



## FAQ's on RTGS

[What is RTGS System?](#)

[How RTGS is different from National Electronics Funds Transfer System \(NEFT\)?](#)

[Is there any minimum / maximum amount stipulation for RTGS transactions?](#)

[What is the time taken for effecting funds transfer from one account to another under RTGS?](#)

[Would the remitting customer receive an acknowledgement of money credited to the beneficiary's account?](#)

[Would the remitting customer get back the money if it is not credited to the beneficiary's account? When?](#)

[Till what time RTGS service window is available?](#)

[What about Processing Charges / Service Charges for RTGS transactions?](#)

[What is the essential information that the remitting customer would have to furnish to a bank for the remittance to be effected?](#)

[How would one know the IFSC number of the receiving branch?](#)

[Do all bank branches in India provide RTGS service?](#)

[Is there any way that a remitting customer can track the remittance transaction?](#)

[Whom do I can contact, in case of non-credit or delay in credit to the beneficiary account?](#)

[How can a remitting customer know whether the bank branch of the beneficiary accepts remittance through RTGS?](#)

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- Amount to be remitted
- Remitting customer's account number which is to be debited
- Name of the beneficiary bank and branch
- The IFSC Number of the receiving branch
- Name of the beneficiary customer
- Account number of the beneficiary customer
- Sender to receiver information, if any

<http://rbidocs.rbi.org.in/rdocs/RTGS/DOCs/RTGEB0815.XLSX> 

[Customer Facilitation Centres](#) 

<http://rbidocs.rbi.org.in/rdocs/RTGS/DOCs/RTGEB0815.XLSX> 

<https://data.vikaspedia.in/short/lc?k=sex921BuHOLbzQvpRwFs6A>



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