

Word Hazards

In Customer Specs and Contracts

Please make sure these words or phrases do not appear in the customer spec:

- Refund
- Return
- Cancel
- Terminate
- Price
- Extend
- Extension
- Indemnity
- Liability
- Penalty/penalties
(including performance
or cost of ownership)



If you find any of these words, please delete them, negotiate to standard terms or contact the Law Department

- Free
- Accept
- Exchange
- Swap
- No Charge
- Payment
- Adjust
- Discount
- Guarantee
- Credit
- Non-standard warranty terms