# Abhay Mahendera

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#### SUMMARY OF QUALIFICATIONS

Detail-oriented **Junior Web Developer** with hands-on experience designing, developing, and maintaining accessible, high-performance websites and digital solutions. Skilled in **HTML5**, CSS3, **JavaScript**, **WordPress**, **Bootstrap**, and accessibility compliance (**WCAG 2.0 AA**, **AODA**). Experienced in **CMS administration**, **SharePoint**, **Power Apps**, **and Power Automate**. Adept at troubleshooting, debugging, and implementing content updates that enhance user experience and performance. Committed to supporting the **City of Guelph's Digital Solutions** team by creating inclusive, reliable, and user-focused web applications.

#### **EDUCATION**

**Seneca Polytechnic**, School of Computer Programming & Analysis Computer Programming

Toronto, ON Major GPA 3.9/4.0

#### RELEVANT COURSEWORK

Web Development, Software Engineering, Database Management, Mobile App Development, Software Testing, Object-Oriented Programming

#### TECHNICAL SKILLS

Web Development: HTML5, CSS3, JavaScript, WordPress, Bootstrap, React.js, Node.js, EJS, Tailwind CSS

**Programming Languages:** Python, PHP, C, C++, Java, Rust **Databases:** MySQL, MongoDB, Oracle 12c, PostgreSQL

Accessibility & UX: WCAG 2.0 AA, AODA Compliance, UX/UI Design Principles, Usability Testing

Tools & Platforms: GitHub, Visual Studio Code, SharePoint, Power Apps, Power Automate, MS Office, G Suite

Operating Systems: Windows, Linux, Unix

#### RELEVANT EXPERIENCE

Ground Operations Lead August 2024 – Present

Menzies Aviation

- Led and coordinated operational teams, streamlining workflows to reduce manpower requirements by 15–20%.
- Supported the implementation of digital reporting and document management tools to improve accuracy.
- Communicated across departments to ensure real-time information flow for time-critical operations.
- Applied analytical and technical skills to enhance process efficiency and team collaboration.

Data Analyst Intern April 2024 – May 2024

Mentorness

- Analyzed over 10,000 data rows using **SQL** to identify trends and improve reporting accuracy.
- Built interactive Power BI and Tableau dashboards that improved data visualization and decision-making.
- Collaborated with development teams to automate data workflows and optimize database queries.

POS Technician October 2022 – January 2025

Fresh Hospitality Group

- Delivered technical support and troubleshooting for POS systems across multiple locations.
- Reduced downtime by 30% through proactive maintenance and issue resolution.
- Documented procedures and created internal technical guides for faster problem resolution.

**Web Manager** May 2021 – May 2022

Deepti Classes

- Administered and maintained WordPress websites, ensuring compliance with AODA and WCAG 2.0 AA standards.
- Improved page-load speed and front-end performance by 35% through optimized code and asset management.
- Designed and published 100+ pages, posts, and graphics aligned with organizational content strategy.
- Implemented on-page SEO enhancements, increasing organic website traffic by over 40%.
- Collaborated with cross-functional teams to improve site structure, usability, and accessibility.

# PROJECT EXPERIENCE

# Personalized Health & Fitness Advisor

Python

· Developed a command-line personal fitness tracker integrating AI-driven insights, secure authentication, and data visualization.

# **User Database Management Web Application**

 $Node.js,\ Express.js,\ PostgreSQL$ 

Created a secure admin dashboard supporting CRUD operations and role-based authentication.

# Personal Portfolio Website:

Node.js, Express.js, Daisy UI

Designed and deployed a responsive, accessible website showcasing web projects and code samples.

#### **Mall Management System:**

C++, SOI

Built a command-line retail management system with optimized SQL queries for efficient data retrieval.

# Certifications

Cyber Security and Ethical Hacking for Beginners IIT Madras Research Park	June 2022
C Programming IIT Madras Research Park	July 2022
Python IIT Madras Research Park	August 2022
The Non-Technical Skills of Effective Data Scientists LinkedIn Learning	March 2024
Accessible Documentation Seneca Polytechnic	March 2024