

## **Leadership Communication Style Statement**

### **My Communication Style as an Engineering Leader**

My approach to communication is clarity, empathy, and adaptability-oriented since I am an engineering leader. In project instructions, I segment the work into small increments, utilize visual project management tools such as Trello or Gantt charts, and organize a weekly alignment meeting to ensure that the goals are not misunderstood. I maintain a policy of open communication, whenever possible, to minimize assumptions and ambiguity.

I use a systems-thinking methodology in conflict resolution. I encourage everyone to engage in dialogue and explore the root cause through reflection and feedback rather than blame. I employ mediation techniques that focus on common goals to resolve conflicts in a business-like manner. This aligns with Toyota's leadership philosophy, which enables teams to halt production lines to collectively correct mistakes and prioritize long-term quality over short-term metrics, such as instant output (Hino, 2024). When engaging with markets that are dispersed and culturally diverse, I adjust my tone and approach accordingly. I achieve this by utilizing asynchronous communication methods, such as taped updates, to address the time zone differences and to make complex terms more accessible to role members with varying technical levels. This creates inclusiveness and eliminates the risk of miscommunication (Abukalusa & Oosthuizen, 2025).

A notable example is Mary Barra, the General Motors Chief Executive Officer, who introduced a culture of responsibility and openness. She created and initiated the Speak Up for Safety program, which encouraged employees to speak up when they observed something wrong (Patel, 2023). The other is Rosalind Brewer, a former CEO of Walgreens Boots Alliance, who communicates directly yet sympathetically (Kumar & Perepu, 2023). Throughout the COVID-19 vaccination process, she has focused on effective communication between healthcare workers, store employees, and stakeholders, which has contributed to

making a challenging, high-stakes, and vitally important public health endeavor more versatile and trustworthy.

## References

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