# Mini Project On

**Toxic Comments Classification** 

 $\mathbf{B}\mathbf{y}$ 

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 $\begin{array}{c} \text{Under the guidance of} \\ \textbf{Internal Supervisor} \end{array}$ 

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## CERTIFICATE OF APPROVAL

This is to certify that the following students

Tejas Kamble (2021510024)

Have satisfactorily carried out work on the project entitled

# "Toxic Comments Classification"

Towards the fulfilment of project, as laid down by
Sardar Patel Institute of Technology during year
2020-21.

Project Guide: Prof. Dr. Pooja Raundale

## PROJECT APPROVAL CERTIFICATE

This is to certify that the following students

Tejas Kamble (2021510024)

Have successfully completed the Project report on

"Toxic Comments Classification",

which is found to be satisfactory and is approved

at

SARDAR PATEL INSTITUTE OF TECHNOLOGY, ANDHERI (W), MUMBAI

INTERNAL EXAMINER

EXTERNAL EXAMINER

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## Abstract

Discussing things you care about can be difficult. The threat of abuse and harassment online means that many people stop expressing themselves and give up on seeking different opinions. Platforms struggle to effectively facilitate conversations, leading many communities to limit or completely shut down user comments.

In the modern world, where the internet has reached worldwide providing a source for connecting people from all around the world it is also spreading love and hate at the same speed. Social media has become an online platform where people can express themselves freely and communicate with anyone from all around the world.

People talk about their thoughts and opinions and try to connect with other people. Although most people accept others as they are there are always some people who use toxicity when showing anger or hate. Popular social media platforms have strict rules for this kind of thing. The platforms classify these comments into several categories and then block or remove those comments which are too toxic. This is done using machine learning.

## **Objectives**

Our objective is to create social media better place.

- To create a safe and secure environment for people to express their feelings.
- To avoid unnecessary hatred spreading though social media.
- To make social media safer and better place.

# Toxic Comments Classification

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## 1 Introduction

In today's world where social media is also a big part of our life somehow become the biggest platform where we can share our thoughts and opinions. Nearly 4,480,000,000 people use social media daily. Teenagers are the ones who use social media most of the time. And is the most influenced age group by social media. Most social media includes Instagram, Facebook, Twitter, Pinterest, Reddit, Youtube, Tumblr, etc.

In this social media, people need to be able to express their thoughts and opinions freely without any fear. But some of the population always wants to oppose them with toxicity. To keep the social media free space to express themselves. Most people oppose using comments or using the report option. As though the platforms check this report to verify and then they take action so it's somehow safe. But when it comes to comments which are open to the public eye get the attention of the public quickly. In those cases, these platforms use Sentimental Analysis to filter out these toxic comments.

Sentiment analysis is a process of classifying textual data into classes. For this research, I've used the Toxic Comments Classification Challenge dataset. The dataset contains toxic comments collect from Wikipedia. The objective of this research is to create a model which can help filter out these toxic comments from normal ones. We will be using Multi-label Classification for this purpose which can categorize the comments into one or more categories by their toxicity level.

#### 1.1 Problem Definition

The threat of abuse and harassment online means that many people stop expressing themselves and give up on seeking different opinions. Platforms struggle to effectively facilitate conversations, leading many communities to limit or completely shut down user comments.

Wikipedia has created a challenge called "Toxic Comments Classification" on Kaggle for creating the most model that can classify a toxic comment accurately. We will try to take solve this problem.

#### 1.2 Objectives and Scope

#### 1.2.1 Objectives

Our objective is to build a multi-headed model that's capable of detecting different types of toxicity like threats, obscenity, insults, and identity-based hate better than Perspective's current models.

 To create a safe and secure environment for people to express their feelings.

## Toxic Comments Classification

- To avoid unnecessary hatred spreading though social media.
- To make social media safer and better place.

#### 1.2.2 Scope

The model is able to classify the toxic comments from the dataset accurately. The model can be used on different social media platforms and will be used to stop or block toxic comments before publishing.

- The model can be used to enhance the quality of social media.
- Categorize comments in different-different types.
- Increase accuracy of the model to create better results.
- This model will also be used by the various organizations and media platforms.
- Also it can be used in e-commerce site to review the reviews.

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#### 1.3 Existing System

All social media use machine learning to classify the comments before publishing them. These social media are able to classify if the comment is toxic while this comment is being published. Even though social media is aware that those comments are toxic they might not able to tell the level of toxicity of those comments.

Some of the disadvantages of the existing system are as follows:

- The social media is unable to classify the comments into categories by their toxicity level.
- Social media platforms can categorize toxic words and ban them.

### 1.4 Proposed System

The model is able to classify the comment and how many categories it belongs to. We will be using Multi-Label Classification for this purpose and thus the model will be able to classify the comment for each label separately.

We will be using the dataset provided by Kaggle's Toxic Comments Challenge which includes Wikipedia comments.

One way to approach a multi-label classification problem is to transform the problem into separate single-class classifier problems. This is known as 'problem transformation'. There are three methods:

Some of the advantages of our system are as follows:

- Binary Relevance: This is probably the simplest which treats each label as a separate single classification problem. The key assumption here though, is that there is no correlations among the various labels.
- Classifier Chains: In this method, the first classifier is trained on the input X. Then the subsequent classifiers are trained on the input X and all previous classifiers' predictions in the chain. This method attempts to draw the signals from the correlation among preceding target variables.
- Label Powerset: This method transforms the problem into a multi-class problem where the multi-class labels are essential all the unique label combinations. In our case here, where there are six labels, Label Powerset would in effect turn this into a 2 raise to 6 or 64-class problem.

## 1.5 System Requirements

• Harware Requirements

Table 1.5.1: Harware Requirements

Processor	Dual Core Processor or Above
RAM	Minimum 4 GB RAM
Storage	Minimum 10 GB Hard Disk Space for smooth run

## • Software Requirements

Table 1.5.3: Software Requirements

Operating System	Windows, MacOS, Linux.
Web Browser	Mozilla Firefox, Google Chrome, Mi-
Web Drowser	crosoft Edge.
Application	Google Colab, Jupyter, Anaconda.

## 2 Software Requirement Specification (SRS) and Design

## 2.1 Purpose

The purpose of this project is to analyze and research different methods and finding the best solution for Multi-Label Classification. The Kaggle website had created a challenge by Wikipedia. In the challenge the datasets are provided of the comments from wikipedia. The comments are categories in one or more label by their toxicity level. Our purpose is to classify comments provided by wikipedia into this six categories and analyze them.

The comments are classified in following categories:

#### • Toxic

Toxicity on normal level which is only meant to show anger on the individual, society or an organization.

#### • Severe Toxic

Extreme toxicity in which people intend to hurt the individual mentally. One can lead the troma or the mental health issues. One can lead to riots in when commented on one group of society.

#### • Obscene

Obscene meaning the comment is to offend people or organization. This comments are not that toxic but are intend to hurt their emotions.

#### Incult

Insult may or may not be included in severe toxic. It is meant to disrespect an individual or an organization.

#### Threat

Threat is intend to make people threated not only mentally but to show that it meant for harming physically (Individual) or legally (Organizations).

## $\bullet\,$ Identity Hate

This comments are just intended show hate and generally do have severe toxicity in it.

#### 2.2 Definition

To build a Training and Placement Application so the students can have an easy to go placement process.

- ML Machine Learning
  Machine learning is a branch of artificial intelligence (AI) and computer
  science that focuses on using data and algorithms to imitate how humans
  learn, gradually improving its accuracy.
- NLP Natural Language Processing NLP stands for Natural Language Processing, which is a part of Computer Science, Human language, and Artificial Intelligence. It is the technology that is used by machines to understand, analyse, manipulate, and interpret human's languages. It helps developers to organize knowledge for performing tasks such as translation, automatic summarization, Named Entity Recognition (NER), speech recognition, relationship extraction, and topic segmentation.
- Numpy is a general-purpose array-processing package. It provides a high-performance multidimensional array object and tools for working with these arrays. It is the fundamental package for scientific computing with Python.
- Pandas is an open-source, BSD-licensed Python library providing highperformance, easy-to-use data structures and data analysis tools for the Python programming language. Python with Pandas is used in a wide range of fields including academic and commercial domains including finance, economics, Statistics, analytics, etc.
- Matplotlib is one of the most popular Python packages used for data visualization. It is a cross-platform library for making 2D plots from data in arrays. It provides an object-oriented API that helps in embedding plots in applications using Python GUI toolkits such as PyQt, and WxPythonotTkinter. It can also be used in Python and IPython shells, Jupyter notebook, and web application servers.
- Seaborn is an amazing visualization library for statistical graphics plotting
  in Python. It provides beautiful default styles and color palettes to make
  statistical plots more attractive. It is built on top of the matplotlib library
  and is also closely integrated with the data structures from pandas.
- Scikit-learn (Sklearn) is the most useful and robust library for machine learning. It provides a selection of efficient tools for machine learning and statistical modeling including classification, regression, clustering, and dimensionality reduction via a consistency interface in Python. This library, which is largely written in Python, is built upon NumPy, SciPy, and Matplotlib.

#### 2.3 Overall Description

#### 2.3.1 Functional Requirements

#### 1. Collecting Data

The data is collected from the Kaggle website which is one of the largest website which provides datasets for all sorts of purposes. The Wikipedia holded a competition named "Toxic Comments Classification Challenge". In which the Wikipedia has provided four datasets.

The number of the datasets is 4. Train, Test, Testlabels and Samplesubmission in .csv format.

#### 2. Preparing the Data

After you have your data, you have to prepare it. You can do this by:

Putting together all the data you have and randomizing it. This helps make sure that data is evenly distributed, and the ordering does not affect the learning process.

Cleaning the data to remove unwanted data, missing values, rows, and columns, duplicate values, data type conversion, etc. You might even have to restructure the dataset and change the rows and columns or index of rows and columns.

Visualize the data to understand how it is structured and understand the relationship between various variables and classes present.

Splitting the cleaned data into two sets - a training set and a testing set. The training set is the set your model learns from. A testing set is used to check the accuracy of your model after training.

#### 3. Choosing a Model

A machine learning model determines the output you get after running a machine learning algorithm on the collected data. It is important to choose a model which is relevant to the task at hand. Over the years, scientists and engineers developed various models suited for different tasks like speech recognition, image recognition, prediction, etc. Apart from this, you also have to see if your model is suited for numerical or categorical data and choose accordingly.

#### 4. Splitting the Data

The dataset will be wsplit into two sets the training set and the testing set. The  $80\,$ 

#### 5. Training the Model

Training is the most important step in machine learning. In training, you pass the prepared data to your machine-learning model to find patterns and make predictions. It results in the model learning from the data so that it can accomplish the task set. Over time, with training, the model gets better at predicting.

#### 6. Evaluating the Model

After training your model, you have to check to see how it's performing. This is done by testing the performance of the model on previously unseen data. The unseen data used is the testing set that you split our data into earlier. If testing was done on the same data which is used for training, you will not get an accurate measure, as the model is already used to the data, and finds the same patterns in it, as it previously did. This will give you disproportionately high accuracy.

When used on testing data, you get an accurate measure of how your model will perform and its speed.

### 7. Parameter Tuning

Once you have created and evaluated your model, see if its accuracy can be improved in any way. This is done by tuning the parameters present in your model. Parameters are the variables in the model that the programmer generally decides. At a particular value of your parameter, the accuracy will be the maximum. Parameter tuning refers to finding these values.

#### 8. Making Predictions

In the end, you can use your model on unseen data to make predictions accurately.

## 3 Project Analysis and Design

### 3.1 Methodologies Adapted

**Data Collection** 

Size:

Train.csv: 65.6Mb Test.csv: 57.6Mb Testlabels.csv: 4.7Mb

 $Sample_submission.csv: 6Mb$ 

Rows and Columns:

Train.csv:

8 Columns: id, columntext, toxic, severetoxic, obscene, threat, insult, identity-

hate

159572 Rows.

Test.csv:

2 Columns: id, comment<sub>t</sub> ext

153165 Rows

 $Test_labels.csv:$ 

 $7Columns: id, toxic, severe_toxic, obscene, threat, insult, identity_hate$ 

153165 Rows

 $Sample_submission.csv:$ 

 $7Columns:id, toxic, severe_toxic, obscene, threat, insult, identity_hate$ 

153165 Rows

#### • Data Preprocessing

Data Preprocessing includes processing the data, finding null values, reducing the rows with null values, cleaning the data.

#### • Data Visualization

Data Visualization means visualizating the data using charts, graphs, histograms or maps. We have used two histograms and one heatmap to visualize the data.

- Splitting dataset into Training and Testing Data
   The provided dataset as already provided two separate datasets for Training and Testing the data by Kaggle.com.
- Training the data with Binary Relevance using Logistic Regression We feed our training and testing data to the model to learn the data and provide the accuracy of the model for each category of the comment.

• Training the data with Classifier Chains using Logistic Regression
Similar to the previous step we feed the training and testing data to the model
to learn the data and it gives us the accuracy of our model for each category.

### • Exporting the Result

After the training model we provide a sample dataset to both the models and it gives us the accuracy for each category. We store the results separatly for both models Binary Relevance and Classifier Chains in .csv format.

#### 3.2 Modules

#### 3.2.1 Gantt Chart



3.2.1: Gantt Chart

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# 4 Project Implementation and Testing

## 4.1 Importing Libraries

```
| Importing Dependencies

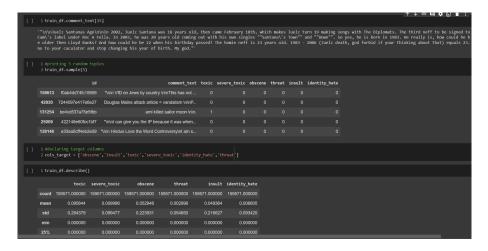
[ ] 1 #importing numpy for arrays
2 import numpy as np
3
4 #importing pandas for manipulation of the data
5 import pandas as pd
6
7 #importing matplotlib for using plots
8 from matplotlib import pyplot as plt
9
10 #importing seaborn for using plots
11 import seaborn as sns
12
12 #importing re for regular expressions
14 import re
```

4.1.1: Importing Libraries

### 4.2 Data Collection

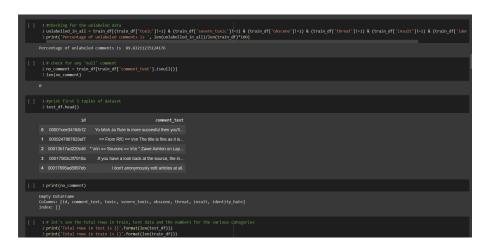
4.2.1: Data Collection

## 4.3 Data Preprocessing 1



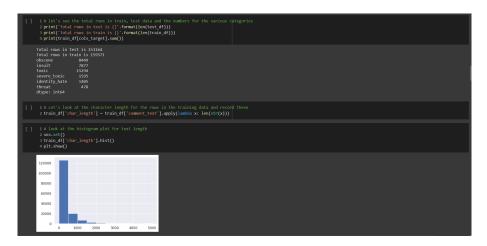
4.3.1: Data Preprocessing 1

## 4.4 Data Preprocessing 2



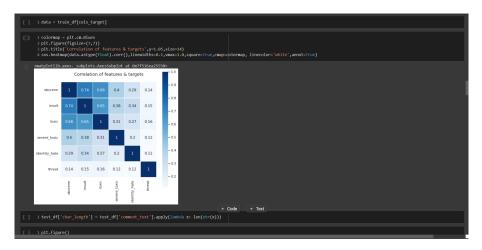
4.4.1: Data Preprocessing 2

## 4.5 Data Visualization 1



4.5.1: Data Visualization 1

## 4.6 Data Visualization 2



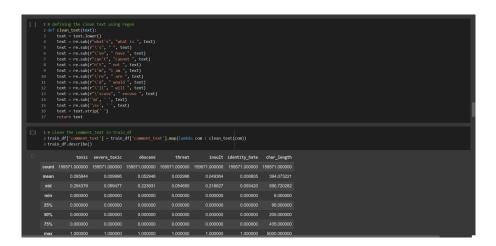
4.6.1: Data Visualization 2

## 4.7 Data Visualization 3



4.7.1: Data Visualization 3

## 4.8 Data Cleaning 1



 $4.8.1 \colon$  Data Cleaning 1

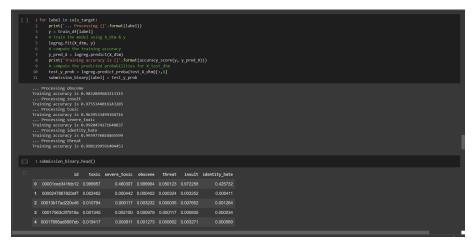
## 4.9 Importing TfidVectorizer

4.9.1: Importing TfidVectorizer

## 4.10 Importing Logistic Regression

4.10.1: Importing Logistic Regression

# 4.11 Binary Relevance - build a multi-label classifier using Logistic Regression



 $4.11.1\colon$  Binary Relevance - build a multi-label classifier using Logistic Regression

# 4.12 Classifier Chains - build a multi-label classifier using Logistic Regression

```
[] 1# promovate submission file
2 submission_binary.to_csv('submission_binary.csv',indexeralse)

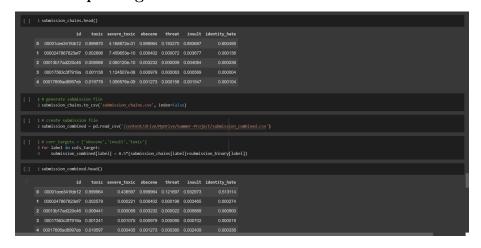
[] 1# create submission file
2 submission_binary = pd.read_csv('/content/drive/hydrive/sumer-Project/sample_submission_csv')
3 # create a function to add features
5 # def add_feature(X, feature_to_add):
7 # Returns sparse feature attrix with added features
6 # feature_to_add can also be a list of features.
9 # feature_to_add can also be a list of features.
10 # from scipy_sparse import car_matrix, betack
11 return hetack((X, csr_matrix/feature_to_add).Tl, 'csr')
```

4.12.1: Classifier Chains - build a multi-label classifier using Logistic Regression

## 4.13 Classifier Chains 2

4.13.1: Classifier Chains 2

## 4.14 Exporting Data 1



4.14.1: Exporting Data 1

# 4.15 Exporting Data 2



 $4.15.1 \colon \text{Exporting Data } 2$ 

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## 5 Test Cases

## 5.1 Exported csv for Binary Relevance

5.1.1: Exported csv for Binary Relevance

## 5.2 Exported csv for Classifier Chains

5.2.1: Exported csv for Classifier Chains

# 5.3 Exported csv for combined Binary Relevance and Classifier Chains

 $5.3.1\colon$  Exported csv for combined Binary Relevance and Classifier Chains

## 6 Limitations

- It needs internet to be accessed.
- It is only used for comments and review classification
- $\bullet\,$  The data needs to be provided in .csv format
- It doesn't have any user interface as it is a model that can be implemented by social media platforms.

## 7 Future Enhancements

- A model can be used in social media sites and apps.
- It can be also be used in E-Commerce websites for filtering toxic reviews.
- The model can be also trained with other algorithms and model and compare them for better performance.

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## 8 Bibliography

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- [3.] Research Paper 3 by Department of Computer Engineering Army Institute of Technology Pune, India https://bit.ly/3ENzzsq
- [4.] Research Paper 4 by NMIMS's Mukesh Patel School of Technology Management Engineering https://bit.ly/3ERpR8B
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