

How to Block Customer Master

What is Customer Blocking?

WALMART, → Regularly defaulting on Payments
→ Regulatory/Compliance Issue

VD01
02
03

VD05 → Block

Customer Block/Unblock: Initial Screen

Sales Areas | Sales Areas by Customer

Customer: 3000 Becker Berlin

Sales Organization: 3000 Germany Frankfurt

Distribution Channel: 10 Final customer sales

Division: 00 Cross-division

Customer Block/Unblock: Initial Screen

Sales Areas | Sales Areas by Customer

Customer: 3000 Becker Berlin

Sales Organization: 3000 Germany Frankfurt

Distribution Channel: 10 Final customer sales

Division: 00 Cross-division

Sales Areas by Customer

Cust.: 3000

| Sales Or. | Name | Distr. Chl | Name | Divisi. | Name |
|-----------|----------------|------------|----------------------|---------|----------------|
| 3000 | A Philadelphia | 10 | Final customer sales | 00 | Cross-division |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

Sales Organization:

✓ ✗

Customer Block/Unblock: Details Sales Area



| | | | |
|----------------|------|------------------------|---------|
| Customer | 3000 | Thomas Bush India Inc. | MAYWOOD |
| Sales Org. | 3000 | USA Philadelphia | |
| Distr. Channel | 10 | Final customer sales | |
| Division | 00 | Cross-division | |

Sales and Distribution Blocks

Order Block

All Sales Areas

Selected Sales Area

Delivery Block

All Sales Areas

Selected Sales Area

Billing Block

All Sales Areas

Selected Sales Area

Block Sales Support

☐ All Sales Areas

☐ Selected Sales Area



Blocked for
Sales in vdp5,
with reason '01'

Standard Order: Overview

Sold-To Party: 6540

Ship-To Party:

PO Number: PO date: 08.05.2012

Net value: 0,00

Req. deliv.date: D 08.05.2012

Deliver.Plant:

Complete dlv. ☐

Delivery block:

Billing block:

Payment card:

Card Verif.Code:

Payment terms:

Order reason:

Total Weight: 0,000

Volume: 0,000

Pricing date: 08.05.2012

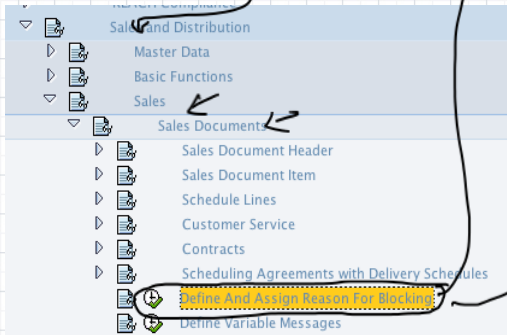
Exp.date:

Incoterms:

| Item | Material | Order Quantity | Un | Description | S | Customer Material Numb |
|------|----------|----------------|----|-------------|---|------------------------|
| | | | | | | |

Customer 6540 has been assigned order block: Overall block

SPRO IMG



How to create a new Order Block

| Activities | |
|---|------------------|
| Per... | Name of Activity |
| Define blocking reasons | |
| Allocate blocking reasons to sales document types | |
| | |
| | |
| | |
| | |

New Entries: Overview of Entries

| Language | Order block | Description |
|----------|-------------|-------------|
| EN | Z6 | poor credit |

Change View "Sales Document Blocks": Overview

| Order block | Sales Document Type | Description |
|-------------|---------------------|----------------|
| Z6 | OR | Standard Order |
| ZJ | ABCI | ABC IL |
| ZJ | ORR | Standard Order |

Customer Block/Unblock: Details Sales Area



Customer 6540 Walmart
Sales Org. 1000 Germany Frankfurt
Distr. Channel 10 Final customer sales
Division 00 Cross-division

Sales and Distribution Blocks

Order Block

All Sales Areas
Selected Sales Area

Delivery Block

All Sales Areas
Selected Sales Area

Billing Block

All Sales Areas
Selected Sales Area

Block Sales Support

26 poor credit

Create Standard Order: Overview



Standard Order

Sold-To Party

Ship-To Party

PO Number

6540

Net value

0,00

PO date

08.05.2012

Sales Item overview Item detail Ordering party Procurement Shipping Reason for rejection

Req. deliv.date

D 08.05.2012

Deliver.Plant

☐ Complete delv.

Total Weight

0,000

Delivery block

Volume

0,000

Billing block

Pricing date

08.05.2012

Payment card

Exp.date

Card Verif.Code

Payment terms

Incoterms

Order reason

All items

| Item | Material | Order Quantity | Un | Description | S | Customer Material Num |
|------|----------|----------------|----|-------------|---|-----------------------|
| | | | | | | |

Customer 6540 has been assigned order block: poor credit

26 + OR → Blocked.
→ 26 + 2OR } ⇒ NOT Blocked.
→ 201

Can you delete a Custom Master

| | | |
|------|---|---|
| 1000 | ✓ | ⓧ |
| 2000 | ✓ | |
| 3000 | ✓ | |

NO

until you ARCHIVE

✓ MARK for Deletion

VD d 6 → To flag a C.H. for deletion

Customer Flag for Deletion: Details Sales Area

| | | |
|----------------|------|----------------------|
| Customer | 6540 | Walmart |
| Sales Org. | 1000 | Germany Frankfurt |
| Distr. Channel | 10 | Final customer sales |
| Division | 00 | Cross-division |

| | |
|---|--|
| Deletion flags | |
| <input type="checkbox"/> All areas | |
| <input checked="" type="checkbox"/> Selected sales area | |

| | |
|---------------------------------------|--|
| Deletion blocks | |
| <input type="checkbox"/> General data | |

Standard Order

Sold-To Party: 6540

Ship-To Party:

PO Number: PO date: 08.05.2012

Net value: 0,00

Sales Item overview Item detail Ordering party Procurement Shipping Reason for

Req. deliv.date: 08.05.2012 Deliver.Plant:

☐ Complete dlv. Total Weight: 0,000

Delivery block: Volume: 0,000

Billing block: Pricing date: 08.05.2012

Payment card: Exp.date:

Card Verif.Code:

Payment terms: Incoterms:

Order reason:

| All items | | | | | | |
|-----------|----------|----------------|----|-------------|---|------|
| Item | Material | Order Quantity | Un | Description | S | Cust |
| | | | | | | |

Customer 0000006540 is marked for deletion

Walmart

→ END ←

