

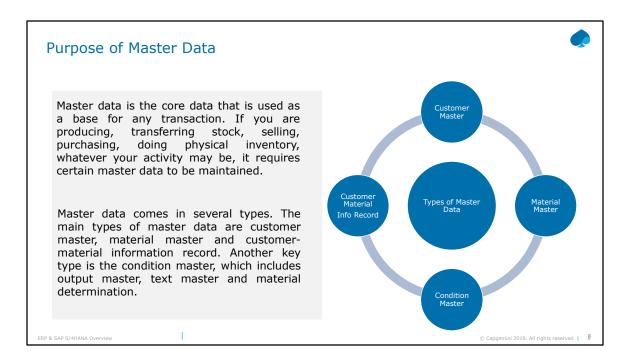
Master Data - Purpose



- Every company is structured in a certain way. In order to work with the SAP System your company structure has to be represented in the system. This is done with the help of various organizational structures.
- In sales and distribution, products are sold or sent to business partners or services are performed for them. Data about the products and services as well as about the business partners is the basis for sales processing. Sales processing with the SAP System requires that the master data has been stored in the system.
- In addition to sales and distribution, other departments of the company such accounting or materials management access the master data. The material master data is stored in a specific structure in order to allow access from these different views.
- The processing of business transactions in sales and distribution is based on the master data. In the SAP System, business transaction are stored in the form of documents. These sales and distribution documents are structured according to certain criteria so that all necessary information in the document is stored in a systematic way.

ERP & SAP S/4HANA Overview

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- Fixar a posicao do titulo sempre do lado esquerdo.
- Sempre que tiver muito texto o coluna deve sempre ser " narrowed" , se nao fica dificil de ler. Colocar paragrafos no texto.
- Linha vertical deve ser mais fina e as pontas NUNCA devem ser arredondadas.

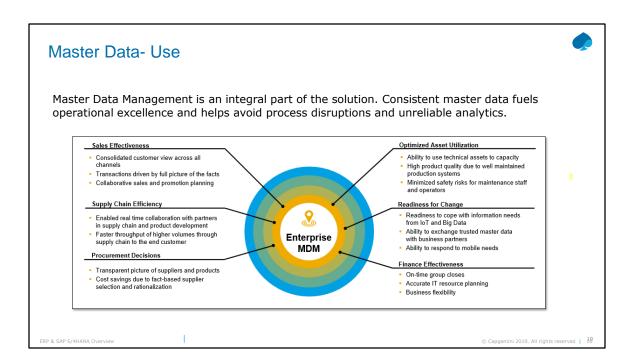
Master Data- Use

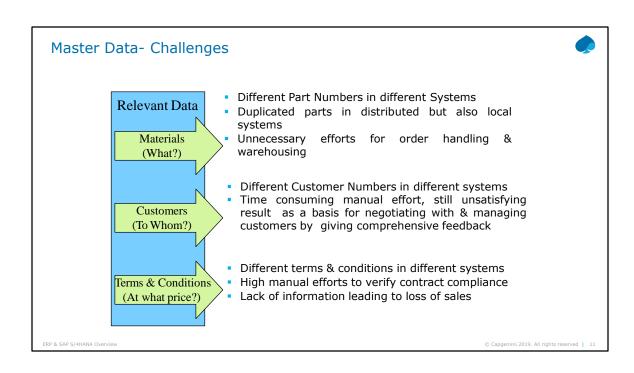




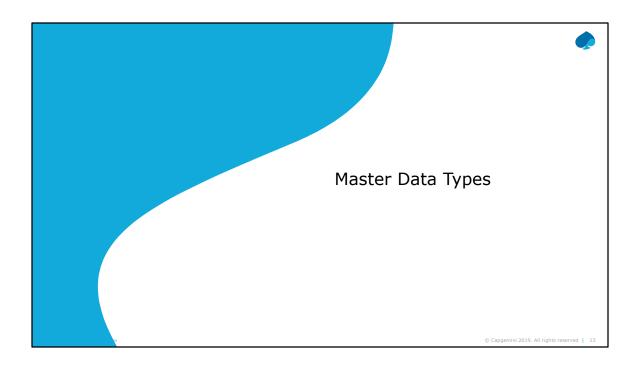
- Master data is centrally stored (shared across departments) and processed to eliminate data redundancy
- Master Data helps in keeping validation & fast user entry for transactions
- One time creation of data which is rarely changed. Only the incremental data required to be maintained

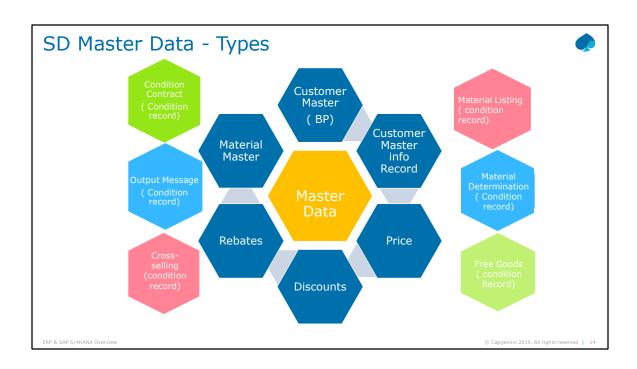
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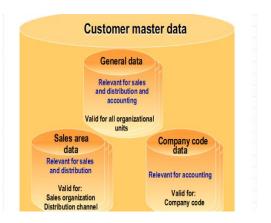




Customer Master



- The customer master contains all customer-relevant data necessary for processing inquiry, quotation, order, delivery, invoice and customer payments
- Depending on the Configuration settings, Customer Masters can have System generated or manually assigned numbers
- Mostly customers will belong to one Sales Area. They can also be extended to many other sales areas. During order entry SAP will prompt you to choose the relevant one



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Business Partner in SAP



Business partners are parties in which your company has a business interest. You can create and manage your business partners centrally for different business transactions, and reflect the different roles they play, such as sold-to party and ship-to party.

A business partner can be any of the following:



Account

An account is a company, individual, or group with which you have a business relationship. An account can be, for example, a customer, prospect, vendor, or competitor



Contact

A contact is a person with whom you have a business relationship, and is mostly assigned to a corporate account.

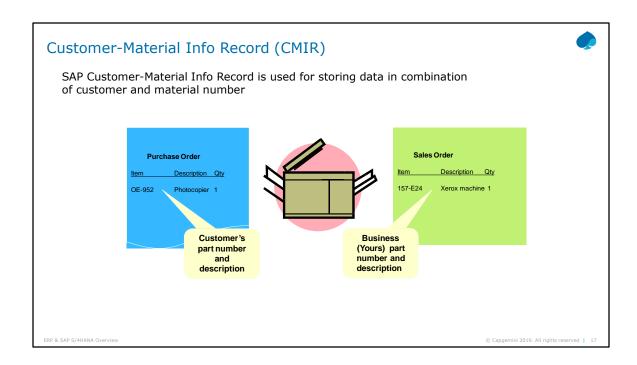


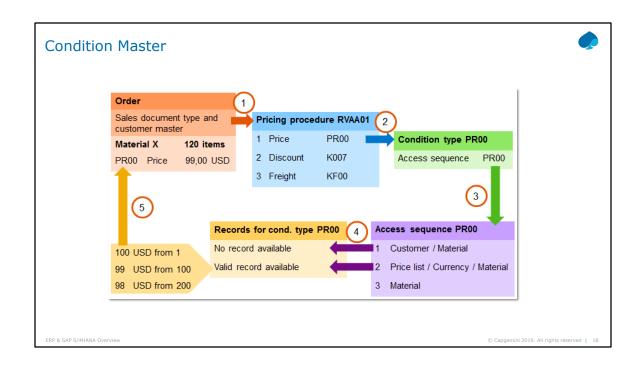
Employee

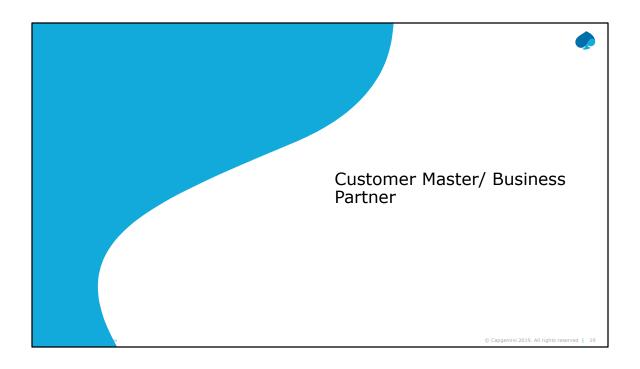
An employee is a member of your company, and involved in the interactions between your company and customers, prospects, vendors, and other parties.

"Business partner" is the generic term used to refer to the parties involved in your interactions with customers.

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Customer Master



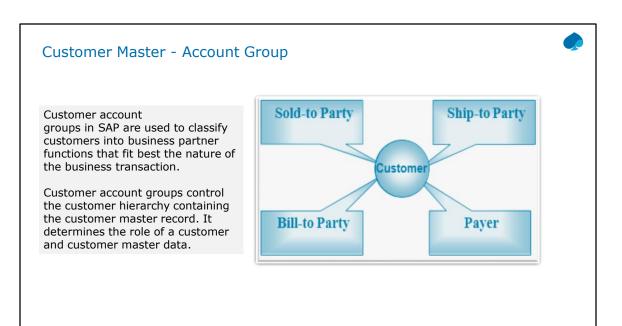
Master data contains information that is always used in the same way. Master data forms the basis of sales and distribution processing. Data about the products as well as about the business partners (customers) are the basis for sales processing. Sales processing with the SAP ECC system requires that the master data is maintained in the system.

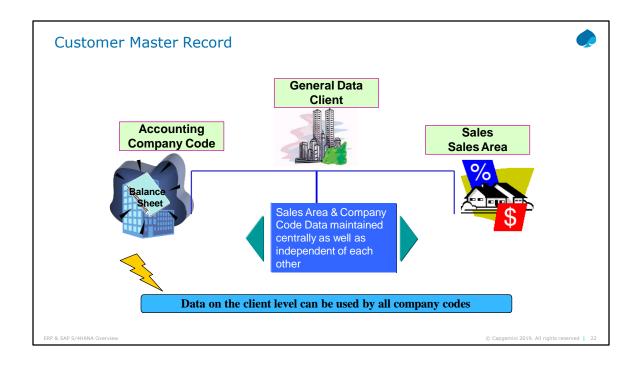
SAP Customer Master Data would include all the details regarding the customers which are to be maintained into the system and used as and when required. SAP Customer Master Data, as can be seen from its name, is the Master Data related to Customer information. In SAP, if you wish to sale finished goods, services or even scrap, you need a Customer so that the sales can be recorded and executed.

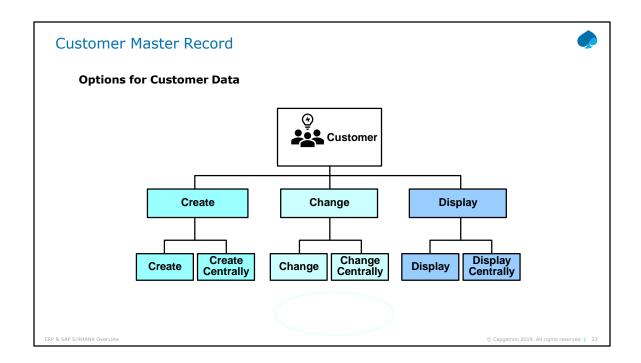
Customer Master Data can be classified as:

- Sales & Distribution Customer
- Finance or FI Customer

ERP & SAP S/4HANA Overview







Customer Master - Transactions



Transaction Codes	Application
VS00	SD Main Menu for Customer
XD01	Create Customer (Centrally)
XD02	Change Customer (Centrally)
XD03	Display Customer (Centrally)
XD04	Customer Changes (Centrally)
XD05	Block Customer (Centrally)
XD06	Mark for Deletion (Centrally)
XD07	Change Customer Account Group
XD99	Mass Maintenance: Indus. Matl Master
VXBC	List of Blocked Customers

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Customer Master - Create

Customer Master creation needs the following pre-requisites:

- Defined Account Groups
- Defined internal or external number ranges
- SD Organizational Data

Customer master is a centrally shared data which can be used by the logistics modules as well as the finance module. Information contained in the customer master record can be both descriptive and have functional control depending on the usage.

Customer Master Data is classified in following three views:

General Data

General Data in the Customer Master that is relevant for both Sales & Distribution and Accounting, the data fields are grouped on several tab pages. The general data includes Name, Address, Telephone number, other contact details, VAT, Tax, Good Receiving Hours of Customer, Market Standing of the Customer, Correspondence, Contact Persons with their designation and contract detail, etc.

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Company Code Data

Company Code Data is relevant for Financial Accounting purposes and processes. It is specific for a given Company Code. This view records data of the Customer's Accounting Data such as reconciliation account, sort rule, payment terms, withholding tax information, payment methods, correspondence information with the customer, dunning, insurance, etc. Company Code data only applies to one Company Code. This data is only relevant to Financial

- Accounting and includes:
- Account Management
- Payment Transactions
- Correspondence
- Insurance

If you edit a master record, you must specify the customer number and a company code to access the screens containing company code data. You can only invoice a business transaction if the data on the Payer partner function is entered in the Financial Accounting view.

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Customer Master - Create

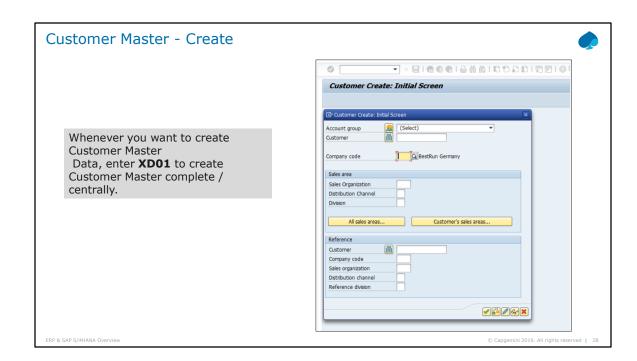
Sales Area Data

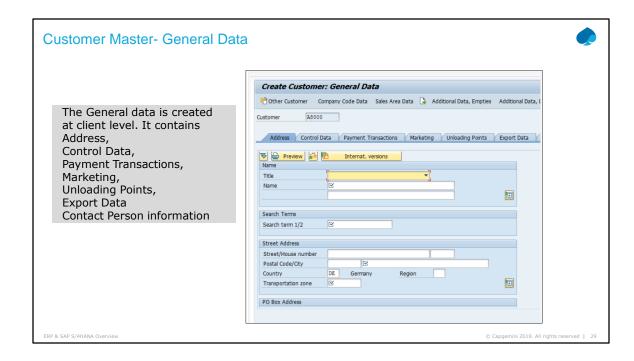
Sales Area Data is relevant for Sales and Distribution processes and is specific to a given Sales Area. You can maintain the Sales Area Data in various ways, depending on the Sales Area (a combination of Sales organization, Distribution channel and Division). This view is to record the data of customer related to Sales and Distribution transaction such as data for sales process, delivery process, billing process and partner function. The data for one customer can differ for each sales area. This data is only relevant to Sales and Distribution. If you edit a Customer Master record, you must enter the Customer number and the Sales Area to access screens containing Sales and Distribution data.

All critical fields that must be maintained by the business in the system are set as mandatory fields, so that the users will not forget to enter all the necessary data during the sales transaction(s). Sales Area data of customers is further classified in following four tabs/sections:

- Sales
- Shipping
- Billing
- Partner Functions

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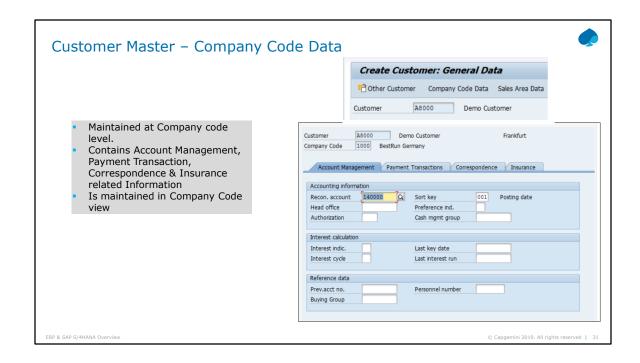


Customer Master - General Data



Important	Screen	
Fields		Application
Search Term	Address	Short description used for search helps. All entries are automatically converted into capital letters. There are two such fields for search terms which can be used independently of each other.
Transportation Zone	Address	The system automatically proposes a suitable route by using the transportation zone of the goods recipient in combination with other information about the delivery, such as the Countries of origin and destination, Shipping conditions & Transportation group.
Country Key	Address	The country key contains information which the system uses to check entries such as the length of the postal code or bank account number.
VAT	Control	The VAT registration number is used within the EU for tax-exempt
Registration number	Data	deliveries for the "EC sales list". The check rules are defined for each EU country and cannot be changed.
Vendor	Control Data	In case of Stock transfer one plant to another plant. The plant will needs to created as customer & a vendor. The code is maintained in both the masters.
Industry	Marketing	Industry code can be used for reporting analysis. (for example) Industry wise sales of the customers).
Customer	Marketing	The customer can classified as per the reporting requirements for that
Classification		industry & can be used for reporting.

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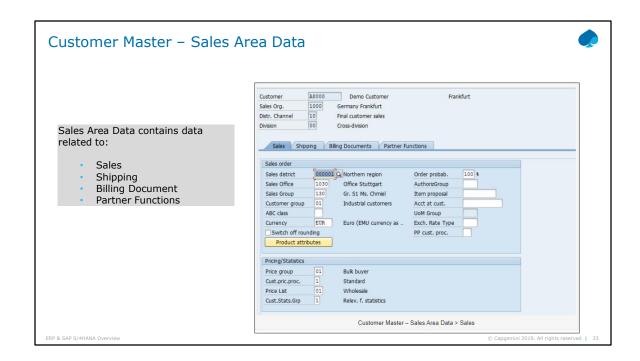






Important Fields	Screen	Application	
Reconciliat ion Account	Account Manageme nt	anageme account in G/L accounting is the account which is	
Payment Methods	Payment Transactio ns	List of payment methods which may be used in automatic payment transactions with this customer/vendor if you do not specify a payment method in the item to be paid.	
Terms of payment	Payment Transactio ns	Key for defining payment terms composed of cash discount percentages and payment periods.	
Dunning Procedure	Correspon dence	When the customer needs to be send reminders for payment. Then dunning procedure can be maintained.	
Policy Number	Insurance	In case of export credit insurance, the policy number & amount insured etc details are maintained in Insurance screen	

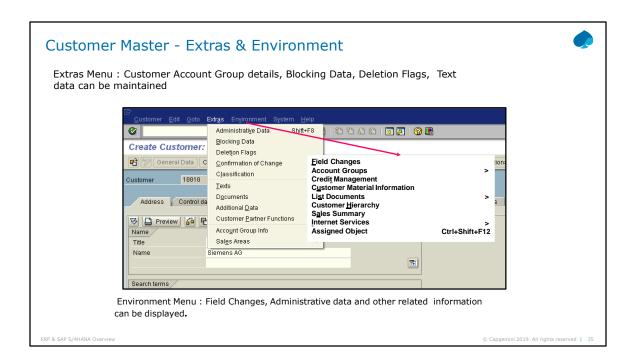
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Customer Master – Sales Area Data



Important Fields	Screen	Application
Sales office	Sales	Sales Office defines Geographical aspects of the organization in business development and sales. Used for Reporting.
Sales group	Sales	The staff of a sales office may be subdivided into sales groups. Used for Reporting.
Customer pricing procedure	Sales	Determines which pricing procedure the system should apply when you create a sales document for the customer.
Customer Statistics Group	Sales	Specifies a statistics group for this customer and helps determine which data the system updates in the logistics information system.
Shipping Conditions	Shipping	General shipping strategy for the delivery of goods. The Shipping condition along with other entities determine the shipping point & Route proposed by the system.
Account Assignment Group	Billing	Group of customers with the same accounting requirements. The grouping can be domestic customers, foreign customer, an affiliate customer etc.
Tax classification	Billing	The indicator with which the system determines output tax for the customer when processing sales and distribution-specific documents.
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Customer Master – Extras



Options for Maintaining Customer Master Data	Purpose
Blocking Data	This contains blocking of customer at company code level and Sales Areas level. The posting Block can be for All Company code or Selected Company Code. The Sales & Distribution Blocks can be for All Sales Areas or Selected Sales Area for Order, Delivery , Billing & Sales Support Blocks.
Deletion flag	The customer can be flagged for deletion for All Sales Areas or Selected Company Code or Selected Sales Area. The deletion blocks can be for General Data or Selected company code including general data. Data records such as Customers & Materials can be flagged for deletion but they do not get deleted from the system and can be used to process a transaction. To avoid any confusion, the name / description of these records is changed to <do not="" use="" xxxx="">.</do>
Administrative Data	It shows for which account group that customer is created. What levels (i.e. General Data, Company Code Data and Sales Area Data) , it has been created by whom & when.
Confirmation of Change	The confirmation of change status can be given central or at company code level with changes to sensitive field. The current status can be confirmed or rejected.
Text	The customer master text can be maintained for General data level applicable at client level and / or Company code and / or sales area data level.
Customer links to Documents	Any documents / records with version applicable for that customer can be linked in the customer master data.
Additional Customer Data	SAP provides 10 freely definable fields for attributes & 5 additional fields for condition determination & pricing.

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Customer Master - Environment

Options for Maintaining Customer Master Data	Purpose
Account Changes	This functionality allows you to view changes to all fields or changes to the sensitive fields (for example Payment Terms). Sensitive fields need to be configured so in Customizing in FI menu. The changes include Deletions if any.
Customer Material Information	This menu option directly takes you to the view of the customer material info records VD53 transaction.
Credit Management	This search criteria takes you to the customer credit management FD33 transaction for the to view the credit limit details of the customer.
List Documents	This functionality allows you to view list of documents (Inquiries, Quotations, Orders, Contracts, Deliveries & Billing documents) created for that customer.

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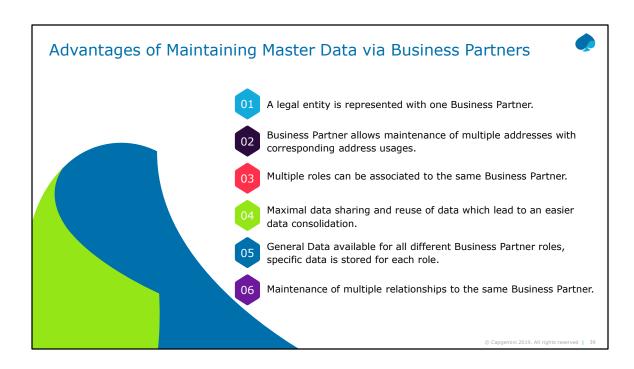
Business Partner

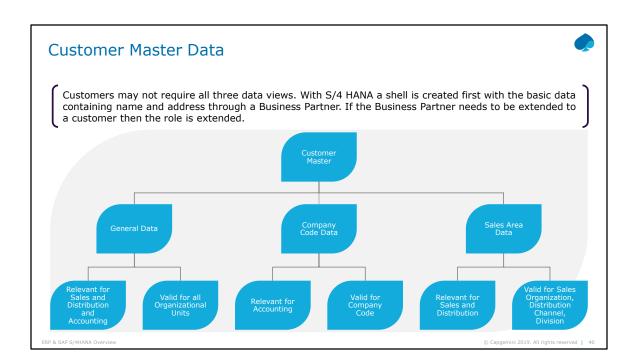
To ensure the ease of master data maintenance and to achieve harmonization SAP maintains master data with a business partner approach.

Business Partner is the leading object and single point of entry to maintain Business Partner, Customer, and Supplier (formerly known as Vendor) master data. It is capable of centrally managing master data.



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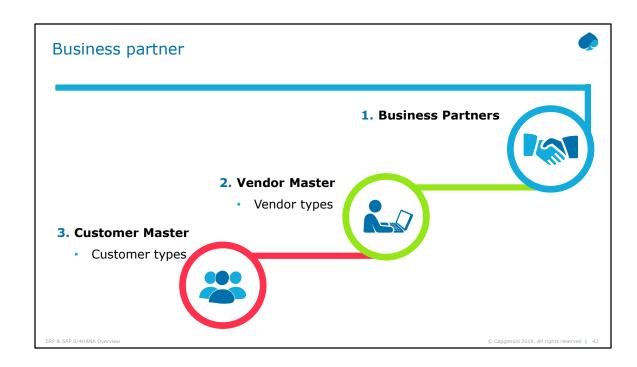
Master Data - Business Partner

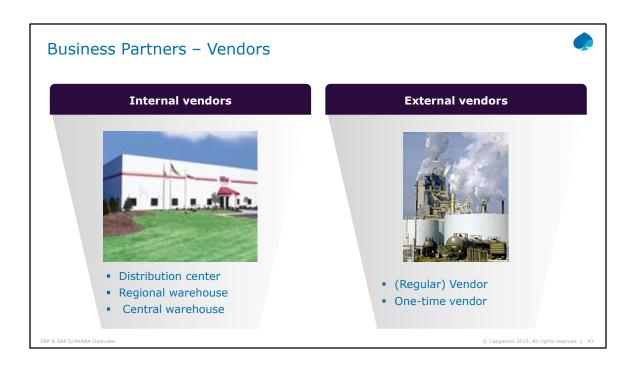




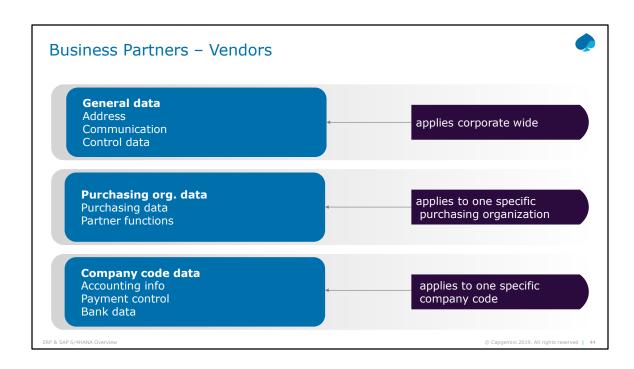
- Business Partner is a legal entity representing self / an entity.
- BP can be created for a Group, Organization, Person
- Maximize data sharing and reusability.
- Various relationships are possible to link by BP with another BP.
- Easy extension of BP views and roles.

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As i said at the beginning and as you will see in the next slides, internal vendors mean supplying internally. It means for store it will be DC. And DC delivers the goods externally, which means supplying externaly, and for DC it is vendor, external vendors.



Business Partners – Customers



Anonymous customers

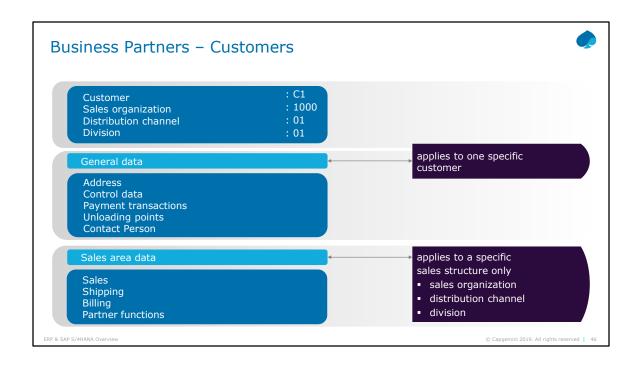
- Cash customer
- Customer with payment
- Customer with credit card

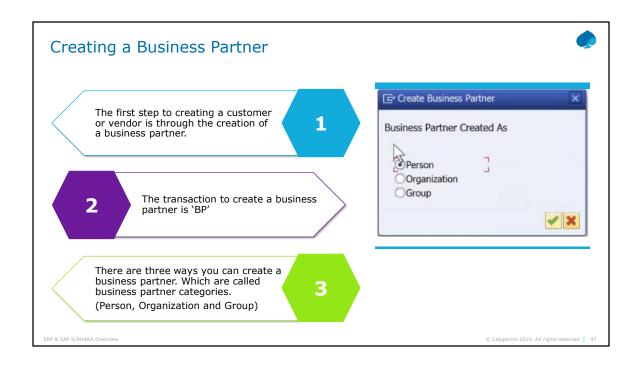
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Known customers



- Wholesale customer
- Customer with loyalty card
- Internal customer
- Mail order customer
- One-time customer





Extending BP Role to Customer Master





If the business partner needs to be extended to a customer you need to first extend BP role to FI Customer and Customer.

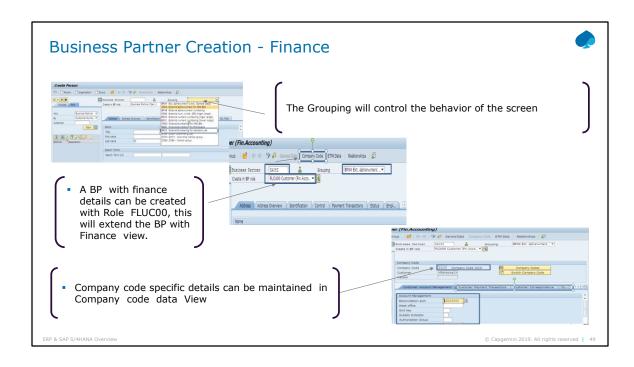


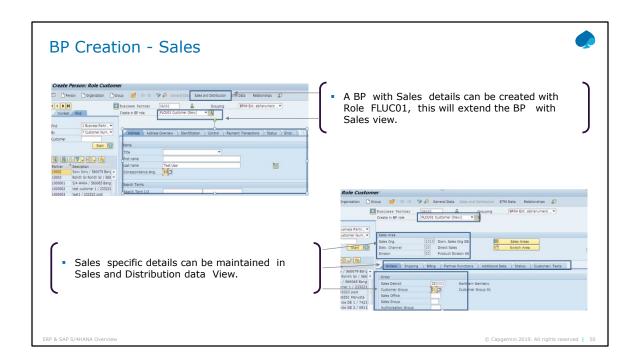
- This can be done via the change mode and adding BP roles:
 - FLCU00 (Company Code view)
 - FLCU01 (Sales view)



Once complete table KNA1 and KNVV will be updated.

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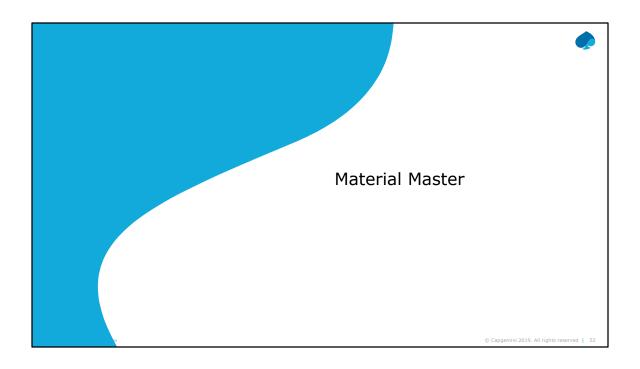




One time customer in Retail

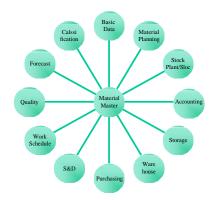
- Number of customers may run in to tens of thousands in certain industry verticals like retail of various consumer products. It is very tedious not to mention time-consuming to maintain master data for each customer. SAP has provision of one time customer which provides good functionality to minimize dependence on permanent master data.
- Just like normal customer master creation, you create one-time customer by using account group 'CPD' and maintain general data, company code data & ales area data.
- This one time customer can be used multiple times for different customers. When, one time
 customer is used in sales orders, automatically a pop up comes up to enter the name and
 address the order.

EDD 9. CAD C/AHANA Ouemieu

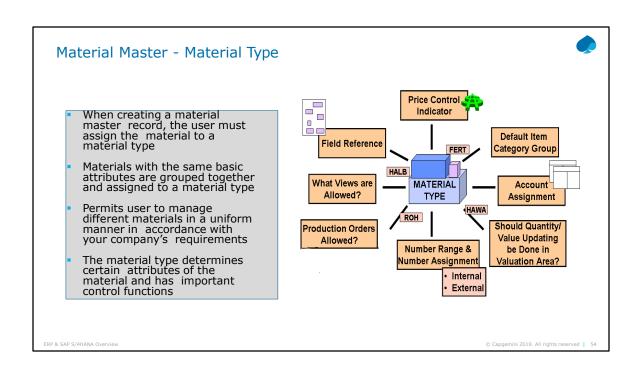


Material Master





- Same Material can be used by different Departments, hence material has many Views
- Material Master has Main Views (Basic Data, MRP, Purch. Org) and Additional Views (UOM, Text,
- In Material Master some views are maintained at Client Level whereas the others are maintained at other Orgaizational levels, e.g. Plant Level, Sales Org/Dist Channel level, etc
- The data in Material Master is either descriptive (name, size, etc) or can control certain functions (material group, procurement key, etc.) Material Master has ~ 800 fields



Material Master type SPRO → Logistics General → Material Master → Basic Settings → Material Types → Define Attributes for Material Type Change View "Material types": Details Change View "Material types": Overview 🦅 New Entries 🐚 🖫 🖒 🗟 🗟 🎾 🕄 New Entries 🔒 🖒 🖟 Dialog Structure M... Material type description • Quantity/value updal ERSA Spare Parts ▼ 🔁 Material types Field reference X-plant matl status FERT Finished Product With Qty Structure Here you can HALB Semifinished Product HAWA Trading Goods Special material types User departments Control LEIH Returnable packaging Material is configurable Status description whether MAT Material general Material in a Pipeline mandatory NLAG Non-Stock Material Plant is Qty ROH Raw materials Manufacturer part Update SERV Services and/or Internal/external purchase orders Value update Ext. Purchase Orders Select to display the details of Material Type

- •A new Material Type should be always created by coping a standard Material Type. In the details screen of Material type you can maintain:
 - •Field Reference: It controls the Fields Status (Display, Hidden, Mandatory or Optional) in the Material Master.
 - •Plant Material Status: It controls the status of Material in each Plant. Example: Material can be blocked for Procurement, Blocked for Costing, Obsolete Material.

Price control

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- •Item Category Group: The value entered gets default populated in the Material Master.
- Control the Views required.

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•Control whether material can be Internally procured and/or externally procured. The values can populated in the Material Master. You can also control whether it is modifiable or not.



Material Master - Transactions

Transaction Codes	Application
MM01	Create Material
MM02	Change Material
MM03	Display Material
MM04	Display Material Change Documents
MM06	Flag Material for Deletion
MM17	Mass Maintenance: Indus. Matl Master
MM50	List Extendable Materials
MM60	Materials List
MM70	Sel. Materials Flagged for Deletion
MMSC	Enter Storage Locations Collectively
MMAM	Change Material Type
MR21	Change Material Price

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Material Master views VIEWS ADDITIONAL Same Material is used by different BASIC DATA VIEW Department, hence material has many Views Material **TEXT SALES** Master Material Master has main view (Basic Data, MRP, Purch. Org) and Additional Views (UOM, Text, etc) **MRP** MOU In Material Master some views are maintained at Client Level where as Purchasing ADDITION the others are maintained at other Org level like Plant Level EAN QUALITY The data in Material Masters are either **DOCUMENT** descriptive (name, size, etc) or can DATA Material control certain functions (material grp, **ACCOUNTING** Type procurement key) CONSUMPTION Material Master has apprx. 800 fields COSTING Industrial Sector Plant / SLOC © Capgemini 2019. All rights reserved | 57

Material Master is created for a combination of Material Type and Industrial Sector. Industrial Sector controls the screen sequence and fields selections in the Material Master. The industry sector groups together companies according to their activities (for example, Plant engineering and construction, mechanical engineering, the chemical industry, and the pharmaceutical industry).

Every Material Master has a unique Material Number which differentiates one material from another.

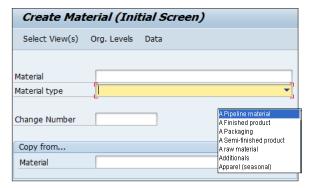
Material Master is one of the most important master data as it is used by all the components in the R/3 Logistics System.

Example:

- •Purchasing Data in Material Master is used to create Purchase Documents
- •MRP data controls the Planning activities.
- •Inventory Management data controls the posting of goods movement and Physical Inventory.

Material Master Create





Important Transaction
MM01: Create Material
MM02: Change Material
MM03: Display Material
MM04: Display Material Change Doc.
MM06: Flag Material For Deletion
MM17: Mass Maintenance
MM50: List Extendable Materials
MM60: Material List
MM70: Select Mat. Flagged for Del
MMSC: Enter S Loc collectively
MMAM: Change Material Type

MR21: Change Material Price

- The Material Master to be able to be used needs the following pre-requisites:
 - Define Material Types
 - Define internal and external number ranges
 - Define Screen Sequence
- Material Master can also be copied from the existing created Material

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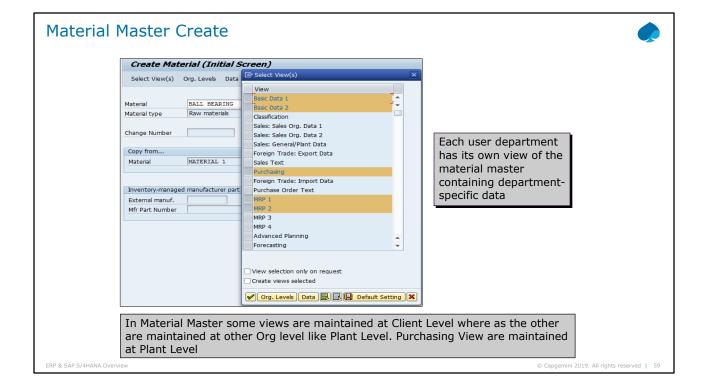
The Material Master to be able to be used needs the following pre-requisites:

- Define Industry Sector & Material Types
- Define internal and external number ranges
- Define Screen Sequence

Industry Sector: Key that specifies the branch of industry to which the <u>material</u>

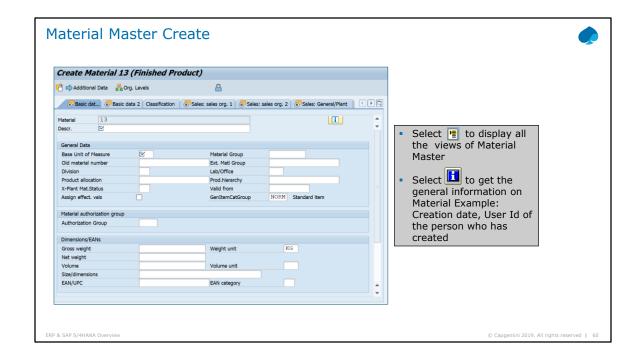
is assigned.

Material Type: Key that assigns the material to a group of materials



In MRP Profile you can specify the following information:

- •Fields you want the profile to contain
- •Values you want these fields to contain
- •Whether the values copied from the profile to the respective MRP or Forecasting screen in the material master can be overwritten (default values) or not (fixed values)

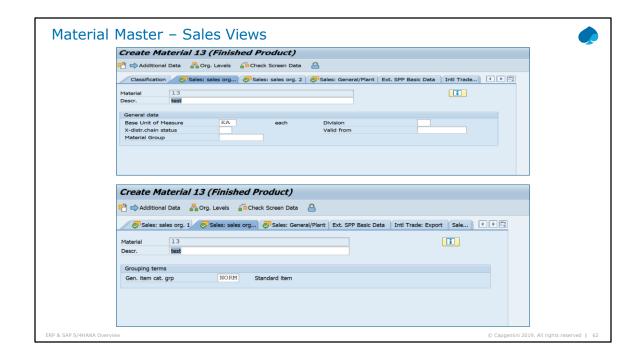


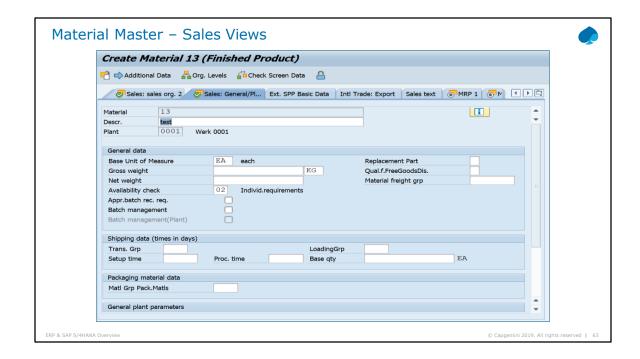
Material Master - Basic Data



Important Fields	Screen	Application
Material description	Basic Data 1	Text containing up to 40 characters that describes the material in more detail. This defaults from Basic Data 1.
Base Unit of Measure	Basic Data 1	Unit of measure in which stocks of the material are managed. This defaults from Basic Data 1.
Division	Basic Data 1	This filed also appears in the Sales Views and is generally populated from there.
Material Group	Basic Data 1	Key that you use to group together several materials or services with the same attributes. This is a very important field for reporting & analysis
X-plant material status	Basic Data 1	It restricts the usability of the material for all plants, that is, it defines whether a warning or error message is displayed if you include the material in a particular unction for Procurement, Production etc.
Size/Dimensions	Basic Data 1	It's a Text field that you can use as you like. The filed length is 32 characters.
Material is Configurable	Basic Data 2	If this indicator is set, you can assign a variant class to the material, making it possible to use it as a configurable material. The indicator is defaulted for material type KMAT

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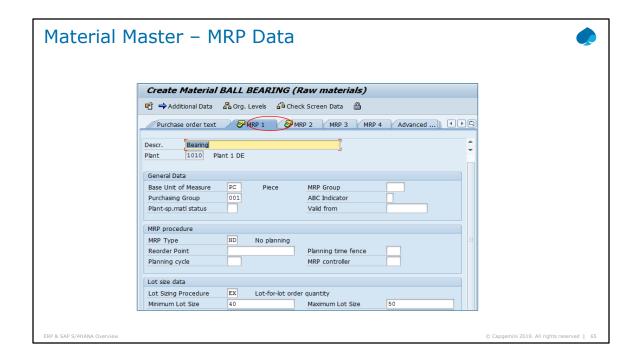


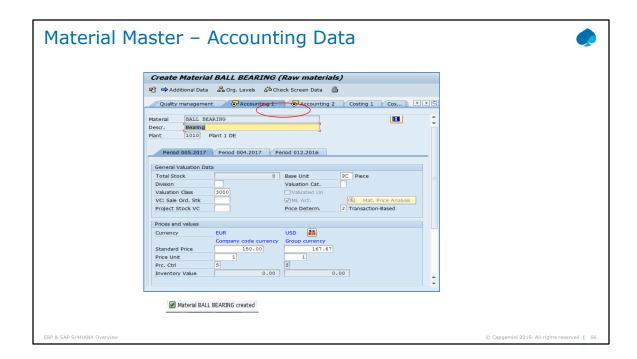
Material Master - Sales Views

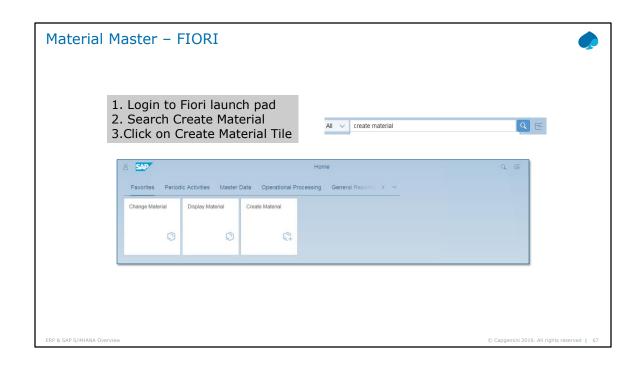


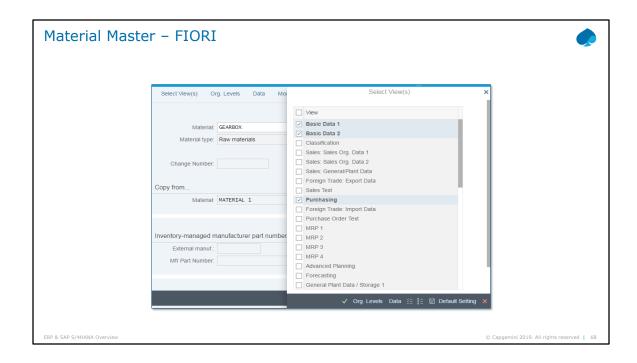
Important Fields	Screen	Application
Sales Unit of Measure	Sales: Sales Org. 1	Enter a value in this field only if you want to use a unit of Measure differing from the base unit of measure.
Delivering Plant	Sales: Sales Org. 1	This plant is automatically copied into the sales order item as the default value
Tax classification material	Sales: Sales Org. 1	The indicator with which the system determines output tax for the material when processing sales and distribution-specific documents.
Material Statistics Group	Sales: Sales Org. 2	Specifies a statistics group for this material and helps determine which data the system updates in the logistics information system.
Account assignment group	Sales: Sales Org. 2	Group of materials with the same accounting requirements.
Item category group	Sales: Sales Org. 2	Materials grouping that helps the system to determine Item Categories during sales document processing.
Checking Group for Availability Check	Sales: General/Plant	Specifies whether and how the system checks availability and generates requirements.
Transportation group	Sales: General/Plant	A grouping of materials that share the same route and transportation requirements.
Loading group	Sales: General/Plant	A grouping of materials that share the same loading requirements.

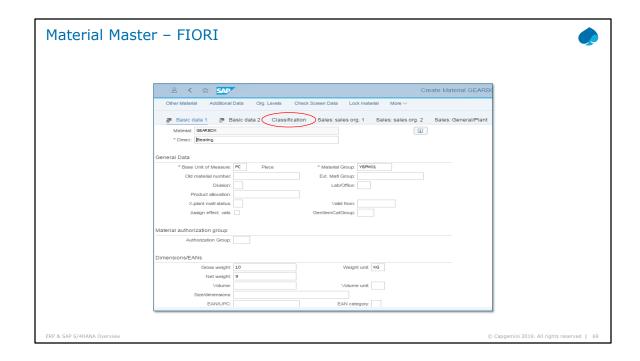
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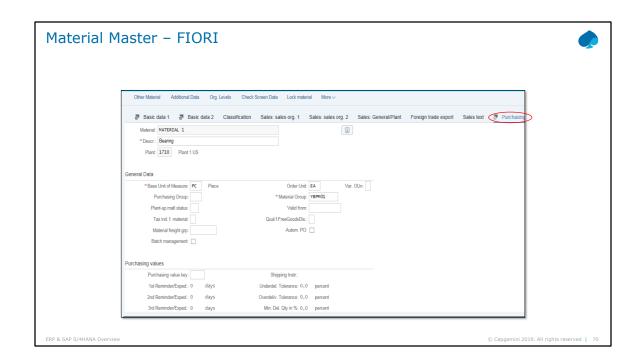


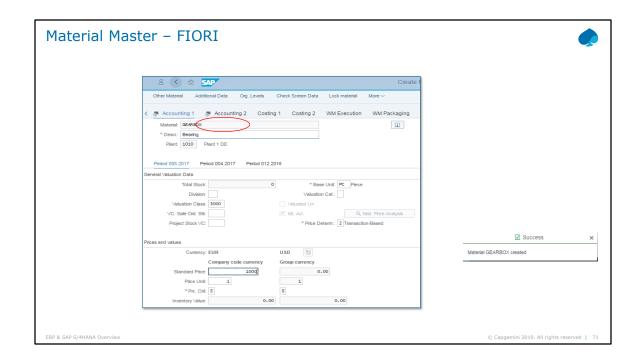


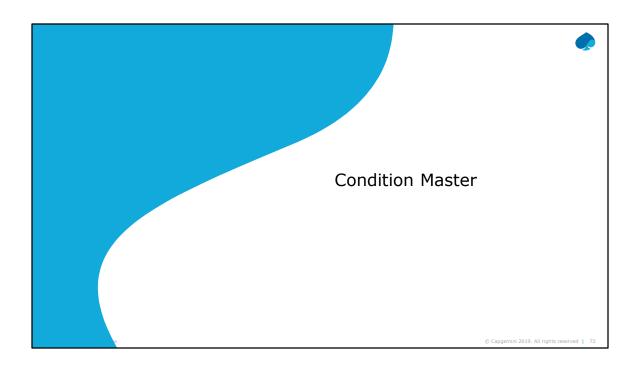












Condition Master - Example





- All of the pricing elements that you use in your day-to-day pricing procedures - the prices, surcharges, discounts, freight charges, and taxes - are defined in the R/3 system as condition types
- During sales order entry, the system can calculate prices automatically by finding a gross price, deducting all the relevant discounts and adding any surcharges such as freight and sales tax
- Depending on the pricing policies of your company, you may be able to change prices manually during sales order processing. You may, for example, be able to enter or change certain discounts within a specified range

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Condition Technique

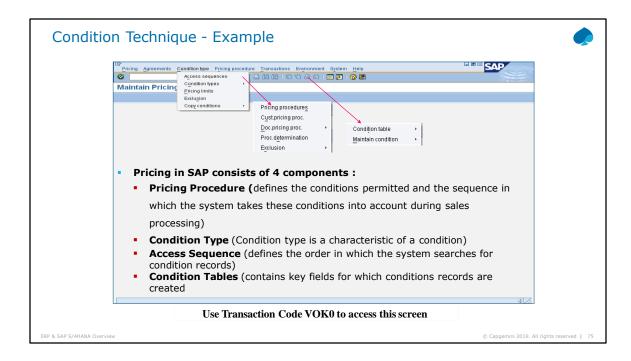
The condition technique is an infrastructure that helps to define master data and to configure the determination of the master data. The master data are called condition records and are persisted in condition tables.

In pricing, master data can be prices, customer and material discounts, surcharges, taxes, and planned costs for customs or freight. The system uses copies of these master data to calculate a net value in a business document.

The pricing procedure defines the calculation sequence for the net value by specifying the order of condition types and subtotals. In addition, it defines which values are posted to accounting. Subtotals are intermediate results of the net value calculation, like the sum of discounts or tax values.

Condition types are the abstract representation of prices, discounts, and so on. They control the process from the definition of master data to the net value calculation in a business document. For each condition type, you can define different condition records for a combination of different business attributes and their values.

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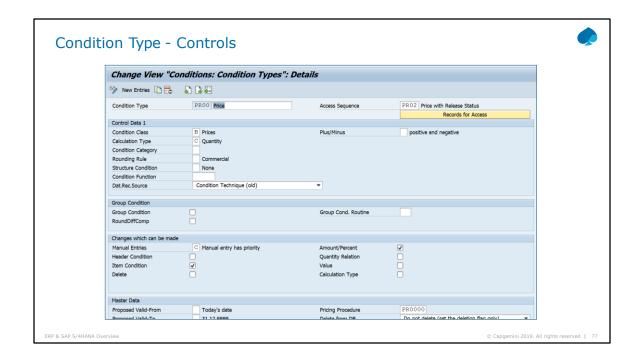


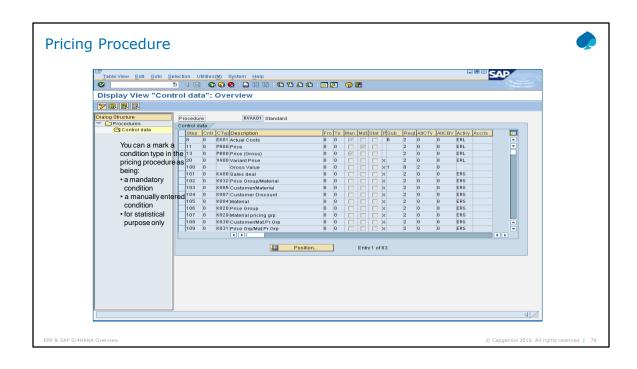
Condition Type - Controls

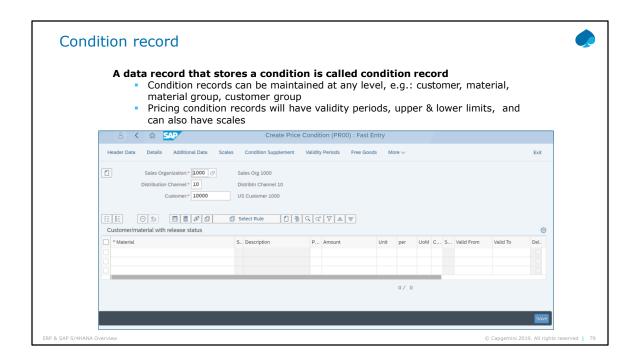


- The condition class allows standard processing within the system
- Condition classes available are: Prices, Discount or Surcharge, Taxes, Expense Reimbursement, etc.
- You can control for each condition type whether the system allows a condition to be only a surcharge (plus, positive) or discount (minus, negative) or whether both are possible
- Condition category further classification of condition types (e.g. Basis Price, Internal Price, Intercompany Price, etc.)
- You also define how the condition is calculated (Calculation type) and whether the condition is calculated based on a scale (Scale basis)
- You can define which changes can be applied for the condition type, and whether manual entries are allowed

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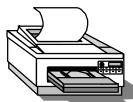
Condition Record - Functions

Options in	Purpose
Condition	
Records	
Condition Supplements	There may be a requirement to always activate certain conditions within a document at the same time. This requirement may be satisfied by storing the values for several condition types in one condition record which is referred to as a condition supplement.
Additional Data	In addition, there are three fields on the condition record which can be found under additional sales data: Maximum value, Maximum quantity (condition base value), Maximum number of orders (up to a maximum of three)
Scales	The values in a condition record (prices, surcharge, discount) can be maintained according to a scale. The number of scale levels is unlimited.
Validity Periods	A condition record can be limited for a certain period of time (validity period). For example: A price valid for an entire year or Discounts valid for a month during a sales promotion.
Condition Text	You can maintain long texts in the condition records for pricing and agreements (rebates, sales deals, and promotions).
Cumulative Values	In order to update the condition records during sales processing, the condition update field must be turned on for the condition type. Once the configuration is set and a condition record is created, the system will automatically update the values in the condition record when sales order and billing documents are saved.

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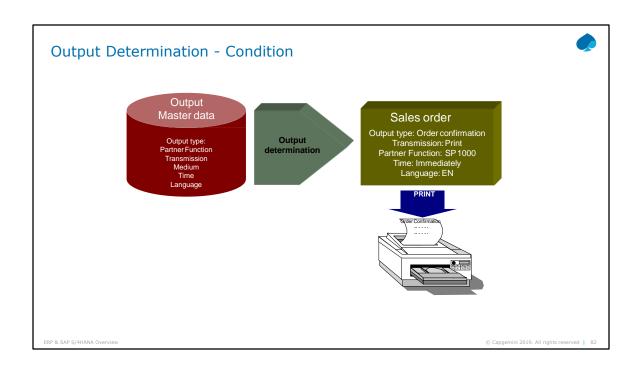
Output

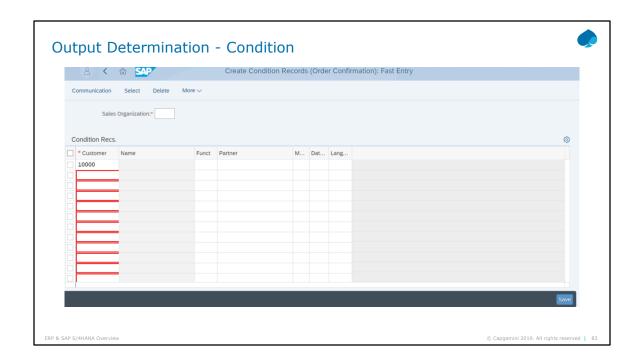




- Output types are used to represent various forms of output in the SAP system.
 Examples of output types in Sales and Distribution processing are order confirmations, pick lists, packing slips, and invoices.
- You can also choose Extras → Output → Header or Item → Print
 Preview on the overview screen of the sales document.
- You can send output documents more than once. This can be useful if, for example, there are technical or other problems when you print an output document the first time.
- Outputs can be produced using different media print, fax, email, EDI, etc.

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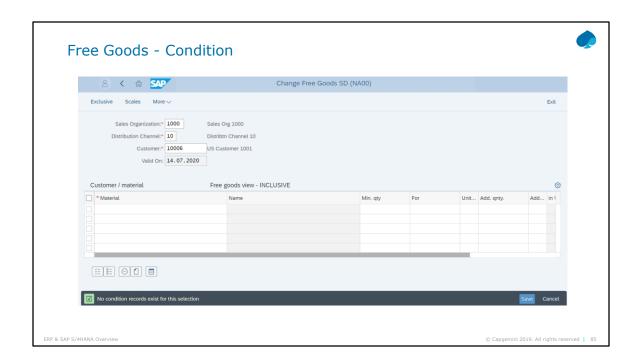




Inclusive	The customer only pays for some of the goods requested. The rest of the goods are free of charge. Two out of eight eggs are free goods. Therefore, if you order 8 eggs, 8 will be delivered and you will not be charged for 2 of them. So in this case, you have ordered an inclusive bonus quantity.	2 out of 8
Exclusive	The customer pays for the goods ordered and is given extra goods free of charge. The exclusive bonus quantity is also called exclusive free goods and means that in addition to the purchase order, a certain quantity of materials are guaranteed as free goods. In other words, a larger quantity is delivered than is ordered, whereby no charge is made for the additional quantity delivered.	3+1
Exclusive different material	The materials delivered as free goods do not necessarily have to be the same as the materials orders. When a customer orders 3 large trays of eggs, the customer would be offered a chicken for free!	con contract

The free goods quantity can be defined as a quantity proportional to the sold quantity.

For the delivery you can control whether the free goods are processed independently or whether they are only copied to the delivery for partial delivery or full delivery.



Free Goods - Condition

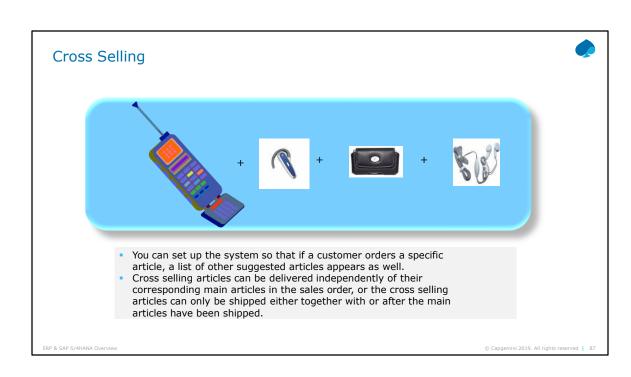


Relevant Fiori Apps and T-codes

Fiori Tile/app	Create Cross-Selling
VBN1	Create Cross Selling
VBN2	Change Cross Selling
VBN3	Display Cross Selling

You can set up the system so that if a customer $\,$ orders a specific article, a list of other $\,$ suggested articles appears as well.

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Cross Selling - condition



Relevant Fiori Apps and T-codes

Fiori Tile/app	Create Cross-Selling
VB41	Create Cross Selling
VB42	Change Cross Selling
VB43	Display Cross Selling

You can set up the system so that if a customer $\,$ orders a specific article, a list of other $\,$ suggested articles appears as well.

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Material Determination



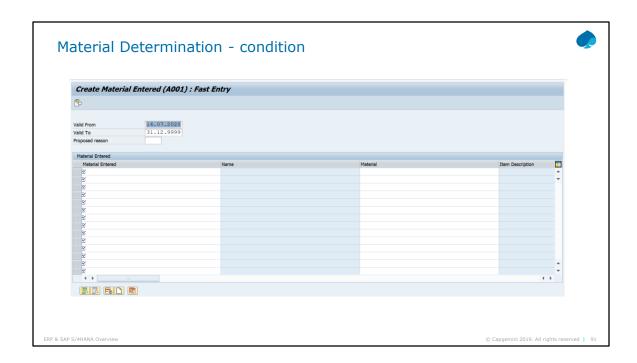






- Material determination enables the automatic substitution of materials in sales documents during sales order processing.
- You may wish to use Material Determination for:
 - Replacing a standard product with the one with promotional packing
 - > Substituting discontinued materials with newer materials
- When you enter a material in a sales order, the system checks whether you have set up product selection for this material. If so, it creates a list of possible alternatives, checking each to determine current stock availability, and whether the customer would accept it based on the product attributes.
- For each valid substitute that if finds, the system creates a sub-item.
- The system can re-determine product substitutions when copying them
- from sales order to deliveries (optional).

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Material Determination - condition



Relevant Fiori Apps and T-codes

Fiori Tile/app	Create Material Determination
VB11	Create Material determination
VB12	Change Material determination
VB13	Display Material determination

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Listing & Exclusion

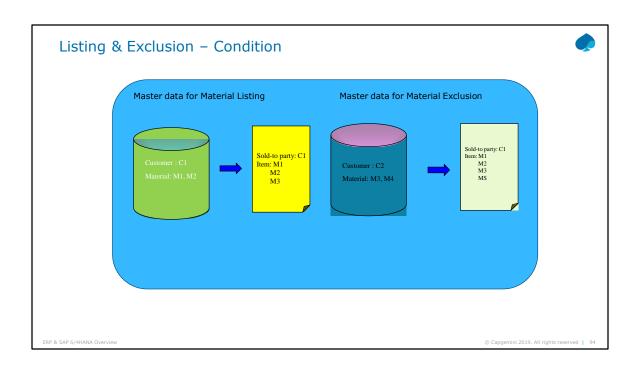


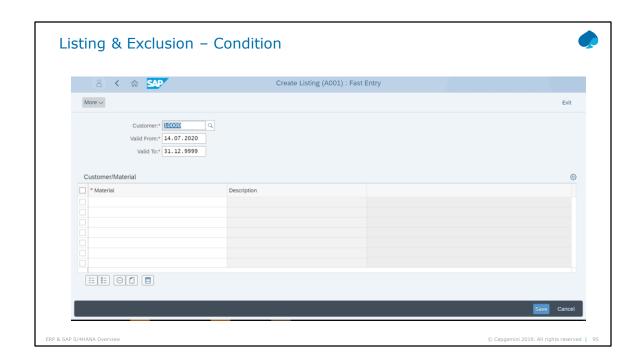




- Material listing lists which materials a customer can buy.
- Material exclusion lists which materials a customer cannot buy
- Material listing applies to two partner functions in Sales & Distribution:
- the sold-to party and the payer.
- when the sold-to party and payer are different, the material listing check is as follows:
 - If the sold-to party has a material listing, the system only checks this listing (no other check takes place).
 - If there is no listing for the sold-to party, but a listing has been created for the payer, the system automatically checks the payer's listing.
 - If no material listing data exists for either the sold-to party or payer, then the customer may order any material

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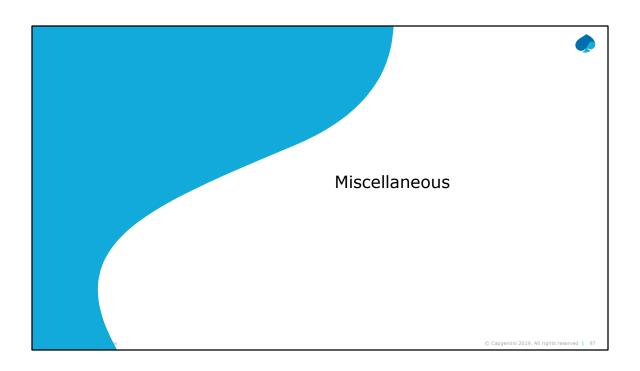
Listing & Exclusion – Condition



Relevant Fiori Apps and T-codes

Fiori Tile/app	Create Material Listing/Exclusion
VB01	Create Listing / Exclusion
VB02	Change Listing / Exclusion
VB03	Display Listing / Exclusion

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Review Questions

- 1. What is the combination of Sales Organisation / Distribution $\,$ Channel and Division?
- 2. What are the 3 views/ levels in the customer master called?
- 3. What is the first step you should take before setting up new customer master record?
- 4. What are the mandatory partner types that are automatically created $% \left(1\right) =\left(1\right) +\left(1\right) +\left($
- 5. What are the additional partner type that can be added to the customer master record?
- 6. What are the views/ levels in the Material master called?
- 7. What is the first step you should take before setting up new Material Master record?
- 8. What are the 4 components of pricing?
- 9. What is condition type & condition record?

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Tips and Tricks



- For a Customer Master SAP provides 10 additional freely definable fields in General Data & 5 more in Sales Area Data. These can be used for analysis & pricing control. It is possible to rename these fields
- On the Sales Org 2 view of Material Master, SAP provides 10 fields for Product Attributes. With the help of these (and some more settings in document type) it is possible to restrict delivery of certain materials to certain customers. It is possible to rename these fields

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Tips and Tricks



- KNA1 (Customer General Data) & KNB1 (Customer Company Code Data) and MARA (Material Master Basic Data) MARC (Material Master Plant Data) tables can be directly accessed using special transactions SE16_KNA1, SE16_KNB1 and SE16_MARA & SE16_MARC
- Maintenance of certain types of data such as Terms of Payment, Routes, Inco-terms, Factory Calendar which is actually part of customizing, can be reached from SAP Easy access menu path of by using Transaction Codes OBB8, OVLH, OVSG & SCAL
- You can maintain Texts independent of any Master Data object by using Transaction code SO10

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