

Matrimonial Website – Admin Panel Role Management & Onboarding

Objective

Enhance the matrimonial platform's admin panel to support adding and managing Vendors, Counselors, and Communities. Each role goes through a request-approval flow, followed by credential delivery and dashboard access.

Modules Overview

Role Types:

- Vendor - Provides marriage-related services (e.g., catering, makeup, photography)
- Counselor - Offers pre/post-marriage consultation services
- Community - Manages matrimonial listings within specific communities/castes/religions

Admin Panel Features

1. Request Management:

Admins can see pending requests from Vendors, Counselors, or Communities with their submitted details.

■ Source of Requests:

- A public-facing form titled 'Apply to Join' available on the main matrimonial website.
- A private invite link shared directly by the admin or marketing team.

Form Fields:

- Full Name
- Email ID
- Phone Number
- Role Type (Vendor / Counselor / Community)
- Request Message (optional)

2. Approve / Reject Requests:

- Admins see a list of pending requests.
- On Approve, system:
 - Creates a user
 - Sends credentials via email
 - Flags request as approved

Email Template on Approval

Subject: Your Request to Join [Your Matrimonial Website] is Approved

Hi [Name],

Your request to join as a [Vendor/Counselor/Community Manager] has been approved.

You can now login at: <https://yourwebsite.com/login>

Username: [Email]

Temporary Password: [Auto-generated password]

Please log in and update your profile and services.

Regards,

[Your Website Name] Team

Login and Dashboard Access

After Login (Role-Specific Dashboard):

Common Features:

- My Profile
- Change Password
- Logout

Vendor Dashboard

First Login Form:

- Business Name
- Type of Services (checkboxes)
- City

- Location / Address
 - Service Packages (Title, Description, Price)
- Features:
- View/Edit Services
 - View Client Leads
 - Respond to Queries
 - View Service Analytics

Counselor Dashboard

First Login Form:

- Specialization Areas (e.g., Pre-Marital, Post-Marital)
- Experience (in years)
- Counseling Methods (Online, Offline, Both)
- Available Cities
- Session Fees

Features:

- Manage Time Slots
- View & Respond to User Counseling Requests
- View Session Count
- User Ratings & Feedback

Community Manager Dashboard

First Login Form:

- Community Name
- Religion
- Region / State
- Rules (Optional)

Features:

- Manage Members from their Community
- Approve/Reject Matrimonial Profiles
- Answer Community-Specific Queries
- Event Promotion (Optional)
- View Statistics on Matches and Active Users

Admin Panel – Additional Controls

"Manage Roles" Tab:

- View all approved Vendors / Counselors / Communities
- Edit / Delete Profiles
- Reset Password
- Suspend / Reactivate Access

Suggested Database Tables

users(id, name, email, phone, password_hash, role [admin, vendor, counselor, community], status [pending, active, suspended])

vendor_profiles(user_id, business_name, services, city, location, packages_json)

counselor_profiles(user_id, specialization, experience, method, cities, fees)

community_profiles(user_id, community_name, religion, region, rules)

requests(id, name, email, phone, role_requested, status, message, created_at)

Security & Validation

- Strong password hashing
- Client-side & server-side input validation
- Admin-only access to approval flows
- Role-based authentication and route protection
- Optional: OTP/2FA for sensitive actions

Future Enhancements

- In-app chat with vendors/counselors
- User ratings and reviews
- Booking & payments for services
- Event promotions for community managers
- Email/WhatsApp notifications