



## RIGHTS FOR PARTIES TO PRE – TRIAL CONFERENCE(PTC)

### **Courtesy and Consideration:**

The client has the right to be treated with respect and politeness by the lawyer and their office staff. Courtesy and consideration are fundamental principles of social interaction and etiquette. Courtesy involves displaying good manners, being polite, and respecting others' opinions, boundaries, and time.

It includes elements like politeness, active listening, and adapting communication to the context. Consideration goes beyond politeness and entails empathy and thoughtfulness toward others . It involves understanding their needs, feelings, and perspectives, offering help, being flexible, and acknowledging differences. Practicing courtesy and consideration fosters respect, positive communication, and better relationships in both personal and professional settings.

These principles contribute to a more civil and compassionate society.