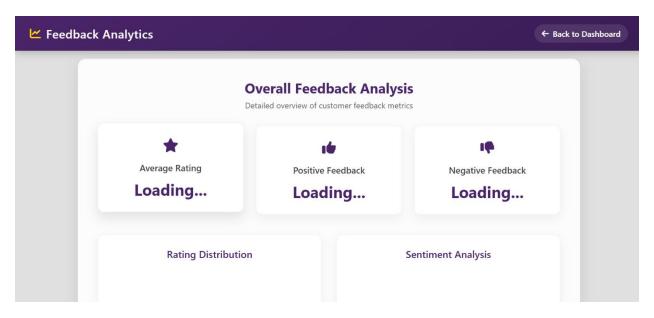


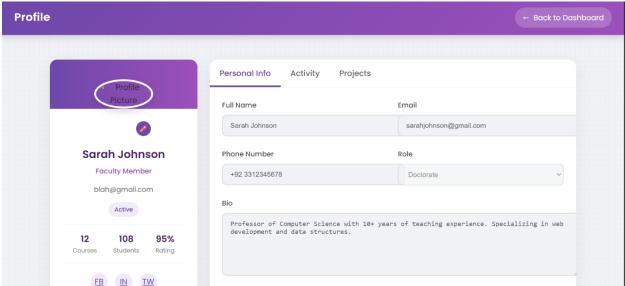


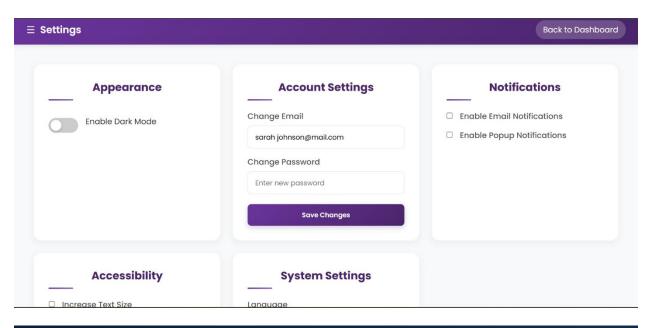


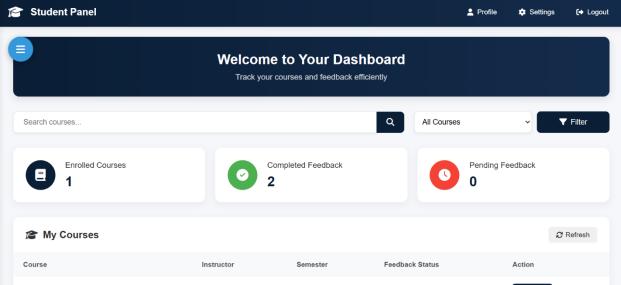


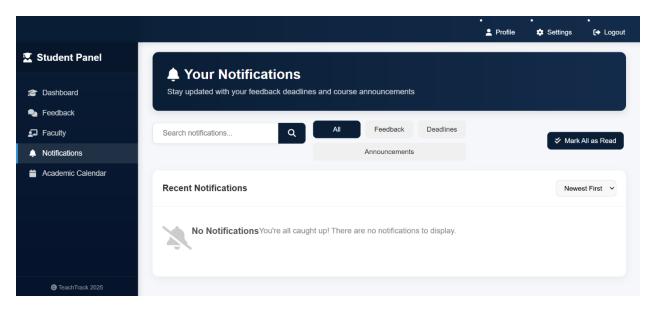


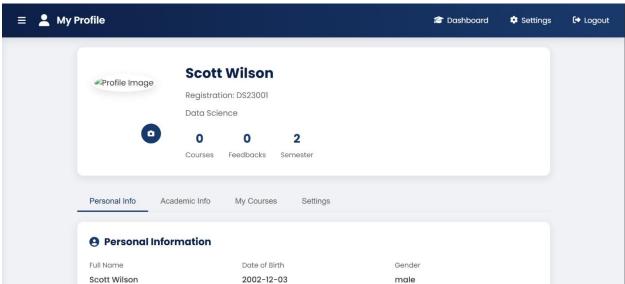




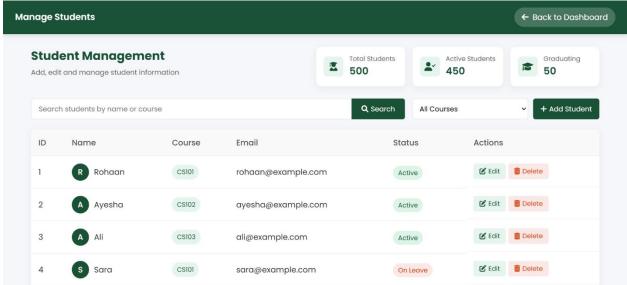


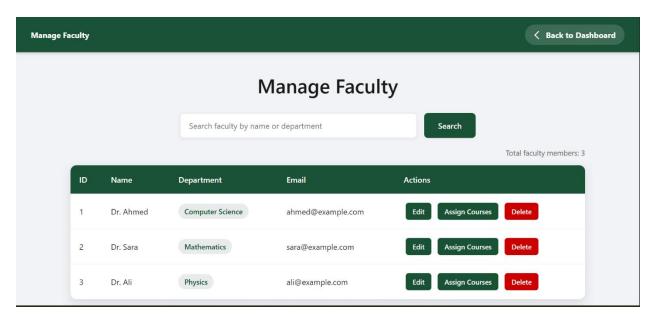


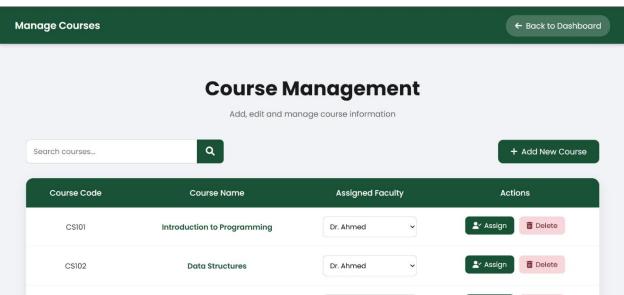


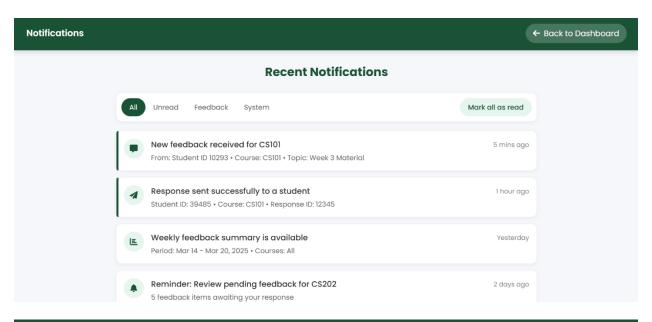


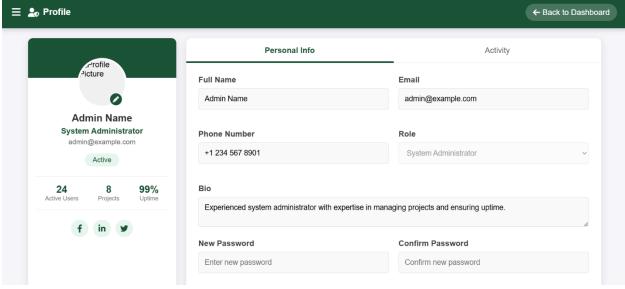


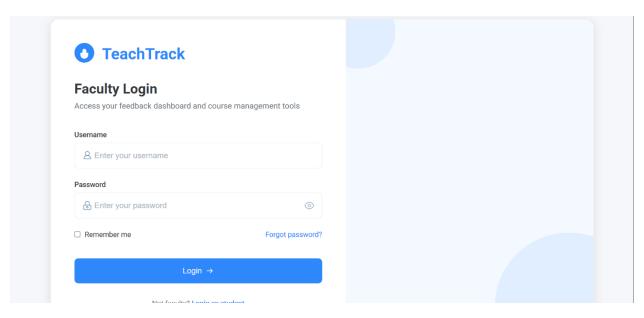


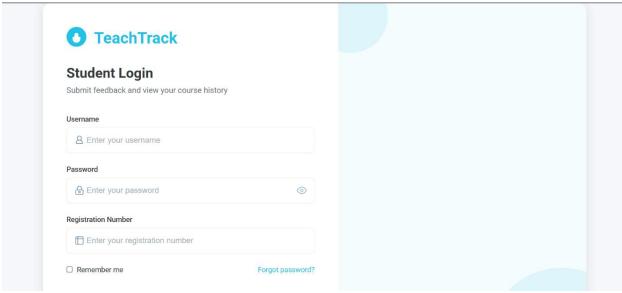




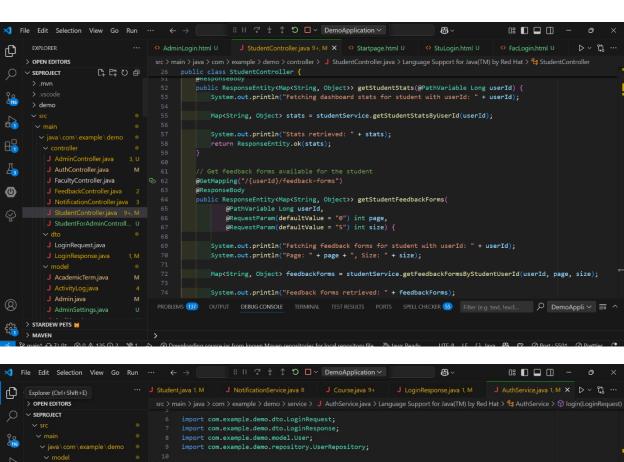


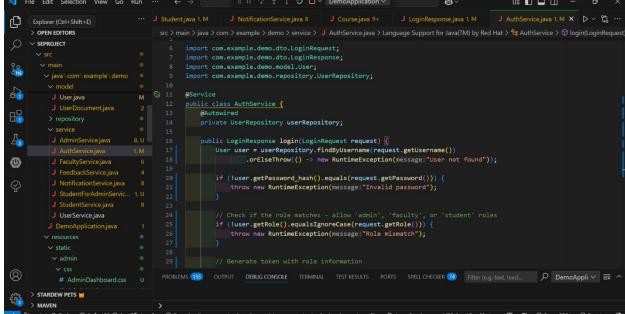




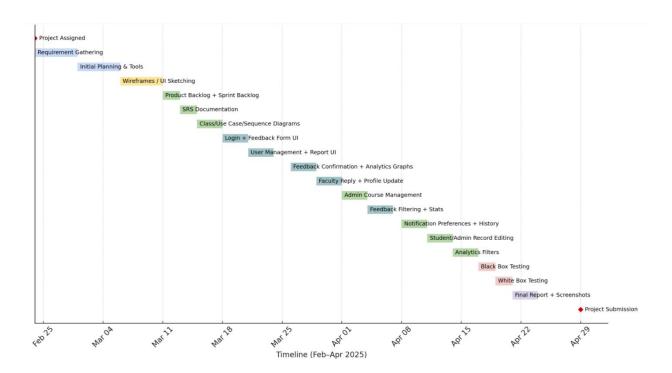


ACTUAL IMPLEMENTATION SCREENSHOTS

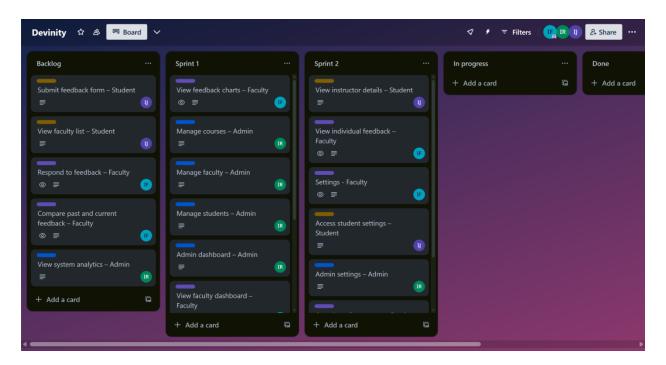


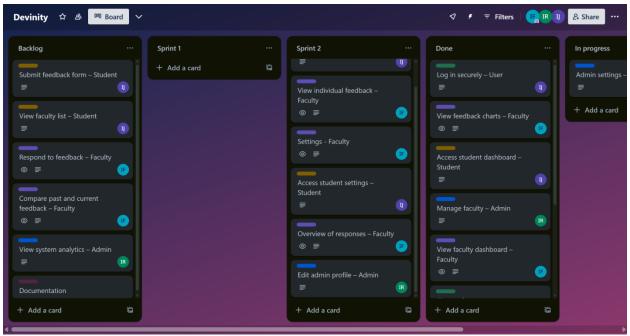


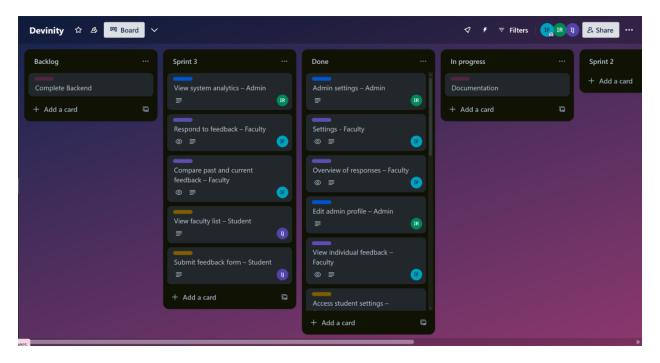
GANTT CHART FOR THE PROJECT

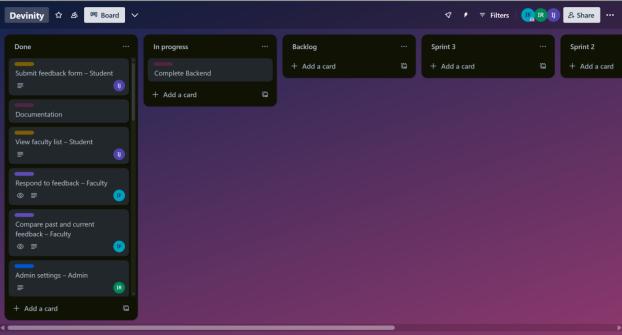


TRELLO BOARD SCREEN SHOTS









TESTCASES - BLACK BOX

SEC01: POST /login – User Login

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
username	Non-empty string (minimum 1 character, e.g., "ahmed")	Empty string, special characters (e.g., "\$!@"), whitespace, too long (greater than 255 characters)
Password	String of 6–255 characters (e.g., "secret123")	Less than 6 characters, more than 255 characters, empty string

B. Boundary Value Analysis

Input Field	Just Below Minimum		Just Above Minimum	Nominal Value	At Maximum	Just Above Maximum
Username		1 character → Valid	2 characters → Valid	"ahmed" → Valid	255 characters → Valid	>255 characters → Invalid
password		6 characters → Valid	7 characters → Valid	"mypassword" → Valid	255 characters → Valid	>255 characters → Invalid

Top 5 Test Cases

TC01 – Valid Login (Nominal Case)

• Username: "ahmed"

• Password: "secret123"

• **Reason**: Valid input covering the happy path (normal values).

• Expected Result: 200 OK, user logged in successfully.

TC02 - Invalid Login (Empty Username)

• Username: ""

• Password: "secret123"

• **Reason**: Tests invalid **equivalence class** for empty username.

• **Expected Result**: 400 Bad Request, username is required.

TC03 – Invalid Login (Password Below Minimum Length)

Username: "ahmed"

• Password: "12345"

• **Reason**: Boundary value analysis — password just below minimum length.

• Expected Result: 400 Bad Request, password too short.

TC04 - Valid Login (Username at Maximum Length)

• **Username**: "a"*255

• Password: "securepass123"

• **Reason**: Tests boundary condition — username at max allowed length.

• Expected Result: 200 OK, login successful.

TC05 - Invalid Login (Username Too Long)

• **Username**: "a"*256

• Password: "securepass123"

• **Reason**: Tests invalid input — username exceeds max length.

• Expected Result: 400 Bad Request, username too long.

SEC02: GET /userProfile - View User Profile

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
Authorization Token	Valid token (e.g., valid JWT)	Invalid token (e.g., expired token, malformed token, or missing token)
User Profile Data	Correct data as stored in the database (e.g., username, email, etc.)	Missing or incorrect data (e.g., missing profile field or mismatched values)

B. Boundary Value Analysis

Input Field	Just Below	At	Just Above	Nominal Value	At	Just Above
	Minimum	Minimum	Minimum		Maximum	Maximum

Authorization	Missing	Empty token	Valid token	"Valid JWT	1024	>1024	
Token	token	(Invalid)		Token"	characters	characters	
	(Invalid)				(Valid)	(Invalid)	

Top 5 Test Cases for /userProfile

TC01 - Valid Request with Proper Authorization and Data

Authorization Token: Valid JWT

• User Profile Data: Complete and correct (e.g., username, email)

• Reason: Baseline valid case with all correct inputs.

• **Expected Result**: 200 OK, profile data returned successfully.

TC02 – Invalid Request with Missing Token

Authorization Token: Missing

• User Profile Data: N/A

• **Reason**: Invalid equivalence class – no authentication provided.

• Expected Result: 401 Unauthorized, token required.

TC03 – Invalid Request with Expired Token

• Authorization Token: Expired JWT

User Profile Data: N/A

Reason: Invalid equivalence class – token no longer valid.

• Expected Result: 401 Unauthorized, token expired.

TC04 – Invalid Request with Token >1024 Characters

• Authorization Token: String with 1025 characters

• User Profile Data: N/A

• **Reason**: Boundary condition – token exceeds maximum length.

• Expected Result: 400 Bad Request, token too long.

TC05 – Invalid Response Due to Incomplete Profile Data

• Authorization Token: Valid JWT

• User Profile Data: Missing "email" field

• Reason: Valid auth but invalid profile data (integrity issue).

Expected Result: 500 Internal Server Error or 422 Unprocessable Entity, profile data invalid.

SEC03: POST /feedback - Submit Feedback

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
feedback_text	Empty string, only spaces, or special characters (e.g., @#\$%)	Empty string, only spaces, or special characters (e.g., @#\$%)
rating	Integer between 1 to 5 (representing feedback rating from 1 to 5)	Integer less than 1 or greater than 5 (e.g., 0, 6, -1)
User_id	Valid user ID (e.g., a non-empty string of numbers/characters)	Empty string, invalid format, or non-existing user ID

B. Boundary Value Analysis

Input Field	Just Below Minimum	At Minimum	Just Above Minimum	Nominal Value	At Maximum	Just Above Maximum
feedback_text	Empty string	Empty String	"a" (one character)	Typical feedback (e.g., "Great!")	Long feedback (e.g., 255 characters)	>255 characters (invalid)
rating	0	1	2	3,4	5	> 5 (invalid)
User_id	Empty string	Valid user ID	Valid user ID	Valid user ID	Valid user ID	Invalid user ID

Top 5 Test Cases – POST /feedback

TC01 - Valid Submission (Minimum Input)

• feedback_text: ""

• rating: 1

• user_id: "user123"

• **Reason**: Valid minimum values — lowest rating and empty feedback (allowed).

• Expected Result: 201 Created

TC02 - Valid Submission (Maximum Boundaries)

• **feedback_text**: 255-character string

• **rating**: 5

• **user_id**: "user456"

• Reason: Tests upper boundary limits for feedback and rating.

Expected Result: 201 Created

TC03 – Invalid Rating (Out of Range – 6)

feedback_text: "App is okay"

rating:

• **user_id**: "user123"

Reason: Rating cant be empty.

• Expected Result: 400 Bad Request

TC04 – Invalid Feedback Text (Too Long)

• **feedback_text**: 256-character string

• rating: 4

• user_id: "user789"

• Reason: Feedback exceeds character limit.

• Expected Result: 400 Bad Request

TC05 – Invalid User ID (Empty)

• feedback_text: "Decent experience"

• rating: 3

• user_id: ""

• **Reason**: Missing required user ID.

• Expected Result: 400 Bad Request

SECO4: GET /feedbacks - View Faculty Feedback

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
Facultyid	Valid faculty ID (e.g., a non-empty string of numbers/characters)	Invalid faculty ID (e.g., non-existing faculty ID, empty)

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	"admin" (can view all feedback), "student" (can view own feedback)	Invalid role (e.g., "guest", "user")
Filter/sort	Sorting options (e.g., "date", "rating")	Invalid filter or sort parameter (e.g., "price")

B. Boundary Value Analysis

Input Field	Just Below Minimum	At Minimum	Just Above Minimum	Nominal Value	At Maximum	Just Above Maximum
Facultyid	Empty string	Valid faculty ID	Valid faculty ID	Typical valid faculty ID (e.g., "12345")	Very large ID (e.g., 999999999)	Invalid ID (non- existing)
userRole	Invalid role (e.g., "guest")	"student"	"admin"	Typical role (student/admin)	Invalid role (e.g., "user")	Invalid Role
Filter/sort	Invalid filter ("location")	"date"	"rating"	Typical filter (e.g., "date")	Invalid filter (e.g., "alphabet")	Invalid filter

Top 5 Test Cases – GET /feedbacks

TC01 - Admin Requests All Feedback for a Valid Faculty ID

• facultyId: "12345"

• userRole: "admin"

• filter/sort: "date"

• **Reason**: Valid request with authorized role and proper sorting.

• **Expected Result**: 200 OK, all feedbacks sorted by date.

TC02 – Student Views Own Feedback for a Valid Faculty ID

• facultyId: "67890"

• userRole: "student"

• **filter/sort**: "rating"

• Reason: Valid case for student with proper filter.

• Expected Result: 200 OK, feedbacks shown only for the logged-in student.

TC03 - Invalid Role Accessing Feedback

• facultyId: "12345"

• userRole: "guest"

• filter/sort: "date"

• Reason: Role not authorized to access feedbacks.

• Expected Result: 403 Forbidden or 401 Unauthorized

TC04 – Invalid Filter Option

• facultyId: "12345"

• userRole: "admin"

• filter/sort: "location"

• Reason: Invalid filter not supported by API.

• Expected Result: 400 Bad Request, invalid filter parameter.

TC05 – Invalid Faculty ID (Empty)

facultyId: ""

• userRole: "admin"

• filter/sort: "date"

• **Reason**: Faculty ID missing — invalid input.

• Expected Result: 400 Bad Request, faculty ID required.

SECO5: PUT /updateProfile - Update User Information

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
Email	Proper email format with '@' and domain (e.g., "user@example.com")	Malformed email (missing '@', missing domain, e.g., "user@", "example.com")
phoneNumber	10–15 digit numeric string (e.g., "03123456789")	Letters, special chars, too short/too long numbers
Name	Non-empty string	Empty string, only special characters
authToken	Valid token belonging to logged-in user	Expired, invalid, or missing token

B. Boundary Value Analysis

Input Field	Just Below Minimum	At Minimum	Just Above Minimum	Nominal Value	At Maximum	Just Above Maximum
Email	Missing '@' (Invalid)	"a@b.c" → Valid	"a@domain.com" (Valid)	"user@example.com' → Valid	254 characters → Valid	>254 characters → Invalid
phoneNumber	5 digits (Invalid)	10 digits (Invalid)	11 digits (Valid)	"03123456789" (Valid)	15 digits (Valid)	16+ digits (Invalid)
name	Empty (Invalid)	1 char (Valid)	2+ chars (Valid)	"Areeba Riaz" (Valid)	255 chars (Valid)	>255 chars (Invalid)

Top 5 Test Cases – PUT /updateProfile

TC01 – Valid Profile Update with All Correct Fields

email: "user@example.com"

• phoneNumber: "03123456789"

• name: "Areeba Riaz"

• authToken: Valid JWT token

Reason: All fields within valid input ranges.

Expected Result: 200 OK, profile updated successfully.

TC02 – Invalid Email Format (Missing @)

• email: "userexample.com"

• **phoneNumber**: "03123456789"

• name: "Areeba Riaz"

• authToken: Valid JWT token

• Reason: Malformed email.

• Expected Result: 400 Bad Request, email validation error.

TC03 – Invalid Phone Number (Too Short)

• email: "user@example.com"

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• phoneNumber: "12345"

• name: "Areeba Riaz"

• authToken: Valid JWT token

• Reason: Phone number below minimum digit requirement.

• **Expected Result**: 400 Bad Request, phone number validation error.

TC04 – Missing Authorization Token

• email: "user@example.com"

• phoneNumber: "03123456789"

• name: "Areeba Riaz"

• authToken: None

• Reason: No token provided.

• **Expected Result**: 401 Unauthorized or 403 Forbidden.

TC05 - Invalid Name (Empty String)

• email: "user@example.com"

• phoneNumber: "03123456789"

• name: ""

• authToken: Valid JWT token

• Reason: Name is empty, which violates input rules.

• **Expected Result**: 400 Bad Request, name validation error.

SECO6: DELETE /deleteAccount - Delete User Account

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
authToken	Valid token associated with an existing, logged-in user	Expired token, malformed token, or token of non-existing user
userId	Matches a user in the database	Non-existent user ID or empty/null

B. Boundary Value Analysis

Input Field	Just Below Minimum		Just Above Minimum		Just Above Maximum
userId	Empty/null → Invalid	1 char ID → Valid	2 char ID → Valid	/ ·	>Max length → Invalid

Top 5 Test Cases – DELETE /deleteAccount

TC01 - Successful Deletion with Valid Token and User ID

• authToken: Valid JWT for logged-in user

• userId: "123e4567-e89b-12d3-a456-426614174000" (valid UUID)

• Reason: All fields valid; expected path.

• Expected Result: 200 OK, user account deleted successfully.

TC02 - Invalid authToken (Expired Token)

• authToken: Expired token

• userId: Valid UUID

• Reason: Token no longer valid, though userId exists.

• **Expected Result**: 401 Unauthorized, token expired.

TC03 - Non-existent userId

• authToken: Valid JWT

• userId: "nonexistent-id"

Reason: Token is valid but the user does not exist in DB.

• **Expected Result**: 404 Not Found, user not found.

TC04 – Missing userId

• authToken: Valid JWT

• userId: "" (empty string)

• Reason: Invalid input as user ID is below minimum.

• **Expected Result**: 400 Bad Request, user ID required.

TC05 - Oversized userId (Above Maximum Length)

• authToken: Valid JWT

• userId: 300-character string

• **Reason**: Violates max length constraint.

• Expected Result: 400 Bad Request, user ID too long.

SEC07: GET /courses - List All Courses

A. Equivalence Classes

Input Field	Valid Equivalence Class	Invalid Equivalence Class
userRole	"admin", "faculty", "student" → Authorized users	Unauthorized roles or unauthenticated requests
page	Positive integers (1, 2, 3,)	Zero, negative values, non-integer inputs
pageSize	Reasonable values like 10, 20, 50	Zero, negative, too large (e.g., 1000+), non- numeric
sortBy	"courseName", "startDate" → Valid sort fields	Invalid fields (e.g., "abc", "xyz")
filterBy	Valid criteria (e.g., "professorId", "semester")	Unsupported filters, malformed query parameters

B. Boundary Value Analysis

Input Field	Just Below Minimum	At Minimum	Just Above Minimum	Nominal Value	At Maximum	Just Above Maximum
page	0 → Invalid	1 → Valid	2 → Valid	5 → Valid	N/A	-1, "a" → Invalid
pageSize	0 → Invalid	1 → Valid	2 → Valid	10, 20, 50 → Valid	100 (assumed max) → Valid	101+ → Invalid (if limited)
sortBy	N/A	Valid field name	N/A	"courseName" → Valid	N/A	"invalidField" → Invalid

Top 5 Test Cases – GET /courses

TC01 – Valid Request by Authorized User

userRole: "student"

page: 1

• pageSize: 20

• **sortBy**: "courseName"

- filterBy: "semester=Fall2024"
- **Reason**: Fully valid request, all parameters in allowed range.
- **Expected Result**: 200 OK, returns paginated list of courses.

TC02 – Unauthorized Role Accessing Courses

- userRole: "guest"
- page: 1
- pageSize: 10
- Reason: Role is not allowed to access course list.
- **Expected Result**: 403 Forbidden, user not authorized.

TC03 – Invalid Page Parameter (Zero)

- userRole: "faculty"
- page: 0
- pageSize: 10
- Reason: Page number must be ≥ 1.
- Expected Result: 400 Bad Request, invalid pagination.

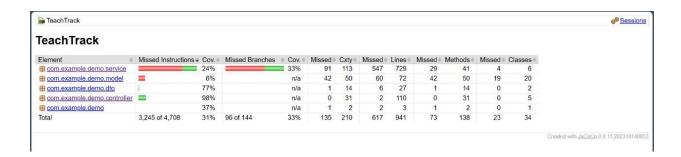
TC04 – Excessive Page Size

- userRole: "admin"
- page: 1
- pageSize: 1001
- **Reason**: Exceeds maximum page size (assumed cap at 100).
- **Expected Result**: 400 Bad Request, page size too large.

TC05 – Invalid sortBy Parameter

- userRole: "student"
- page: 1
- pageSize: 20
- sortBy: "xyz"
- Reason: xyz is not a valid sort option.
- **Expected Result**: 400 Bad Request, invalid sort field.

TESTCASES - WHITE BOX



WORK DIVISION BETWEEN GROUP MEMBERS

Team Member	Role(S)	Responsibility
Maryam Fasih	Scrum Master – UI Designer	Designed UI Managed Trello Created Diagrams (component, pkg, etc)
Abeer Jawad	Developer – UI/UX Designer	Handled Backend Development Backend Integration White Box & Black Box Testing
Areeba Riaz	Requirement Analyst - Developer	Created Database Schema Black Box Testing Documentation

Although individual roles were assigned, we worked interchangeably, helping each other with frontend, backend, and other tasks whenever needed, ensuring true team collaboration.

LESSON LEARNT BY GROUP

1. Time Management

We struggled with managing our time properly due to other academic tasks and deadlines. This caused delays in completing some parts of the project. We learned that starting early and making a realistic timeline is very important to avoid last-minute pressure.

2. Role Distribution

In the beginning, we were not clear about who would do what. This caused confusion and sometimes the same task was done by more than one person. Later, we assigned clear roles to each member, which helped us stay organized and work more smoothly.

3. Communication Issues

Sometimes, we did not update each other on time, which led to misunderstandings. We realized that regular meetings and using shared platforms like Google Drive or WhatsApp for updates helped us stay connected and on track.

4. Teamwork and Flexibility

There were moments when things didn't go as planned. But by supporting each other and being flexible, we were able to solve problems together. Good teamwork made a big difference in completing our project successfully.