


# LILY WARD

## Python Web Developer

### CONTACT

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(123) 456-7890 

Atlanta, GA 

[LinkedIn](#) 

### EDUCATION

Bachelor of Science  
Computer Science  
Georgia Institute of  
Technology  
2012 - 2016  
Atlanta, GA

### SKILLS

Django  
Flask  
MySQL  
PostgreSQL  
Git  
JavaScript  
React  
Celery  
Apache HTTP Server  
Docker

### WORK EXPERIENCE

#### Python Web Developer

Cognizant Technology Solutions

2022 - current / Atlanta, GA

- Deployed Apache HTTP Server with SSL/TLS configurations, securing sensitive data and **driving security rating to 9.4**
- Executed real-time data processing with Celery, cutting delays by 18 minutes per transaction
- Capitalized on Django's built-in security features to prevent SQL injection and XSS attacks across 11.42K user accounts
- Optimized CI/CD pipeline with Docker, expediting release to under 1 hour and increasing deployment frequency by 42%

#### IT Support Specialist

Booz Allen Hamilton

2019 - 2022 / Atlanta, GA

- Upgraded the user interface using React, enhancing the mobile experience for over 12,084 customers
- Adopted PostgreSQL for internal data management
- Revamped network and database infrastructure using Git, allowing seamless collaboration among 37 IT staff members
- Utilized JavaScript for client-side scripting, **resolving 340+ dynamic webpage errors** per year

#### Helpdesk Technician

Harte Hanks

2016 - 2019 / Atlanta, GA

- Built a live chat system with Flask, reducing average customer wait time from 12 minutes to four minutes
- Automated backup with MySQL, ensuring critical data restoration within 2.8 hours during system failure
- Organized weekly meetings to improve team workflow and communication, **boosting first-call resolution rates by 14%**
- Levelled up ticket resolution using PostgreSQL's MVCC, enhancing productivity during 508 daily request surges