ARIA DAS

GOOGLE PROGRAM MANAGER

CONTACT

a.das@email.com

(123) 456-7890 🤳

Redwood City, CA

LinkedIn in

EDUCATION

Bachelor of Science
Business Administration
University of Southern
California
2008 - 2012
Los Angeles, CA

SKILLS

Asana
Google Workspace
GitHub
Microsoft Excel
Scrumwise
Google Drive
Salesforce
Zapier
Visual Studio Code
RiskWatch

WORK EXPERIENCE

Program Manager

Oracle Corporation

2018 - current / Redwood City, CA

- Oversaw Asana's automation features to set up task dependencies and notifications, decreasing project delays by 13%.
- Developed a financial forecasting model in Microsoft Excel that accurately predicted project budget fluctuations within a 2% margin of error.
- Led Scrumwise-based quarterly project health assessments, resulting in a 96% project success rate and an 18% reduction in project risks.
- Established a centralized Google Drive repository for project documentation, slashing document duplication by 44%.

Program Analyst

Salesforce

2015 - 2018 / San Francisco, CA

- Incorporated GitHub Insights to track code contributors and project milestones, eliminating instances of project deviations by 27%.
- Identified and refactored code using Visual Studio Code reviews, resulting in a \$36,211 cut down in technical debt and code maintenance costs.
- Administered the process of optimizing Salesforce Lightning components, achieving a 19% decrease in user-reported errors.
- Leveraged Salesforce Analytics Cloud to identify customer behavior patterns, contributing to a 12% rise in upsell opportunities.

Program Coordinator

Uber Technologies, Inc.

2012 - 2015 / San Francisco, CA

- Analyzed performance metrics with Google Workspace tools, establishing data-driven strategies that increased project delivery time by 18%.
- Integrated Zapier to sync Uber's critical data across multiple platforms, lowering data lag to under 2 minutes.
- Implemented a driver-partner support program, shrinking driver turnover rates by 24% for a steady supply of drivers in high-demand areas.