ABHISHEK KULKARNI

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Summary

Qualified Engineer with 1 year experience in software industry, solution-oriented and hands-on technical utility player, Certified in software testing. Ability to learn quickly, often in high pressure situations, in order to fully understand a new product, platform or any fusion of the two.

Professional Experience

CSS CORP PVT LTD, Bangalore.
Engineer (June 2021 - Present)
Responsibilities

- Respond to customer quires via phone, email and provide them satisfactory solution.
- Maintain technical knowledge of company's products and services.
- Troubleshoot customer problems related to software or hardware.
- Escalate customer issues that cannot be resolved within our scope.
- Assist with training other employees on technical support procedures, policies, and standards

Educational Qualification

Qualification	Board	Percentage	Year
S.S.C	KSEEB	60%	2016
DME (Diploma in Mechanical Engineering)	Board of Technical Education	64%	2019

Certification

- Certified in HTML, CSS for Beginners & Web Fundamentals by Sololearn 👁
- Certified in Python Fundamentals by Sololearn 👁
- JavaScript Programming Basics by Sololearn
- Certified in SQL by Sololearn 👁
- Certified in Software Testing Agile + JIRA by Udemy 👁

Technical Skills

HTML ★★★★★	JavaScript ★★★★★	CSS ★★★★★	Auditing skills ★★★★★
Python ★★★★★	SQL ★★★★★	Agile/Scrum ★★★★★	Time management ★★★★★
Jira ★★★★★	GIT ★★★★★	Team management ★★★★★	Attention to details ★★★★★

Personal Information

- A young, determined hard and smart working person. I believe in task based roles with teamwork.
- **Languages known :** Kannada, Hindi, English.
- **Hobbies :** I love reading IT related books / magazines, playing Chess, listening music, surfing Internet, self-learning through e-courses.