

# Abhirami Muraleedharan

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*Python, C, C++, JavaScript, HTML, CSS, Bootstrap, Git, jQuery, EJS, Node.js, NPM, Express, React, BASIC, BASH, Flutter – Dart, Puppet, MongoDB, SQL*

[Portfolio](#)

## EDUCATION

Master of engineering in civil engineering (CGPA: 3.76/4.3) <a href="#">Queen's university, Kingston, ON</a>	August 2020
Post graduate diploma in construction project management (CGPA: 3.69/4.3) <i>Fanshawe college, London, ON</i>	April 2021
Bachelor of technology, civil engineering (CGPA: 7.84/10) <a href="#">NIT Calicut, India</a>	June 2019
<i>Relevant courses: Computer programing (C, datatypes), finite element analysis using visual studio C++.</i>	
Technical high school (CGPA: 9.5/10) <a href="#">THSS Vattamkulam, India</a>	June 2015
<i>Relevant courses: Electronics, electrical &amp; computer science &amp; IT (C, C++, BASIC, CMD, object-oriented programming, etc.)</i>	

## CERTIFICATES

The Complete 2023 web development bootcamp	May 2023 - Present
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Front-end web development, HTML 5, CSS 3, flexbox, grid, Bootstrap 5, JavaScript ES6, DOM manipulation, jQuery, Bash command line, Git, GitHub and version control, backend web development, Node.js, NPM, Express.js, EJS, REST, APIs, databases, SQL, MongoDB, Mongoose, authentication, Firebase, React.js, React Hooks, web design, deployment with GitHub pages, Heroku and MongoDB Atlas, Web3 development on the internet computer, Blockchain technology, Token contract development, NFT minting, buying and selling logic

Google IT automation with Python professional certificate	November 2022 - March 2023
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- Crash course in Python
- Using Python to interact with the operating system
- Introduction to Git and GitHub
- Troubleshooting and debugging techniques
- Configuration management and the Cloud
- Automating real-world tasks with Python

## SKILLS

• HTML	• CSS	• JavaScript	• Bootstrap	• Node.js	• Express
• SQL	• React	• jQuery	• Python	• Flutter	• Dart
• Axios	• MongoDB	• Mongoose	• Render	• Git	• GitHub
• Unit Testing	• C	• UI/UX	• JSON	• Concurrency	• BASH
• PowerShell	• C++	• Puppet	• SAP	• Photoshop	• Cloud
• UI/UX	• GCP	• WSL	• OOP	• Django	computing

## PROJECTS

<b>To do Node.js web app</b>	August 2023
HTML, CSS, JavaScript, Bootstrap, Node.js, express, EJS, NPM, MongoDB, Mongoose	

- Designed and developed a simple full stack to do list app in which users can add and delete items for various lists.
- Added style using Bootstrap and added responsiveness
- Added database to store to do list items using MongoDB and Mongoose
- Used node.js to run server-side and deploy the application using render.com

<b>A News a day web app</b>	June 2023
<i>Node.js, express, axios http client, newapi public API</i>	

- Built a website showing one random news from around the world
- Used express/node.js as platform with Axios HTTP client and [newsapi](#) public API

<b>Website for RR dental clinic</b>	May 2023
<i>HTML, CSS, JavaScript</i>	

- Created the front-end part of a single page website for a Dental mechanic clinic using HTML, CSS, and JavaScript incorporating media optimization.

## EXPERIENCE

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### Technical support representative

February 2023 – March 2023

*DependableIT, Oakville, Ontario, Canada*

- · Provided excellent customer service while resolving difficult technical issues related to internet/VoIP
- · Performed remote troubleshooting through diagnostic techniques and pertinent questions
- · Determined the best solution based on the issue and details provided by customers
- · Walked the customer through the problem-solving process patiently & ensured proper communication
- · Directed unresolved issues to the relevant level of support personnel through transfer or tickets
- · Provided accurate information on IT products or services and booked appointments
- · Recorded interactions, issues and their resolution in logs
- · Take measures for long term resolution and suggested improvements to the company

### Problem solver (Inventory Clerk)

March 2022 – January 2023

*Amazon fulfillment center, Hamilton, Ontario, Canada*

- Automated excel spreadsheet to detect the type of freight scanned, by using formulae and vlookup.
- IOL: Researched inventory in odd locations using MS Excel, VLOOKUP tool & various AWS application packages.
- Troubleshoot the reasons for physical and virtual mismatch. Resolved the issues. Implemented long term remedy.
- Fixed problems with items and co-ordinated with the material handler to move items to respective departments.
- Appreciated for being in the top 5% in terms of quality as well as productivity.

## LEADERSHIP & ACCOMPLISHMENTS

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- Co-ordinated the arts festival “Ragam” of NIT Calicut as senior executive of media committee.
- Participated in state level sprint, high jump, relay race etc.
- Co-ordinated National Service Scheme activities for social services as leader of the unit for two years

## INTERESTS

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- Freelance commercial photographer. Website: [abhimurali](#) , nature/wildlife photography, travel