

ORLA KEANE

Maintenance Manager

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📍 Portland, OR

in [LinkedIn](#)

WORK EXPERIENCE

Maintenance Manager

General Electric

📅 2022 - current 📍 Portland, OR

- Conducted root cause analysis on SAP ERP for continuous equipment failures, **resolving 94% of recurring malfunctions.**
- Simplified team communication by introducing Slack, helping team members respond to each other 13 minutes quicker.
- Enforced a new goal-based work plan, enabling the maintenance team to complete 98% of work on time.
- Designed precise facility layouts in AutoCAD, optimizing worker shifts which reduced material handling costs by \$5,441.

Facilities Maintenance Technician

Metro

📅 2019 - 2022 📍 Portland, OR

- Developed Power BI dashboards to track monthly asset performance, helping colleagues identify equipment requiring repair 3 days quicker.
- Used QuickBooks to manage and reconcile inventory spending, **maintaining 97% accuracy in procurement records.**
- Created a new preventative maintenance schedule using CMMS, extending the lifespan of friction brakes by 2 months.
- Expedited reporting process with the help of Google Workspace tools, eliminating 6 administrative tasks.

Maintenance Apprentice

Portland Parks & Recreation

📅 2018 - 2019 📍 Portland, OR

- Assisted in routine maintenance tasks for 18 public park facilities, **attracting 37% more visitors than** previous months.
- Participated in 9 team meetings on Zoom, sharing project updates and estimates for task completion.
- Helped senior maintenance workers during 2 park beautification projects, growing user satisfaction ratings by 11%, as per monthly visitor feedback forms.
- Removed 53 illegal graffiti with sandblasting and pressure washing techniques, maintaining a high-quality appearance of the park.

EDUCATION

Associate in Industrial Technology

Portland Community College

📅 2016 - 2018

📍 Portland, OR

SKILLS

- Microsoft Excel
- SAP ERP
- CMMS Software
- AutoCAD
- Google Workspace
- Slack
- Zoom
- Power BI
- QuickBooks
- Trello